

REDEEM THE DREAM

JOBS REBUILD AMERICA



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Fiscal Year 2013 has been an extraordinary year for The Urban League of Philadelphia. Even as we prepared to host the 2013 National Urban League Conference – *Redeem the Dream, Jobs Rebuild America* – our hardworking staff prepared and executed another successful Empowerment Gala and Scholarship Awards Dinner.

As our financial position remained strong, we were able to increase our efforts to empower the African American community by hiring professional staff members to manage our growing youth programs and our advocacy and policy initiatives.

With voting rights under attack and a Voter ID law in play for much of 2012, we launched the Occupy the Vote campaign. Through phone banks and grassroots outreach, we encouraged Philadelphia residents to vote, explained the Voter ID law, which was declared invalid for the November election, and provided registrations forms for those who needed to register. Our efforts culminated in an Occupy the Vote rally the Sunday before the general election attended by hundreds of supporters, local celebrities and National Urban League President Marc Morial. After the election, we continued canvassing to promote voter registration with the mantra that every election is important.

Our Community Scholars program has also expanded. In addition to providing funding for these students, we are now also offering workshops and counseling to help them succeed in college. In June, we hosted an all-day seminar offering sessions on financial planning and effective social media interaction.

These are only a few of the outstanding accomplishments of 2013. Other highlights include:

- 555 men and women participated in the ULP on-site career center services, including, resume writing, jobs club, interview workshops, employer information sessions and recruitments, individual career consultations and skills assessments.
- 5,968 families enrolled in Childcare Information Services to receive the child development and early learning subsidy that enables low income mothers to work and/or attend school.
- 485 entrepreneurs received coaching to expand their businesses. Our client base generated more than \$1 million in new contracts.
- 26 career-minded, community-focused mid-level professionals of color from the area's top employer's completed the seven-month Urban Leadership Forum 25th anniversary class.
- 66 students were awarded \$121,000 in college scholarship assistance through the ULP's Community Scholarship program.
- 87 homes were saved from foreclosure, keeping many families from facing homelessness.

Fiscal Year 2014 opened on a high note as the National Urban League Conference energized our affiliate and the City of Philadelphia. As soon as the Conference ended, we mobilized to Redeem the Dream in Washington DC, where we joined the National Urban League and civil rights activists from across the country to commemorate the 50th anniversary of the March on Washington.

Both the national conference and the 2013 March put a spotlight on ULP. This has resulted in an increased demand for our services that we are striving to meet.

We are grateful to our sponsors and supporters who make it possible for us to help the students, the job seekers, the small business owners and the home buyers who depend on us.

On their behalf as well as that of The Urban League of Philadelphia, our board of directors and our staff, we thank you.

Patricia A. Coulter

President and CEO

Robert Keyes

Chairman, Board of Directors



REDEEM THE DREAM JOBS REBUILD AMERICA

In 1963, civil rights leaders marched on Washington DC for "Jobs and Freedom." Within a decade we saw policies that legally ended Jim Crow in the south, the integration of public schools throughout the nation and students of all colors entering colleges and universities.

As we celebrate the 50th anniversary of the March, The Urban League of Philadelphia is seeking to Redeem the Dream of the 1960s. While there is more opportunity for African Americans today than in 1963, they enjoy less than three-fourths of the benefits afforded to White Americans. ULP has remained relevant by creating new programs and expanding existing ones to achieve parity, power and civil rights for African Americans. In fiscal year 2013, we dedicated ourselves to programing that supports the theme of Jobs Rebuild America. We summarize our successes below.



THROUGH ADVOCACY

The right to vote is a tool that enables us to have an impact on job creation and hiring practices. ULP's **Occupy the Vote** campaign began before the November 2012 election and is continuing. Our street teams, phone banks and grassroots advocates are continuing to promote voter registration and assist unregistered voters with the paperwork required to register. Last year, we conducted 10 canvasses and 25 phone banks, reaching approximately 18,000 people.

ULP is a partner in the Pennsylvania Coalition of The National Urban League's **Equity and Excellence Project** (**EEP)**. The project develops innovative programs to support academic achievement, civic involvement, and the physical and emotional development of children and youth. To achieve this, we work with policy makers to develop statewide education policy and implement innovations and reforms, including the adoption of common core state standards. Goals include improving access to high-quality instruction and content and out-of-school time learning opportunities.



THROUGH EDUCATION



ULP awarded \$121,000 in college scholarship funds to 66 Community Scholars at the Empowerment Gala and Scholarship Awards Dinner.

Through our **Community Scholarship Program** we awarded \$121,000 in scholarship funds to 66 students. This year we expanded the program by offering financial literacy workshops to the awardees.

Through the **GEAR UP** program, we offer leadership training, career exploration and college preparation workshops that are fun and educational. The program engaged 60 students at eight Philadelphia high schools.

Youth Empowerment Day expanded to include six high schools and was held at the Pennsylvania Convention Center. U.S. Representative Chaka Fattah was the keynote speaker at the event, which included workshops and Lunch with a Leader – an opportunity to spend quality time with a professional of color. Sixty-five students participated.

Project Ready engaged 35 young men at South Philadelphia High School. The program is designed to create a college-going culture. The group visited several local colleges and heard from seven speakers, representing a variety of professions.

One hundred twenty elementary school students were exposed to environmental science through the **Green League Program**. Green League is a partnership with Riverbend Environment Educational Center and Steel and Cooke-Wissahickon elementary schools.

The **Urban Leadership Forum** celebrated its 25th Anniversary this year. Twenty-six mid-level professionals of color from top corporations completed this six-month program designed to prepare them for leadership positions in their corporations and the community.



The **ULP Career Center** continues to attract job seekers looking for new or better jobs. This year, 555 people came to ULP for job search assistance. Information sessions and recruitment events connected 175 participants/job seekers with employers. We successfully placed 106 clients in jobs.

Connect to Work, our six-week customer service workforce development program, had an **87 percent placement rate**. **Thirty-one** participants completed the program this year. **Twenty-seven** graduates were placed in customer service jobs.

The **Online Jobs Network** makes it easy for employers to recruit and hire diverse talent. About 1,000 applicants logged onto the system, completed their profiles and posted their resumes. Our online network allows jobseekers to search nationally and locally. They can sign in using their Facebook accounts.



THROUGH ECONOMIC EMPOWERMENT

The Urban League of Philadelphia offers **First-Time Homebuyer** workshops that help families take the financial steps towards homeownership. Our trained counselors teach clients how to clean up their credit and save for a down payment. Ninety percent of the clients who complete the program are approved for mortgages, and 50 percent of those clients receive down payment assistance.

In addition to counseling 600 clients, ULP helped save 87 homes from foreclosure.

Financial Literacy provides an avenue to economic independence. Both ULP's Economic Development and Career Center staff are working with the City of Philadelphia's RISE (Reintegration Services for Ex-Offenders) program. Our staff members give ex-offenders the tools they need to become self-sufficient.

The Urban League of Philadelphia celebrated 20 years of managing the **Child Care Information Services (CCIS) program serving Northwest Philadelphia**. The CCIS program, funded by Pennsylvania's Office of Child Development and Early Learning, determines eligibility for subsidized child care funding for families. Last year, CCIS serviced 11,153 children representing approximately 5,968 families. The child care subsidy assists low Income parents in their pursuit of jobs and job training.

The Urban League Entrepreneurship Center helps small businesses grow. This year, the ULEC served 486 clients. Overall, ULEC clients obtained \$451,000 in financing with our assistance and obtained more than \$1 million in new contracts. Our clients created 67 new jobs.

ULP is proud to partner with the Goldman Sachs Foundation in the Goldman Sachs **10,000 Small Businesses program**. This unique program gives entrepreneurs valuable tools for growing their businesses, the opportunity to access financial capital, powerful networking and more. Community College of Philadelphia delivers the program's highly practical business and management education curriculum. Our staff members helped ULEC members prepare applications to this rigorous and very competitive program. We are proud that three ULEC members were accepted into the first cohort of 23 students.

The Guild continues to support the ULP through fundraising and community service. The group's 202 members raised more than \$9,000 in support of ULP programs. In partnership with St. Paul's Community Center, Guild members hold bi-monthly workshops for youth on topics like etiquette, meal preparation and building self-esteem.

NExT Philadelphia, ULP's young professional group, has grown to 160 members. NExT has developed a relationship with the Russell Byers Charter School. On Earth Day NExT volunteers worked with the students to conduct a science experiment to promote STEM (Science, Technology, Engineering and Math) education.



Members of the Urban League of Philadelphia Guild at their Annual Luncheon.



SPOTLIGHT ON

TYLEAH HAWKINS is the kind of college student you want your children to mirror. She had a 3.63 GPA and was majoring in journalism at Howard University. Then, out of nowhere, her scholarship funds were withheld for the year, making it impossible for her to pay for school. She tried to obtain a parent plus loan, but her parents weren't eligible. Thinking of ways to decrease her school payments, she thought about canceling her meal plan, but then how would she eat throughout the semester?

Desperate to stay in school, she sent out letters to numerous organizations asking them for financial help.

The Urban League of Philadelphia was the only organization that responded. Youth Programs Manager Terry Pittman helped Tyleah contact Howard's financial aid department, so they could find a way to help her stay in school. As a result, she found out about Howard's tuition forgiveness program. Tyleah agreed to change to a less expensive dorm room and decreased her meal plan so that she was able lower her school's tuition down to \$3,000. Because of her excellent GPA, she was able to qualify for the 2/3rd payment balance forgiveness program. This reduced her tuition to a third of what it was at the beginning of the year. The Urban League successfully found a donor to supply the \$1,000 balance.

Tyleah is very grateful for The Urban League's help.

"I was really afraid my balance would be too much for me to stay in school. I feel like the Urban League really saved me and helped me to continue my education," said Tyleah.

"I am so blessed to have gotten involved and now I want to continue to help with the Urban League of Philadelphia. I feel they are one of the few organizations where every person involved is passionate about its purpose."

In 2013, Tyleah was awarded the Barbara E. Reed scholarship – a new scholarship created by NExT Philadelphia President Kim Reed in memory of her mother.

SPOTLIGHT ON

MICHELLE SUDLER'S business, the Glass Slipper, was conceived in a moment of inspiration – women with large feet still wanted to wear high-style footwear.

But she understood that it would take more than a wave of a magic wand to build a successful business. With the assistance of the Urban League Entrepreneurship Center and more than a year of planning, Sudler was thrilled to open The Glass Slipper, a retail outlet selling shoes and accessories, in June, 2013 in Glenside.

Throughout 2012, ULEC coach Christopher Chaplin helped Ms. Sudler develop a business plan and financial projections. Together they worked on her short and medium term goals and created a financial plan.

Ms. Sudler used her newly developed skills to compete in the Small Business Pitch Competition during the 2013 National Urban League Conference in Philadelphia. She was the runner up winner and received a UPS gift card.

The ULEC will continue to assist Ms. Sudler and The Glass Slipper to help the business thrive and expand.

"The ULEC is a great resource for many people," says Ms. Sudler. "We need to get the word out about this organization because it can help out a lot of people."



Michelle Sudler makes her pitch at the Small Business Pitch Competition at the 2013 National Urban League Conference.



SPOTLIGHT ON

TAMARA XAVIER wanted a career change. An artist and choreographer, her lifestyle transformed when she had a baby last year. In the worst economy in 50 years, she decided to look for a regular job that would allow her to spend time with her child.

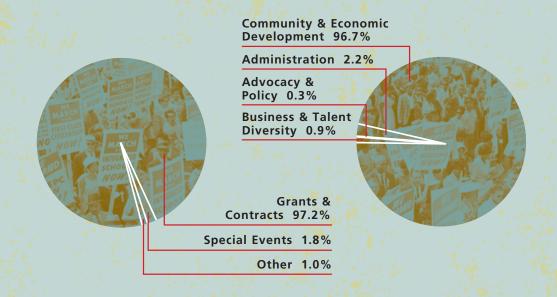
As the first step towards her goal, she began The Urban League of Philadelphia's Connect to Work program – a free six-week training class that prepares participants from a variety of ages and educational backgrounds to work in the customer service industry. Tamara actively used the skills she learned during the program and even before graduation, she had accepted an offer from PHEAA (Pennsylvania Higher Educational Assistance Agency). She has now started a career more compatible with her new lifestyle.

"They really taught us very concrete skills," said Tamara after the graduation ceremony, which included a final project that required students to create a model company and display customer service skills.

"This is a great program for people who want to change careers and don't have customer service experience."

FINANCIALS FOR 2013

	June 30, 2013 (Unaudited)	June 30, 2012 (Audited)
ASSETS		
Cash	3,925,680	4,252,221
Receivables, net	793,443	526,449
Other assets	253,463	69,783
TOTAL ASSETS	4,972,586	4,848,453
LIABILITIES		
Accounts payable and accrued expenses	4,027,637	3,762,549
Other current liabilities	133,377	126,963
TOTAL LIABILITIES	4,161,014	3,889,512
NET ASSETS		
Unrestricted	545,366	676,923
Temporarily restricted	266,206	282,018
TOTAL NET ASSETS	811,572	<u>958,941</u>
TOTAL LIABILITIES AND NET ASSETS	4,972,586	4,848,453



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Wayne Williams
Ashley Williams-Diaz
Arthur Woods

ULEC MEMBERS

1 Munch, LLC
A Healthy Twist
ACH Services
Adelu Henna
Ali Muhsin, Jr.
Aliesh Entertainment
Alisa's Bridal Boutique
Any Point Limo
Apart of Me

Archer Financial Incorporated

Avenza BDJ Ventures, LLC Betty Potter Bruce Green Bundles of Joy Camari Ellis Celectricity

Cheryl Mobley-Stimpson Cinagrorganic LLC Couture At Your Door Danny Allen, Sr. Danyelle Blackwell Digisplay, LLC D-Line Security LLC Double Take Drapeworth

Eatible Delights Catering

Eshaw Samuels Eventchic LLC Fat Bellies Catering Frederick Fields Glover Properties LLC Hair Habits Hubstshirtsinc

HVAC Air Conditioning and Heating

Image Special Events, LLC

Jake Prescott
James Eley
Jamillah White
Janice Williams
Jerine A. Douglas Inc.
John Rowe
Joseph DeReef
Keimah Johnson

Keller Williams Realty Center City

Kim Hall Jackson Kim Sungsuk Kristie Michalski Lamar Medley Laureen Boles

Lewis & Louis Medical Equipment Liquid Capital of Greater Philadelphia

Lisha's Leisure & Travel Marketta Phillips Meal Makers, Inc. Moody Fitness Systems My Body is Temple Najmun LLC Nana Super Computer

Nana Super Computer
Nationwide Insurance
Network Design Technologies

Omart Training
Quality Thymes

RMA Group LLC
RTG Property Solutions LLC

Safari Holdings Solutions Scented Candles and Beyond Shalena D.I.V.A. Corporation

Siddiq Moore Sieedah Abdellah Skins of Color

Something to Grow on Educational

Center, Inc.

Sonja Romnus Events Southside Zabihah Stand 4 Change Stephanie Ford Sunshine Meija Tammy Payne Tanya Warrick Tarique Connelly Tasty Treats by Sinae The Arts Garage The Care Garden The Credit Woman The Door to Damascus The Efficiency Xpects, LLC The Smart Staffing Group Tiagha & Associates, Ltd. Tiffany Matthews Tiffany Philpot Tonya Comer Interiors Urban Aesthetics, LLC

Urban Aesthetics, LLC Verden Interior Design Victoria's Kitchen Wayne Gibbons We Haul for Free Well-Built Remodelers Westside Auto Body WK Solutions, LLC

Alean Elston

ADMINISTRATIVE OFFICE

Patricia A. Coulter President & CEO

Debra Abrams CPA, PHR Director, Career Services & Human Capital Development

Carla Baptiste Manager, Career Center

Tiffany Belton Economic Development Coordinator

Nadine Bonner Director, Marketing & Communications

Cynthia Ellis Housing Coordinator

Danyielle Gray Housing Counselor

Mary Harper Housing Counselor

Dianna Lynch Housing Counselor

Regine Metellus, CPA Senior Vice President & COO

Beverly Moses Senior Accountant

Lisa Pfettscher Manager, Office Operations & Employer Services

Terry Pittman Manager, Youth Programs

Gillian Pollard
Director, Community & Economic Development

La Rose Ray Manager, Fund Development

Derrick Sexton Performance Evaluation Coordinator

Deserie Sills Manager, Housing Counseling Services

Diane Staton Executive Assistant to the President

Maurice Tucker Accounting Manager

Shannon Williams Manager, Advocacy & Policy



Pat Coulter, UPS Director of Marketing, Tony Heath and ULP Board Chair Bobby Keyes at the Countdown to End Hunger.

CCIS

Lisa Andrews Senior Eligibility Specialist

Darian Birckett Fiscal Assistant

Ramona Bobb Senior Provider Specialist

Paulette Burroughs Senior Eligibility Specialist

Debbie Coleman Associate Director

Stephanie Copes Eligibility Manager

James Decker Compliance/Resolution Specialist

Nicole Fisher Fiscal Manager

Yvonne Fletcher Administrative/Office Manager

Charlene Giles Eligibility Specialist

Wanda Goodbread Intake Eligibility Specialist

Rhonda Howard Senior Eligibility Specialist

Joyce Innamorato Eligibility Clerical Specialist

Francine Jackson Reception/Support

Tiffany Johnson Senior Eligibility Specialist

Bertha Kelly Eligibility Specialist

DeVonne Kemp Accountant

Gloria Lewis Client Services Specialist

Veronica Listokin Senior Eligibility Specialist

Cecelia Mackie Eligibility Specialist

Maritza Marrero Eligibility Specialist

Ella Nixon Eligibility Clerical Assistant

Michael Pope Eligibility Specialist

Stephanie Price Eligibility Specialist

Sahirah Rahman Eligibility Specialist Kamia Ravenell Reception/Support

Kim Rodgers Fiscal Assistant

Anatoly Saltinsky IT Systems Administrator

Lilia Santoro Senior Eligibility Specialist

Regina Siler Eligibility Intake Specialist

Sinetra Smith Eligibility Specialist

Jenna Stanchek Eligibility Specialist

Peggy Taylor Eligibility Manager

Shirley Thomas
Vice President/Executive Director

Shahla Anitra Waters Provider Specialist

Tia Watson Eligibility Specialist

Robert "Alan" Webber Systems/Training Coordinator

Joan Webster Reception/Support

Erika Williams Eligibility Specialist

Michele Williams-Cooper Compliance/Resolution Specialist

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Cynthia Carter Grant Writer

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Greg El Trizen

Keith Ellison ULEC Project Manager

Kathy Epps Project Manager/ NUL Conference 2013

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Tracey Sharpe Grant Writer

LOCATIONS

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CCIS Program Office – 6350 Greene Street Philadelphia, PA 19144 (215) 842-4820

OUR MOVEMENT

Established in 1910, the National Urban League is the nation's oldest and largest community-based movement devoted to empowering African Americans to enter the economic and social mainstream. Today, the National Urban League spearheads the non-partisan efforts of its 98 local affiliates that provide services to more than 2 million people nationwide. Since 1917, the Urban League of Philadelphia (ULP), as part of this national network, provides direct services, research and policy advocacy to help individuals and communities reach their fullest potential.

OUR MISSION

The mission of the Urban League is to empower African Americans to secure economic self-reliance, parity, power and civil rights.

OUR VISION

The Urban League of Philadelphia will be the place where individuals, businesses, non-profits and the public sector come together to develop and implement activities that advance African Americans into and within the economic and social mainstream in the Greater Philadelphia region.

OUR STRATEGY

The Urban League of Philadelphia employs a three-point strategy known as the ABC's - Advocacy & Policy, Business & Talent Diversity and Community & Economic

- · Advocacy & policy: Inspire and advance positive change in public policy and private sector practices affecting African Americans.
- Business & talent diversity: Advance African Americans' participation and success in the workplace.
- · Community & economic development: Empower African Americans currently on the margins of economic success to achieve greater financial self-reliance.

OUR PLAN

To build alliances and create opportunities that foster economic empowerment, advancement and achievement for African Americans.

HOW CAN YOU PLAY A PART?

You can play a part in our community empowerment strategy by becoming a member today. For more information please contact us:

By telephone 215.985.3220 By fax 215.985.3227

Iray@urbanleaguephila.org By e-mail By mail ATTN: Membership Department

Urban League of Philadelphia 121 South Broad Street, 9th Floor

Philadelphia, PA 19107

By website www.urbanleaguephila.org























The Urban League of Philadelphia is an affiliate of the National Urban League