

# DPH Wide Sexual Orientation and Gender Identity Data Initiative

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# Requirements



## Local

- ✓ San Francisco City Ordinance passed in 2016, effective 2017

## State

- ✓ Legislature AB-959 Lesbian, Gay, Bisexual, and Transgender Disparities Reduction Act approved 2015
- ✓ Senate bill SB219: Long-term care facilities: rights of residents

## Federal

- ✓ HRSA Uniform Data System changes 2016
- ✓ PRIME – Public Hospital Redesign and Incentives in Medi-Cal

# SO/GI Year 1 Planning

## LGBTQ Access and Inclusion

- Training
- Communication
- Patient Experience

## SO/GI and name and pronoun fields added:

- Electronic Health Records
- Registration
- Access cards (name only)
- Wrist bands, print outs (name and pronoun only)

Looking Forward → epic foundation includes improvements to integration of correct name and pronoun and interoperability of SO/GI data for clinical benefit



# SO/GI Year 2 Planning: Epic



Hyperspace - ZSFG PC MEDICAL AT 81 FAMILY HC - Project - PHYSICIAN F.

257 1 109 : My Open Charts 764 -

Personalize Remind Me Sign My Visits SlicerDicer UpToDate

Mychart, Paul

PROJECT PHYSICIAN F. Search

Chart Review Snapshot Synopsis Notes Pre-Charting History Problem List Advance Care Planning Sexual Orientation and Gender Iden...

### Sexual Orientation and Gender Identity SmartForm

Paul Mychart

Non-Binary/Gender Queer (S), 28 y.o., 10/24/1990 MRN: 200000613 Code: Assume Full (no ACP docs)

PCP: Me Coverage: None Allergies: Not on File Registries: Yes

SOCIAL DETERMINANTS

6/13 OFFICE VISIT No vital signs recorded for this encounter.

CARE GAPS

- Needs SOP Order
- DTaP, Tdap, and Td Vaccines (...)
- Diabetic Foot Exam
- Ophthalmology Exam
- Behavioral Health Vital Signs...

SINCE YOUR LAST VISIT

No other visits No results

PROBLEM LIST (0)

Auth/Cert: None

Patient's sexual orientation: **Lesbian or Gay** Straight (not lesbian or gay) Bisexual Something else Don't know Choose not to disclose

Patient's gender identity: **Female** Male Transgender Female / Male-to-Female Transgender Male / Female-to-Male Other Choose not to disclose **Non-Binary/Gender Queer**

Patient's sex assigned at birth: Female Male Unknown Not recorded on birth certificate Choose not to disclose Uncertain

Patient's pronouns:  she/her/hers  he/him/his  they/them/theirs patient's name decline to answer unknown

Steps patient has taken to transition, if any:  presentation aligned with gender identity  preferred name aligned with gender identity  legal name aligned with gender identity  legal sex aligned with gender identity  medical or surgical interventions

Patient's future plans to transition, if any:

Organ Inventory

Organs the patient currently has:  Organs present at birth or expected at birth to develop:  Organs surgically enhanced or constructed:  Organs hormonally enhanced or developed:

+ breasts	-	+ breasts	-	+ breasts	-	+ breasts	-
+ cervix	-	+ cervix	-	+ vagina	-		

+ ADD ORDER

PRINT AVS SIGN VISIT

Category	Expected staff percentage	Current staffing	% within tolerance	% within 10% variance	% within 20% variance
Population Health	486	232	47.7%	56	30.2%
Ambulatory Care	1405	896	63.8%	462	33.6%
Acute Inpatient	1422	1025	72.1%	170	12.0%
ICU	822	287	35.0%	200	24.3%
Total	4535	1536	33.9%	226	14.5%

# SO/GI Training Efforts

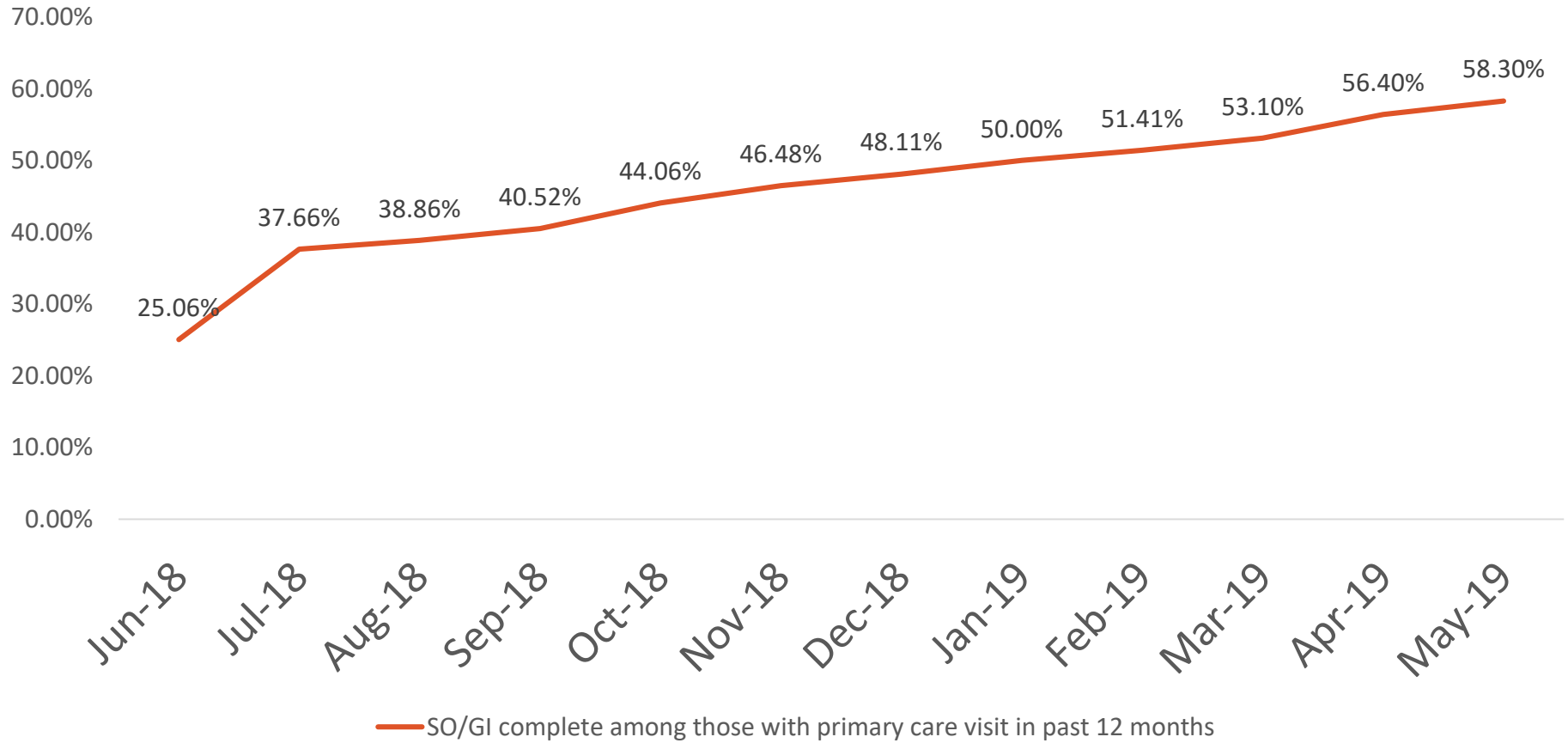


Division	Estimated staff denominator	online training	% online trained	in person	% in person trained
Population Health	486	232	47.74%	50	10.29%
Ambulatory Care	1465	898	61.30%	482	32.90%
Laguna Honda	1422	1653	116.24%	574	40.37%
ZSFG	4812	2875	59.75%	1083	37.19%
Total	8185	5658	69.13%	2189	26.74%

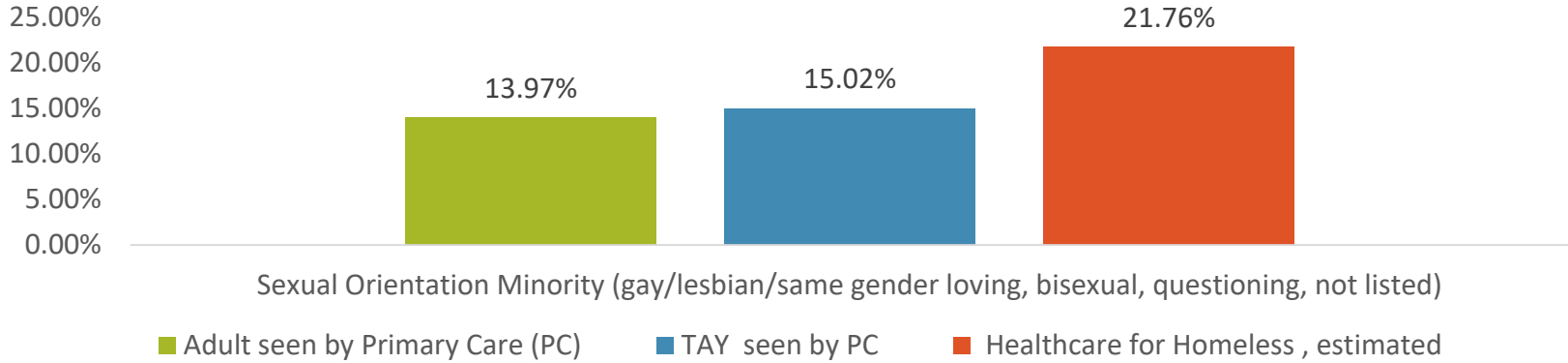
# SO/GI Implementation



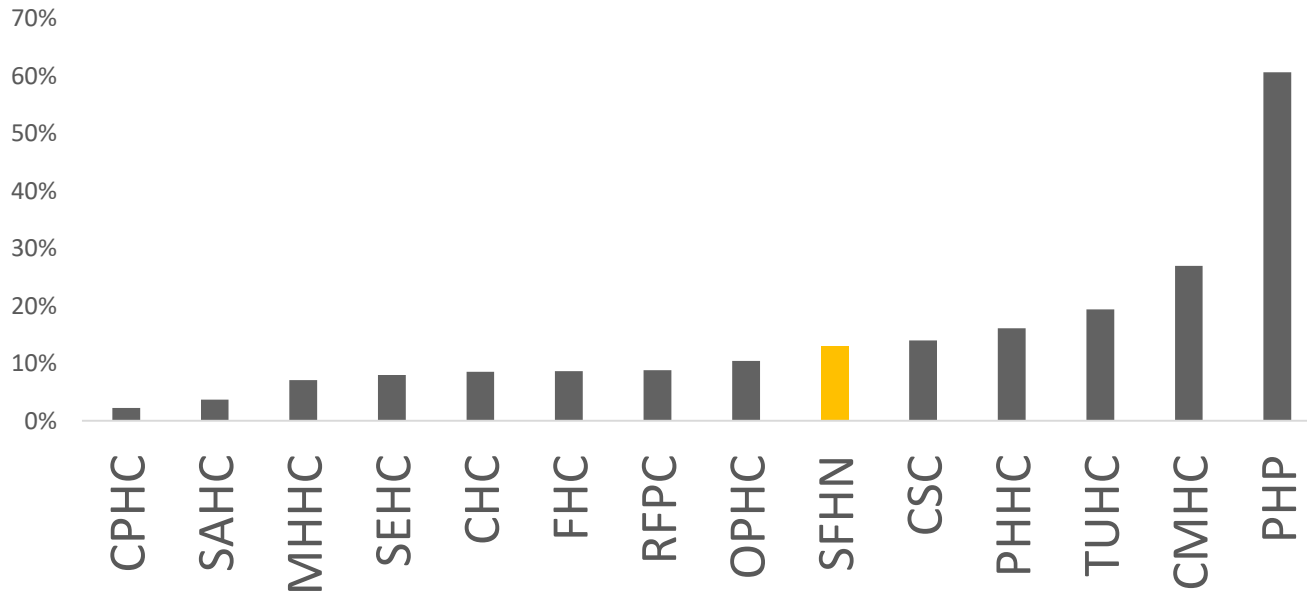
SO/GI complete



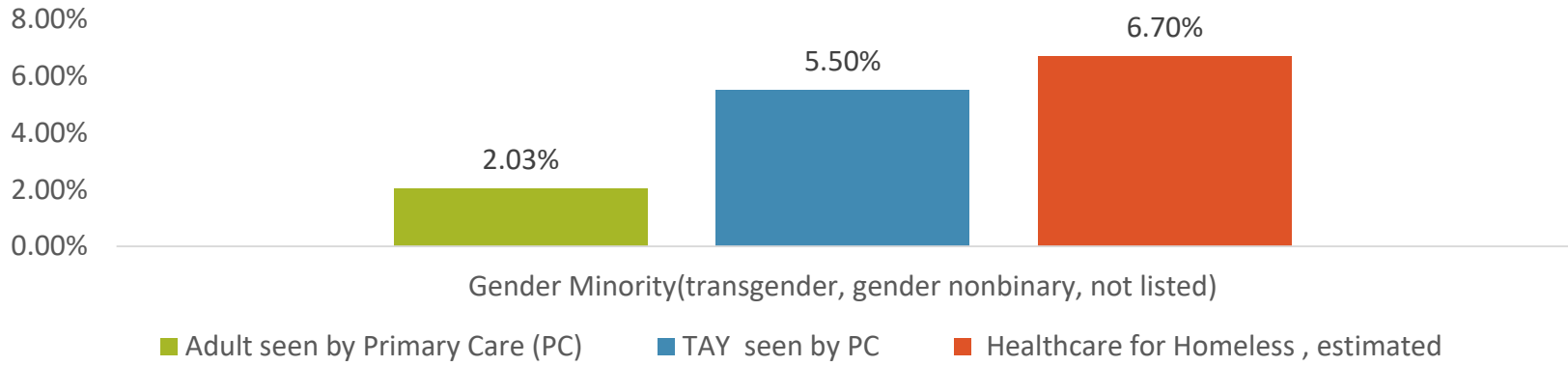
# SO/GI Results: Sexual Minority Population



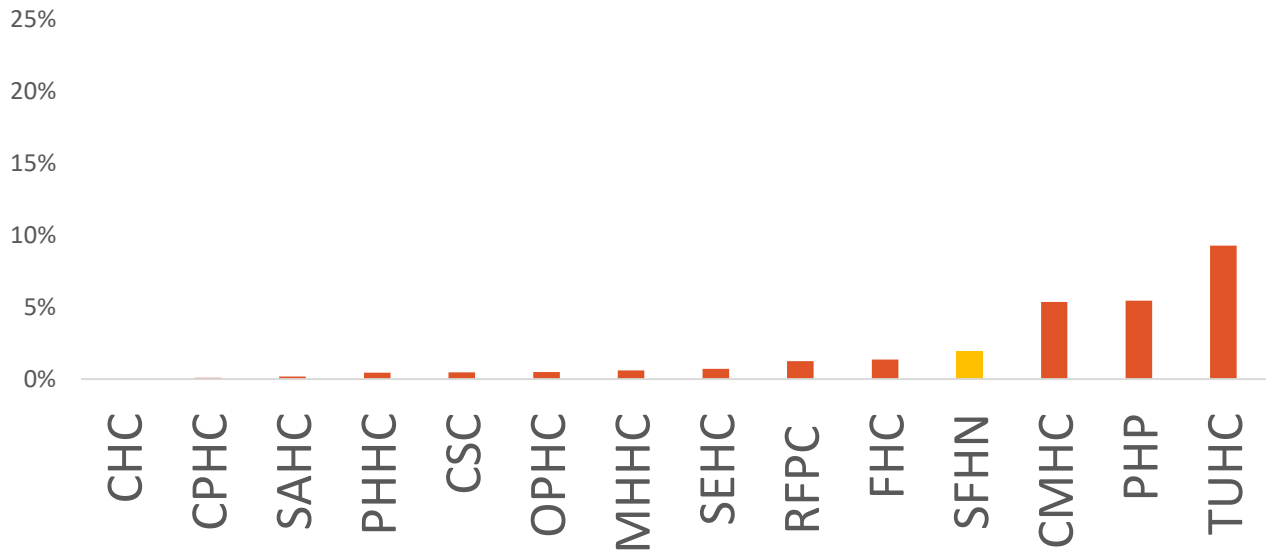
% Sexual Minority (Gay, Lesbian, Bisexual, Questioning and Not Listed) as of 5/30/2019



# SO/GI Results: Gender Minority Population



% Gender Minority (Transgender, Gender Non-Binary) as of 5/30/2019

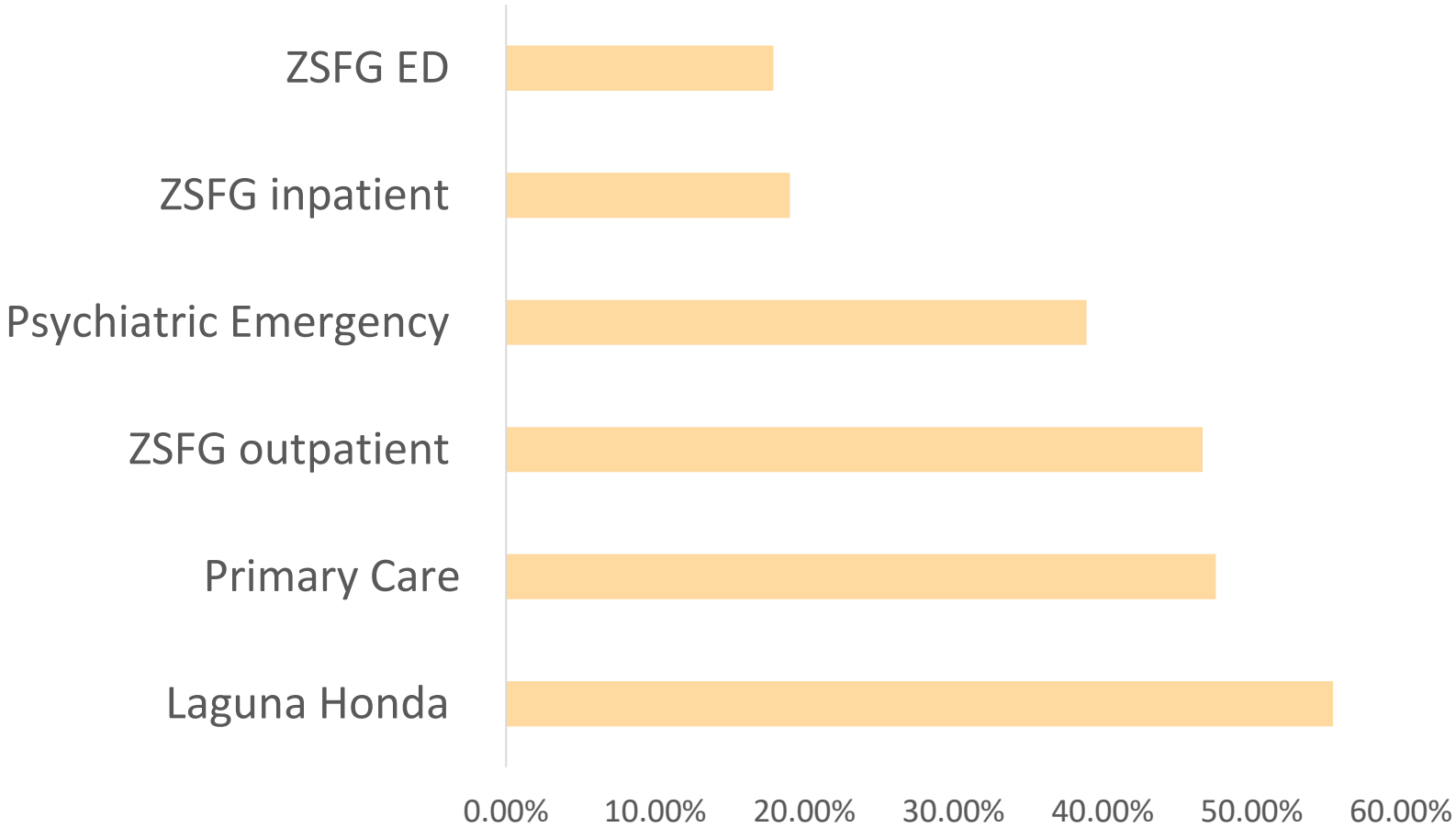




# SO/GI Complete by division: May Snapshot



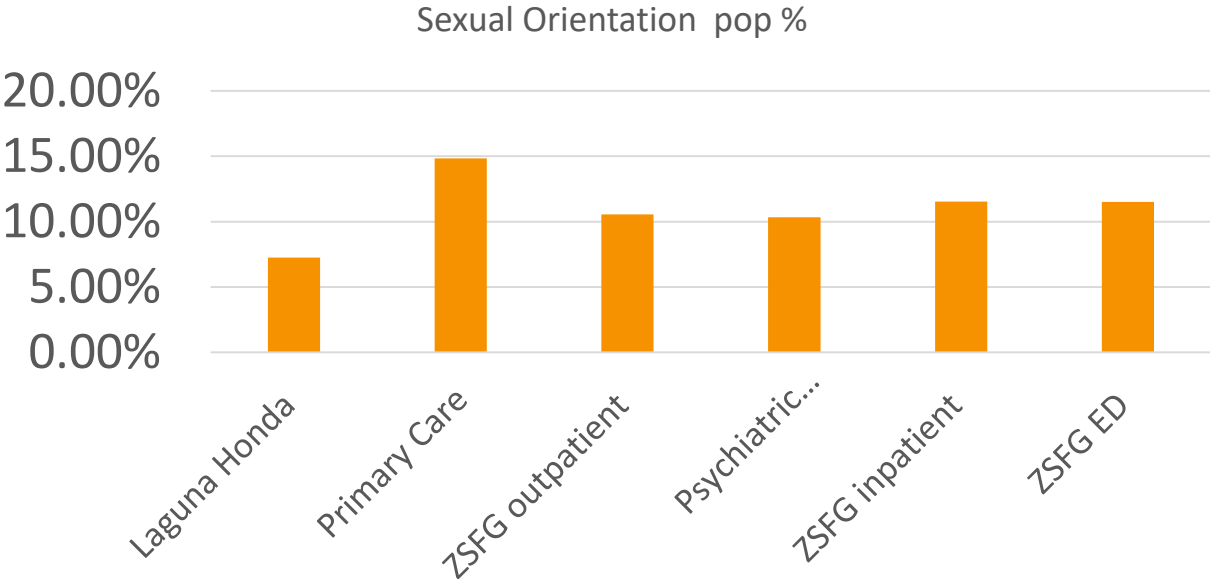
% Patients with SO/GI complete among encounters in May by location





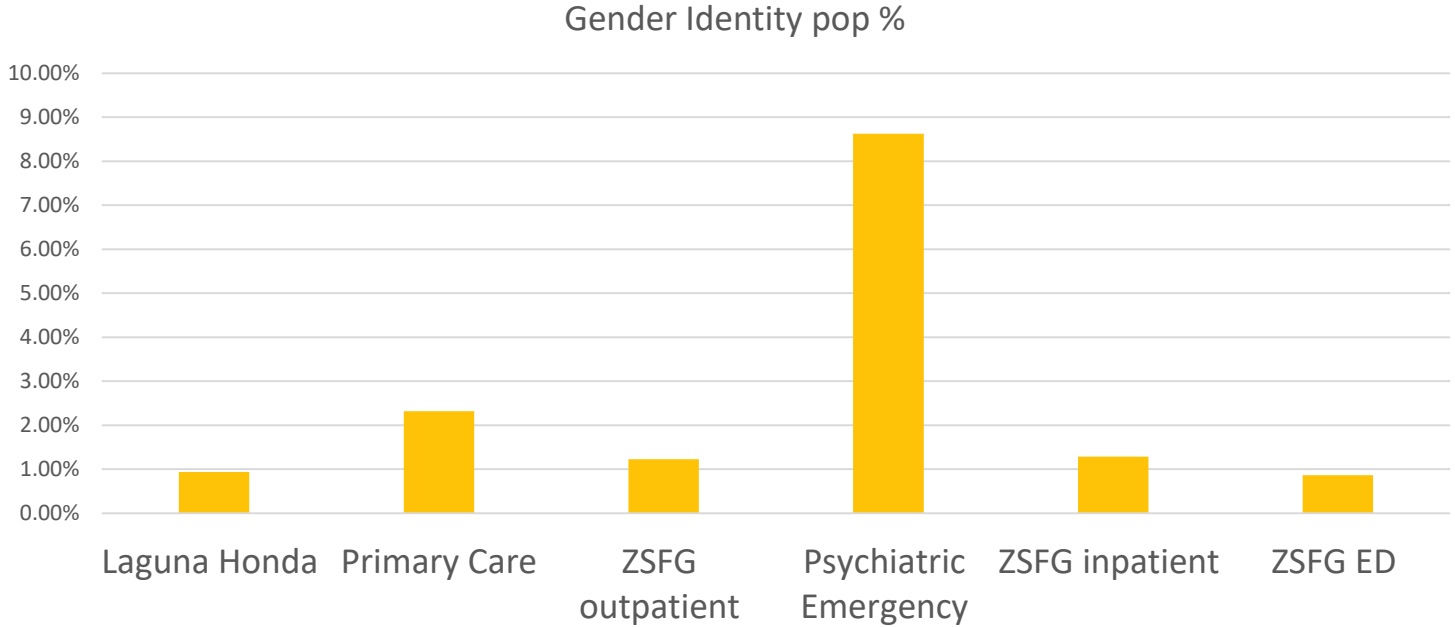
## Unique Patients with SFHN encounter and SO/GI Complete in May

12.67%  
Sexual Minority

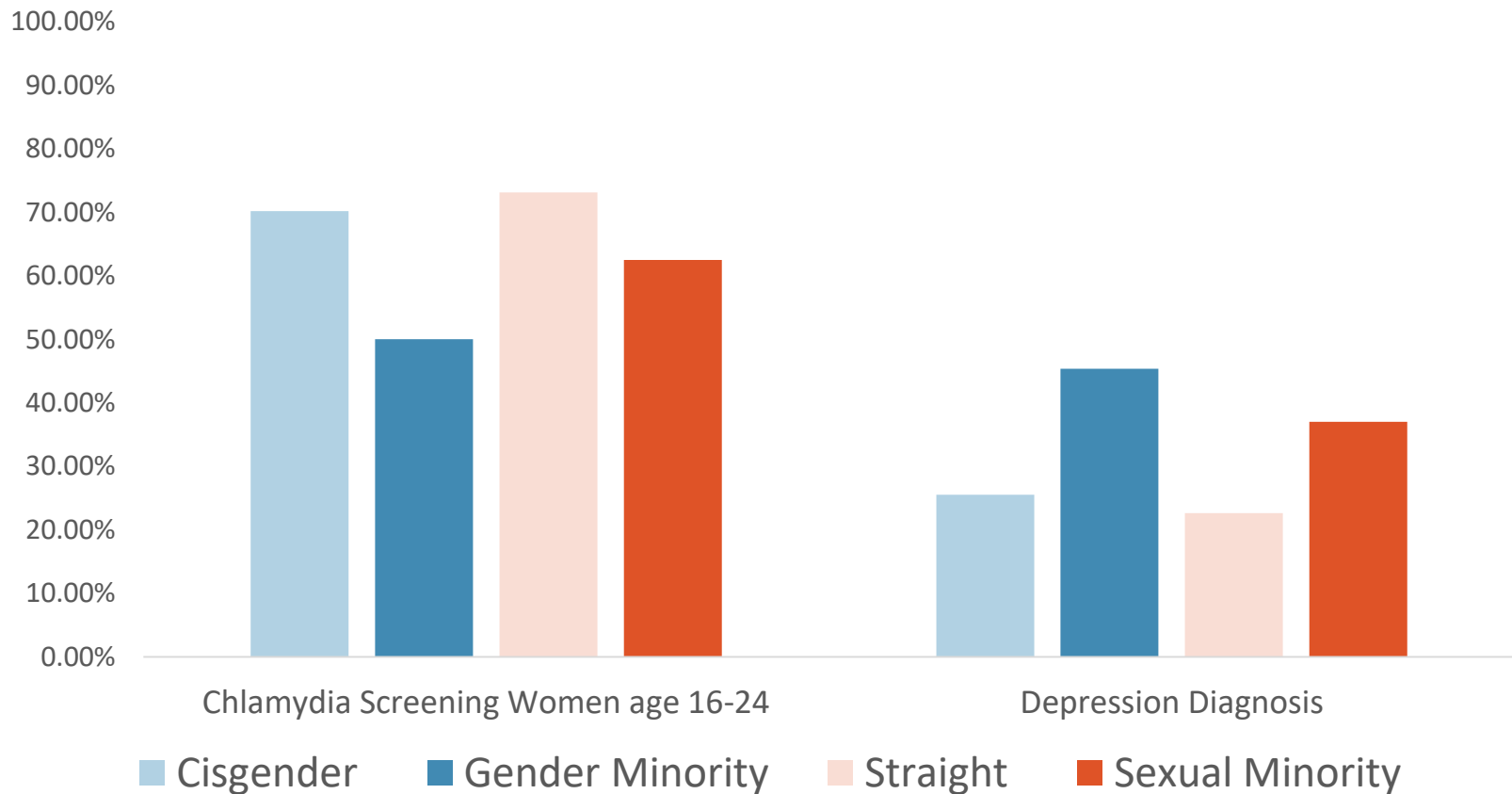


## Unique Patients with SFHN encounter and SO/GI Complete in May

1.75%  
Gender Minority



## Preliminary Data on Health Differences Among Sexual Orientation and Gender Minority Populations



# SO/GI Year 2 Next Steps



- Prioritize patient experience
- Respond to patient grievances
- Assist sites not fully rolled out
- Facilitate smooth transfer to EPIC
- Identify health disparities among sexual orientation and gender minority populations

