

PROJECTS, ENGINEERING
AND CONSTRUCTION QUALITY ASSURANCE DEPARTMENT

DATE OF ISSUANCE: 5/14/82

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DISTRIBUTION: ALAB-2 MO1-601-2 RCAsh HPLeonard WRBird BWMarguglio FILE NO: JEBrunner RBMcCarley 18.4.7 DECalkins DBMiller. DATE OF AUDIT: JWCook JARutgers 4/19/82 through 4/22/82 LEDavis MSkates ORGANIZATION AUDITED: MADietrich DATaggart The Zack Company, Chicago RAWells GSKeelev SIG OF AUDIT FEAM LEADER DATE: APPROVED BY DATE PLANT & PROJECT: 5/14/82 Midland Unit 1 and 2 andla

SCOPE AND OBJECTIVE

The objective of this audit was to verify The Zack Company's compliance with program requirements as defined in the Zack Quality Assurance Manual, Plant Quality Control Procedures and Weld Procedure Specifications.

The audit scope encompassed those activities related to the implementation of the following procedures:

- a) Zack Quality Assurance Manual (all sections as applicable to PQCP's)
- b) PQCP-1, Rev. 2 "Receiving Inspection"
- c) PQCP-3. Rev. 1 "Plant Fabrication"
- d) FQCP-6, Rev. 3 "Weld Filler Metal Control"
- e) PQCP-7, Rev. 5 "Document Control"
- f) PQCP-8, Rev. 1 "NCR"
- g) PQCP-10, Rev. 1 "Calibration"
- h) PQCP-11, Rev. 1 "Training, Certification and Evaluation of QCI"
- i) PQCP-14, Rev. 1 "Hold"
- j) PQCP-15, Rev. 2 "Procurement"
- k) PQCP-16, Rev. 1 "On-going Training"
- 1) PQCP-17, Rev. 1 "Training, Certification and Evaluation of QA Auditors"
- m) PQCP-20, Rev. 0 "Trend Analysis"
- n) WPS-1, Rev. 11 "Gas Metal ARC Welding of Zinc Coated Structural and Sheet Steel"
- o) WPS-2, Rev. 7 "Shielded Metal ARC Welding of Zinc Coated Sheet and Structural Steel"
- p) WFS-3, Rev. 0 "Gas Motal ARC Welding of Stainless Sheet and Structural Steels"
- q) WPS-4, Rev. O "Shielded Metal ARC Welding of Stainless Sheet and Structural Steels"
- r) WPS-6, Rev. 2 "Braze Welding Zinc Coated, Sheet and Structural Steels Using Carbon ARC"
- s) WPS-7, Rev. 8 "Qualification/Certification of Welders Using GMAW, SMAW, CAW Processes"
- t) WPS-8, Rev. 1 "Preheat/Interpass Temperature Control"

Follow-up verification of completed corrective action on the following Audit Findings was also included in the scope of this audit. All of these items were deemed "ready for closure" by The Zack Company.

- a) AFR M01-35-1-01
- b) AFR M01-35-1-02
- c) AFR MO1-35-1-08
- d) AFR M01-35-1-10

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- e) AFR MO1-35-1-11
- f) AFR MO1-35-1-14
- g) AFR MO1-35-1-15
- h) URI MO1-35-1-01

II. IDENTIFICATION OF AUDITORS

The audit was performed by the following personnel:

SBandla - Audit Team Leader (MPQAD-HVAC QA)

GParker - Auditor-in-Training (MPQAD-HVAC QA)

JZimmerman - Audit Team Member (MPQAD-HVAC QA)

III. PERSONS CONTACTED DURING THE AUDIT

Name	Organization	Title	Audit Entrance	Audit	Audit Exit
C Zack DeZutel	Zack	President	X		Х
J DeZutel	Zack	Exec. Vice President	X		X
D Calkins	Zack	Project Manager		X	X
D Malzahn	Zack	Vice President			X
M Skates	Zack	QA Manager	X	X	X
R Basiaga	Zack	Lead QA Engineer	X	X	X
D Allbritten	Zack	QA Engineer	X	X	X
A Howard	Zack	Document Control Supv.	X	X	
A Wanniger	Zack	Staff Engineer		X	
G Kollaritsch	Zack	Detailer		X	
S Drozdz	Zack	Detailing Supervisor		X	
T Delafosse	Zack	Staff Engineer		X	
B Prim	Zack	General Foreman		X	
N Rosa	Zack	Shop Supervisor		X	
C Richards	Zack	QC Inspector		X	
S Bandla	MPQA	Audit Team Leader	X	X	X
G Parker	MPQA	Auditor-in-Training	X	X	χ
J Zimmerman	MPQA	Audit Team Member	X	X	X

IV. AUD. SUMMARY

- A) A pre-audit entrance meeting was held on 4/19/81 with personnel in attendance as noted in paragraph III. The audit scope, plan, tentative schedule and audit finding procedure were discussed. Contacts for the various phases of the audit were identified.
- B) Checklists for this audit were developed from the Zack procedures noted in paragraph I. Specific sections audited are as noted on the completed checklists. Data was collected by proceeding through the checklists for each procedure audited. All checklists employed during the course of the audit are attached to the file copy of this report.
- C) The audit resulted in nine (9) findings which are attached to this report.



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- The following observations were made as a result of this audit:
 - The Evaluation of Performance Form (ZQF-37) is required by PQCP-17, Rev. 1 to be initiated to document the observation of an acting auditor (paragraph 6.3.1.2) or acting lead auditor (paragraph 6.3.2.2) and, also to document the annual evaluation of Auditors and Lead Auditors (paragraph 6.5.1). The initiator of the ZQF-37 form is not required to indicate which type of evaluation is being documented and this is not always evident from the completed form. It is recommended that the initiator of the 2QF-37 form briefly describe the type of evaluation being documented. No response to this observation is required.
 - 2. PQCP-17, paragraph 7.7 requires the use of the QA Audit Checklist (ZQF-86). The audit checklists used in the recent vendor audits are different from the ZQF-86 form listed in Exhibit F as a "sample." It is recommended that, in the next revision of PQCP-17, Exhibit F (ZQF-86) be labeled SAMPLE with the associated statement that the form may vary in format but not in content. No response is required to this observation.
 - 3. PQCP-17, Rev. 1, paragraph 6.3.2.2 requires that a minimum of one audit be performed by the candidate after he meets the requirements of paragraph 6.2.1 and 6.3.2. The audit is conducted with the candidate performing as acting lead auditor under the observation of a lead auditor. An evaluation is documented on a ZQF-37 form.

Two lead auditor files were reviewed. Both had ZQF-37 forms that indicated audits performed to meet the requirements of paragraph 6.3.2.2. A detailed review of the qualification audits (internal audits ZC-LS-001 and ZC-LS-002) for E Bodley showed the following:

ZC-LS-001

- a) No written audit plan (as required by paragraph 7.3)
- b) Checklist different than ZQF-86 form (as required by paragraph 7.7)
- c) No indication of exit meeting (as required by paragraph 7.10)

ZC-LS-002

- a) No written audit plan (as required by paragraph 7.3)
- b) Checklist different than ZQF-86 form (as required by paragraph 7.7)
- c) Drafted audit report not issued in 30 days (as required by paragraph 7.11)

The ZQF-37 form used to evaluate Mr Bodley indicated that he was a certifiable candidate for audit team leader. In view of the discrepancies noted above, the auditing requirements in paragraph 7.0 of PQCP-17 were not met by the candidate in performing his qualification audits. There were no indications in the comment section of the ZQF-37 form discussing the situation or any mitigating circumstance that may have warranted this apparent lack of compliance to the procedure requirements by the candidate. It is understood that the audits used to certify E Bodley were performed at LaSalle County Muclear Station. However, there is no equivalent LaSalle procedure that addresses audit plans, use of checklist ZQF-86 or exit meetings.



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AUDIT NO:

It appears the The Zack Company auditors/lead auditors may be evaluated for audits performed at the LaSalle, Clinton or Midland sites to qualify as an auditor/lead auditor. However, as noted above, audits performed at other Zack Company sites do not meet the requirements of PQCP-17, Rev. 1. Once qualified, the auditor/lead auditor may perform audits at all sites. Some method must be provided to assure that audits performed of Midland related activities are done so in accordance with PQCP-17, Rev. 1 to preclude the discrepancies noted in AFR MO1-601-2-04. A response to this observation is requested on or before 6/3/82. (AI: S-1511, Priority 5, DCUMOO)

- 4. ZQAM, Section 6 requires that "procedures shall define the methods and systems used to control the preparation, review, approval, distribution and control of instructions, procedures and drawings." Since the Field Procedures implemented by The Zack Co. site personnel are no longer under the control of the Chicago based QA Section, the methods used to control these procedures need to be incorporated into a Field Procedure. A response to this observation is requested on or before 6/3/82. (AI: S-1512, Priority 6, DCUMOO)
- 5. PQCP-7, Rev. 5, paragraph 6.3.4.4 states that BPCo drawings are received at the Zack Company's Chicago Plant for "Information Only." These drawings are now received marked CONTROLLED. It was observed that, although these drawings are currently being logged, the FCN's/FCR's/DCN's associated with them are not. These changes are not being recorded on the face of the drawings although they are attached to the back of the drawing. The procedure should be upgraded to require the logging and posting of drawing changes (similar to requirements in FP-7). A response to this observation is requested on or before 6/3/82. (AI: S-1513, Priority 6, DCUMOO)
- 6. PQCP-7, Rev. 5, paragraph 7.2 requires that "follow-up action...be initiated... if acknowledgement (of transmittals) is not returned within 15 days." Of the 120 transmittals logged sending current revisions of PQCP's, WPS's and the ZQAM, 21 were not receipt acknowledged. Follow-up is accomplished by phone, so there is no documentation that the procedure requirements are being followed. It is recommended that some documentation of the follow-up be implemented, ie. telecon, notation in transmittal log, etc. No response is required to this observation.
- 7. a) PQCP-3, Rev. 1, paragraph 5.14 requires the QCI to document inspection results by stamping the appropriate block (accept/reject). Contrary to this, the QCI is initialling the block (accept/reject/NA). This discrepancy was brought to The Zack Company's attention during the November audit performed by BPCo Materials and Quality Services Department.

A draft of PQCP-3, Rev. 2, was prepared to allow the QCI to indicate the inspection results by shecking or initalling the accept/reject block as appropriate. This revision was submitted to BPCo for approval on 2/23/82. As of the date of this audit, BPCo had not returned this procedure to The Zack Company.

Although MPQAD agrees that the requirement stated in paragraph 5.14 warrants revision, however, BPCo approval is required prior to implementation of a revised procedure.



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AUDIT NO:

b) PQCP-3, Rev. 1, paragraph 5.14 and 5.15 refer to a paragraph 5.13. The current revision of procedure PQCP-3 does not have a paragraph 5.12 or 5.13.

NOTE: PQCP-3, Rev. 2 was received approved (level .) from BPCo on 5/6/82. Included in the BPCo comments is a reserved to section (b) of this observation.

No response to this observation is required.

- 8. PQCP-11, Rev. 11, requires that specific items be completed and documented prior to certification of the Quality Control Inspector. However, the criteria to maintain certification or to re-certify an individual at his current level is not addressed. Those specific items 1 sted in PQCP-11 are new requirements not previously listed or required at the time of C Richard's certification (level II). It is recommended that PQCP-11 be revised to incorporate requirements for maintenance of certification or re-certification upon completion of the initial 3 year period. It is further recommended that the specific items listed in PQCP-11 be adhered to upon re-certification or maintenance of certification for C Richards. A response to this item is requested by 6/3/82. (AI: S-1514, Priority 9, DCUMOO)
- E) Follow-up verification on the seven (7) previous audit findings and one (1) unresolved item listed in paragraph I was conducted during this audit. The results were as follows:
 - 1. AFR MO1-35-1-01: A further response is required from The Zack Company describing how they intend to meet the ANSI N45.2.9 requirements for quality records storage.
 - 2. AFR MD1-35-1-02: This finding remains open pending the approval and issuance of PQCP-8, Rev. 1.
 - AFR MO1-35-1-08: This finding remains open pending a resolution to the inconsistencies noted in the completion of Hold Reports (blank 12).
 - 4. AFR MO1-35-1-10: Corrective action was verified and this item was closed on 5/12/82.
 - 5. AFR MO1-35-11: This finding remains open pending the approval and issuance of PQCP-15, Rev. 3.
 - 6. AFR MO1-35-1-14: Corrective action was verified and this finding was closed on 5/12/82.
 - AFR MO1-35-1-15: Corrective action was verified and this finding was closed on 5/12/82.
 - 8. URI MO1-35-1-01: This question has been resolved and was closed on 5/12/82.
- F) The post-audit exit meetin was held on April 22, 1982 with those in attendance as noted in paragraph III. At that time, ten (10) draft audit findings, one (1) unresolved item and (11) observations were presented and discussed. As a result of this discussion, the unresolved item concerning The Zack Company's role in the site Trend Analysis program was resolved. This item does not appear in this report



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AUDIT REPORT

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MUDIT NO:

Since the exit meeting, the ten (10) draft audit rindings and eleven (11) observations were combined where possible and appear in this report as eight (8) findings, and eight (8) observations. One (1) draft observation concerning out of date procedures has been escalated to an audit finding (see MO1-601-2-09). Commitment dates for all items requiring responses were discussed.

G) Responses to the audit findings and observations are to be forwarded to MPQAD.

EVALUATION OF EFFECTIVENESS

This full-scope audit of twenty (20) Zack Procedures relative to the Chicago Plant operation resulted in nine (9) audit findings. When this is compared to the previous audit (MO1-35-1, 8/10/81 through 8/13/81) which resulted in fifteen (15) findings after a review of eleven (11) Zack Procedures, it would appear that some improvement has been made in the past eight months.

However, a review of the nine (9) audit findings attached to this report shows that five (5) of the findings were recurrences of the same types of problems identified during the M01-35-1 audit. In fact, three of the findings are identical to those from the M01-35-1 audit (ie, M01-601-2-04, 07 and 08).

For this reason, it must be stated once again that The Zack Company's implementation of the Quality Assurance Program is judged to be Parginal. Discrepancies resulting from lack of attention to details and inadequate idenstanding of procedures is still very much in evidence.

It was suggested to The Zack Company that, when responding to the findings and observations resulting from this audit, they identify methods of corrective actions which are inventive and provide lasting resolutions to the types of problems noted.

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AUDIT FINDING REPORT

-	QA50-1		
"A3 I5"	CONDITION VERS.3 "AS REQUIRED" /"AS NEEDED" CONDITION WITH REFERENCES		AFR SER NO:
The	following discrepancies were noted in the edures:	e implementation of these	Zack Chicago/didland
A)	PQCP-14, Rev. 1 - Procedure for Hold		5/14/82
	 Paragraph 7.6 - requires that the PS (retain a copy of the ZQF-40A form aft 	(Plant Superintendent) er signing blank 10.	18.0.7 Distribution: RCAsk-
	2) Paragraph 7.7 - requires the the QCM open ZQF-40A forms for reference.	maintains a file of	WRBird DATaggart JEBrunner RAWells DECalkins ALAB-2
	Thirteen (13) Hold Reports were reviewed. copies of open Hold Reports M-182 and Q-1 files. A copy of open Hold Report M-188	84 were not in the QCM	JWCook DGraf LEDavis MADietrich GSKeeley
В.	PQCP-7, Rev. 1 - Procedure for Document C	ontrol	HPLeonard BWMarguglio
	 Paragraph 7.3.1 - requires that docum canceled, or superseded shall be dest and placed in a void file. 	ents which are voided, royed or marked VOID	RBMcCarley DBMiller JARutgers
		ntinued on back)	MSkates
1) 1	Corrective Action: Provide copies of Hold Reports M-182 and Provide a copy of Hold Report M-188 for to		(continued on back)
	AE YOL TOR CONMITMENT.		
	Copies of M-182 and Q-184 will be provided		
	copy of M-188 will be provided for the		
3) V	foid and superseded revisions of PQCP's an		"VOID." (continued on back)
DATE OF	0/A COMPLETION: 7//3/82	ORC. RESP FOR C/A:	PERSON MAKING C/A COMMITMENT:
MEDITINA SERVI	C/A SPECTIVOESS: 7//3/82_	The Zack Company	M Skates
1) 0	copies of open Hold Reports were provided by GEParker.	for the QCM and PS file.	. Verified on 4/20/82
V	oid and superseded revisions of PQCP's ar erified on 4/22/82 by SEBandla.	nd WPS's were marked VOII (continued on	during the audit and back)
S AF REP	ORTABLE PER 50,55(*): YES NO X	LF "YES", DATE OF REPORT TO HEG:	/ A
7 "188",	TOW OF REPURT TO MRC:	IF "TES", NAME OF BRC OFFICIAL TO WHOM S	
	N / A WRO HADE REPORT: N / A		
FR ORIGI	FAFOR'S SIGNATURE/DATE:	SUPERVISOR'S SIGNICIAN POATS: //	A
Teoff	my Farly 5/4/84 Sugar Bandle	Thomas 3	5/14/82
A VICEO	Suran Banalla	7/23/82	
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"AS IS" COMDITION VERSUS "AS REQUIRED" CONDITION WITH REFERENCES (CONTINUED):

Contrary to the above, void or superseded copies of PQCP's and WFS's are retained in a history files but are not marked VOID.

RECORDED SCHALET IVE ACTION (CONTINUED)

3) Review "history" file for PQCP's and WPS's. Mark "VOID" all those revisions that are void or superseded per the requirements of PQCP-7, Rev. 5.

For 1th PQCP-7 and 14, train cognizant personnel and forward documentation of this training to MPQAD.

Training will be conducted and documented.
A response to this item is requested by 6/3/82.

METHOD OF VERIFICATION (continued)

3) Training reports showing that a review of PQCP-14 and PQCP-7 were conducted, have been received (M151-C/B-628, dated 7/13/82) reviewed and are attached to the file copy of M01-601-2-01 and M01-601-2-05.

Items 1), 2) and 3) above complete the part and process corrective action for this report.

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AFR SER NO:



AUDIT FINDING REPORT

	A STATE OF THE PARTY OF THE PAR	CONTRACTOR S. PROPERTY	in contrast	MAN AND RESIDENCE OF THE PARTY OF	INDERESTATION SERVICE	AND RESIDENCE PROPERTY.	SERVICE OF STREET, THE TAX	Market Service	THE REAL PROPERTY AND ADDRESS OF THE PERSON NAMED IN COLUMN TWO PERSONS AND ADDRESS OF THE PERSON NAMED IN COLUMN TWO PERSONS AND ADDRESS OF THE PERSON NAMED IN COLUMN TWO PERSON NAMED IN COLUMN TRANSPORT NAMED IN COLUMN TWO PERSON NAMED
AS [5"	COMPLISION	VERSUS	A.S	REQUIRED"	/"AS	MESTDED.	COMDITION	WITH	REFERENCES:

PQCP-16, Rev. 1 - On-going Training

- 1) Paragraph 7.1 requires a monthly training session by the QCM for the QC and Fabrication Plant personnel. Training to address The Zack Company quality program in the ZQAM, PQCP's and WPS's.
- 2) Paragraph 7.2 requires a monthly training session by the PM (Production Manager) for the QC and Fabrication Plant personnel. Training to address The Zack Company contract requirements as detailed in the project technical specifications and those project drawings designated as safety related drawings.

Five (5) personnel files were audited. Contrary to the above, there are no on-going training records in any of the five QC, QA and Fabrication Plant personnel files between January 1982 and April 19, 1982. The QCM was questioned regarding any other training records or files. None were available. Any training records are kept in each individual's file.

MO1-601-2-	.02
PROJ/DEPT AUDITED:	
Zack Chicago	/Midland 1
DATE OF ISSUANCE:	
5/14/82	
18.4.7	
DISTRIBUTION:	
RCAsh	
WRBird	DATaggart
JEBrunner	RAWells
DECalkins	ALAB-2
JWCook	
LEDavis	
MADietrich	
GSKeeley	
HPLeonard	
BWMarguglio	
RBMc Carley	
DBMiller	
JARutgers	
MSkates	

RECO	HOL)	GMD.	E (1)	CO	KR.	ECT.	IVE	ACT	IOM:
				-					*****

Part Corrective Action: None

Process Corrective Action: Establish a training schedule and submit for information to MPQAD. Implement schedule and train on a monthly basis. Document training and forward to MPQAD. Documented training records should be provided to MPQAD for three successive months.

CORRECTIVE ACTION COMMITMENT:

A response to this item is requested by 6/3/82.

DATE	OF	C.	A	COM	PLAT	20M:	

DATE OF C/A EFFECTIVENESS:

ORG. EXSP FOR C/A:

The Zack Company

PERSON MAKING C/A COMMITMENT:

M Skates

METHOD OF VERIFICATION:

LS AF REPORTABLE PER 50.55(*): YES NO	DY "TRES", DATE OF REPORT TO MRC:
IF "TES", TIME OF REPORT TO MINC: N/A	IF "TES", NAME OF NEC OFFICIAL TO WHOM REPORTED:
IF "YES", WHO MADE REPORT: N/A	N/A
Larten EParker 5/14/92 Susan Barla	SUPERVISOR'S SIGNATURE/DATE: 5/14/82
C/A VERIFICATION SIGNATURE:	VERIFICATION DATE:



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CONTINUATION SHEET:

'AS IS" CONDITION VERSES "AS REQUIRED" CONDITION WITH REPERENCES (CONTINUED):
the review signature blank.

NOTE: AFR MD1-35-1-08 previously identified incomplete inspection reports and NCR's. Zack had commutted to reviewing their inspection report and NCR files to resolve these problems as corrective action to close the finding.

RECOMMENDED CORRECTIVE ACTION (CONTINUED):

and properly complete blanks that are not up to current status; 2) Review inspection reports and complete as necessary; 3) Provide documented evidence of training in the areas of responsibility for PQCP-8 and PQCP-3 for all cognizant personnel.

CORRECTIVE ACTION (COMMINUED):

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AUDIT FINDING REPORT

	QA50-1		
AS IS	"COMDITION YERSUS "AS REQUIRED" /"AS PREDED" CONDITION WITH REFERENCE	CES :	APR SZR NO:
Fou	r (4) vendor/supplier files were review	ed; one N stamp (title on	M01-601-2-04
fil	e), one survey and two (2) audits. The	following discrepancies	Zack Chicago/Midland 1
wer	e noted in the implementation of PQCP-1	7, Rev. 1:	DATE OF ISSUANCE:
			5/14/82
1)	Paragraph 7.3 - "Auditors/Lead Auditors		FILE NUMBER
	plan identifying activity, organization		18.4.7
	Contrary to the above, there are no aud		RCAsh
	files for the following Vendor audits:		WRBird DATaggar
			JEBrunner RAWells
	a) Hobart North Welding Supply		DECalkins ALAB-2
	b) Air Monitor Corporation		JWCook
	and the same through the con-		1 FDavis
5)	The state of the s		MADietrich
	to this there is no documentation in the		CCV1-W
	audit conference being conducted for the	ne following Vendor files:	HPLeonard
	and the same that the same is a same of		BWMarguglio
	a) Hobart North Welding Supply		RBMcCarley
	b) Air Monitor Corporation		DBMiller
21	Danaganah 7 10 H4 Dank and 4		JARutgers
21	Paragraph 7.10 - "A Post-aud." conferenthis requirement, there is no documents		MSkates
NATIONAL TRANSPORT	NOED CORRECTIVE ACTION:	icion in the (continued)	
2)	required information or the addition of the lack of required information. Provented and provide documented evidence	vide documentation for MPQ	AD verification.
	esponse to this item is requested by 6/3	3/82.	
WIE OF	C/A COMPLETION:	ORG. RESP POR C/A:	PERSON MAKING C/A CONCUTHONT:
ATE OF	C/A EFFECTIVENESS:	The Zack Company	M Skates
ETHOD	nd for the letter to be a second of the seco	And the second s	
S AF N	CPORTABLE PER 50.55(*):	IF "YES", DATE OF REPORT TO MRC:	
	YES NO A	N	/ A
YES"	, TIME OF REPORT TO MRC:	IF "YES", HANK OF MRC OFFICIAL TO WHOM	REPORTED
-	N/A		
TES	, WHO MADE REPORT: N/A	N	/ A
FR ORI	SENATOR'S SIGNATURE/DATE;	SUPERVISOR'S SIGNATURE DATE:	
E.	4 ch & Thinks In Boulle	College Co	5/14/82
A COST	other appendition of the second secon	r de las engles de la mentalista de la companya de	The state of the s
	FILTIUM SIGNATURE:	VERIFICATION DATE:	



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CONTINUATION SHEET:

AS 13" CONDITION VERSUS "AS REQUIRED" CONDITION WITH REFERENCES (CONTINUED):

audit files to show that a post-audit or ference was held for the following Vendor audit

a) Hobart North Welding Supply

NOTE: Previous audit finding M01-35-1-07 identified that Audit Plans were not being maintained in the audit files.

RECOMMENDED CORRECTIVE ACTION (CONTINUED):

CORRECTIVE ACTION (CONTINUED):

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Company AUUII FINDING REPURI	
As is complified viewers as appulsed / As member complition with appreciate: In conducting the audit, several instances of incomplete documents were noted. These discrepancies are as follows:	Zack Chicago/Midland 1
A. PQCP-8, Rev. 1: Nonconformance Reports	S/14/82
 Paragraph 7.2.8 requires sign/stamp and date in blank 9. Twelve (12) NCR"s were audited. Contrary to the above, NCR's M-108, Q-173 and Q-111 were not dated. Paragraph 7.2.5 and 7.2.6 require that in blank 6 (owner further ished material/equipment) and blank 7 (Q listed) the "yes" or "no" boxes be audited. Twelve (12) NCR's were audited. Contrary to the above, NCR Q-111 did not have the boxes checked in either blank 6 or 7; NCR M-188 had blank 7 mark "No" for a Q listed item. 	DECalkins ALAB-2 JWCook LEDavis MADietrich GSKeeley
B. PQCP-3, Rev. 1, paragraph 5.14.1 requires that if the inspecti were performed by a Level II/III, the review signature blank of the inspection report is marked N/A. Contrary to the above, the QCI Level II is not completing	HPLeonard BWMarguglio RBMcCarley DBMiller JARutgers MSkates
RECOMMODED CORRECTIVE ACTION:	
Part Corrective Action: 1) Date and sign blank 9 on NCR's M-108, "yes" or "no" boxes in blank 6 and 7 on NCR Q-111; 3) change the "on NCR M-188. Process Corrective Action: 1) Review all Midland related, Zack Corrective Action: 1)	'no" to "yes" for blank 7
CORRECTIVE ACTION COMPLITINGYT:	(continued on back)
1) Date blank 9 of NCR's M-108, Q-173 and Q-171. 2) Indicate "yes" or "no" in blanks 6 and 7 on NCR Q-111.	

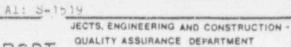
3) Indicate correct Q listing for blank 7 on NCR M-188.

A response to this item is requested by 6/3/82.

TATE OF C/A COMPLETION:	ONG. RESP POR C/A:	PERSON MAKING C/A CUMMITHEMT:
DATE OF C/A EFFECTIVENCES:	The Zack Company	M Skates
METHOD OF VERIFICATION:	THE RESERVE OF THE PROPERTY OF	

Blanks on NCR's M-108, Q-173, Q-111 and M-188 are completed. Verified by GEParker on 4/22/82.

IS AF REPORTABLE PER 50.55(*): TES #0	IF "YES", DATE OF REPORT TO MRC:
LP "YES", TIME OF REPORT TO MEET:	IF "TES", MANE OF MRC OFFICIAL TO VHOM REPORTED:
IF "TES", WHO MADE REPORT: N/A	N/A
Leoften Facher Try/72 Sugar Bondla	CUPERVISOR'S SIGNAPOSE/DATE / 5/14/82
C/A YEMETICATION SIGNATURE:	YEREF ICAPIDE DATE:





AUDIT FINDING REPORT

Company QA50-1	ADIIAO INCI OINI		
"AS IS" COMDITION VERSUS "AS REQUIRED" / "AS NEXDED" COMDITION WITH REFERENCE	IJ :	AFR SER MO:	Control of the Contro
PQCP-1, Rev. 2, paragraph 4.2 states "Quali	ity Assurance Engineer	M01-601-	2-05
(QAE), has the responsibility of verifying		PROJ DEPT AUDITAD:	
the requirements of the purchase order."	PO #1683-1 specified that	Zack Co / Mid	land 1 & 2
actual chemicals and physicals be provided	for stainless steel bare	5/14/82	
weld wire.		FILE NUMBER: 18.4.7	
Contrary to the above, receipt inspection		RCAeh	
25 pound spools of stainless steel bare well accepted as conforming to the requirements		WRBird	DATaggart
however, the physical certs are not available		JEBrunner	RAWells
nowerer, the physical ceres are not availab	ite.	DECalkins	ALAB-2
NOTE: This weld wire was immediately taggethe controlled rod issue cabinet. All mate received has been accounted for as of 4/21/	rial presend and	JWCook LEDavis MADietrich GSKeeley HPLeonard BWMarguglio	DGraf
	- 보이스 - 트리스 및 모든 HE SAN	7BMcCarley	
		DBMiller	
		JARutgers	
		MSkates	
RECOMMENDED COARBUTIVE ACTION:			
 a) Provide documented evidence of 'rairing cognizant personnel. 	ir the area of responsibi	lities for al	1
CURRECTIVE ACTION COMMITMENT:	A Anni Marie In Court of the Co	AND THE PERSON OF THE PERSON O	NINNERSON? MANASTONO
A response to this item is requested on or	before 6/3/82.		
2175 07 074 MARIETTON: 7/13/82	ORG. RESP FOR C/A:	PERSON MAKING C/A COM	KITKEPT:
DATE OF C/A EFFF. MARSON: 7//3/82	The Zack Company	M Skates	

METHOD OF VERIFICATION:

Training of cognizant personnel was performed on 4/23/82 (M151-C/B+628, 7/13/82). This documentation is attached to the file copy of this report.

IS AF REPORTABLE PER 50.55(4): YES NO Y	IF "YES", DATE OF REPORT TO REC!
homesand Consideral	N/A
IF "TES", TIME OF REPORT TO MEC: N/A	DF "YES", NAME OF ERC OFFICIAL TO WHOM REPORTED:
D' YES", WHO HADE REPORT: N/A	N/A
5/14/82	SUPER LOR'S SIGNATURE DATE: 5/14/82
Sudan Sandle	VERIFICATION DATE: // / / / / / / / / / / / / / / / / /



AUDIT FINDING REPORT PROJECTS, ENGINEERING AND CONSTRUCTION QUALITY ASSURANCE DEPARTMENT

CONTINUATION SHEET:

"AS IS" CONDITION VERSUS "AS REQUIRED" CONDITION WITH REPERENCES (CONTINUED)

RECOMMENDED CONFERENCE ACTION (CONTINUED):

c) Develop a system by which dates for re-evaluation and re-certification are brought to the attention of the appropriate party to ensure similar reviews are not overlooked in the future.

CORRECTIVE ACTION (CONTINUED):



AUDIT FINDING REPORT

JECTS, ENGINEERING AND CONSTRUCTION -

S 13" COMDITION VERSUS "AS REQUIRED" /"AS NEEDS" CONDITION WITH REFERENCES:

The qualifications file for C Richards indicates that his certification for Quality Control Inspector Level II expired on April 15, 1982 Zack Co./Midland 1 & 2 Level II inspection had been performed during the period of April 19 through 21, by C Richards.

NOTE: Audit Finding M01-35-1-12 (8/12/81) identified that the annual re-evaluation for C Richard had not been performed as required by PQCP-11. It was recommended that The Zack Company develop a system by which dates for re-evaluation and re-certification are brought to the attention of the appropriate party so that a review of the qualifications can be performed and action can be taken to ensure compliance to the procedure. A tickler system was developed for tracking these items and was verified to be in existence on 9/22/81, by MPQAD personnel. On 4/21/82, it was determined that this tickler system was no longer in use.

AFR SEE NO: M01-601-2-06 PROJ/DEPT AUDITED: 5/14/82 PILE HUMBER: 18.4.7 DISTRIBUTION: RCAsh WRBird DATaggart JEBrunner RAWells DECalkins ALAB-2 JWCook LEDavis MADietrich GSKeeley HPLeonard BWMarguglio RBMc Carley

DBMiller JARutgers MSkates

RECOMMENDED CORRECTIVE ACTION:

- 1) Evaluate the qualifications for C Richards and if acceptable, re-certify candidate per requirements of PQPC-11. _valuate all other personnel performing inspections for the Zack Co. Chicago and ensure certification to PQCP-11.
- 2) Revise PQCP-11 to incorporate requirements for maintenance of certification or re-certification upon completion of the initial 3 year period. (continued on back)

Part Corrective Action: Effective April 22, 1982, C Richards' certification as a Quality Control Inspector Level II was extended for a period of one year.

A response to this finding is requested on or before 6/3/82.

DATE OF C/A COMPLATION:

CATE OF C/A EFFECTIVENESS:

The Zack Company M Skates

METHOD OF VERLIFICATION:

(S AF REPORTABLE FER 50.55(*):	becaused to be becaused the second se	IF "YES", DATE OF REPORT TO MRC:
TES	L 30 [A]	N/A
IF "YES", TIME OF REPORT TO MEC:	N/A	IF "YES", NAME OF MEG OFFICIAL TO WHOM REPORTED:
IF "YES", WHO MADE REPORT:	N/A	N/A
AFY OR OTHER TOR'S SIGNATURE/DATE:	5/14/82	SUPERVISOR'S SIGNATURE/DATE:
CAN PERSONALION SIGNATURE:		VERIFICATION DATE:

AFR SER MO:



AUDIT FINDING REPORT

AS.	15"	CONDITION	VER SUS	AS	REQUIRED"	AS	MEEDED.	COMDITION	ATIK	REFERENCES:

PQCP-10, Rev. 1, paragraph 7.5.3 requires that "upon receipt of measuring and test equipment returned from an outside test facility the QC shall ... (attach) a new ZQF-61 to acceptable items."

Contrary to this, the GAGE BLOCKS, which had been calibrated on 3/9/82, did not have a ZQF-61 attached. To sticker from the outside facility was attached to the GAGE BLOCKS.

NOTE: This same problem was documented on MO1-35-1-13 during the August 1981 audit of the Zack Co., Chicago.

MO1-601-2-07 PROJ/DEPT AUDITED Zack Co/Midland 1 & 2 5/14/82 18.4.7 DISTRIBUTION: RCAsh. WRBird DATaggart RAWells JEBrunner ALAB-2 DECalkins JWCook LEDavis BJCole MADietrich KFHayes GSKeeley ESmith HPLeonard RWSoderholm BWMarguglio TKSubramani RMBc Carley DBMiller JARutgers MSkates

RECOMMENDED CORRECTIVE ACTION:

- 1) Comply with procedure requirement or revise the procedure.
- 2) Provide and document training for all cognizant personnel. Forward this documentation . to MPQAD.

CORRECTIVE ACTION COMMITMENT:

A response to this finding is requested on or before 6/3/82.

DITT OF C/A COMPLETION: DATE OF C/A EFFECTIVENESS: OMG. RESP FOR C/A:

PERSON MAKING C/A COMMITMENT:

The Zack Company

M Skates

METHOD OF VERIFICATION:

ZQF-61 was attached to the GAGE BLOCKS during the audit.

Training for cognizant personnel was conducted on 4/23/82. Documentation of this training was received from Zack Co. on 7/13/82 and is attached to the file copy of this report.

IS AF REPORTABLE FER 50.55(*): YES \$\text{YES}\$	IF "TES", DATE OF REPORT TO PRIC:
IF "YES", FINE OF ALPORT TO MAC: N/A	IP "YES", NAME OF MRC OFFICIAL TO WHOM REPORTED:
D' "TES", VINO MADE REPORT: N/A	N/A
Susan Bandin 5/14/82	SUPERVISOR'S SIGNATURE PORTE:
C/A VERIFICATION SIGNATURES	VERLIFICATION ANTE: 7/15/8-Z

DJECTS, ENGINEERING AND CONSTRUCTION -

AFR SER NO:



AUDIT FINDING REPORT

AS IS" CONDITION VERSUS "AS REQUIRED" /"AS NEEDED" CONDITION WITH REPERENCES:

PQCP-15, Rev. 2, paragraph 7.1.1.2 requires that "Purchase Orders include...identification as Safety Related or Non-Safety Related." Furthermore, paragraph 7.1.3 requires that the "PM signs/dates the Purchase Orders."

Contrary to the above, twenty-four (24) out of twenty-four (24) Purchase Orders reviewed were not signed and dated by the PM (six (6) were initialed by the PM) and only eight (8) of the twenty-four (24) Purchase Orders indicated whether the items were Safety Related or Non-Safety Related.

NOTE: AFR MO1-35-1-11 (8/12/81) documented that the PM did not sign/date the Purchase Orders reviewed during that audit. Zack Co. has deleted this requirement from PQCP-15, Rev. 3. This procedure is currently in the review/approval cycle.

M01-601-2-08 PROJ/DEPT AUDITED: Zack Co./Midland 1 & 2 DATE OF ISSUANCE: 5/14/82 FILE MAGEET DISTRIBUTION: RCAsh WRBird DATaggart JEBrunner RAWells DECalkins ALAB-2 JWCook LEDavis MADietrich GSKeeley HPLeonard BWMarguglio RBMc Carley DBMiller JARutgers MSkates

REEX	1144	DND:	EZD :	COI	REC	TI	YE :	ACT.	TON:

- 1) Review the requirements of PQCP-15 and comply to requirements or revise the procedure accordingly.
- 2) Train cognizant personnel on the above requirements and provide documentation of this training to MPQAD.

CORRECTIVE ACTION COMMITMENT:

A response to this finding is requested on or before 6/3/82.

DATE OF C/A COMPLETION:

ORG. RESP FOR C.A.

PERSON MAKING C/A COMMITMENT:

The Zack Company

M Skates

METHOD OF VERIFICATION:

IS AF REPORTABLE PER 50.55(a): TES NO CY	LF "YES", DATE OF REPORT TO MRC:
DF "YES", TIME OF REPORT TO MEC: N/A	IF "TES", MANS OF MRC OFFICIAL TO WHOM REPORTED:
IF "TES", WHO MADE REPORT: N/A	N/A
Lujan Danalla 5/14/82	SUPERVISOR'S SIGNATUREDATE: 5/14/82
C/A VERIFICATION SIGNATURE:	VERIFICATION DATE:



AUDIT FINDING REPORT PROJECTS, ENGINEERING AND CONSTRUCTION OUALITY ASSURANCE DEPARTMENT

CONTINUATION SHEET:

AS IS" CONDITION VERSUS "AS REQUIRED" CONDITION WITH REFERENCES (CONTINUED):

RECOMMENDED CONTROLLY ACTION (CONTENUED):

CORRECTIVE ACTION (CONTINUED):

METCHD OF VERIFICATION: (continued)

7/13/82 M151-C/B-628).

3) Training on PQCP-7, Rev. 5 was conducted on 4/23/82. Documentation of this training was received by MPQAD on 7/13/72 and is attached to the file copy of this report.



31

CUSTOM METAL FABRICATION

April 29, 1982

To: CHRISTINE DeZUTEL

From: TERRY HOWARD

Re: CAR 20 (see attached)

.Some comments on Item #7 of subject CAR:

- Records are insufficient to verify necessary training of all personnel connected with 'Q' (Quality) materials that are used by The Zack Company in Nuclear related contracting.
- All personnel includes those who have, a part in the Quality Assurance functions of the company.
- Document Control Department extends to those same individuals.
- Compressed time schedules are certainly germane to the forgoing three.

In keeping with the recommendation and direction of yourself and Mr. Skates, may I submit the following corrective accion proposal outline to be the subject of a subsequent Corrective Action Request (CAR):

- I. The Zack Company Quality Assurance Training Program....
 - A. Formal, Documented and Published.
 - B. Identification or personnel directly engaged in Quality Assurance Functions.
 - C. Identification of personnel indirectly engaged in Quality Assurance activities.
- II. The Zack Company Quality Assurance Training Pro ram Subject Items:
 - A. Priority Studies
 - 1. Client Contract Specifications
 - 2. Federal Regulations 10CFR50 (Appx. B), etc.

(cont'd)

Exhibit 4

. FOUNDED TO SOLVE THE UNIQUE METAL FABRICATION NEEDS OF INDUSTRY .
. DEDICATED TO CLEANING AND CUSTOMIZING THE AIR OF THE WORLD .

20)

To: Christine DeZutel From: Terry Howard Re: CAR 20 April 29, 1982 m 2 -3. Applicable nationally recognized codes: (i.e.) ANSI, ASME, AISI, AWS, etc. 4. Zack Company QAM's. Procedural Priority Studies 1. QAI - 3) QAI - 4 } (Suggested updating) PQCP-7, Rev. 5 (Document Control) - Midland 4. PQCP-7, Rev. 8 (Plant Document Control) - Clinton Required Reading C. 1. All published material listed in A & B Any assigned reading by qualified instructors engaged in the performance of carrying out the Zack Company Quality Assurance Training Program. III. Zack Company Committment A. Incorporate in official company policy. B. Monetary impact. C. Compensated release-time for participants. IV. Employee Committment Adopt formalized training as a necessary step in continued employment. Follow through with more efficient and effective work habits. The foregoing is an outline that merely encompasses what, I believe, are necessary actions. Such actions will, without any doubt or question, update the verification issue of all personnel engaged in the Quality Assurance functions of the Zack Company. It is my intention to discuss this same 'recommended direction' with you. Th/lf A. Terry Howard CC: M. Skates QA File

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CORRECTIVE ACTION REQUEST (CAR)

A SECTION OF THE PARTY OF THE P	
1. CAR NUMBER: 20	2. DATS: April 28, 1982
3. PROJECT: Chicago Document Control	4 LOCATION Zack - Chicago
5. ACTION ASSIGNEE: T. HOWARD D.C. Supervisor	6 SCHEDULED COMPLETION DATE: April 30, 1982
of the Chicago Document Control De	partment are insufficient.
of procedures upon which training i	Formulate a training plan for the required reading lists. (2) Identification is to be conducted including, but not lly revelent to the document control of Shots. 4:28-82 Chrotsoft Det 10:28-84 ANAGER/DATE 10. PRESSDENT/DATE
1. ACTION TAKEN: Initiated proposal to above to Christine DeZutel, Zack Co in letter of that came date (see co	mr ny President on April 29, 1982,
3. VERIFICATION:	Ofhert 7. Hund 4-29-82 12. ACTION ASSIGNEE/DATE
A. ACCEPTED / REJECTED	ANAGER/DATE 16 PRESIDENT/DATE

Release

4600 W. 12TH PLACE . CHICAGE "CERO! ILL 60650 . 312/242-3434 4401 WESTERN . FLINT MICHIGAN 48506 . 313/736-2040



CUSTOM METAL FABRICATION

April 29, 1982

To: CHRISTINE DEZUTEL

From: TERRY HOWARD

Re: CAR 20 (see attached)

Some comments on Item #7 or subject CAR:

- 1. Records are insufficient to verify necessary training of all personnel connected with 'Q' (Quality) materials that are used by The Zack Company in Nuclear related contracting.
- 2. All personnel includes those who have a part in the Quality Assurance functions of the company.
- 3. Document Control Department extends to those same individuals.
- 4. Compressed time schedules are certainly germane to the forgoing three.

In keeping with the recommendation and direction of yourself and Mr. Skates, may I submit the following corrective action proposal outline to be the subject of a subsequent Corrective Action Request (CAR):

- Τhε Zack Company Quality Assurance Training Program....
 - A. Formal, Documented and Published.
 - B. Identification of personnel directly engaged in Quality Assurance Functions.
 - C. Identification of personnel indirectly engaged in Quality Assurance activities.
- II. The Zack Company Quality Assurance Training Program Subject Items:
 - A. Priority Studies
 - 1. Client Contract Specifications
 - 2. Federal Regulations 10CF.50 (Appx. B), etc.

(cont'd)

FOUNDED TO SOLVE THE UNIQUE METAL FABRICATION NEEDS OF INDUSTRY
 DEDICATED TO CLEANING AND CUSTOMIZING THE AIR OF THE WORLD

To: Christin Sozutel From: Terry and Re: CAR 2 April 29, 1982 -2-3. Applicable nationally recognized codes: (i.e.) ANSI, ASME, AISI, AWS, etc. 4. Zack Company QAM's. B. Procedural Priority Studies 1. QAI - 3 (Suggested updating) OAI - 4 PQCP-7, Rev. 5 (Document Control) - Midland 4. PQCP-7, Rev. 8 (Plant Document Control) - Clinton Required Reading 1. All published material listed in A & B Any assigned reading by qualified instructors engaged in the performance of carrying out the Zack Company Quality Assurance Training Program. III. Zack Company Committment A. Incorporate in official company policy. B. Monetary impact. Compensated release-time for participants. IV. Employee Committment Adopt formalized training as a necessary step in continued employment. B. Follow through with more efficient and effective work habits. The foregoing is an outline that merely encompasses what, I believe, are necessary actions. Such actions will, without any doubt or question, update the verification issue of all personnel engaged in the Quality Assurance functions of the Zack Company. It is my intention to discuss this same 'recommended direction' with you. TH/lf A. Terry Howard CC: M. Skates QA File

QUALITY ASSURANCE TRAINING REPORT

35 35

PROJECT NO.

1. DATE __APRIL_ 27 . 1982

THE BELOW LISTED INDIVIDUALIS) RECEIVED QUALITY ASSURANCE TRAINING IN ACCORDANCE WITH THE ZACK COMPANY QUALITY ASSURANCE TRAINING PROGRAM

	HAME	JAITIML	POSITION	
D. Allbr.		Dma	OAE	
M. Cione	Met		Doc. Contro	PERSONNET
T. Howard	a out		Doc. Contro	1 Super.
C. Grant	CO		Doc. Contro	TERAULTEL 1 CLOCK
A. Wanni	nger (du)		Plant Engin	eer
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	of C. P.C.,	RIR, Receiving ch	ecklist, Hold, NC	R) .
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		13. R	1 Braiga QA TRAINING INSTRUCTI	LOAE
CC CLA MANAGE				

ZQF-23

FILE-SITE, OC DEPARTMENT

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W. 12TH PLACE . CHICAGO (CICERO) ILL 60650 . 312/242-3431. VESTERN . FLINT MICHIGAN 48506 . 312/736-2040



34

CUSTOM METAL FABRICATION April 16, 1982

To: All Zack Personnel

From: Christine Zack DeZutel

Ref: Document Control Records

EFFECTIVE IMMEDIATELY !

It has been brought to Managements attention that certain allegations have been made to Consumers Power Corp. that questions the integrity of The Zack Quality Assurance

Let me assure you that nothing is farther from the truth! The Zack Company has now and always will stand behind the integrity of its products; both metal and paper.

The Zack Company has notified Consumers Power Corp. that it will cooperate and assist in everyway possible to clear the Zack Company name.

In order to provide the greatest assurance to ourselves and to the Investigating Team that nothing changes its present provisions now apply:

- 1. A. Wanninger has been appointed Overseer of the Records Department until the completion of the investigation. In this capacity he will be the watchdog of upper management to verify no unauthorized personnel has from the present condition, except as stated below:
 - A. NO packages will be taken from the Document Control center. If copies are needed for reference they will the authorization of Mr. Wanninger.

 THERE ARE NO EXCEPTIONS!

Continued

• FOUNDED TO SOLVE THE UNIQUE METAL FABRICATION NEEDS OF INDUSTRY • DEDICATED TO CLEANING AND CUSTOMIZING THE AIR OF THE WORLD •

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CUSTO A METAL FABRICATION

April 16, 1982

To: All Zack Personnel

From: Christine Zack DeZutel

Ref: Document Control Records

EFFECTIVE IMMEDIATELY 1

It has been brought to Managements attention that certain allegations have been made to Consumers Power Co. that questions the integrity of The Zack Quality Assurance Records.

Let me assure you that nothing is farther from the truth! The Zack Company has now and always will stand behind the integrity of its products; both metal and paper.

The Zack Company has notified Consumers Power Corp. that it will cooperate and assist in everyway possible to clear the Zack Company name.

In order to provice the greatest assurance to ourselves and to the Investigating Team that nothing changes its present condition in the Document Control area, the following special provisions now apply:

- 1. A. Wanninger has been appointed Overseer of the Records Department until the completion of the investigation. In this capacity he will be the watchdog of upper management to verify no unauthorized personnel has access to the records or that the records are changed from the present condition, except as stated below:
 - A. NO packages will be taken from the Document Control center. If copies are needed for reference they will be run by the document control personnel only under the authorization of Mr. Wanninger.

 THERE ARE NO EXCEPTIONS!

Continued

FOUNDED TO SOLVE THE UNIQUE METAL FABRICATION NEEDS OF INDUSTRY
 DEDICATED TO CLEANING AND CUSTOMIZING THE AIR OF THE WORLD

Reline



April 16, 1982 Memo to Zack Personnel Page 2

- B) NOTHING will be removed from the existing document packages. New material received will be reviewed and stamped in accordance with present practice. Old material will be left in the folder and stamped void and initialed and dated.
- C) All changes to packages are to be verified and authorized by Mr. Wanninger.
- D) All keys to the Document Control Room and cabinets will be turned over to Mr. Wannir er immediately. No other persons will have access to those files.
- E) The Document Control Department will function only according to the following schedule:
 - 8:00 AM Mr. Wanninger will unlock room & cabinets. Work may begin.
 - 12:00 Noon All files will be returned and cabinets locked.
 - 12:30 PM Mr. Wanninger will unlock files work may resume.
 - 4:30 PM All files will be returned and cabinets locked.
- The above rules will stay in affect until the investigation is complete.

Your cooperation and adherence to these rules is expected and any violations could result in dismissal.

Christine Zack DeZutel

President

Christine Zack DeZutel



CUSTOM METAL FABRICATION

March 1, 1982

Commonwealth Edison Company R.R. #1 Box 240 Marseilles, IL 62341

Attn: Mr. J. Dierbeck

Re: NCR's Related to Reportable Defect Evaluation Report

Mr. Dierbeck,

Attached are 99 NCR's that have been generated to close out items that are currently included on the reportable defect evaluation list. Items covered by these NCR's are items purchased soley for the LaSalle Project and items purchased for stock and used at LaSalle.

of the 99 reports, 30 have been closed internally by The Zack Company. Closure of these reports was accomplished through project management review and the surfacing of documents and information made available by project management. On these grounds we determined that it was within the authority of the The Zack Company to close these reports. Xerox copies of the closed reports are included for information. Any comments or additional information you may have concerning the affected items would, of course, be welcome.

The 69 open NCP's are submitted for an accept as is disposition in all cases. These are items for which, at this point in time, it seems unlikely that necessary documentation to correct deficiencies can be obtained. Also in this group are items that are correctly documented but are not included in the LaSalle Tech. Spec.

Closure of the above referenced NCR's will reduce the number of open items on the list to 35. These items are of a clerical nature and we are reasonably certain that necessary documentation can be obtained to correct the deficiencies. NCR's were not written on these remaining items based on this belief.

Although a time frame for completion of all items on the list cannot be established, closure of the enclosed NCR's and continuing effort on the remaining items will certainly bring this matter to a close in a timely manner.

Very truly yours, The Zack Company

Referend J. (Shounger

Q.A. Engineer

Churte 20 B 300 1

* DEDICATED TO CLEANING AND CUSTOMIZING THE AIR OF THE WORLD .

Leleane :

4401 WESTERN . FLINT MICHIGAN 48506 . 313/736-2040



43 17

CUSTOM METAL FABRICATION March 18, 1982

To:

Detailing/Drafting Dept. Hourly Non-Manual Personnel

From:

C.L. Eichstaedt, Jr.

Re:

Time Cards/Time Clock

Effective Monday March 22, 1982 a new time clock will be installed in the main first floor office for use of all hourly, non-manual Zack employees. The time cards will be weekly in lieu of daily.

This clock will be used for initial "Check-In", final "Check-Out" as well as Lunch, personal time, school, etc. Company errands will still be on a sign-in/out sheet of Steve Drozdz. This is company policy and there will be no deviations.

Each person will be responsible for punching their own time card. Being caught punching someone elses card, will be grounds for dismissal.

Carl L. Eichstaedt, Jr.

Steve Drozdz

Concurred:

Joseph C. Dezutel O

* FOUNDED TO SOLVE THE UNIQUE METAL FARRICATION NEEDS OF INDUSTRY .

* DEDICATED TO CLEANING AND CUSTOMIZING THE AIR OF THE WORLD .

and a first and a series of the first of the series of the series and a first a first a first and a first and a Post Office Day 2167 Midhard, Michigan Ahh40 November 24, 1981 The Zack Company 4600 W. 12th Place Chicago (Cicero), IL. 60650 Attention: R. Greune Job 7220 Midland Project Subcontract 7220-M-151 Meeting Notes M-151-B-1391 Dear Mr. Groune: Attached for your information and files, please find one copy of meeting notes for the jobsite meeting held on November 3, 1981 at Midland. If you do not concur with these notes, please advise us within ten (10) days of receipt. Very truly yours, L. E. Davis Site Manager LED/RCA/EE/ck Attachment: Meeting Notes Renaldo Lewis - called 11:10 1-,517-431-4286 up 410 Release

M-151

DATE: November 3, 1981

TIME: 9.00 a.m.

Jobsite Conference Roum PLACE:

To discuss the Zack report on 10 CFR 50-55 potentially reportable PURPOSE:

issues on CMTR's; to provide Project Engineering with additional

details and to expedite resolution of the disposition.

ATTENDEES: Dick Soderholm Bechtel Power Corporation Clark Ash Ecchtel Power Corporation Ed Entrekin Bechtel Power Corporation George Ritter Bechtel Power Corporation Tom Baldwig Bechtel Power Corporation Dannis Appel Bechtel Power Corporation --Gary Johnson Hank Leonard Consumers Power Company Midland Project Quarity Assurance Dapt. Bill Doig Midland Project Quality Assurance Dept. Howard McGrove (McGame) Midland Project Quality Assurance Dept. Russ McCarley The Zack Company Dave Calkins The Zack Company

A meeting was held at the Midland Jobsite Conference Room on November 3, 1981 between Bechtel Field, Bechtel Project Engineering, Consumers Power, Midland Project Quality Assurance Department, and Zack Quality Assurance to discuss the Zack 10 CFR 50-55 report on potentially reportable CMTR issues.

Zack was asked to elaborate on the position taken by the two other utilities similarly involved and particularly if related to the Midland site. It was determined that one other site had determined the issue to be reportable and the other one was indeterminate, since November 2, 1981 was the deadline date. However, it was agreed that the dissimilarity in criteria and circumstances between the three sites precluded drawing any conclusions from the other evaluations.

It was pointed out to Zack that many of the columns in the report stated a need for engineering resolution but that it was not clear what Zack was looking for. Zack elaborated that at the time of issue, many additional items of documentation were still being located; that at a given point all data available was collected and incorporated. It was also stated that Zack was asking for engineering concurrence on proposed resolutions. -

It was agreed to discuss the issues by category and the following discussions took place:

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Sheet and Coil - It was pointed out that the discrepant condition was listed in most cases as less than 36 K.I. In view of the recent DCN accepting 30 KSI, Zack was asked to determine how much less than 36 KSI. Zack responded that in all cases where CMTR's were available, the yield strength was greater than 31 KSI. Zack also explained that the reason for having the CMTR's that they do have is in conjunction with a requirement on another site whereby they cannot purchase material with physical properties certified. In all cases they have tests performed after delivery and in 100 percent of the cases tested, the material has been greater than the 30 KSI required.

Zack feels that the probability of acceptance of all material now in question is quite high. Total disposition appears to be identification of the affected travelers and establishing a testing program to substantiate the physical properties.

Nuts, Bolts, Washers - In all cases it was determined that a C. of C. was available. However, there is some question as to what constitutes an acceptable C. of C. Engineering agreed to provide criteria. Also, Engineering was asked if the specification required a CMTR. Engineering conceded that the specification was not clear and that they would research and provide an interpretation. Primarily they felt that it should not be required on accessory items but probably should be required on structural members.

SZack was advised that an SDDR had been returned authorizing use of the non-marked bolts in question and they were advised to submit an SDDR on the nuts and washers.

Action items from the meeting are as follows:

- J. Zack to provide an addendum to the report by Friday, November 6, 1981, stating that all items with CMTR listed as "below 36 KSI" are greater than 31 KSI.
- 2. Zack is to prepare a list of all suspect material purchase orders and update to the Field weekly as dispositions are obtained.
- 3. Zack to address the "Approved Vendors List" situation by Friday, November 6, 1981.
 - 4. MPQAD to determine and advise the date of the follow-up meeting with CPCo management regarding this and other outstanding quality issues.
- Zack is to the to get the material certified to federal specification RHEW recertified to ASTM or issue an SDDR against this order.
- 76. Zack to submit an SDDR against MCN-1138 by next Tuesday, November 10, 1981.
 - BPCo Engineering is to provide an interpretation of the specification as to when CMTR's are required. 1, Nov. No
 - BPCo Engineering is to provide clarification as to what constitutes an acceptable C. of C. by November 18, 1981.

13 phio c?

- 10. Zack to issue an Shok on nuts and washers. ? of approved.
- 11. Zack to update and resubinit the report in the ty (30) days. Love given
- 2.12. BPCo Engineering to perform the safety evaluation by Friday, November 6, 1981.

In summary, it was agreed that in virtually all cases, material is acceptable or will be deemed acceptable. There is no special material involved and the major issue is certification and/or proof. In the worst cases, additional testing may be required.

11.8. Edition | 11/20/71
Meeting Notes Prepared By Date
E. Entrekin

Ray Greune		Date
Concurrence:	1	



ORAL COMMUNICATIONS RECORD

OCR-0086 PROJECTS, ENGINEERING QUALITY ASSURANCE DEPARTMENT

CHONON FILE NO 2,15

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	COPPERMISATION 1:15-1:30 PM OTHER PARTY(6)
TEPARE	W HPLeonard
1910/1107	rs AND/OR SUBJURTS DISCUSSED Midland Project - Zack Company - HVAC - Issues
	arding Certified Material Test Reports (CMTRs)
-	
TURBART	FORWERSHIES Mr. Leonard called Mr. Bird to relate the following:
1)	MPQAD-HVAC QA had been reviewing C. TRs received from Zack-Chicago.
-	The new QA Manager at Zack-Chicago (Dave Calkins) had begun a similar
-	review.
2)	On 8/25/81 Mr. Calkins visited the Midland site and made Mr. Leonard
-	aware of general concerns resulting from these reviews. Potential
-	problems may be tentatively categorized as follows:
	a) Incomplete CMTRs
***********	b) Material properties which are not in accordance with the governing
-	specification
**********	c) Certifications whose 'alidity is in question.
3)	Mr. Calkins intends to define the issues better, issue a Corrective
***********	Action Report to record and track the concerns; and propose an action
-	plan to resolve individual discrepancies. Inherent to the plan is a
***	complete review of all CMTRs.
4)	Mr. Leonard and Mr. Calkins had discussed the requirements of 10CFR21
	and 10CFR50.55(e). Mr. Calkins is aware of Zack's obligations in this
********	area and of the need to solicit Bechtel participation to determine
-	whether any "Deviation" is, ' fact, a "Defect" as described in 10CFR21.
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ORAL COMMUNICATIONS RECORD

PROJECTS ENGINEERING
AND CONSTRUCTION CUALITY ASSURANCE DEPARTMENT

CHRON.FILE NO 2.15

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THE DE COMMUNICATION 8/25/81 SA-FRANC PRESCREL PARTICIPATIONS WRBird, HPLeonard-MPQAD
DE OF CONSUMDATION 1:15-1:30 PM OTHER PARTY(5)
TRANS M HPLeonard
Midland Project - Zack Company - HVAC - Issues Regarding
Certified Material Test Reports (CMTRs)
Mr. Bird and Mr. Leonard agreed that no apparent safety
concern meeting reportability conditions is evident at this time, recognizing
) Historically, most CMTR problems are found to be administrative over-
sight, not technical inadequacies.
Some deviation from specified material properties can be accomodated
by design conservatism.
Recent documentation from material vendors tends to support the
technical adequacy of the material, even though earlier CMTRs may be
in question.
) The material properties which could be most problematic if they were
out of specification are in fact verified by the success of t's welding,
forming, and similar operations to which the materials are subject.

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RUN DATE: 04/03/84

ALLEGATION TRACKING SYSTEM

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DATA AS OF THE END OF MARCH 1984

RIII-83-4-0096 ALLEGATION NUMBER: 05000329 MIDLAND 1 05000330 FACILITY/DOCKET: MIDLANU 2 CONSTRUCTION FUNCTIONAL AREA! DESIGN CHANGE METHODS! CONTROL ROOM HVAC DESCRIPTION: HEDESIGN. ORG - GAP SOURCE! 10/05/83 DATE RECEIVED! FC HAWKINS PERSON RECEIVING: R3 OFFICE RECEIVING JJ HARRISON ACTION OFFICE CONTACT! 388-5635 FTS PHONE NUMBER! CLOSED STATUS! 03/07/84 DATE CLOSED! CLOSED BY REPORT 50-329/83-081 50-330/83-10. REMARKS:

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· A , to "+ ' June 29, 1982

Mr. Kepples,

Emclosed are six affidaciós on the Midland mucleary and will be made available to you with aigimal fam. Two of these former wakers are mow in other states. They have agreed to make whatever carections and charges maid to be made and sind them directly to you. They have neviewed the draft and timals "paint by point "and I do mot anticipate as changes.

Two of these of lawids are of residends of Millan Durho, Tomard Theline, a work your investigates dime to talk to indepth. Their shall statements are to give you and

introduction to their knowledge.

I took forward to dalking to you again about setting up the Midland investigation.

Thank you, Billis Prince Gard

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Functional Area(s) Involved: (Check appropriate box(es))	operations construction safeguards other (Specify) onsite health and safety cffsite health and safety emergency preparedness								
3. Description: (Limit to 100 cherecters)	CONCERNS REGARDING ZACK CONSTRUCTION, WELDING, DOC. CONTROL, AND GUALITY CONTROL INSPECTORS.								
4. Source of Allegation: (Check appropriate box)	contractor employee licensee employee NRC employee organization (specify) Other (specify) Security guard news media private citizen private citizen GRP AFFIDAUIT DATED 7/15/82.								
5. Date Allegation Received:	071582								
Name of Individual Receiving Allegation:	(First two initials and last name) J. G. KEPFLCR								
7. Office:	RIII								
	ACTION OFFICE								
8. Action Office Contact:	(First two initials and last name) F. C. HAWKINS								
9. FTS Telephone Number:	388-5585								
10. Status: (Check one)	Open, if followup actions are pending or in progress Closed, if followup actions are completed								
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Docket No. 50-329; 50-330 Docket No. 50-461; 50-462

Ms. Billie P. Garde, Director Citizens for Accountable Government Government Accountability Project Institute for Policy Studies 1901 Que Street Washington, DC 20009

Dear Ms. Garde:

I want to again thank you for your assistance in arranging for the depositions of Individuals C and H. Your efforts in that regard are appreciated.

On August 18, 1983, we transmitted the transcripts of both depositions to you for your review. Members of my staff have reviewed both of these transcripts to identify unresolved issues which require further action on our part. To that end, our review of Individual H's deposition has identified two matters involving you. Specifically, you stated on page 55 (lines 9-14) that it would be to our benefit to discuss GAP's knowledge of the Zack issues with you or a member of your staff and you stated on page 64 (lines 7-19) your concerns regarding the inadvertent or careless ordering of materials by Zack and the supply of those materials to utilities. We recognize that your knowledge regarding the Zack issues is of value our effort and we welcome the opportunity to share your insight into them.

Accordingly, and in keeping with our intent to conduct a complete inspection of this matter we would like to interview you to acquire any information which you believe could adversely affect installed HVAC systems or components at either the Midland or Clinton facilities. You may bring other members of CAP to the interview who you believe can contribute to our special inspection. In order to have a record of your comments, we plan to have the interview transcribed by a court reporter.

Additionally, as agreed between you and members of my staff during the deposition of Individual H, we are in need of legible copies of the 44 sttachments to Individual H's original affidavit. These copies are necessary to assure that we are fully cognizant of all items of concern.

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ENAME .

Date b.

Please contact me or Mr. Duene Danielson of my staff as soon as possible to arrange a date for your interview.

Sincerely,

"Original Signed by R. L. Spessard"

R. L. Spessard, Director Division of Engineering

T. Rehm, MDO Mr. W. C. Gerstner Illinois Power Co. Philip L. Willman, Esq. Assistant Attorney General Environmental Control Div. Reed Newman, Esq., Assistant Attorney General Gary N. Wright, Manager Nuclear Facility Safety Jean Foy, Prairie Alliance Mr. James W. Cook Consumers Power Co. The Honorable Charles Bechheefer, ASLB The Honorable Jerry Harbour, ASLB The Honorable Frederick P. Cowan, ASLB The Honerable Ralph S. Decker, ASLB William Paton, ELD Michael Miller Ronald Callen, Michigan Public Service Commission Myron B. Cherry Barbara Stamiris Mary Sinclair Wendell Marshall Colonel Steve J. Gadler (P.E.) Howard Levin (TERA) Lynne Bernabei, Government Accountability Project DMB/Document Control Desk (RIDS) Resident Inspector, R III Clinton/Midland

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DATE RECEIVED:	07/15/82	
PERSON RECEIVING:	JG KEPPLFR	
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ACTION OFFICE CONTACT:	JJ HARRISON	
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OFFICE COORDINATOR'S INITIALS _____

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UNITED STATES NUCLEAR REGULATORY COMMISSION REGION III 700 PODSEVELT ROAD BLEN BLLYN, ILLINDIS 80137

JUL 26 1983

Docket No. 50-329 Docket No. 50-330

Ms. Billie P. Garde, Director Citizens for Accountable Government Government Accountability Project Institute for Policy Studies 1901 Que Street Washington, DC 20009

Dear Ms. Garde:

In the interest of providing a fresh and independent assessment of the adequacy of the Zack Company's construction activities at Midland, the Region III Administrator directed the Region's Division of Engineering to conduct a thorough inspection of site HVAC construction activities including the concerns brought to our attention by former employees. Accordingly, we have begun the onsite inspection of Zack's activities and the detailed review of the pertinent affidavits which were provided to us by GAF so that an onsite inspection of these concerns can be conducted where appropriate.

One of the affidavits we are reviewing is a response to an investigation conducted by Region III personnel which is documented in Report No. 50-329/80-10; 50-330/80-11. The affidavit was filed with us prior to the issuance of Report No. 50-329/82-15; 50-330/82-15. This report documents the results of the follow-up of open items from Report No. 50-329/80-10; 50-330/80-11. We believe that Report No. 50-329/82-15; 50-330/82-15 addresses the substantive technical issues expressed by the affiant, and are enclosing a copy of this inspection report with the request that you make it available to him for review. If after reviewing this report the affiant still has unresolved issues, then we would like to meet with him to discuss his specific concerns.



Please advise Mr. Duane Danielson of this office at (312)932-2610 if you are unable to contact the affiant or if you have any questions regarding this letter. We appreciate your cooperation in this matter.

"Sincerely, -

"original Signed by R. L. Spesserd"

R. L. Spessard, Director Division of Engineering

Enclosure: Report Nos. 50-329/82-15; 50-330/82-15

cc w/o encl: Consumers Power Company ATTN: Mr. James W. Cook DMB/Document Control Desk (RIDS) Resident Inspector, RIII The Honorable Charles Bechhoefer, ASLB The Honorable Jerry Barbour, ASLB The Honorable Erederick P. Cowan, ASLB The Honorable Ralph S. Decker, ASLB William Patony ELD Michael Miller Ronald Callan, Michigan Public Service Commission Myron M. Cherry Barbara Stamiris Mary Sinclair Wendell Marshall Colonel Steve J. Gadler (P.E.) Boward Levin (TERA) Lynne Bernabei, Government Accountability Project

ALLEGATION TRACKING SYSTEM

DATA BASE REVIEW/UPDATE SHEET

DATA AS OF THE END OF MARCH 1984

RIII-83-A-0138 ALLEGATION NUMBER: 05000329 FACILITY/DOCKET: MIDLAND 1 05000330 MIDLAND 2 CONSTRUCTION FUNCTIONAL AREA! CONCERNS REGARDING A PREVIOUS NRC INSPECTION DESCRIPTION: REPORT ON ZACK. ORG - GAP (7/15/82 AFFIDAVIT) SOURCES DATE RECEIVED: 07/15/82 PERSON RECEIVING: JG KEPPLER OFFICE RECEIVING: R3 ACTION OFFICE CONTACT: JJ HALIRISON FTS PHONE NUMBER: . 388-5635 STATUS! CLOSED 03/07/84 DATE CLOSED: CLOSED IN REPORT 50-329/83-08: 50-330/83-08 REMARKS:

CHANGES TO DATA? ____YES ____NO

DATE REVIEWED ____/___/

OFFICE COORDINATOR'S INITIALS

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