

## Contact Information at a Glance

*Delta Dental* is responsible for processing all dental claims for the Massachusetts State Health Care Professionals' Dental Fund. *Davis Vision* is responsible for insuring and processing vision claims. *Alicare* is responsible for various administrative matters. If you have questions related to the Fund, please refer to the brief summary below before contacting Alicare , Delta Dental or Davis Vision.

**You are eligible for dental and vision benefits after thirty days of employment.**

### **ALICARE:**

- Answers any questions regarding a member's or dependent's eligibility for benefits. (Alicare is responsible for maintaining the list of those who are eligible for dental, education, and vision benefits.)
- Administers members' and dependents' enrollment in the Plan.
- Responds to questions regarding member premium contributions for the High Option Dental Plan.
- Answers questions regarding COBRA enrollment, benefits and costs.
- Processes claims and answers questions for the Unit 7 Education/License reimbursement. **(This benefit is only available to State employees in Bargaining Unit 7)**

### **DELTA DENTAL:**

- Processes claims for Dental Benefits.
- Answers questions regarding Dental Benefits provided by the Fund and whether or not a dental procedure is covered.
- Answers any questions concerning the reimbursement amount for a covered dental procedure.
- Responds to questions about the networks of dentists.
- Is responsible for sending out Delta Dental Identification Cards.

### **DAVIS VISION:**

- Processes claims for Vision Benefits.

- Answers questions regarding the Vision Benefits provided by the Fund and whether or not a procedure or benefit is covered.
- Answers questions concerning the coverage amount for a covered procedure or benefit.
- Responds to questions regarding the vision network of providers.
- Is responsible for sending out Identification Cards.

**FEW IMPORTANT THINGS:**

- The Delta Dental networks of dentists are available to all members, those covered by the Standard Plan or High Option.
- Alicare can be reached at 1-800-338-4330.
- Delta Dental can be reached at 1-800-872-0500.
- Davis Vision can be reached at 1-877-923-2847 or at DavisVision.com. The client code for the plan is 3194.
- Benefits are funded through negotiated employer contributions. Your MNA dues does **not** pay for the benefits.
- Your local Human Resources office does NOT have information about these benefits. Please call the appropriate numbers above.
- Please try calling the appropriate numbers above before calling the MNA with an issue or question.

For a copy of this Summary Plan Description and additional information, go to [www.massnurses.org/dental-fund](http://www.massnurses.org/dental-fund).

VISIT [www.massnurses.org/dental-fund](http://www.massnurses.org/dental-fund)