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"Rummaging in the government's attic"

Description of documents: Council of the Inspectors General on Integrity and

Efficiency (CIGIE) archive of CIGIE-LIAISONS email

listserv messages, 2009-2011

Appeal date: 02-December-2011 (email listsery material)

Released date: 11-January-2012

Request date: 02-December-2011 (CIGIE liaison digital archive)

Released date: 04-May-2012

Posted date: 10-June-1013

Source of documents: Council of the Inspectors General on Integrity and

Efficiency

1717 H Street, NW, Suite 825 Washington, DC 20006 Fax: (202) 254-0162

Email: FOIASTAFF@cigie.gov

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JAN 11 2012

Subject: FOIA Appeal No. 6300-2012-33 (FOIA Request No. 6330-2012-6)

This responds to your May 4, 2012, Freedom of Information Act (FOIA), 5 U.S.C. § 552, appeal of the May 4, 2012, decision of Mark D. Jones, Executive Director, Council of the Inspectors General on Integrity and Efficiency (CIGIE), regarding your above-referenced FOIA request. As set forth below, your FOIA appeal is granted in part and denied in part.

As background, on December 2, 2011, you requested a digital archive of the messages transmitted on the CIGIE-LIAISONS email listserv. FOIA requires the release of agency records, except where one or more of the nine enumerated exemptions apply. By letter dated May 4, 2012, Mr. Jones responded to your request, producing 297 pages of responsive documents with the names, signatures, initials, and other identifying information of individuals redacted in accordance with Exemption 6 of the FOIA. Content pertaining to deliberative process was also withheld pursuant to Exemption 5 of the FOIA. In addition, a total of 29 pages were withheld in full pursuant to Exemption 5 and 6. One page was withheld in full pursuant to Exemption 5 only, which consists of 39 pages of which 30 pages were withheld in full and 9 pages were only redacted.<sup>1</sup>

Exemption 5 of the FOIA permits an agency to withhold documents constituting "inter-agency or intra-agency memorandums or letters which would not be available by law to a party other than an agency in litigation with the agency." 5 U.S.C. § 552(b)(5). It is intended to shield the predecisional and deliberative agency process so as not to cause harm to that process. See, e.g.,

<sup>&</sup>lt;sup>1</sup> The following 39 Bates Stamped pages are subject to the appeal: 00071, 00072, 000152, 000209, 000210, 000211, 000218, 000219, 000224-000250, 000255, 000282, 000414, and 000418. The following 29 of the 39 pages were withheld in full pursuant Exemptions 5 and 6: 000210, 000211, and 000224-000250. One page of the 39 pages was withheld in full pursuant to Exemption 5 and as not being relevant: 000418. The remaining 9 pages were released with information redacted: 00071, 00072, 000152, 000209, 000218, 000219, 000255, 000282, and 000414.

NLRB v. Sears, Roebuck & Co., 421 U.S. 132, 151 (1975); Russell v. U.S. Dep't of the Air Force, 682 F. 2d 1045, 1047-48 (D.C. Cir. 1982). In the present case, the information withheld pursuant to Exemption 5 consists of e-mails and draft policies and reports between CIGIE and various Government officials. These e-mails and draft policies were created in order to assist with agency decisionmaking and reflect predecisional information. Therefore, they qualify as "inter-agency or intra-agency memorandums or letters" and are protected from disclosure under Exemption 5, and were properly withheld pursuant to Exemption 5. However, further review indicates that some factual information on 7 of the 39 pages subject to the appeal is reasonably segregable from the exempt portions of the documents.<sup>2</sup> We are hereby providing those seven pages with this segregable information.<sup>3</sup>

Further, 27 pages (Bates Stamped 000224-00250) were withheld in full pursuant to Exemption 5 and Exemption 6. The 27 pages represent a draft report pursuant to the Improper Payments Elimination and Recovery Act of 2010. As this is a draft report, all 27 pages were properly withheld pursuant to Exemption 5. However, you can find a copy of the final report at <a href="http://www.ignet.gov/randp/cigiecforpt0711.pdf">http://www.ignet.gov/randp/cigiecforpt0711.pdf</a>.

For the reasons stated herein, your appeal is granted in part and denied in part. This is the final agency decision. You may seek judicial review of this decision in the U.S. district court for the judicial district in which you reside or have your principal place of business, or in the District of Columbia, pursuant to 5 U.S.C. § 552(a)(4)(B).

Sincerely,

Phyllis K. Fong

Phylist Smy

Chair

<sup>&</sup>lt;sup>2</sup> The FOIA requires "any reasonably segregable portion of the record" containing non-exempt information be released. 5 U.S.C. § 552(b); See, e.g., Mays v. DEA, 234 F.3d 1324, 1327 (D.C. Cir. 2000); Neufeld v. IRS, 646 F.2d 661, 666 (D.C. Cir. 1981).

<sup>&</sup>lt;sup>3</sup> The 7 pages are Bates Stamped as follows: 000152, 000209, 000210, 000219, 000255, 000414, and 000418.

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Juhans, Renee N.

(HQ-WAH10) @NASA.GOV

Sent:

Friday, October 02, 2009 3:51 PM

Subject:

OMB Requirement to Provide Additional Detailed Charge Card Data

for

USAspending.gov

Attachments:

Presentation on Additional Detailed Charge Card Data for USASpending.gov.ppt

The following email is being sent on behalf of Mr. Thomas J. Howard, NASA Acting Inspector General, in his capacity as Liaison to the Chief Acquisition Officers (CAO) Council.

Mr. David Shea, Director, Office of Charge Card Management, Federal Acquisition Service, GSA provided a briefing and PowerPoint presentation to the Chief Acquisition Officers Council meeting on October 1, 2009. The briefing focused on a recent OMB requirement to provide additional detailed charge card data for USAspending.gov. The current charge card data on USAspending.gov provides a short summary for each agency's fiscal year purchase, travel, and fleet cards. This summary is comprised of information on the total amount spent, the total number of transactions, and the total number of cardholders for each type of card.

OMB's Chief Information Officer (CIO) tasked GSA with accomplishing the requirement for more detailed data on charge card transactions to be posted on USAspending.gov. In order to facilitate this requirement, the GSA Charge Card USAspending.gov Data Working group was formed to develop an implementation plan. They produced a three phase approach to convert the current charge card data on USAspending.gov into a more detailed source of information that meets the OMB requirement. OMB is requiring the new data to include a 9 digit zip code (or alternatively state and city or county listings) on the location of the purchase, identification of the agency/sub-agency that made the purchase, and detailed transaction level data for the purchase.

A more detailed discussion or the three phase plan and a timeline for implementation can be found in the attached PowerPoint presentation.

Renee N. Juhans Executive Officer NASA Office of Inspector General

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From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of

@SSA.GOV]

Sent:

Tuesday, March 01, 2011 3:14 PM

Subject:

Improper Payment Guidance related to OIG requirements - Any

p.m. WEDNESDAY MARCH 2nd

Importance:

High

To CIGIE members: Below is some draft guidance from OMB regarding Inspector General requirements under the Improper Payment Elimination and Recovery Act (IPERA). If you have any comments on it, please let me know by 3 p.m. on Wednesday (March 2<sup>nd</sup>). This will give me time to consolidate comments and provide them to OMB by the 5 p.m. deadline. Thanks. Judy

SSA OIG/Office of Audit

Phone:

Email:

@ssa.gov

From: [mailto:: @omb.eop.gov]

Sent: Tuesday, March 01, 2011 3:01 PM

To: Lawson, Rona; Schaeffer, Steve; Stone, Gale; Kelly, Misha; Lynge, Tracy;

CC:

Subject: IPERA Guidance - Follow Up Questions

#### All -

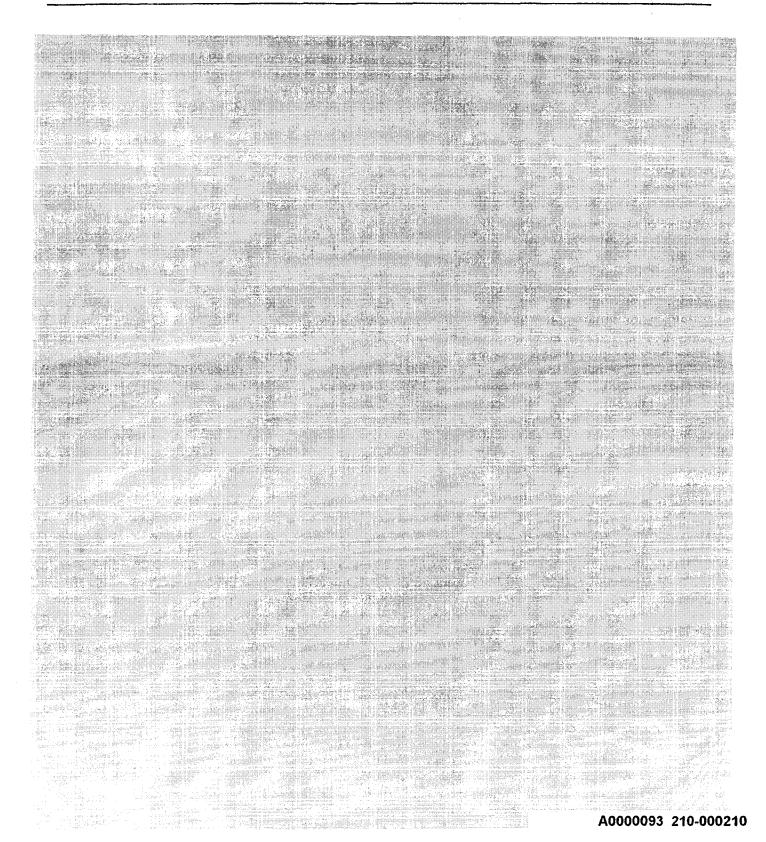
Thank you for providing valuable comments, edits, and questions to OMB when we shared the draft IPERA implementing guidance with you in January. We incorporated many of the comments that we received from you and the agencies into the implementing guidance, which is now going through OMB clearance. During the internal OMB clearance review, our General Counsel's office raised a couple of questions related to affice Guidance, which implements IPERA's new compliance requirements. We wanted to run these issues by CIGIE and the IG community to make sure that you are okay with our approach, and to provide an additional opportunity if you do have concerns. The state of the s

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comments? DUE 3

For your convenience, I have included the draft compliance review language below. If you could get back to us by 5 PM on Wednesday, March 2, we'd appreciate any additional feedback that you may have.

202-395-1040



From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Tonie Jones

DARTS.GOV]

Sent:

Monday, May 02, 2011 11:23 AM

Subject:

**Human Resource Service Providers** 

Good morning,

We are seeking possible alternatives for OIG human resource activities provided by the agency.

Could you please provide us with the following information, if your agency (OIG) (1) provides human resource services to another organization or (2) if your organization contracts out or have an interagency agreement with another DIG:

- (1) What agency or organization is providing human resource services
- (2) What services are provided
- (3) Funding
- (4) How long have services been provided
- (5) Overall satisfaction

Thank you.

#### Tonie Jones

Inspector General National Endowment for the Arts 1100 Pennsylvania Avenue, NW, Suite 601 Washington, DC 20506

Phone: Fax: 202 682 5649

Cell: Email:

@arts.gov

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Gross, David R., OIG

DoD [ @DODIG.MIL]

Sent:

Monday, August 01, 2011 8:54 AM

Subject:

Re: Performance Measurement for Audit Products Survey

Please note that the phone number for Ms. Lorin Venable in the message below was incorrect. The correct number is

R/

Dave

----Original Message----

From: Council of IGs Liaisons [mailto:CIGIE-LIAISONS@LIST.NIH.GOV] On Behalf Of Gross, David

R., OIG DOD

Sent: Thursday, July 28, 2011 12:35 PM

To: CIGIE-LIAISONS@LIST.NIH.GOV

Subject: Performance Measurement for Audit Products Survey

The DoD OIG is continuously looking for ways to improve our performance measures, specifically those related to timeliness and relevance of our audit products. Therefore, as we prepare for the FY 2012 performance year, we are requesting information on performance measurement. Specifically, we would like to know for audit products:

- 1. How you measure your performance.
- 2. How you capture performance metric data.
- 3. How you report your performance metrics.
- 4. How you capture and report your performance regarding timeliness and relevance, to include financial and nonfinancial benefits recognized.

Please send responses to Lorin Venable by COB Friday, August 5th, at phone and adding a ding adding and adding a ding adding a ding adding and adding a ding adding a din

R/

Dave

David Gross
Strategic Planning & External Affairs / CIGIE Liaison,
Office of Inspector General, Department of Defense

1

I'd reach out to you first and that hopefully you'd be able to help.

As you may have seen, in March the President issued a memo to agencies regarding intensifying and expanding payment recapture efforts (e.g. recovery audits), where allowable and cost-effective (I'm also attaching the memorandum to this email). The memorandum directs OMB to develop guidance for agencies and departments on actions they should take. It also directs OMB to coordinate with CIGIE to "identify an appropriate process for obtaining review by Inspectors General of the effectiveness of agency efforts under this memorandum."

We are starting to draft guidance for agencies on implementing the memorandum, and I was hoping that you could provide some recommendations on how to proceed on coordinating with CIGIE

Would you be the right folks to talk to about coordinating these efforts or do you recommend speaking to others from CIGIE and the IG community?

Thanks	in	advance	for	your	assistance!	Esper.
~~~~						

OMB / Office of Federal Financial Management

₫omb.eop.gov

efforts Would you be the right tolks to talk to about coordinating these efforts or do you recommend speaking to others from CIGIE and the IG community?



MAY 4 2012

Subject: Log No. 6330-2012-6

This letter responds to your December 2, 2011, Freedom of Information Act (FOIA) request to the Council of the Inspectors General on Integrity and Efficiency (CIGIE). You requested copies of the CIGIE liaison digital archive.

We are releasing 297 pages of responsive documents. Pursuant to FOIA, certain information has been redacted as it is exempt from release. Specifically, in accordance with 5 U.S.C. § 552(b)(6), the names, signatures, initials, and other identifying information of individuals was withheld because release of this information could reasonably be expected to constitute an unwarranted invasion of personal privacy. Content pertaining to deliberative processes was withheld pursuant to 5 U.S.C. § 552(b)(5).

We withheld 29 pages pursuant to 5 U.S.C. § 552(b)(5) and (b)(6). We have enclosed a brief explanation of the FOIA exemptions.

Because of the manner in which the CIGIE liaison digital archive was stored, some of the attachments do not display script in a usable or legible format. Accordingly, such archived attachments were withheld or redacted as not relevant or responsive to the request.

Additionally, we determined that 11 pages in this file originated with the United States General Services Administration (GSA). Under FOIA, the agency that created the record is responsible for processing. Therefore, we have referred these pages to GSA for processing and direct response to you.

For your follow-up purposes the contact information is:

General Services Administration FOIA Requester Service Center (ADE) 1275 First Street, NE, Room 1221A Washington, DC 20417 Phone: (202) 501-2262 Fax: (202) 501-2727 Further, we determined that 13 pages in this file originated with the Office of Management and Budget (OMB). Under FOIA, the agency that created the record is responsible for processing. Therefore, we have referred these pages to OMB for processing and direct response to you.

For your follow-up purposes the contact information is:

Ms. Dionne Hardy, FOIA Officer
Office of Management and Budget
725 17<sup>th</sup> Street NW, Room 9026
Washington, DC 20503
Phone: (202) 395-FOIA
Fax: (202) 395-3504

You have the right to appeal CIGIE's response by writing to the Council of the Inspectors General on Integrity and Efficiency, 1717 H Street NW., Suite 825, Washington, D.C. 20006-3900. Your appeal must be received within 45 days of the date of this letter. The outside of the envelope should be clearly marked "FOIA APPEAL."

Sincerely,

Mark D. Jones
Executive Director

Enclosure: Exemptions list/documents

cc: (w/incoming & referral pages)

Ms. Sharon Lighton, GSA

Ms. Dionne Hardy, FOIA Officer, OMB

#### FOIA EXEMPTIONS

Exemption 2 (5 U.S.C. § 552(b)(2)): permits agencies to withhold documents which relate "solely to the internal personnel rules and practices of an agency."

Exemption 3 (5 U.S.C. § 552(b)(3)): incorporates the disclosure prohibitions that are contained in various other federal statutes. Broadly phrased so as to simply cover information "specifically exempted from disclosure by statute."

Exemption 4 (5 U.S.C. § 552(b)(4)): allows Federal agencies the discretion to withhold "... trade secrets and commercial or financial information obtained from a person [that is] privileged or confidential..." the release of which could be competitively harmful to the submitter of the information; which could impair the government's ability to obtain similar necessary information in a purely voluntary manner in the future; and, which could affect other governmental interests, such as program effectiveness and compliance.

Exemption 5 (5 U.S.C. § 552(b)(5)): allows the agency the discretion to withhold "...inter-agency or intra-agency memorandums or letters which would not be available by law to a party other than an agency in litigation with the agency." The purpose of this exemption is to protect the deliberative process by encouraging a frank exchange of views. In addition, this exemption protects from disclosure attorneywork product and attorney-client materials.

Exemption 6 (5 U.S.C. § 552(b)(6)): allows Federal agencies the discretion to withhold information the disclosure of which would "...constitute a clearly unwarranted invasion..." of individual privacy and might adversely affect the individual and his/her family.

Exemption 7 (5 U.S.C. § 552(b)(7)): protects from disclosure "records or information compiled for law enforcement purposes, but only to the extent that the production of such law enforcement records or information

- (A) could reasonably be expected to interfere with enforcement proceedings,
- (B) would deprive a person of a right to a fair trial or an impartial adjudication,
- (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy,
- (D) could reasonably be expected to disclose the identity of a confidential source, including a State, local, or foreign agency or authority or any private institution which furnished information on a confidential basis, and, in the case of a record or information compiled by a criminal law enforcement authority in the course of a criminal investigation, or by an agency conducting a lawful national security intelligence investigation, information furnished by a confidential source, would disclose techniques and procedures for law enforcement investigations or prosecutions, or
- (E) would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law, or
  - (F) could reasonably be expected to endanger the life or physical safety of any individual."

Exemption 8 (5 U.S.C. § 552(b)(8)): protects matters that are "contained in or related to examination, operating, or condition reports prepared by, on behalf of, or for the use of an agency responsible for the regulation or supervision of financial institutions."

Exemption 9 (5 U.S.C. § 552(b)(9)): covers geological and geophysical information and data, including maps, concerning wells.

ls(are) not relevant

100000 k/ot 100000

Page(s)

n'est(ne sont) pas pertinente(s)

Member Organizations	Principal Phone Number E-Mail Address	Llaison(s) Phone Number E-Mail Address
Agency for International Development	Donald A. Gambatesa (202) 712-1170 @usaid.gov	Thereasa Lyles  Dona Dinkler  Gusaid.gov
Agriculture, Department of	Phyllis Fong (202) 720-8001 {	Mark Jones  Mark Jones  Cheryl Viani  Goig.usda.gov
AMTRAK	Fred E. Weiderhold, Jr. (202) 906-4600 @amtrak.com	Fred E. Weiderhold, Jr.
Appałachian Regional Commission	Clifford H. Jennings (202) 884-7675 @arc.gov	Clifford H. Jennings
Architect of the Capitol	Carol Bates (202)593-0260 (202)£@aoc.gov	Carol Bates @aoc.gov
Capitol Police, U.S.	Carl W. Hoecker (202) 593-4642 @cap-police.senate.gov	Carl W. Hoecker
Central Intelligence Agency	John L. Helgerson (703) 874-2555 @ucia.gov	Matthew Lemery  Matthew Lemery  Mucia.gov  Helen Short  Mucia.gov
Commerce, Department of	Todd J. Zinser (202) 482-4661 @oig.doc.gov	Cecelia Young
Commodity Futures Trading Commission	A. Roy Lavik (202) 418-5110 @cftc.gov	A. Roy Lavik (202) 418-5110 @cftc.gov
Consumer Product Safety Commission	Christopher W. Dentel (301) 504-7644 Cpsc.gov	Christopher W. Dentel
Corporation for Public Broadcasting	Kenneth Konz (202) 879-9660 @cpb.org	Kenneth Konz @cpb.org

Member Organizations	Principal Phone Number E-Mail Address	Liaison(s) Phone Number E-Mail Address
Corporation for National and Community Service	Gerald Walpin (202) 606-9390 @cncsoig.gov	William O. Hillburg
Defense, Department of	Gordon S. Heddell, acting (703) 604-8300 @dodig.mil	John R. Crane
Denali Commission	Mike Marsh (907) 271-1414 or 2372 @denali.gov	Mike Marsh (907) 271-1414 or 2372 (907) 271-1414 or 2372
Education, Department of	Jerry Bridges (202) 245-6900 	Catherine Grant
Election Assistance Commission	Curtis Crider (202) 566-3125 Deac.gov	Curtis Crider
Energy, Department of	Gregory H. Friedman (202) 586-4393	Juston Fontaine  Physical Lead (202) 586-4393  When the control of
Environmental Protection Agency	Bill Roderick, Deputy (202) 566-0847 @ epa.gov	Eileen McMahon  Company Compan
Equal Employment Opportunity Commission	Aletha Brown (202) 663-4379	Larkin Jennings
Export-Import Bank of the United States	Michael Tankersley (202) 565-3923 @exim.gov	Michael Tankersley
Farm Credit Administration	Carl A. Clinefelter (703) 883-4030 (Carlos and Carlos a	Elizabeth M. Dean

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Member Organizations	Principal Phone Number E-Mall Address	Liaison(s) Phone Number E-Mail Address
Federal Bureau of Investigation	Kenneth W. Kalser Assistant Director for the Criminal Investigative Division	Mary K. Conway
	@ic.fbi.gov	Scott Cheney
		Joan Schwartz
Federal Communications Commission	Kent R. Nilsson (202) 418-0470 (202) 418-0470	David Hunt (202) 418-0470 (202) 418-0470
Federal Deposit Insurance Corporation	Jon T. Rymer (703) 562-2166 @fdic.gov	Leslee Bollea
Federal Election Commission	Lynne A. McFarland (202) 694-1015 (202) 694-1015	Dorothy Maddox-Holland
Federal Housing Finance Board	Edward Kelley (202) 408-2544 (202) 408-2544	Edward Kelley (202) 408-2544 A D Thib.gov
Federal Labor Relations Authority	Francine C. Eichler (202) 218-7744 (1) @flra.gov	Francine C. Eichler (202) 218-7744 (202) 218-7744 (202) 218-7744
Federal Maritime Commission	Adam Trzeciak (202) 523-5863 @fmc.gov	Bridgette Hicks (202) 523-5863 ************************************
Federal Reserve Board	Beth Coleman (202) 973-5005 (202) 973-5005 (202) 973-5005	Laurence Froehlich
Federal Trade Commission	John M. Seeba (202) 326-2020 **********************************	Cynthia Hogue
Government Accountability Office	Frances Garcia (202) 512-5748 @gao.gov	Frances Garcia (202) 512-5748 @gao.gov
General Services Administration	Brian Miller (202) 501-0450 @gsa.gov	Sarah Breen (1941) 1941 1942 1949 1949 1944 1944 1944
Government Printing Office	Tony Ogden (202) 512-0039 @gpo.gov	Alberto Rivera-Fournier (202) 512-0039 Julian Dgpo.gov

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Member Organizations	Principal Phone Number E-Mail Address	Llaison(s) Phone Number E-Mail Address
Health and Human Services, Department of	Daniel Levinson (202) 619-3148 Qoig.hhs.gov	Sheri Denkensohn (202) 619-3148 @oig.hhs.gov
Homeland Security, Department of	Rick Skinner (202) 254-4100 @dhs.gov	Denise Johnson (202) 254-4100 @dhs.gov
Housing and Urban Development, Department of	Kenneth M. Donohue (202) 708-0430 Dhudoig.gov	Helen Albert  @hudoig.gov
Interior, Department of	Earl E. Devaney (202) 208-5745 @doioig.gov	Deborah Holmes @doioig.gov
International Trade Commission, U.S.	Judith Gwynn, Acting (202) 205-3177 Qusitc.gov	Judith Gwynn (202) 205-3177 @usitc.gov
Justice, Department of	Glenn Fine (202) 514-3435 @usdoj.gov	Cynthia Schnedar Qusdoj.gov
Labor, Department of	Daniel Petrole, Deputy (202) 693-5100 @goig.dol.gov	Jeff Lagda
Legal Services Corporation	Jeffrey E. Schanz (202) 295-1660 (202) 295-1660 (202) 295-1660	Thomas Coogan @oig.lsc.gov
Library of Congress	Karl W. Schornagel (202) 707-6314 	Nicholas Christopher 202-707-6314 @loc.gov
National Aeronautics and Space Administration	Robert W. Cobb (202) 358-1220 @mail.hq.nasa.gov	Renee Juhans
National Archives and Records Administration	Paul Brachfeld (301) 837-1532 @nara.gov	John Simms
National Credit Union Administration	William A. DeSarno (703) 518-6351 @ncua.gov	William A. DeSarno (703) 518-6351 @ncua.gov
National Endowment for the Arts	Tonie Jones, Acting (202) 682-5402 @arts.endow.gov	Tonie Jones  @arts.endow.gov

Member Organizations	Principal Phone Number E-Mail Address	Liaison(s) Phone Number E-Mail Address
National Endowment for the Humanities	Sheldon L. Bernstein (202) 606-8350 @neh.gov	Laura Davis
National Labor Relations Board	David Berry, Acting (202) 273-1960 and a line and action of the control of the co	David Berry
		Emil George @nlrb.gov
National Science Foundation	Christine Boesz (703) 292-7100 Insf.gov	Bruce Carpel
		Maury Pully (
Nuclear Regulatory Commission	Hubert T. Bell (301) 415-5930 @nrc.gov	Deborah S. Huber
Office of the Director of National Intelligence	Edward Maguire (703) 482-2650	Edward Maguire (703) 482-2650
Office of Government Ethics	Robert I. (Ric) Cusick (202) 482-9300 @oge.gov	Barbara Mullen-Roth  @oge.gov
Office of Management and Budget; Controller of the Office of Federal Financial Management	Daniel I. Werfel, Deputy Controller (202) 395-3895 20mb.eop.gov	
Office of Management and Budget; Deputy Director for Management	Clay Johnson (202) 456-7070 @omb.eop.gov	S Greer @omb.eop.gov
Office of Personnel Management	Patrick E. McFarland (202) 606-1200 @opm.gov	Gary R. Acker
Office of Personnel Management Deputy Director	Howard Weizmann (202) 606-1001 @opm.gov	Erikka Robinson  Torlanda Young  @opm.gov  Gopm.gov
Office of Special Counsel	William Reukauf, Acting (202) 254-3610 @osc.gov	Jim Mitchell

Member Organizations	Principal Phone Number E-Mail Address	Liaison(s) Phone Number E-Mail Address
Peace Corps	Kathy A Buller (202) 692-2916 @peacecorps.gov	Kathy A. Buller (202) 692-2916 @peacecorps.gov
Pension Benefit Guaranty Corporation	Rebecca Anne Batts (202) 326-4000, x 3437 Dpbgc.gov	Deborah Stover-Springer (202) 326-4030,
Postal Regulatory Commission	Jack Callender (202) 789-6817 @prc.gov	Jack Callender (202) 789-6817 @prc.gov
Postal Service, U.S.	Dave Williams (703) 248-2300 @uspsoig.gov	Agapi Doulaveris
Railroad Retirement Board	Martin J. Dickman (312) 751-4690 Qoig.rrb.gov	Jill Roellig
Securities and Exchange Commission	H. David Kotz (202) 551-6037 (202) 20sec.gov	Marybeth Sullivan  @sec.gov
Small Business Administration	Peter McClintock, Acting (202) 205-6586 @sba.gov	Robert Fisher (202) 205-6583
Smithsonian Institution	A. Sprightley Ryan (202) 633-7050 @oig.si.edu	William L. Hoyt (202) 633-7050 @oig.si.edu
Social Security Administration	Patrick O'Carroll (410) 966-8385 2ssa.gov	Wade Walters  @ssa.gov
Special IG for Iraq Reconstruction	Stuart W. Bowen, Jr. (703) 428-1057 @sigir.mil	Rick Olson (primary)  @sigir.mil  Ginger Cruz (alternate)  @sigir.mil
State, Department of	Amb. Harold W. Geisel, Acting (202) 663-0361 Dstate.gov	Michael Wolfson  @state.gov
Tennessee Valley Authority	Richard Moore (865) 632-4120 (2000) (2000) (2000) (2000)	Ronald Wise (865) 632-4120 @tva.gov
Transportation, Department of	Calvin L. Scovel, III (202) 366-1959 Ooig.dot.gov	Madeline Chulumovich

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Member Organizations	Principal Phone Number E-Mail Address	Liaison(s) Phone Number E-Mail Address
Treasury, Department of the	Eric M. Thorson (202) 622-1090 @oig.treas.gov	Debra McGruder
Treasury for Tax Administration, Department of the	J. Russell George (202) 622-6500 (@ligta.treas.gov	Larry Koskinen
Veterans Affairs, Department of	George Opfer (202) 461-4720 (202) 461-4720 (202) 461-4720 (202) 461-4720	Catherine A. Gromek (202) 461-4720 (@va.gov

73 members are included on this list. Changes should be sent to

# DIRECTORY OF MEMBER ORGANIZATIONS



#### COUNCIL OF INSPECTORS GENERAL ON INTEGRITY AND EFFICIENCY

As of January 1, 2009

## DIRECTORY OF MEMBER ORGANIZATIONS

s.(b)(6)

#### **EXECUTIVE CHAIR**

Clay Johnson, DDM OMB

(202) 456-7070

#### **CHAIR**

Phyllis Fong, IG USDA

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Mark Jones, Interim Executive Director



Cheryl Viani, USDA Liaison



#### **VICE CHAIR**

Carl Clinefelter, IG FCA



Elizabeth Dean, FCA Liaison



#### CIGIE COMMITTEE CHAIRS

#### **Audit Committee**

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#### **Inspection and Evaluation Committee**

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#### **Human Resources Committee**

Earl Devaney Department of Interior (202) 208-5745

#### Legislation Committee

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#### **Investigations Committee**

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#### **Integrity Committee**

Kenneth W. Kaiser Federal Bureau of Investigation (202) 324-4260

#### **Information Technology**

Gordon S. Hedell, Acting Department of Defense (703) 604-8300

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** Note: Please inform the IGnet Webmaster (ignet@oig.hhs.gov) when changes should be made to this Directory	n any

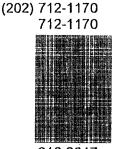
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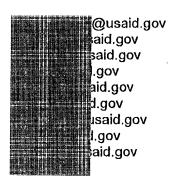
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Edward L. Blansitt	7898C
Judith J. Gordon	7886B
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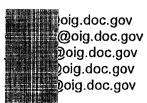
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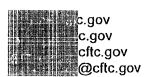
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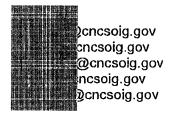


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AIG for Evaluations &			
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AIG for Info. Audits &			
Cyber Crime Investigations	Charles Coe	8129	

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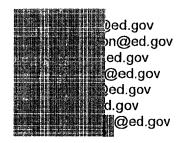
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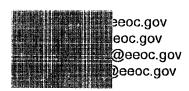
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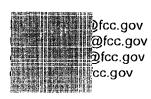


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Jon A. Hatfield	941
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AIG for Communications & QA	·	N3012	
AIG for Inspections & Eval.	Anthony Castaldo	N3010	
CIGIE Liaison	Laurence Froehlich	N3015	
FAX Number			973-5044
Hotline Number(s)			(202) 452-6400
• •			(800) 827-3340

Located at: 1709 New York Avenue, N.W., Washington, D.C.

**INTERNET ADDRESS:** 

Elizabeth Coleman Laurence Froehlich William Mitchell Harvey Witherspoon Anthony Castaldo @frb.gov @frb.gov rb.gov @frb.gov @frb.gov

FEDERAL TRADE COMMISSION 600 Pennsylvania Avenue, N.W. Washington, D.C. 20580

TITLE	NAME	ROOM	PHONE
Inspector General	John M. Seeba	1110	(202) 326-2020
Chief Investigator/			
Legal Counsel	Cynthia A. Hogue	1110	
Auditor	Mary Harmison	1110	
CIGIE Liaison	Cynthia A. Hogue	1110	
FAX Number			

#### **INTERNET ADDRESS:**

John M. Seeba Cynthia Hogue Mary Harmison



## GENERAL SERVICES ADMINISTRATION 18th & F Streets, N.W., Room 5340 Washington, D.C. 20405

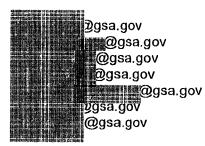
NAME	ROOM
Brian D. Miller	5340
Robert C. Erickson, Jr (Acting)	5340
Regina M. O'Brien (Acting)	5308
Gregory G. Rowe (Acting)	5309
Carolyn Presley-Doss (Acting)	5040
Richard P. Levi (Acting)	5324
Sarah Breen	5334
•	



(202) 501-1780 (800) 424-5210

#### **INTERNET ADDRESS:**

Brian Miller Robert Erickson Regina O'Brien Gregory Rowe Carolyn Presley-Doss Richard Levi Sarah Breen



## GOVERNMENT ACCOUNTABILITY OFFICE 441 G Street, N.W., Room 1808 Washington, D.C. 20405

TITLE
Inspector General
CIGIE Liaison
FAX Number
Hotline Number(s)

NAME	ROOM	PHONE
Francis Garcia	1808	(202) 512-5748
Francis Garcia	1808	512-5748

### **INTERNET ADDRESS:**

Francis Garcia



## GOVERNMENT PRINTING OFFICE North Capitol & H Streets, N.W., Stop: IG Washington, D.C. 20401

TITLE	NAME	ROOM	PHONE
Inspector General	Tony Ogden	C551	(202) 512-0039
Deputy IG		C551	512-0039
AIG for Audits	Kevin Carson	C551	
AIG for Investigations	Vacant	C551	
CIGIE Liaison	Alberto Rivera-Fournier	C551	512-0039

#### **GOVERNMENT PRINTING OFFICE -- cont.**

s.(b)(6)

FAX Number Hotline Number(s)

512-1352 **(800) 743-7574** 

#### **INTERNET ADDRESS:**

Tony Ogden Kevin Carson Alberto Rivera-Fournier

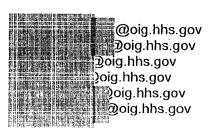


# HEALTH AND HUMAN SERVICES, DEPARTMENT OF 330 Independence Ave., S.W., Room 5250 Washington, D.C. 20201

TITLE	NAME	ROOM	PHONE
Inspector General	Daniel Levinson	5250	(202) 619-3148
Principal Deputy IG	Larry Goldberg	5250	619-3148
Deputy IG for Audit Services	Joseph Vengrin	5700	
AIG for Financial Mgmt &			
Regional Operation	Lori Pilcher	5700	
AIG for Centers for Medicare			
& Medicaid Audits	George Reeb	Baltimore, MD	(410)
AIG for Audit Management			DENNIS IN THE PROPERTY OF I
& Policy	John Hapchuk	5700	(202)
AIG for Grants & Internal	•		
Activities Audits	Joe Green	5700	
Deputy IG for Investigations	Timothy Menke	5033	
AIG for Investigative Operations	Gerry Roy	5029	
AIG for Inv. Policy & Oversight	Vacant	5041	
Deputy IG for Evaluation &			
Inspections	Stuart Wright		
AIG for Evaluation &			
Inspections	Brian Ritchie		
Deputy IG for Management		•	
& Policy	Sam Shellenberger	5238	
AIG for Mgmnt & Policy/CIO	Vacant	5460	
Chief Counsel to the IG	Lewis Morris	5061	
AIG for Legal Affairs	Gregory Demske		
CIGIE Liaison	Sheri Denkensohn		619-3148
FAX Number			619-0521
Hotline Number(s)			(800) 447-8477

#### INTERNET ADDRESS:

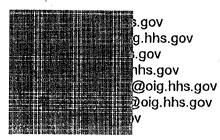
Daniel Levinson
Larry Goldberg
Joe Vengrin
Lori Pilcher
George Reeb
John Hapchuk



## HEALTH & HUMAN SERVICES, DEPARTMENT OF -- cont.

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Joe Green Timothy Menke Gerry Roy Stuart Wright Sam Shellenberger Sheri Denkensohn Hotline

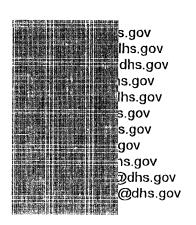


## HOMELAND SECURITY, DEPARTMENT OF 245 Murray Drive, Building 410 Attn: Directorate/Section/Name of Employee/Phone # Washington, D.C. 20528

TITLE	NAME	ROOM	PHONE
Inspector General	Rick Skinner	12100	202-254-4100
Deputy IG	James Taylor	12100	254-4100
Chief Counsel	Rick Reback	12100	De in here grif et espe
DIG for Disaster Asst. Oversight	Matt Jadacki	12100	
AIG for Audit	David Zavada	12100	
AIG for Information Tech.	Frank Deffer	12100	
AIG for Investigations	Elizabeth Redman	12100	
AIG for Inspections	Carl Mann	12100	
AIG for Administration	Ed Cincinnati	12100	
Cong. & Public Affairs	Tamara Faulkner	12100	
CIGIE Liaison	Denise Johnson	12100	254-4100
FAX Number			254-4285
Hotline Number(s)	DHSOIGHOTLINE@DHS.GOV		1-800-323-8603
Hurricane Fraud Hotline	Email: HKFTF@leo.gov		(866) 720-5721
	<u> </u>		Fax (225)-334-4707

#### **INTERNET ADDRESS:**

Rick Skinner
James Taylor
Richard Reback
Matt Jadacki
David Zavada
Frank Deffer
Lisa Redman
Carl Mann
Edward Cincinnati
Tamara Faulkner
Denise Johnson



## HOUSING AND URBAN DEVELOPMENT, DEPARTMENT OF 451 7th Street, S.W. Washington, D.C. 20410

TITLE
Inspector General
Deputy IG
AIG for Audit
AIG for Investigation
AIG for Management & Policy
Legal Counsel
Exec. Asst. to IG
CIGIE Liaison
FAX Number
FAX Number for Liaison
Hotline Number(s)
• •

NAME	ROOM
Kenneth M. Donohue	8256
Michael Stephens	8256
James A. Heist	8286
R. Joseph Haban	8274
Dennis Raschka	8254
Bryan Saddler	8260
Kenneth Baker	8286
H Albert	



(202) 708-4200; (800) 347-3735

#### **INTERNET ADDRESS:**

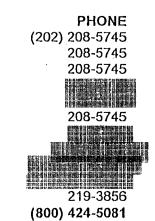
James Heist Bryan Saddler Joseph Haban Dennis Raschka H. Albert



## INTERIOR, DEPARTMENT OF THE 1849 C Street, N.W., Mail Stop 4428 Washington, D.C. 20240

TITLE
Inspector General
Deputy IG
Chief of Staff
General Counsel
AIG for Audits
AIG for Insp. & Eval.
AIG for Investigation
AIG for Management
AIG for IT
CIGIE Liaison
FAX Number
Hotline Number(s)

NAME Earl E. Devaney Mary L. Kendall Mike Wood Bruce Delaplaine Bob Romanyshyn Kimberly Elmore Stephen Hardgrove Renee Pettis	•
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Eddie Saffarinia Deborah Holmes	
Deporan nomes	

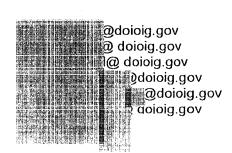


ROOM

#### INTERNET ADDRESS:

Earl E. Devaney Mary L. Kendail Michael Wood Bruce Delaplaine Bob Romanyshyn Kimberly Elmore





## INTERIOR, DEPARTMENT OF -- cont.

Stephen Hardgrove Renee Pettis Eddie Saffarinia Deborah Holmes



# INTERNATIONAL TRADE COMMISSION, U.S. 500 E Street, S.W., Room 515 Washington, D.C. 20436

TITLE	NAME	ROOM	PHONE
Inspector General	Judith Gwynn, Acting	515	(202) 205-3177
AIG for Audit		515	
Legal Counsel	Jennifer Cron Hepler	515	
Staff Assistant	Karen M. Swindell	515	
CIGIE Liaison	Judith Gwynn	515	
FAX Number		•	205-1859

#### **INTERNET ADDRESS:**

Judith Gwynn Jean Smith Jennifer Cron Hepler Karen Swindell



## JUSTICE, DEPARTMENT OF 950 Pennsylvania Ave., N.W., Suite 4706 Washington, D.C. 20530

TITLE Inspector General Deputy Inspector General Senior Counsel General Counsel CIGIE Liaison FAX Number	NAME Glenn A. Fine Paul K. Martin William M. Blier Gail A. Robinson Cynthia Schnedar	ROOM 4706 4706 4706 4706 4706	PHONE (202) 514-3435 514-3435 514-3435 514-4001
	Washington, D.C. 20530		
AIG for Audit Deputy AIG for Audit	Raymond J. Beaudet Caryn A. Marske	5001 5001	
AIG for Evaluation & Inspections Deputy AIG for Eval. & Inspec. AIG for Investigations Deputy AIG for Investigations AIG for Management & Planning	Michael Gulledge, Acting Michael Gulledge Thomas F. McLaughlin George L. Dorsett Gregory T. Peters	6100 6100 7100 7100 7000	

## JUSTICE, DEPARTMENT OF -- cont.

Deputy AIG for Management & Planning

AIG for Oversight & Review Deputy AIG for Oversight &

Review

**Hotline Number(s)** 

Linda N. Ruder 7000 Carol F. Ochoa 13100

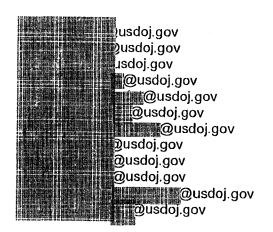
Catherine Sheehan Bruno 13100

00

(800) 869-4499

#### **INTERNET ADDRESS:**

Glenn A. Fine
Paul K. Martin
William M. Blier
Gail A. Robinson
Raymond J. Beaudet
Michael Gulledge
Thomas F. McLaughlin
Gregory T. Peters
Linda N. Ruder
Carol F. Ochoa
Catherine Sheehan Bruno
Cynthia Schnedar



## LABOR, DEPARTMENT OF 200 Constitution Avenue, N.W., Room S5502 Washington, D.C. 20210

TITLE	NAME	ROOM	PHONE
Inspector General	Gordon S. Heddell	S5502	(202) 693-5100
Deputy IG	Dan Petrole		` '
, ,		S5502	693-5100
Assistant IG for Audit	Elliot P. Lewis	S5518	
Deputy Asst. IG for Audit	Michael A. Raponi	S5518	
Asst. IG for Labor Racketeering	·		
and Fraud Investigations	Thomas F. Farrell	S5014	
Deputy Asst. IG for Labor			
Racketeering & Fraud Invest.	Richard Clark	S5014	
Asst. IG for Management &			
Policy	Nancy F. Ruiz de Gamboa	S5502	
Counsel	Howard L. Shapiro	S5506	
CIGIE Liaison	Jeff Lagda	S5506	
FAX Number	for the Inspector General		693-5114
FAX Number	for Jeff Lagda		693-7020
Hotline Number(s)	(202) 693-6999 (800) 347-3756;	hotline@oig.d	lol.gov

#### **INTERNET ADDRESS:**

Gordon Heddell

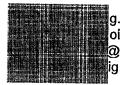
Nancy Ruiz de Gamboa

Elliot Lewis



## LABOR, DEPARTMENT OF -- cont.

Robert Curtis Thomas Farrell Howard Shapiro Jeff Lagda



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## LEGAL SERVICES CORPORATION 3333 K Street, NW Washington, D.C. 2007

TITLE
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AIG for Audits
Counsel to the OIG
CIGIE Liaison
FAX Number
Hotline Number(s)

# NAME Jeffrey E. Schanz Ronald Merryman, Acting Laurie Tarantowicz Thomas Coogan

	r
ROOM	PHONE
3500	(202) 295-1660
3320	
3504	
3400	
	337-6616

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295-1670 (800) 678-8868; Fax 337-7155 hotline@oig.lsc.gov

**ROOM** 

#### **Hotline Email**

INTERNET ADDRESS: Jeffrey Schanz Laurie Tarantowicz Thomas Coogan



## LIBRARY OF CONGRESS 101 Independence Ave, SE; LM-630 Washington, D.C. 20540-1060

TITLE
Inspector General
AIG for Audits
AIG for Investigations
CIGIE Liaison
FAX Number

## NAME Karl W. Schornagel Nicholas Christopher Kenneth R. Keeler Nicholas Christopher



INTERNET ADDRESS: Karl W. Schornagel Nicholas Christopher Kenneth R. Keeler

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# NATIONAL AERONAUTICS AND SPACE ADMINISTRATION 300 E Street, S.W., Code W, Room 8V39 Washington, D.C. 20546

Inspector General Deputy Inspector General Counsel to the IG AIG for Auditing AIG for Investigations	NAME Robert W. Cobb Thomas Howard Francis P. LaRocca Evelyn Klemstine Kevin Winters	ROOM 8V39 8V39 8V39 8V39 8V39	PHONE (202) 358-1220
AIG for Management & Planning CIGIE Liaison FAX Number Hotline Number(s)	Alan Lamoreaux	8V39	358-2767
	Renee Juhans	8V39	(800) 424-9183

#### **INTERNET ADDRESS:**

Robert W. Cobb Renee Juhans



## NATIONAL ARCHIVES 8601 Adelphi Road College Park, MD 20740-6001

TITLE Inspector General AIG for Audits AIG for Investigations Legal Counsel CIGIE Liaison FAX Number Hotline Number(s)	NAME Paul Brachfeld James E. Springs Tracy Burnett John Simms John Simms	ROOM 1300 1300 1300 1300 1300	PHONE (301) 837-1532 1134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144 134-144
Houne Humber(3)			(800) 786-2551

#### **INTERNET ADDRESS:**

Paul Brachfeld Tracy Burnett James E. Springs John Simms



## NATIONAL CREDIT UNION ADMINISTRATION 1775 Duke Street Alexandria, VA 22314-3428

TITLE	NAME	ROOM	PHONE
Inspector General	William A. DeSarno	4081	(703) 518-6351
AIG for Audits		4075	
Counsel to the IG	Sharon Separ	4079	Control of the Administration of The Control of the

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#### National Credit Union Administration - cont.

CIGIE Liaison FAX Number William A. DeSarno

4081

ROOM

419

419

530

518-6351 518-6349

Hotline Number(s)

(703) 518-6357 (800) 778-4806

#### **INTERNET ADDRESS:**

William DeSarno Sharon Separ



## NATIONAL ENDOWMENT FOR THE ARTS 1100 Pennsylvania Avenue, N.W. Washington, D.C. 20506

TITLE
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Deputy IG
Legal Counsel
CIGIE Liaison
FAX Number
Hotline Number(s)

NAME ROOM
Tonie Jones, Acting 601
Anthony Premici 601
Karen Elias 601
Tonie Jones 601

(202) 682-5402 682-5649

**PHONE** 

(202) 682-5402

#### **INTERNET ADDRESS:**

Karen Elias Tonie Jones



## NATIONAL ENDOWMENT FOR THE HUMANITIES 1100 Pennsylvania Avenue, N.W., Room 419 Washington, D.C. 20506

11114
Inspector General
Deputy IG
Legal Counsel
CIGIE Liaison
FAX Number
Hotline Number(s)

NAME
Sheldon L. Bernstein
Charles Garfinkel
Heather Gottry
Laura Davis

PHONE (202) 606-8350

#### **INTERNET ADDRESS:**

Sheldon Bernstein Charles Garfinkel Heather Gottry Laura Davis



## NATIONAL LABOR RELATIONS BOARD 1099 14th Street, N.W., Room 9820 Washington, D.C. 20570

TITLE	NAME	ROOM	PHONE
Inspector General	David Berry	9820	(202) 273-1960
Counsel to the IG	David Berry	9820	
AIG for Audits	Emil T. George	9820	
CIGIE Liaison	David Berry	9820	
	Emil T. George	9820	
FAX Number	· ·		273-2344
Hotline Number(s)			(800) 736-2983

Hotline Number(s)
INTERNET ADDRESS:

David Berry Emil T. George



## NATIONAL SCIENCE FOUNDATION 4201 Wilson Boulevard, Room 1135 Arlington, VA 22230

TITLE	NAME	ROOM	PHONE
Inspector General	Thomas (Tim) C. Cross, Acting	1135	(703) 292-7100
Deputy IG	Thomas (Tim) C. Cross	1135	
AIG for Audit	Deborah H. Cureton	1135	
AIG for Investigations	Peggy L. Fischer	1135	
Special-Agent-In-Charge	Jim Evans	1135	
Counsel to IG	Kenneth Chason	1135	
Sr. Policy/Operations Advisor	Bruce Carpel	1135	
CIGIE Liaison	Bruce Carpel	1135	
	Maury Pully	1135	
FAX Number			292-9158
Hotline Number(s)			(800) 428-2189

### **INTERNET ADDRESS:**

Thomas C. Cross Kenneth Chason Peggy L. Fischer Deborah H. Cureton Jim Evans Bruce Carpel Maury Pully TIPS

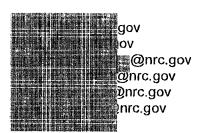


## NUCLEAR REGULATORY COMMISSION 11555 Rockville Pike, Mail Stop O-5E13 Rockville, MD 20852

			· ·
TITLE	NAME	ROOM	PHONE
Inspector General	Hubert T. Bell	O5 E13	(301) 415-5930
Deputy Inspector General	David C. Lee	O5 E13	415-5930
AIG for Audits	Stephen D. Dingbaum	O5 E13	
AIG for Investigations	Joseph A. McMillan	O5 E13	
Director, Resource Mgmt.			
& Operations Support	Deborah S. Huber	O5 E13	
Legal Counsel	Maryann Grodin	O5 E13	
CIGIE Liaison	Deborah S. Huber	O5 E13	
FAX Number			415-5091
Hotline Number(s)			(800) 233-3497
• • • • • • • • • • • • • • • • • • • •			(000) 200 0.0.

#### **INTERNET ADDRESS:**

Hubert Bell
David Lee
Stephen Dingbaum
Joseph A. McMillan
Maryann Grodin
Deborah Huber



## OFFICE OF THE DIRECTOR OF NATIONAL INTELLIGENCE Washington, DC 20511

TITLE	NAME	ROOM	PHONE
Inspector General	Edward Maguire		(703) 482-2650
CIGIE Liaison	Edward Maguire		(703) 482-2650
FAX Number	<u> </u>		(, , , , , , , , , , , , , , , , , , ,
Hotline Number(s)			

#### **INTERNET ADDRESS:**

## OFFICE OF GOVERNMENT ETHICS 1201 New York Avenue, N.W., Suite 500 Washington, D.C. 20005

TITLE	NAME	ROOM	PHONE
Director	Robert I. (Ric) Cusick	500	(202) 482-9300
General Counsel	Marilyn Glynn	500	
Deputy General Counsel	Susan Propper	500	

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## OFFICE OF GOVERNMENT ETHICS - cont.

Deputy Director Office of International Assistance & Governance Initiatives Deputy Director Office of Agency Porgrams CIGIE Liaison FAX Number

Jane Ley	500
Joseph Gangloff	500
Barbara Mullen-Roth	500



#### **INTERNET ADDRESS:**

Robert Cusick Marilyn Glynn Barbara Mullen-Roth



## OFFICE OF MANAGEMENT AND BUDGET Eisenhower Executive Office Building 17th Street & Pennsylvania Avenue, N.W. Washington, D.C. 20503

TITLE	NAME	ROOM	PHONE
Deputy Director of Manageme	nt Clay Johnson, III	113	(202)
Controller, Office of Federal			and accommended to a control of the
Financial Management		262	
	New Executive Office Building		
	725 17th Street, N.W.		
	Washington, D.C. 20503		
Deputy Controller	Daniel I. Werfel	6025	
Chief, Financial Standards,	•		
& Grants Branch		6025	
CIGIE Liaison	vacant	6025	
FAX Number			395-3952

#### **INTERNET ADDRESS:**

Clay Johnson Daniel Werfel



## OFFICE OF PERSONNEL MANAGEMENT 1900 E Street, N.W., Room 6400 Washington, D.C. 20415-0001

TITLE	NAME	ROOM	PHONE
Inspector General	Patrick E. McFarland	6400	(202) 606-1200
Deputy Inspector General	Norbert E. Vint	6400	606-1200
AIG for Audits	Michael R. Esser	6400	606-1200
AIG for Investigations	Norbert E. Vint	6400	606-1200
AIG for Policy, Resources			
Management & Oversight	Terri Fazio	6400	
AIG for Legal Affairs	J. David Cope	6400	

## OFFICE OF PERSONNEL MANAGEMENT - cont.

Deputy General Counsel CIGIE Liaison

FAX Number Hotline Number(s) Susan Propper Gary R. Acker

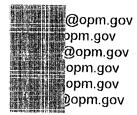
500 6400

> 418-0630 (202) 606-2423 (202) 418-3300

Fraud, Waste, & Abuse Health Care Fraud

## **INTERNET ADDRESS:**

Patrick McFarland Norbert E. Vint Michael Esser Terri Fazio J. David Cope Gary Acker



# DEPUTY DIRECTOR OF OPM OFFICE OF PERSONNEL MANAGEMENT 1900 E. Street, N.W. Washington, D.C. 20415-0001

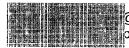
TITLE
Deputy Director
CIGIE Liaison
FAX Number

NAMEROOMHoward Weizmann5518Erikka Robinson5523



#### **INTERNET ADDRESS:**

Howard Weizmann Erikka Robinson

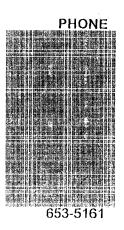


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## OFFICE OF SPECIAL COUNSEL 1730 M Street, N.W., Suite 300 Washington, D.C. 20036-4505

TITLE
Special Counsel
Deputy Special Counsel
Associate Special Counsel
for Prosecution
Associate Special Counsel
for Investigations
Associate Special Counsel
for Planning & Advice
Senior Advisor to the
Special Counsel
CIGIE Liaison
FAX Number

NAME William E. Reukauf, Acting Timothy B. Hannapel	ROOM 300 300
William E. Reukauf	300
Ruth Robinson Ertel	300
Erin M. McDonnell	300
Cary Sklar Jim Mitchell	300 300



#### OFFICE OF SPECIAL COUNSEL - cont.

## Hotline Number(s)

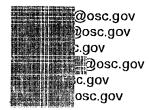
 Disclosure
 (800) 872-9855

 Whistleblower Protection
 (800) 572-2249

 Hatch Act Information
 (800) 854-2824

#### **INTERNET ADDRESS:**

Timothy Hannapel William Reukauf Ruth Ertel Erin McDonnell Cary Sklar Jim Mitchell



## PEACE CORPS 1111 20<sup>th</sup> Street, N.W. Washington, D.C. 20526

TITLE
Inspector General
Deputy IG
AIG for Audits
AIG for Investigations
AIG for Evaluations
Legal Counsel
CIGIE Liaison
FAX Number
Hotline Number(s)

NAME	ROOM
Kathy A. Buller	L557
Vacant	L551
Gerald Montoya	L556
Geoffrey Johnson	L576
Shelley Elbert	L558
Vacant	L550
Kathy A. Buller	L557

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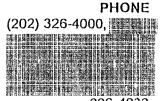
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AIG for Investigations	Richard A. Rohde	300	
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AIG for Audit	Dave Warren	1101	widowite, commenter if iffilia for trane (権) (() () () () () () () () () () () () (

#### SPECIAL IG FOR IRAQ RECONSTRUCTION - cont.

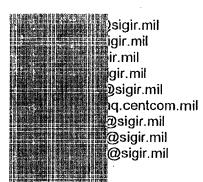
AIG for Investigations	Harold Wilson	1101
AIG for Inspections	Brian Flynn	1101
AIG for Information Systems	Scott Michaud	1101
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& External Affairs	Brian A. Dettelbach	9208	
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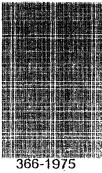
#### TRANSPORTATION, DEPARTMENT OF - cont.

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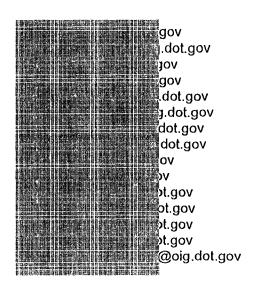
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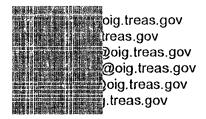
## TREASURY, DEPARTMENT OF - cont.

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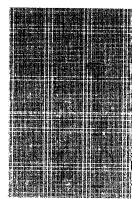
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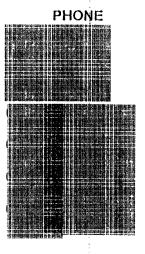
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(800) 532-4611 (202) 884-7667
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(301) 504-7906
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(800) 599-2170 (202) 783-5408
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Federal Labor Relations Authority	(800) 331-3572
Federal Maritime Commission	(202) 523-5865
Federal Reserve Board	(800) 827-3340 (202) 452-6400
Federal Trade Commission	None
General Services Administration	(800) 424-5210 (202) 501-1780
Government Accountability Office	None
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Interior, Department of the	(800) 424-5081
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Justice, Department of	(800) 869-4499
Labor, Department of	(800) 347-3756 (202) 219-5227
Legal Services Corporation	(800) 678-8868 (202) 295-1670 Internet Address: hotline@oig.lsc.gov
Library of Congress	None
National Aeronautics and Space Administration	(800) 424-9183
National Archives and Records Administration	(800) 786-2551 (301) 713-7305
National Credit Union Administration	(703) 518-6357 (800) 778-4806
National Endowment for the Arts	(202) 682-5402
National Endowment for the Humanities	(877) 786-7598
National Labor Relations Board	(800) 736-2983
National Science Foundation	(800) 428-2189 Internet Address: OIG@NSF.GOV



Nuclear Regulatory Commission	(800) 233-3497
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Small Business Administration	(800) 767-0385 (202) 205-7151
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Social Security Administration	(800) 269-0271
Special IG for Iraq Reconstruction	(866) 301-2003
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Tennessee Valley Authority	(877) 866-7840; www.oigempowerline.com
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Treasury, Department of the	(800) 359-3898
Treasury for Tax Administration, Department of the	
Veterans Affairs, Department of	(800) 488-8244 Email: VAOIGHOTLINE@ VA.GOV

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From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Heddell, Gordon S.,

OIG DoD [ ODDIG.MIL]

Sent: Subject: Tuesday, February 03, 2009 9:55 AM Journal of Public Inquiry Extension

-

To All;

The deadline for submitting articles for the Fall/Winter edition of the Journal of Public Inquiry has been extended to February 9, 2009.

In addition to contributing articles personally, please encourage your team to take advantage of this opportunity to have an article published in a professional publication that reaches out to agencies in the Executive Branch, the Congress, and academic institutions.

We recommend the articles be approximately 2,500 to 4,000 words in length (five to seven single-spaced pages). Please also consider speeches that would be of interest to the IG community.

Draft articles and speeches should be sent to me or Ms. Jennifer Plozai adodig.mil) by February 9, 2008.

Thank you for your support.

Gordon

s.(b)(6)

s.(b)(6)



From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of MARK JONES

201G.USDA.GOV

Sent: Subject: Tuesday, March 03, 2009 5:50 AM

Attachments:

Fwd: Request: Distributing GAO Press Release Re Cost Estimating

cost\_guide2009mar02.pdf

Guide

The below information is being provided on behalf of Ms.



∰ GAO.

s.(b)(6)

Last week a meeting was held with various GAO and IG representatives involving the American Recovery and Reinvestment Act of 2009. During the meeting GAO advised that they would be issuing it's first-of-its-kind Cost Estimating Guide. The Guide: "Cost Estimating and Assessment Guide: Best Practices for Developing and Managing Capital Program Costs (GAO-09-3 SP) was issued March 2, 2009. A press release announcing the issuance of this guide is attached. The guide itself can be found on GAO's website at the below address:

http://www.gao.gov/new.items/d093sp.pdf

\*\*\*\*\*\*\*\*\*\*\*\*\* This message has also been sent to the CIGIE liaisons.\*\*\*\*\*\*\*\*\*\*\*\*\*

Mark D. Jones
Acting Executive Assistant to the
Inspector General
Office of Inspector General
U.S. Department of Agriculture



United States Government Accountability Office Washington, DC 20548

#### PRESS RELEASE

# "HOW MUCH WILL THIS PROGRAM REALLY COST?"

# GAO Issues First-of-Its-Kind Cost Estimating Guide to Answer Such Questions

Washington, DC (March 2, 2009) – The U.S. Government Accountability Office (GAO) today issued its first-ever manual to help federal, state, or local government agencies develop more reliable cost estimates for government projects of all sizes.

Cost Estimating and Assessment Guide: Best Practices for Developing and Managing Capital Program Costs (GAO-09-3SP), which is available on-line at www.gao.gov, applies to civilian and defense projects managed by government entities or private contractors.

"GAO's new guide is intended to help agencies produce well-documented, comprehensive, accurate, and credible estimates. The federal cost-estimating community has long needed better tools for preparing cost projections. GAO's new manual, with its formalized approach to cost estimating based on best practices, will go a long way to bridging that gap," said Gene L. Dodaro, Acting Comptroller General of the United States and head of the GAO. "Government agencies will be better able to avoid common problems, such as cost overruns, missed deadlines, and performance shortfalls," Dodaro added.

Developed with input from industry experts as well as federal officials, the 436-page Cost Estimating and Assessment Guide lays out a multi-step process for developing high-quality, trustworthy cost estimates; explains how to manage program costs once a contract has been awarded; and presents 48 case studies, drawn from GAO published audits, that illustrate typical pitfalls and successes in cost estimating. The guide stresses both sound cost estimating and earned value management (EVM), a project management tool that compares completed work to expected outcomes, in setting realistic program baselines and managing risk. In future audits, GAO plans to use the Cost Estimating and Assessment Guide to assess the accuracy of agencies' cost estimates and determine whether programs are on schedule. The guide can be found here: http://www.gao.gov/products/GAO-09-3SP.

For more information, contact Chuck Young, Managing Director for Public Affairs, at (202) 512-4800.

#### ######

GAO, the audit and investigative arm of Congress, helps meet legislators' need for timely and reliable information on a wide range of government activities. The agency seeks to improve the performance of the federal government and hold it accountable to Congress and, ultimately, the American people. GAO examines the use of public funds; evaluates how well programs and policies are meeting their objectives; and provides analyses, recommendations, and other assistance to help Congress make sound oversight, policy, and funding decisions.

### s.(b)(6)



From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Award, CIGIE [PCIEECIE.Award@OIG.HHS.GOV]

Sent: Subject: Wednesday, April 01, 2009 9:01 AM 2009 CIGIE Call for Nominations

Attachments:

2009ClGIEAwardsCallforNominations.PDF

Importance:

High

Attached is the 2009 CIGIE call for award nominations. Please provide nominations for accomplishments achieved between April 1, 2008 and March 31, 2009. The deadline for all nominations is Monday, June 1, 2009.

If you need assistance, please email cigie@oig.hhs.gov. Thank you.



# PRESIDENT'S COUNCIL on INTEGRITY & EFFICIENCY EXECUTIVE COUNCIL on INTEGRITY & EFFICIENCY



APR - 1 2009

# MEMORANDUM FOR ALL MEMBERS OF THE COUNCIL OF THE INSPECTORS GENERAL ON INTEGRITY AND EFFICIENCY

SUBJECT: CIGIE Awards Program

The Council of the Inspectors General on Integrity and Efficiency (CIGIE) is now accepting nominations for the 2009 CIGIE Awards Program. The Inspectors General of the Department of Health and Human Services and the United States Postal Service are coordinating the awards program. This year's awards ceremony will be held at 10 a.m. on Tuesday, October 20, 2009, at the Andrew W. Mellon Auditorium located at 1301 Constitution Avenue, NW.

The deadline for all nominations is Monday, June 1, 2009. The award criteria and instructions for accessing the database are attached. We would like to remind everyone to please review the award criteria closely before submitting nominations to ensure that all nominations meet the criteria.

If you have other questions about using the database, please e-mail cigic@olg.hhs.gov.

We look forward to the participation of all Council members.

Daniel R. Levinson

Daniel R. Lavinson

Inspector General

Department of Health and Human Services

David Williamo

David Williams Inspector General

United States Postal Service

Attachments

'Public haw 110-409 has established CIGIE to unify the former PCIE and ECIE'



	121. V@;/08.i.in,1917\v	
Alexander Hamilton Award	Any office, group (including interagency groups), or	The individual or group must have demonstrated outstanding
One awardce selected from the CIGIE member entities.	individual employees from CIGIE member entities.	achievements in improving the integrity, efficiency, or effectiveness of executive branch agency operations. This is the highest award to be bestowed; the selection is made by the Chair and Vice Chair of CIGIE. All OIG work must be complete or the work product issued when the nomination is submitted.
Gaston L. Gianni, Jr., Better	Any office, group (including	The work and behavior of the
Government Award	interagency groups), or individual employees from	individual or group must have demonstrated courage,
One awardee selected from the CIGIE	within or outside IG	determination, and integrity that
member entities.	community.	contributed to the public's confidence in Government. The recipient's efforts, accomplishments, or actions must have enhanced the public's confidence and exemplified the highest ideals of Government service as envisioned by the tenets of the Inspector General Act and the values of our mission: honor, honesty, and integrity. The Executive Committee makes this selection.
Sentner Award for Dedication and Courage	Any office, group (including interagency groups), or	The individual or group must have demonstrated uncommon
	individual employees from	selflessness, dedication to duty, or
One awardee selected from the CIGIE member entities.	CIGIE member entities.	courage while performing OIG duties. This award is given in memory of William "Buddy" Sentner, an agent with the Department of Justice, OIG, who lost his life while performing his law enforcement duties. The Executive Committee makes this selection.

	The state of the s	
Glenn/Roth Award for Exemplary Service	Any office, group (including interagency groups), or individual employees from the	The work and behavior of the individual or group must have demonstrated value to the
One awardee selected from the CIGIE member entities.	CIGIE member entities.	Congress. For example, the recipient's efforts could have enhanced the ability of Congress to enact legislation or to perform oversight that improves the effectiveness and efficiency of Government programs. The awardees must be those in the IG community who, in addition to serving their Department or Agency, serve the Congress with distinction. All OIG work must be complete or the work product issued when the nomination is submitted. The Executive Committee makes this selection.
June Gibbs Brown Career Achievement Award One awardee selected from the CIGIE member entities.	Any individual employee from a CIGIE member entity. The nominee must have a career of at least 10 years in the IG community to be eligible. The nominee is eligible on departure from CIGIE.	The individual must have made sustained and significant contributions to the mission of Inspectors General throughout his or her career. The Executive Committee makes this selection.
Award for Individual Accomplishment One awardee selected from the CIGIE member entities.	Any employee of a CIGIE entity.	The individual must have made sustained contributions to the CIGIE over a period of time or demonstrated outstanding leadership of projects or events that contribute to the CIGIE mission. The Executive Committee makes this selection.
Barry. R. Snyder Joint Award  One awardee selected from all nominations received.	Groups (including interagency groups) which must include members from more than one member entity.	The groups must have made significant contributions through a cooperative effort in support of the mission of the CIGIE. The Executive Committee makes this selection.

#### EEKABBIRE The individual or group must have Any office, group (including Awards for Excellence interagency groups), or achievements that are so unusual individual employees from or distinguished as to be at the Categories: CIGIE member entities. forefront of the community. The Administrative Support achievements must be significant Audit as to the subject, scope, or **Employee Protections** outcome. The achievements are **Evaluations** Note: Where teams include Government Ethics multiple backgrounds, the instructive and are of general interest beyond one agency. All nominating agency must select Investigation a category to review the award OIG work must be complete or IT or indicate that it is in the the work product issued when the Law and Legislation "Multiple Disciplines" nomination is submitted. Management category. Special Act awards Selections are made by CIGIE Multiple Disciplines are for those nominations that Special Act panels. do not easily fit one of the other categories. Multiple awardees selected from CIGIE member nominations.

# INSTRUCTIONS FOR ACCESSING THE CIGIE AWARDS DATABASE

All nominations for 2009 awards must be made electronically using the CIGIE awards database.

In an effort to respond in a timely way to any questions or concerns about the 2009 CIGIE awards program/process, an e-mail account has been set up, which will be monitored at all times. Questions or concerns should be sent to cigie@oig.hhs.gov.

Each agency will be allotted two user accounts. Once the users have registered, they will have access to the system for submitting award nominations. To register, users must first go to the registration site at <a href="https://www.oigawards.org/register">https://www.oigawards.org/register</a>. The registration site requires a password. The users should enter the word (case sensitive). The users will be asked to provide the required information. When registration is successful, an automatic e-mail confirming access to the system will be generated.

s.(b)(5)

The system can be accessed only by authorized registered users at the following Web site: <a href="https://www.oigawards.org">https://www.oigawards.org</a>.

PLEASE NOTE: All users must register again for 2009. A password from a previous year will not allow you to access the database.

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Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of DAVID GRAY

@OIG.USDA.GOV] Friday, May 01, 2009 12:29 PM

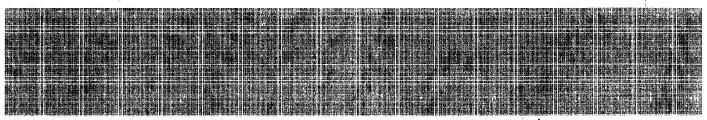
Sent: Subject:

Ethics Pledge

The following message is being sent on behalf of Phyllis Fong. To All PAS IGs:

Some of the Presidentially-appointed, Senate-confirmed (PAS) IGs have been asked by their host agency's Designated Agency Ethics Official (DAEO) to sign the Ethics Pledge promulgated by Executive Order 13490, dated January 21, 2009, and

Ethics Pledge promulgated by Executive Order 13490, dated January 21, 2009, and s.(b)(5)



We will share additional information with you, as we are apprised.

Phyllis K. Fong
Chair of the Council of Inspectors General
on Integrity and Efficiency

1

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of

Sent:

@GSA.GOV] Monday, June 01, 2009 11:02 AM

Subject:

General Services Administration Office of Inspector General

Semiannual Report

Attachments:

(October 1, 2008 - March 31, 2009) GSAOIG\_SAR\_Oct08ToMar09.pdf

Please find attached, for your information, a copy of the latest GSA Office of Inspector General Semiannual Report to the Congress (SAR) for the period October 1, 2008 through March 31, 2009. Please feel free to contact @gsa.gov or if you have any questions.

Thank you.

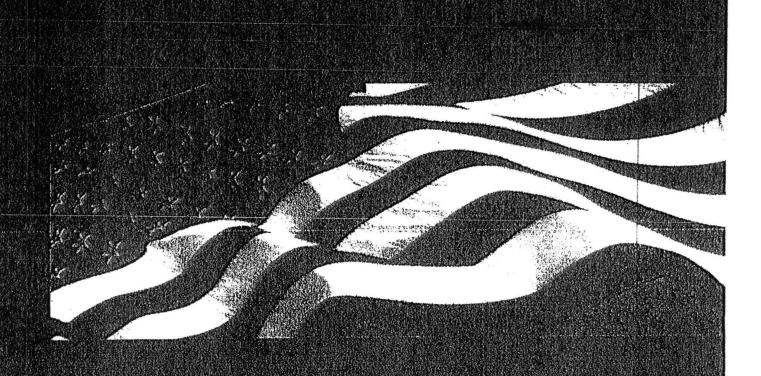
s.(b)(6)

Office of Inspector General

U.S. General Services Administration

Phone: ax: 202.501.3952

WARNING: This email and any attachments may contain legally privileged or sensitive information. The information is intended solely for the use of the individual or entity to whom it is addressed. If you are not the intended recipient, you are hereby notified that any unauthorized use, dissemination, distribution, or reproduction, or taking any action in reliance on the contents of this transmission, is strictly prohibited. If you received this transmission in error, please notify the sender and delete the message and any attachments.





Office of Inspector General
U.S. General Services Administration

# Semiannual Report to the Congress

October 1, 2008 – March 31, 2009

# GSA's SIGNIFICANT MANAGEMENT CHALLENGES

The Congress requested the Inspectors General of major Federal agencies to report on the most significant management challenges facing their respective agencies. Our strategic planning process commits us to addressing these critical issues. The following table briefly describes the challenges we have identified for GSA and references related work products issued by the GSA OIG and discussed in this semiannual report.

CHALLENGES	BRIEF DESCRIPTION OF CHALLENGE	PAGE
ACQUISITION PROGRAMS	GSA's procurement organization awards and administers government-wide contracts worth \$100 billion. With growing programs and shrinking numbers of qualified acquisition personnel, attention to important fundamentals such as ensuring competition, meaningful price analysis, and implementation of statutory and regulatory compliance-type requirements has diminished.	2
INFORMATION TECHNOLOGY	Technology applications have increased exponentially as "E-Gov" is used to better manage operations and interface with the public, but complex integration and security issues exist.	4
MANAGEMENT CONTROLS	Management controls have been streamlined, resulting in fewer and broader controls, making it essential that the remaining controls be emphasized and consistently followed. The need for strong internal controls underlies several of the other management challenges.	6
PROTECTION OF FEDERAL FACILITIES AND PERSONNEL	GSA is responsible for protecting the life and safety of employees and public visitors in Federal buildings. The increased risks from terrorism have greatly expanded the range of vulnerabilities. A broadly integrated security program is required.	No Reports This Period
HUMAN CAPITAL	GSA has an aging workforce and is facing significant loss of institutional knowledge due to retirements, including a loss of key management staff over the past year. Better recruitment and training programs are needed to develop the 21st century workforce.	No Reports This Period
FEDERAL BUILDINGS FUND	Faced with an aging, deteriorating inventory, GSA is challenged in making the best use of available funds to deliver high performance workplaces on schedule and within budget.	10

#### **Foreword**

I am pleased to provide this report to the people of the United States and their elected representatives in Congress. The Office of Inspector General (OIG) at GSA has been working successfully to identify waste, fraud, and abuse in the programs and operations of GSA. For the period covered by this semiannual report (SAR), the OIG identified almost \$317 million as funds recommended for better use and questioned costs. The OIG issued 56 audit reports. We also made 141 case referrals for criminal prosecution, civil litigation, and administrative action—activities valuable in their own right, as well as for their deterrent effect. In this reporting period we achieved savings from management decisions on financial recommendations, and from civil settlements and investigative recoveries, totaling over \$661 million.

This reporting period, the GSA OIG formed a new Forensic Auditing Unit. Utilizing forensic auditing approaches enables Inspectors General to better focus their work, and provides them with a powerful technique for the identification of fraud, waste, and abuse and the successful prosecution of offenders. The approach is paying off. Forensic auditing is helping to bring together important skills across the OIG in concentrated ways, and is highlighting the value of increased teamwork in pursuit of our mandate to protect taxpayer dollars.

We continue to work with the Council of Inspectors General for Integrity and Efficiency, other OIGs, and law enforcement agencies. Throughout this reporting period, I continued to serve as the Vice Chair of the National Procurement Fraud Task Force. Legislative recommendations stemming from the Task Force's White Paper have been the subject of Senate hearings and have formed the basis for new legislation and regulations. A major change in the Federal Acquisition Regulation (FAR) requiring contractor reporting of crimes and overpayments was a result of legislative action based on the Task Force White Paper. GSA OIG was one of the first offices to develop a website for contractor reporting, which has served as a model for other agencies. The GSA OIG is involved heavily, as well, in coordinating its efforts with the new Recovery, Accountability, and Transparency Board, charged with overseeing the implementation and impact of the economic stimulus funding. GSA plays a pivotal role in Recovery Act efforts through both the Public Buildings Service and Federal Acquisition Service.

As we carry out all our duties, we endeavor to assist GSA to accomplish its important mission in an efficient manner and to observe all applicable requirements. The steady record of accomplishment of OIG employees continues to be a source of great pride. I commend our employees for their continued professionalism, dedication, and performance in fulfilling their oaths to uphold the law. I also wish to recognize the continued, strong support of the Congress, OMB, and employees throughout GSA for the efforts of the OIG.

les son

Brian D. Miller Inspector General March 31, 2009

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# Summary of OIG Performance

	October 1, 2008 – March 31, 2009	
OIG Accomplishments	Total financial recommendations	\$316,935,094
	These include:	
	Recommendations that funds be put to better use	\$299,877,880
	Questioned costs	\$17,0 <b>5</b> 7,214
	Audit reports issued	. 56
	Subjects referred for criminal prosecution, civil litigation, & administrative action	225
Results Attained	Management decisions agreeing with audit recommendations, civil settlements, and court-ordered and investigative recoveries	\$661,513,864
	Indictments and informations on criminal referrals	61
	Cases accepted for criminal prosecution	46
	Cases accepted for civil action	14
	Successful criminal prosecutions	55
	Civil settlements	5
	Contractors/individuals suspended and debarred	90
	Employee actions taken on administrative referrals involving GSA employees	, <b>19</b>

During this semiannual period, the OIG continued to direct its auditing and investigative resources toward what it has identified as the major management challenges facing GSA. The OIG conducted audit reviews and investigations to ensure the integrity of the Agency's financial statements, programs, and operations, and to ensure that the taxpayers' interests were being protected. The OIG also continued to initiate actions to prevent fraud, waste, and abuse, and to promote economy and efficiency throughout GSA.

The OIG's resources have been directed specifically toward conducting preaward, financial, and programmatic audits; management control assessments; contract reviews; investigations of fraud, abuse, and related actions by GSA employees and government contractors; and litigation support in civil fraud actions, enforcement actions, criminal prosecutions, contract claims, and administrative actions, all in an effort to maintain the integrity of GSA programs.

#### Management Challenges

The OIG continued to strive to provide the high level of quality in reviews and recommendations for which it is known, and which it believes necessary in order for GSA to continue leading the government in contracting and procurement. During this semiannual period, the focus has been on acquisition programs, information technology, management controls, the federal buildings fund, new initiatives, civil actions, and criminal actions. The following are significant audits and reviews that identify major issues facing GSA.

#### **Acquisition Programs**

Significant Preaward Reviews and Other Audits. The OIG's preaward review program provides information to contracting officers (COs) for use in negotiating contracts. This period, the OIG performed preaward reviews of 41 contracts with an estimated value of \$3.7 billion. We recommended that more than \$299 million be put to better use. During this reporting period, management decisions were made on 34 preaward reports, which recommended that over \$603 million be put to better use. Management agreed with 100 percent of the recommended savings (page 2).

Improvements in Response to Audit Recommendations for Small Business Acquisitions. While responsibility for implementing appropriate corrective action in response to audit report recommendations resides with Agency management, the OIG performs some reviews of whether appropriate corrective action has been taken. The Office of Audits reviewed management's corrective actions in response to recommendations regarding the Streamlined Technology Acquisition Resources for Services program through the Small Business Governmentwide Acquisition Center. While we noted some areas for improvement that could further strengthen controls already in place, in general, the Center has made significant positive changes to the controls of the program since the original report (page 3).

#### Information Technology (IT)

Further Risk Management Needed in USAccess. GSA established USAccess in 2007 in response to the Homeland Security Presidential Directive 12 requirement of a mandatory, government-wide standard for secure and reliable forms of identification. We have begun reviewing USAccess to determine whether GSA has implemented the necessary security controls to manage the risks inherent in its only "high risk" system, and have issued an initial interim audit report. We found that the Federal Acquisition Service has implemented many of the security controls required by the Federal Information Security Management Act of 2002 and GSA's IT Security Program. Risk management practices could be improved, however, by including control assessments for system web services in ongoing oversight. Further, improvements are needed to ensure that contractor staff is trained in its responsibilities for implementing GSA security policies and protecting sensitive information (page 4).

#### Management Controls

Financial Statement Audit and Related Reviews Fiscal Year 2007 and 2008 Audits Reveal Accounting, Security Weaknesses. As in past years, GSA's Financial Statement Audit was performed by an independent public accounting firm, with oversight, support work, and guidance provided by the OIG. The audit indicated that GSA lacks effective controls to ensure that budgetary transactions are properly processed to permit the timely preparation of financial statements in accordance with generally accepted accounting principles. The audit also identified security weaknesses across multiple systems, in the areas of segregation of duties, user and administrator logical access, and activity monitoring, which create significant vulnerabilities in financial data. Further. the audit found reportable instances in which GSA's financial management systems did not substantially comply with the requirements of the Federal Financial Management Improvement Act (page 6).

GSA Office of the Chief Financial Officer Controls Over Performance Measures. Internal controls over GSA's performance measure data are operating effectively (page 8).

Reports Regarding Agreed-Upon Accounting Procedures. The Office of Audits performed and provided to the independent public accounting firm reviews of GSA's Fiscal Year 2008 environmental liabilities, legal loss contingencies, and internal controls over payroll (page 9).

Control Weaknesses in Financial Systems. Each year, we review the Agency's Federal Managers' Financial Integrity Act process to determine whether management adequately disclosed all known control weaknesses and non-conformities in the Agency's programs, operations, and systems. We noted weaknesses in budgetary reporting, systems integration, and accounting for accounts payables and receivables. The independent financial audit also identified budgetary reporting and system security weaknesses (page 9).

#### Federal Buildings Fund

Inefficiencies in Davis-Bacon Requirements and Real Property Leasing. Rep. Eleanor Holmes Norton requested that the OIG examine the effect of the Davis-Bacon Act, which requires that laborers on Federal construction projects receive compensation comparable to that on non-Federal jobs in the same geographical areas; and the efficiency of the GSA National Capital Region's (NCR's) real property leasing process. The Office of Audits found that the vast majority of payroll records conform to Davis-Bacon Act requirements. However, the Act's reporting requirements are burdensome for the contractors. We determined that while NCR's internal quality assurance and compliance process steps are necessary to ensure accurate, legally sufficient, and appropriately funded leases, there were significant delays in verifying the accuracy of occupancy agreements (page 10).

#### **New Initiatives**

New Rule Requiring Contractor Disclosure. Effective December 12, 2008, the Federal Acquisition Regulation requires Federal contractors to disclose credible evidence of significant overpayments, and certain civil and criminal violations. The Office of Audits, Office of Investigations, and Office of Counsel to the Inspector General will work together on disclosures made to the Office of Inspector General. Each disclosure will be examined and a determination made as to what actions are warranted. During this reporting period we received three disclosures (page 12).

American Recovery and Reinvestment Act Oversight. The American Recovery and Reinvestment Act of 2009 (Recovery Act) provides GSA with funding to renovate and repair Federal buildings to improve energy efficiency, construct land ports of entry, and acquire fuel-efficient vehicles. The oversight of GSA's implementation of the Recovery Act will require a full range of oversight activities including contract, financial, and internal audits as well as criminal investigations. Some historic management challenges could impact GSA's implementation of the Recovery Act, including construction program deficiencies relating to cost escalations, claims, and project delays, and difficulties in ensuring that financial statements are complete and accurate (page 13).

# Promoting and Protecting Integrity

GSA is responsible for providing working space for one million Federal employees. The Agency also manages the transfer and disposal of excess and surplus real and personal property, and operates a government-wide service and supply system. To meet the needs of customer agencies, GSA contracts for billions of dollars worth of equipment, supplies, materials, and services each year. When systemic issues are identified during investigations, they are shared with GSA management for appropriate corrective actions. During this period, criminal, civil and other monetary recoveries totaled more than \$54.4 million.

#### Significant Civil Actions and Criminal Investigations

Civil Settlements. Armor Holdings Products, LLC, agreed to pay the Government \$30 million to resolve allegations that it violated the False Claims Act by knowingly manufacturing and selling defective Zylon bullet-proof vests (page 15). AMEC Construction Management, Inc., agreed to pay almost \$12 million and forfeit over \$7 million to settle judgments that it had submitted falsified invoices and false documents, and received kickbacks from its bonding agent's commissions (page 16). Tifco Industries, Inc., paid the United States \$1.6 million, and Inter-Tel, Inc., paid \$1.3 million, each to settle claims that the companies falsely certified that their products were compliant with the Trade Agreements Act (pages 16, 17). American Systems Corporation agreed to pay the Government \$810,000 for inaccurately billing the government for services and products under a GSA contract (page 17).

Fraud and Theft of Government Property. A US Army specialist pled guilty to using Army funds to purchase at least \$98,000 in products which he sold for his own benefit (page 18). Two former employees of a government contractor and subcontractor were found guilty of conspiracy to defraud two other companies in securing sales under a GSA contract (page 19). A GSA supervisor pled guilty to theft of government funds and money laundering for submitting fraudulent refund vouchers for payments to a fictitious company (page 19). A Contracting Officer's Technical Representative pled guilty to wire fraud for authorizing payments to contractors for uncompleted work in exchange for subcontracting their work with companies in which he held a financial interest (page 20). A contractor pled guilty to fraudulently billing the Government using Voyager fleet card numbers he had obtained when he previously had performed services on the government vehicles (page 21).

Other Crimes. Two federal employees pled guilty to paying and accepting bribes, respectively, in exchange for the award of government contracts to a company one employee owned (page 17). A GSA contractor employee pled guilty to embezzlement of interstate and foreign shipments of heating oil and conspiracy to launder money; several other employees have been charged (page 21). GSA investigators also discovered two previously lost or stolen items of Works Progress Administration art for sale on the eBay auction website and were able to recover them (page 21).

GSA Voyager Fleet Charge Card Abuse. During this period, 20 individuals pled guilty, 24 individuals were indicted, and 18 individuals were arrested in connection with cases arising out of fleet charge card investigations. These cases involved thousands of dollars of fraudulent activities associated with this program (page 22).

#### Suspension and Debarment - Highlights

During this reporting period, the OIG made 153 referrals for consideration of suspension/debarment to the GSA Office of Acquisition Policy. GSA issued 90 suspension and debarment actions based on current and previous OIG referrals (page 22).

#### Integrity Awareness - Highlights

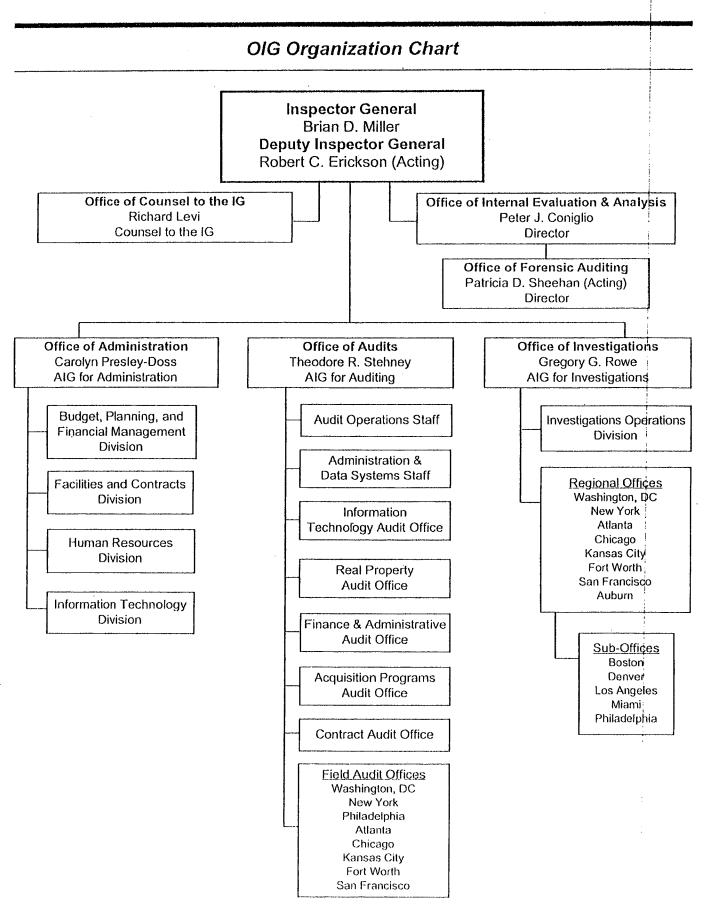
The OIG presents Integrity Awareness Briefings nationwide to educate GSA employees on their responsibilities for the prevention of fraud and abuse and to reinforce employees' roles in helping to ensure the integrity of Agency operations. This period, we presented 60 briefings attended by 761 regional and Central Office employees (page 23).

#### OIG Hotline - Highlights

During this reporting period, we received 1,305 Hotline contacts. Of these contacts, 230 Hotline cases were initiated. In 106 of these cases, referrals were made to GSA program officials for review and action as appropriate; 43 were referred to other Federal agencies for follow up; 55 were referred for OIG criminal/civil investigations or audits; and 26 did not warrant further review (page 23).

# Summary of Results

The OIG made over \$299 million in financial recommendations to better use government funds; made 225 referrals for criminal prosecution, civil litigation, and administrative actions; reviewed numerous legislative and regulatory actions; issued 15 subpoenas; and received 1,305 Hotline contacts. This period, we achieved savings from management decisions on financial recommendations, civil settlements, and investigative recoveries to aling over \$661 million.



#### OIG Profile

#### Organization

The GSA OIG was established on October 1, 1978 as one of the original 12 OIGs created by the Inspector General Act of 1978. The OIG's five components work together to perform the missions mandated by Congress.

The OIG provides nationwide coverage of GSA programs and activities. Our components include:

- The Office of Audits, an evaluative organization staffed with auditors and analysts who provide comprehensive coverage of GSA operations through program performance reviews, assessment of management controls, and financial and compliance audits. The office conducts external reviews in support of GSA contracting officials to ensure fair contract prices and adherence to contract terms and conditions. The office also provides research, benchmarking, and other services to assist Agency managers in evaluating and improving their programs.
- The Office of Investigations, an investigative organization that conducts a nationwide program to prevent, detect, and investigate illegal and/or improper activities involving GSA programs, operations, and personnel.
- The Office of Counsel, an in-house legal staff that provides legal advice and assistance to all OIG components, represents the OIG in litigation arising out of or affecting OIG operations, and manages the OIG legislative and regulatory review.
- The Office of Internal Evaluation and Analysis, a multidisciplinary staff that manages operational reviews of the OIG components, performs special projects for the Inspector General, including research and analysis; provides advice to the Inspector General; and conducts internal affairs reviews and investigations. It houses the Office of Forensic Auditing, an independent team that combines auditing and investigative techniques to utilize innovative detection strategies, assess fraudulent situations, and produce evidence meeting the standards required by criminal courts.
- The Office of Administration, a professional staff that provides information technology, budgetary, administrative, personnel, and communications support and services to all OIG offices.

#### Office Locations

The OIG is headquartered in Washington, DC, at GSA's Central Office Building. Field offices are maintained in Atlanta, Boston, Chicago, Denver, Fort Worth, Kansas City, Los Angeles, Miami, New York, Philadelphia, San Francisco, Auburn, WA, and Washington, DC. (A contact list of OIG offices and key officials is provided in Appendix VIII.)

# Staffing and Budget

As of March 31, 2009, our on-board staffing level was 291 employees. The OIG's FY 2009 budget is \$58.1 million, which includes \$3.25 million in reimbursable authority and \$800,000 in funds appropriated under the American Recovery and Reinvestment Act of 2009.

Each year since 1998, we have identified and shared with Congress and senior GSA management what we believe to be the major challenges facing the Agency. (The current list is summarized on the front inside cover.) This period we continued our work in addressing these challenges, making recommendations, and working with management to improve Agency operations. The following sections highlight our activities in these areas.

#### Acquisition Programs

GSA provides Federal agencies with products and services valued in the billions of dollars through various types of contracts. We conduct reviews of these activities to ensure that the taxpayers' interests are protected.

#### Significant Preaward Reviews and Other Audits

The OIG's preaward review program provides information to contracting officers (COs) for use in negotiating contracts. The pre-decisional, advisory nature of preaward reviews distinguishes them from other audits. This program provides vital and current information to COs, enabling them to significantly improve the government's negotiating position and to realize millions of dollars in savings on negotiated contracts. This period, the OIG performed preaward reviews of 41 contracts with an estimated value of \$3.7 billion. We recommended that more than \$299 million of funds be put to better use. Four of the more significant Multiple Award Schedule (MAS) contracts we viewed had projected government-wide sales totaling \$1.7 billion. The review findings recommended that \$228 million in funds be put to better use. The reviews disclosed that these vendors offered prices and discounts to GSA that were not as favorable as the prices and discounts other customers received from these vendors. For example, one vendor for products did not disclose all of its customers or its best discounts, and did not provide complete information about rebates and other concessions it offers commercial customers. Another product vendor disclosed incomplete and inaccurate information about discounts, volume pricing, rebates, and prompt payment terms. In another instance, although GSA is the vehdor's largest customer, its commercial customers generally receive better pricing. Finally, one vendor for services did not provide current information and granted lower labor rates to healthcare and non-Federal government customers.

There are more than 16,500 contracts with over \$36 billion in business annually under GSA's procurement programs. The Office of Management and Budget (OMB) has long recognized the increasing dollar value of GSA's contract activities and our limited resources in providing commensurate audit coverage. Through the Federal Acquisition Service (FAS) contract program revenue, OMB officials have provided us additional financial support to increase our work in this area. These funds enabled us to hire additional staff to support expanded contract review activities including, primarily, an increase in preaward contract reviews, as well as more contract performance reviews that evaluate contractors' compliance with

#### Acquisition Programs (continued)

pricing, billing, contract terms, and periodic program evaluations to assess the efficiency, economy, and effectiveness of contracting activities. We now allocate about 50 percent of our resources to contract reviews. During this reporting period, management decisions were made on 34 preaward reports, which recommended that over \$603 million of funds be put to better use. Management agreed with all of the recommended savings.

Implementation Review of Award for Streamlined Technology Acquisition Resources for Services (STARS) Governmentwide Acquisition Contract (GWAC), Report Number A050213/Q/6/P07001, Dated December 27, 2006

Report Number A090024, dated March 31, 2009

While responsibility for implementing appropriate corrective action as the result of audit report recommendations resides with Agency management, the OIG performs some reviews to determine whether appropriate corrective action as stated in the proposed action plan has been taken by management. The scope of the review is limited to an examination of management's actions in response to the recommendations, but includes appropriate testing to ensure that reported conditions have been corrected by the actions taken.

We performed an implementation review of management's corrective actions taken in response to five recommendations included in the audit report of the Federal Acquisition Service's (FAS's) administration of the 8(a)¹ Streamlined Technology Acquisition Resources for Services (STARS) Governmentwide Acquisition Contract (GWAC) through the Small Business Governmentwide Acquisition Center (Center). The original audit report, issued December 27, 2006, presented the results of a review to determine if the Center's existing controls over the administration of the STARS contracts were adequate to provide reasonable assurance that the contracts were properly utilized. Management's action plan addressed the report's recommendations and identified specific steps to be completed with the assistance of the Center to improve the controls and oversight of the 8(a) STARS program. During the review process, management responded that the Center had implemented all audit recommendations.

<sup>&</sup>lt;sup>1</sup> Section 8(a) of the Small Business Act (15 U.S.C. 637(a)) established a program that authorizes the Small Business Administration (SBA) to enter into all types of contracts under the Federal Acquisition Regulation Part 19.8 with other agencies and subcontracts for performing those contracts to firms eligible for program participation. The SBA's contractors referred to as "8(a) contractors" are small businesses concerns which are unconditionally owned and controlled by one or more socially and economically disadvantaged individuals.

#### Acquisition Programs (continued)

FAS's STARS GWAC is a small, disadvantaged 8(a) business set-aside contract for technology solutions enabling customer agencies to fulfill their information technology (IT) services and services-based solutions requirements, and at the same time receive credit toward socioeconomic goals through utilizing small businesses that are 8(a) certified. In turn, the program encourages small businesses to develop, and strives to provide them an opportunity to become "best in class" technology providers. On behalf of customer agencies, delegated ordering contracting officers can procure a variety of IT services and associated products from 8(a) STARS vendors in eight functional areas.

The audit report's recommendations focused on the Center's need to: (1) clarify the contract language regarding limitations on other direct costs; (2) address out of scope task orders; (3) focus on reviewing the highest risk task orders; (4) develop a standardized statement of work review process; and, (5) develop a standardized procedure for reviews of subcontracting reports.

Based on our review, we determined that the Center has taken appropriate corrective actions as stated in the action plan in response to the original report's recommendations to mitigate risk and enhance the integrity of the 8(a) STARS program. While the Center has implemented management controls to satisfy the objective of this review, we noted areas for improvement that could be utilized to further strengthen controls already in place. Overall, we found that the Center has made significant positive changes to the controls of the program since the original report, and commend its efforts to manage the program risks.

# Information Technology

GSA is in the process of replacing or upgrading a number of its legacy information systems to improve performance and take advantage of technological advances. Since GSA has had difficulty sharing usable data between systems, many of the new IT projects are intended to go beyond automating current business functions and to create real change in the way that GSA does business. However, GSA systems development projects have typically experienced significant schedule delays and cost overruns, the need for frequent redesign, and a prolonged period of time in development.

FY 2009 Office of Inspector General Information Technology Security Audit of USAccess, GSA's Homeland Security Presidential Directive 12 System Report Number A080173/Q/TIP09001, dated March 26, 2009

To fulfill the Homeland Security Presidential Directive 12 (HSPD-12) requirement for a mandatory, government-wide standard for secure and reliable forms of identification, GSA established USAccess in 2007. USAccess is an operational system maintained for GSA by a Federal contractor and houses biographic and biometric information necessary to verify the identities of Federal

#### Information Technology (continued)

employees and contractors. This system enables GSA to produce identification cards for Federal employees and contractors, allowing physical access to Federal buildings and logical access to information systems. This GSA internal system solution provides enrollment, Personal Identity Verification (PV) card issuance, card production, public key infrastructure (digital certification), and scheduling services for over 60 Federal agencies. It is the only system managed by the Agency designated as "high risk."

The objective of our audit was to determine if GSA had implemented management, operational, and technical security controls to effectively manage risks inherent in a "high risk" system, in accordance with the Federal Information Security Management Act of 2002 (FISMA) and GSA's IT Security Program. This interim audit report of information security for USAccess was conducted as the first phase under an ongoing, broader-scope audit of the implementation of HSPD-12 in GSA that was initiated in 2008.

The Federal Acquisition Service (FAS) has implemented many security controls for the USAccess system that are required by FISMA and GSA's IT Security Program. Security officials are also taking actions to enhance the security posture of USAccess by performing more detailed technical control tests, consolidating databases, and enhancing system backup procedures. Risk management practices, however, could be improved by including control assessments for system web services in ongoing monitoring and oversight processes. For example, we found that security controls for important internetbased technologies used by USAccess were not being assessed as part of monitoring activities. Additionally, a third party software application, while not connected to USAccess or processing system data, had been implemented in the USAccess environment without an assessment to determine whether the application met GSA's IT's security policy. Further, improvements are needed in operational controls to ensure that appropriate contractor staffs are trained in their roles and responsibilities for implementing GSA security policies and procedures and for protecting sensitive information. FAS can also better prepare for the system's continuity of operations by performing a comprehensive test of the IT contingency plan that includes the disaster recovery backup facility. Finally, we found a need to strengthen technical controls for USAccess databases, websites, and operating systems to ensure the protection of sensitive data.

We recommended that the Commissioner of the Federal Acquisition Service take actions to:

- Strengthen management controls related to system certification and accreditation and oversight of third party-provided applications by:
  - Ensuring that tests performed as part of continuous monitoring activities include all system web services;

#### Information Technology (continued)

- Including requirements for contractors to provide adequate details related to security assessment methodologies and results in future statements of work and task orders for certification and accreditation; and,
- o Evaluating the risk associated with using the TimeTrade commerdial-offthe-shelf application within the USAccess infrastructure, and ensuring that the application meets GSA's IT security requirements.
- Enhance the operational readiness of USAccess by:
  - o Performing a comprehensive test of the IT contingency plan, to include the disaster recovery site and other organizations with which USAccess has system interconnections; and,
  - Providing contractors with security responsibilities with annual G\$A security awareness and privacy training, and role-based training for IT contingency planning and incident response purposes.
- Improve technical controls to protect sensitive system information and maintain the security of USAccess by:
  - Working with vendors to ensure that security patches are tested and implemented in a timely manner;
  - o Performing comprehensive testing of all USAccess web applications to ensure that these applications are securely configured;
  - Assessing the need to migrate USAccess websites from the current dotcom (.com) domain to a dotgov (.gov) domain; and,
  - o Strengthening change management processes to ensure that system updates do not result in the introduction of security vulnerabilities.

The Federal Acquisition Service Commissioner concurred with our findings and recommendations.

# Management Controls

Multiple management controls and extensive supervisory reviews have been replaced, through streamlining efforts, by fewer and broader controls, making it essential that the remaining control processes be emphasized and consistently followed. Streamlined processes have helped GSA achieve its goal of serving customers more quickly and efficiently; however, the Agency is exposed to the risk of mismanagement and abuse if program officials do not ensure the faithful application of existing safeguards.

#### Financial Statement Audit and Related Reviews

Audit of the General Services Administration's Fiscal Year 2008 and 2007 Financial Statements

Report Number A080108/BIFIF09004, dated December 18, 2008

With the passage of the Chief Financial Officer's Act of 1990, Congress and OMB have established a framework for financial audits and reviews designed

#### Management Controls (continued)

to enhance the Federal government's financial management and reporting practices. Summarized below are the results of our financial and financial-related reviews.

As in past years, GSA's Financial Statement Audit was performed by an independent public accounting firm (IPA), with oversight, support work, and guidance provided by the OIG. The firm issued an unqualified opinion on the balance sheets of GSA, the Federal Buildings Fund (FBF), and the Acquisition Services Fund (ASF), as of September 30, 2008 and 2007, and the related consolidated and individual statements of net cost, changes in net position, the combined and individual statements of budgetary resources for the years then ended, and the Office of Inspector General's Report on Internal Controls over Performance Measures.

As a result of the audit, the IPA identified a material weakness relating to financial management systems, internal controls, and financial reporting. Since fiscal year 2004, the IPA has reported in its Report on Internal Control significant deficiencies surrounding the GSA's financial management systems and processes, and substantial transaction errors resulting from insufficient controls related to reporting of budgetary accounts and balances. During fiscal year 2008, similar issues persist as GSA continues to lack effective controls over its accounting and business processes to ensure budgetary transactions are properly recorded, processed, and summarized to permit the timely preparation of financial statements in accordance with generally accepted accounting principles. Moreover, while preparing fiscal year 2008 financial statements, GSA recorded more than 344 top-side adjustments, each representing multiple accounting transactions with an aggregate value of more than \$5.5 billion, in order to produce its financial statements.

In addition to the material weakness, the IPA identified one significant deficiency concerning Information Technology controls. Specifically, during FY 2008, the IPA identified individual security weaknesses across multiple systems that, when aggregated, constitute three common cross-cutting themes – segregation of duties, user and administrator logical access, and activity monitoring. These control deficiencies create significant risks and vulnerabilities to financial data and GSA systems. Furthermore, the IPA found reportable instances of non-compliance in which GSA's financial management systems did not substantially comply with the requirements of the Federal Financial Management Improvement Act.

The material weakness deficiencies emphasize Agency management's need to:

 Implement agency-wide procedures requiring full commitment to a sound budgetary accounting process that is in accordance with Federal accounting standards;

#### Management Controls (continued)

- Expand upon the implementation of OMB Circular A-123, Appendix A to address root causes of budgetary reporting control weaknesses;
- Utilize the Office of the Chief Financial Officer (OCFO) to serve as the primary coordinator;
- Continue to implement an integrated financial management system for use by program offices to promote consistency and reliability of financial information;
- Fully utilize the functionalities of Pegasys to perform complete budgetary transaction processing and financial reporting in compliance with Federal financial reporting requirements; and,
- For the financial statement preparation process, (a) minimize the number of top-side adjustments at period end by instituting a process to ensure that regional program offices record valid transactions timely, and (b) enhance the documentation requirement related to top-side adjustments to help facilitate the review and monitoring process.

Further, to address the reportable condition deficiencies, GSA's Office of the Chief Information Officer should revisit the design of existing processes around segregation of duties, account management, and logging and monitoring, and institute agency-wide corrective action, specifically:

- Develop and implement robust segregation of duties policies that can
  prevent future incompatible duties issues across multiple systems,
  reducing the risk that persons will be granted roles that allow them to
  perform multiple critical transactions that could result in erroneous or
  fraudulent activity;
- Coordinate an implementation plan to strengthen the OCFO Accounts Payable system's general and application security controls;
- Develop and implement an agency-wide policy and procedure that
  establishes a standard user account request, authorization, creation, and
  removal process. Additionally, separated, inactive, and shared user
  accounts should be continually monitored and removed as necessary; and,
- Perform an agency-wide review of GSA monitoring controls over significant financial systems and develop/implement new procedures, or improve upon existing procedures to define events to be monitored, procedures for following up on suspicious events, and documentation of log reviews.

Report on Internal Controls Over Performance Measures
Report Number A090022/F/F09002, dated November 7, 2008

The OIG conducted the portion of GSA's FY 2008 Financial Statement Audit related to internal controls over performance measures. The report noted that

#### Management Controls (continued)

the internal controls designed by the OCFO over GSA's performance measure data are operating effectively. Specifically, we found that, in accordance with GSA Policy, the OCFO performed and documented the required review of Agency performance measure data, and that the conclusions therein were adequately supported.

Reports on Applying Agreed-Upon Procedures

Re: FY 2008 Environmental Liabilities
Report Number A080108/S/F/S09001, dated November 4, 2008

Re: FY 2008 Loss Contingencies
Report Number A080108/S/F/S09002, dated November 14, 2008

Re: FY 2008 Internal Controls over Payroll
Report Number A080093/B/F/F09001, dated October 14, 2008

In support of GSA's Financial Statement Audit, we performed agreed-upon procedures reviews over GSA's Fiscal Year 2008 environmental liabilities, legal loss contingencies, and internal controls over payroll.

We reconciled the Office of General Counsel's environmental liability letter and supporting spreadsheets to the Public Buildings Service's surmary schedules based on documents prepared by regional offices. In our review of legal loss contingencies, we tested 100 percent of claims for \$10 million or more to determine the Agency's planned response to the litigation and, if a possible loss was perceived, whether Office of General Counsel personnel could provide explanations of the estimates. Additionally, we also verified procedures for payroll functions and tested automated payroll system data files for individual employees to determine whether key internal controls are working as intended.

We provided the relevant information on the procedures we performed to the independent public accounting firm during October and November, 2008.

Limited Audit of the Fiscal Year 2008 Federal Managers' Financial Integrity Act Section 2 and Section 4 Assurance Statements

Report Number A080118/AIFIF09003, dated November 14, 2008

The Federal Managers' Financial Integrity Act (FMFIA), Section 2, requires GSA management to provide assurance to the President and the Congress that Agency resources are protected from fraud, waste, mismanagement, and misappropriation. FMFIA Section 4 relates to the Chief Financial Officer's disclosure of nonconformance with Federal financial management system policies and standards.

#### Management Controls (continued)

GSA's Management Control and Oversight Council uses assurance statement questionnaires submitted by Regional Administrators and Heads of Services and Staff Offices as a basis for developing the Administrator's assurance statement.

Each year, we review the Agency's FMFIA process to determine whether management adequately disclosed all known control weaknesses and nonconformances in the Agency's programs, operations, and systems. In reviewing the FMFIA assurance statement questionnaires submitted by management for FY 2008, we noted weaknesses reported in the following areas: budgetary reporting, systems integration, and accounting for payables and receivables. The independent public accounting firm auditing GSA's financial statements also identified budgetary reporting weaknesses regarding unfilled customer orders and undelivered customer orders, as well as system security weaknesses relating to segregation of duties, account management, and activity monitoring.

#### Federal Buildings Fund

As the landlord for the civilian Federal government, GSA is being challenged to provide quality space to agencies using an aging, deteriorating inventory of buildings. GSA needs a comprehensive strategy to enable an evaluation of its building projects nationwide to make the best use of available funds to deliver high performance workplaces on schedule and within budget.

#### Response to Congressional Request

Eleanor Holmes Norton, Chairwoman for the Subcommittee on Economic Development, Public Buildings and Emergency Management, within the Committee on Transportation and Infrastructure, asked the GSA Office of Inspector General to research two issues pertaining to improving the efficiency of the GSA National Capital Region's (NCR's) construction and lease processes. The issues we examined were the effect of the Davis-Bacon Act on construction projects and identifying violations of the Act and the leasing process, specifically the steps and procedures between the lease contract award and the execution of the lease that may reduce efficiency or add additional time to the process.

The Davis-Bacon Act requires that the laborers and mechanics working on Federal construction projects receive compensation comparable to the prevailing wages for similar jobs in the same geographic areas. The wage determinations are based on periodic surveys of construction project workers conducted by the Department of Labor. Department of Labor regulations require contractors to submit a weekly copy of all payrolls to the Federal agency contracting for or financing the construction project, accompanied by a signed "Statement of Compliance" indicating that the payrolls are correct and complete and that each laborer or mechanic has been paid not less than

#### Federal Buildings Fund (continued)

the proper Davis-Bacon prevailing wage for the work performed. The Department of Labor estimated that completing a weekly payroll report for each employee requires approximately 56 minutes.

In order to determine the effect the Act has on the performance of construction projects, and to identify violations of the Act, we met with staff from the GSA Public Buildings Service (PBS) that have responsibility for construction projects in NCR, and examined Davis-Bacon reporting for projects that were ongoing during August and September 2008. We reviewed weekly payroll records for all contractors and subcontractors for the eight major construction projects underway during the August/September 2008 time period.

Our review of weekly payroll records found that, in the vast majority of reports received, the reports conform to Department of Labor standards for Davis-Bacon Act reporting, and no violations of the Act were found. However, we did find that the Act's reporting requirements are burdensome for the contractors. The contractors and subcontractors must take significant time to produce and report each week the payroll contingencies for each employee, and the prime contractor has the additional burden of managing, monitoring, and enforcing compliant reporting on the subcontractors that work for it.

We also assessed the efficiency of NCR's leasing process, identifying the steps and procedures that occur between lease award and execution. Specifically, we reviewed applicable regulations, policies, and procedures; examined lease file documentation for a sample of 50 leases; and reviewed corresponding related documentation for the sample leases. We also met with PBS officials and surveyed PBS employees involved in the lease process to obtain insight into the rationale behind each step in the process and to identify possible impediments to timely lease execution. This process allowed us to highlight those steps and procedures that reduce efficiency and/or add unnecessary time to processing timeframes for the leases in our sample.

We determined that while NCR's internal quality assurance and compliance process steps are necessary to ensure accurate, legally sufficient, and appropriately funded leases, there were significant delays in verifying the accuracy of the occupancy agreement to the lease documents. We found, doing a limited scope analysis due to the availability of data, that the average internal process time for the sampled leases was 79 calendar days. Lease execution dates were also impacted by unique issues such as tenant agency delays, legal considerations, and obtaining required supporting lease documents from the lessor. For example, unresolved issues for one lease resulted in a timeframe of 268 days, while a sensitive, high profile project was accomplished in just 3 days. NCR recognizes the inefficiencies in the process and is considering remedial actions.

#### New Initiatives

The Government has seen significant changes over the last six months. Specifically, the OIG is directly involved in two initiatives impacting G\$A's Federal Acquisition Service and Public Buildings Service. In response to recent legislative actions regarding a new Federal Acquisition Regulation (FAR) rule that requires government contractors to disclose to agencies' OIGs credible evidence of violations of Federal criminal law under U.S.C.Title 18 or the civil False Claims Act, we initiated a website for contractor self-reporting, and internal procedures for evaluating such disclosures. In addition, the American Recovery and Reinvestment Act of 2009 (Recovery Act) will require a full range of OIG oversight activities including contract, financial, and internal audits, as well as criminal investigations, as G\$A makes use of its Recovery Act funding to renovate and repair Federal buildings, construct land ports of entry, and acquire fuel-efficient vehicles.

#### **New FAR Rule for Contractor Disclosure**

Effective December 12, 2008, the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) agreed on a final rule amending the FAR to amplify the requirements for a contractor code of business ethics and conduct, an internal control system, and disclosure to the Government of certain violations of criminal law, violations of the civil False Claims Act, and significant overpayments. The final rule implements the Close the Contractor Fraud Loophole Act, Public Law 110–252, Title VI, Chapter 1.

Under the rule, a contractor must timely disclose to the relevant agency's Office of Inspector General, in connection with the award, performance, or closeout of a Government contract performed by the contractor or a subcontract awarded thereunder, credible evidence of a violation of Federal criminal law involving fraud, conflict of interest, bribery, or gratuity violations found in Title 18 of the United States Code, or a violation of the civil False Claims Act. The rule provides for the suspension or debarment of a contractor for knowing failure by a principal to timely disclose, in writing, such violations. The statute defines a covered contract to mean "any contract in an amount greater than \$5,000,000 and more than 120 days in duration." The final rule also provides that the contractor's internal control system shall be established within 90 days after contract award, unless the contracting officer establishes a longer time period (see FAR 52.203–13(c)). The internal control system is not required for small businesses or commercial item contracts. GSA contractors may make the required disclosures through the GSA OIG website.

The revision to the FAR is a reversal of long-standing policies of voluntary disclosure. The Justice Department and the National Procurement Fraud Task Force have said that contractors have largely ignored voluntary disclosure policies for the past decade. It is anticipated that this rule will encourage contractors to institute vigorous processes for identifying and reporting internal criminal allegations and quickly reviewing the merits of those claims.

#### New Initiatives (continued)

The GSA Office of Inspector General has developed a website for contractor self-reporting and internal procedures for processing, evaluating, and acting on the disclosures made by contractors. The Office of Audits, Office of Investigations, and Office of Counsel to the Inspector General will work together on disclosures made to the OIG. Each disclosure will be examined and a determination made as to what actions are warranted. During this reporting period we received three disclosures.

In cases involving substantial overpayments, the contractor's disclosure can be made to either the OIG or the GSA contracting officer. The Office of Audits is working with the GSA Federal Acquisition Service to insure disclosures made to GSA contracting officers are forwarded to the OIG. The OIG will work closely with the GSA contracting officers and the Federal Acquisition Service to insure these disclosures are reviewed fully.

## Oversight of GSA's Implementation of the American Recovery and Reinvestment Act

The Recovery Act was enacted to create jobs and stimulate the economy through a variety of measures that modernize the Nation's infrastructure and improve energy independence. The Recovery Act provides GSA with funding to renovate and repair Federal buildings to improve energy efficiency, construct land ports of entry (LPOE) and acquire fuel-efficient vehicles. Specifically, the Recovery Act provides \$5.55 billion to the Federal Buildings Fund, of which \$750 million will be used for Federal buildings and Courthouses, \$300 million for LPOEs, and \$4.5 billion for measures necessary to convert Federal buildings to High-Performance Green Buildings. The Recovery Act requires that \$5 billion of these funds be obligated by September 30, 2010, the remainder to be available until September 30, 2011.

Additionally, the Recovery Act provides \$300 million to improve the fuel efficiency of GSA's fleet, which will remain available until September 30, 2011. A spending plan, an inventory of the Federal fleet, and a strategy to substantially increase energy efficiency are required within 90 days of enactment. The language requires quarterly reports on obligations beginning June 30, 2009.

The Recovery Act also provides \$7 million to the GSA OIG for oversight activities, to be available until September 30, 2013.

#### OIG Oversight

The Recovery Act presents heightened risk for GSA. When organizations face large workload increases combined with short deadlines, the fast pace and pressure can often undermine the organization's management controls and thus create an environment that provides more opportunities for fraud, waste, and abuse to occur.

#### New Initiatives (continued)

The Recovery Act provides GSA with its largest amount of construction funding ever, and the proposed timeframes to award the funding create the need to develop and award contracts quickly. This is a major undertaking, as GSA typically receives approximately \$1.3 billion of construction funds per year and its resources for managing the projects and awarding and administering the contracts is geared toward this lower funding level. In addition, the \$300 million for fuel-efficient vehicles must be incorporated into a business process that is usually driven by fulfilling customer needs as they arise rather than stockpiling vehicles until they are needed.

Historically, GSA has confronted a number of challenges that could impact its implementation of the Recovery Act. Specifically, in the construction program, the OIG has noted deficiencies relating to cost escalations, claims, and project delays, which result in additional costs to the projects as well as lost rental revenue. In the area of financial reporting, we have noted, via the independent public accounting firm's financial statement audit, GSA's challenges in ensuring that the financial statements are complete and accurate. For example, the FY 2007 financial statements failed to report \$276 million of building-related contractual obligations, including one construction contract for \$188 million, as well as \$220 million of contractual obligations for vehicle purchases. Both contracting and performance irregularities have potential to occur in this environment.

The oversight of GSA's implementation of the Recovery Act will require a full range of oversight activities including contract, financial, and internal audits, as well as criminal investigations, over the long term. As part of its core oversight activities, the GSA OIG performs internal audits that evaluate GSA functions and programs for economy, efficiency, and effectiveness; contract audits of proposals as well as high value contract modifications and claims under PBS construction contracts; and investigations of criminal activities that impact GSA programs. In addition, due to the nature of construction, the need for oversight will extend beyond the funding period until the projects are completed and claims have been settled.

GSA is responsible for providing working space for one million Federal employees. The Agency also manages the transfer and disposal of excess and surplus real and personal property and operates a government-wide service and supply system. To meet the needs of customer agencies, GSA contracts for billions of dollars worth of equipment, supplies, materials, and services each year. We conduct reviews and investigations in all these areas to ensure the integrity of the Agency's financial statements, programs, and operations, and that the taxpayers' interests are protected. In addition to detecting problems in these GSA programs and operations, the OIG is responsible for initiating actions to prevent fraud, waste, and abuse and to promote economy and efficiency. When systemic issues are identified during investigations, they are shared with GSA management for appropriate corrective actions. During this period, criminal, civil, and other monetary recoveries totaled more than \$54.4 million.

## Significant Civil Actions and Criminal Investigations

Armor Holdings Products LLC Agrees to Pay \$30 Million for the Sale of Defective Zylon Bullet-Proof Vests

On October 6, 2008, Armor Holdings Products LLC agreed to pay the Government \$30 million to resolve allegations that it violated the False Claims Act by knowingly manufacturing and selling defective Zylon bullet-proof vests. The Government alleged that Armor Holdings manufactured and sold Zylon bullet-proof vests despite possessing information showing that the Zylon materials degraded quickly over time and were not suitable for ballistic use. The Armor Holdings vests were purchased by the Federal Government, and by various state, local, and tribal law enforcement agencies that were partially reimbursed by the United States under the Justice Department's Bulletproof Vest Partnership program.

The investigation found that Armor Holdings' Zylon vests contained either woven Zylon or a Zylon laminate insert called Z Shield. The Zylon fiber used in both types of vests was manufactured by Toyobo Co. Ltd. In July 2007, the Government sued Toyobo for its manufacture and sale of Zylon to U.S.-based body armor manufacturers. The Z Shield insert containing Zylon was manufactured by Honeywell Corporation. In June 2008, the Government sued Honeywell for its manufacture and sale of Z Shield to Armor Holdings.

This settlement is part of a larger investigation of the body armor industry's use of Zylon in body armor. As part of the agreement, Armor Holdings has pledged its cooperation in the government's ongoing investigation. The Government previously settled with three other participants in the Zylon body armor industry for more than \$16 million.

This settlement with Armor Holdings is the result of an ongoing investigation by the Justice Department's Civil Division, the U.S. Attorney's Office for the District of Columbia, the GSA OIG, the Department of Homeland Security OIG, the Treasury Inspector General for Tax Administration, the Defense

#### Significant Civil Actions and Criminal Investigations (continued)

Criminal Investigative Service, the U.S. Army Criminal Investigation Command, the Air Force Office of Special Investigations, the Department of Energy OIG, the U.S. Agency for International Development OIG, the Federal Bureau of Investigation, and the Defense Contracting Audit Agency.

#### AMEC Construction Management Inc. Agrees to \$11.7 Million Civil Settlement

On January 29, 2009, AMEC Construction Management Inc. (AMEC), formerly known as Morse Diesel International, Inc. (MDI), agreed to pay GSA \$11,710,335 and forfeit \$7,329,921, for a total of \$19,040,256. The \$11,710,335 consisted of \$8,010,335 for fraud counterclaims and \$3,700,000 for reprocurement costs.

AMEC/MDI was awarded four GSA Federal construction contracts for construction relative to Federal Courthouses in St. Louis, MO, San Francisco, CA, and Sacramento, CA. A joint audit and investigation of AMEC found that AMEC provided falsified invoices, which allowed AMEC to receive payments for work that had not been accomplished both in Missouri and California. It was found that MDI front-loaded over 2 million dollars in contract value using falsified invoices, false documents and false statements. AMEC pled guilty for presenting a false bond claim in the St. Louis Courthouse construction and was sentenced on December 12, 2000. AMEC later pled guilty on December 4, 2001 for false claims in California and was sentenced on March 19, 2002.

During civil proceedings it was also discovered that AMEC was getting a kickback from its bonding agent's commissions. On July 15, 2005, the Court issued an opinion granting summary judgment on the Government's claim for violation of the Anti-Kickback Act. On January 26, 2007, the Court issued an opinion granting summary judgment on GSA's claim under the Special Plea in Fraud and the False Claims Act for the false bond documents submitted for payment. On October 31, 2007 and November 16, 2007, the Court issued a decision assessing penalties and damages against AMEC for violation of the False Claims and Anti-Kickback Acts. Subsequently, AMEC and the Government entered into negotiations to resolve amicably the claims of both parties relating to these matters.

Pursuant to this settlement agreement, moneys held by GSA in retainage owed to AMEC were forfeited in the amount of \$10,560,140, resulting in a cost recovery. AMEC also forfeited all pending claims against GSA for the above projects, resulting in approximately \$83.5 million dollars in cost avoidance.

Tifco Industries, Inc., Agrees to Pay \$1.6 Million to Resolve Allegations Involving Sales of Prohibited Goods

On January 27, 2009, Tifco Industries, Inc. (TIFCO), entered into a civil settlement agreement with the Government to resolve allegations of violations

#### Significant Civil Actions and Criminal Investigations (continued)

of the False Claims Act. Specifically, it was alleged that TIFCO sold and delivered products to the Government under a GSA contract that did not comply with Trade Agreements Act (TAA) regulations and/or certifications within the contract, in violation of the False Claims Act. TIFCO agreed to pay the Government \$1,624,385 to resolve these allegations.

This investigation was initiated when it was reported that TIFCO delivered "Modular Emergency Response Kits" (MERKS) that were not officially ordered by Army staff. Pursuant to this contract with GSA, TIFCO sold MERKS to the U.S. Army for delivery at Fort Gordon, Georgia that were from non-designated countries of origin, in violation of the TAA, which bars the procurement of goods from non-designated countries by the U.S. and its agencies. The investigation and subsequent physical inspections determined that the MERKS contained items not included on the TIFCO GSA contract and items that were manufactured in China and Taiwan.

#### Inter-Tel, Inc. Civil Settlement

On February 17, 2009, Mitel, Inc. (formerly Inter-Tel, Inc. (INTERTEL)) signed a civil settlement agreement with the U.S. Department of Justice (DOJ), wherein it agreed to pay \$1.3 million to resolve allegations that the company violated the False Claims Act by selling office products manufactured in non-TAA compliant countries to the Government. The investigation revealed that INTERTEL sold products from China under their Multiple Award Schedule with GSA. This constituted a violation of the TAA. During the investigation, a voluntary disclosure of TAA problems uncovered at INTERTEL was made to GSA's Counsel to the Inspector General. This disclosure listed products manufactured in China and sold to the Government.

## American Systems Corporation Agrees to Pay \$810,000 to Government

A civil investigation was initiated when it was alleged that Business Plus Corporation (BPC) and LEAD Industries, Inc. (LEAD), may have submitted false claims to GSA for the installation of computer work stations at the U.S. Army Armament Research, Development & Engineering Center, located at the Picatinny Arsenal in New Jersey. In 2002, American Systems Corporation (ASC) purchased BPC. The investigation disclosed that under the direction of BPC, LEAD had its employees create invoices that claimed that LEAD had installed computer workstations when in reality it had only performed general construction work, rather than any of the IT-related tasks listed under its Government \$810,000 for inaccurately billing for services and products under a GSA contract.

## Government Employee Pleads Guilty to Bribery

An investigation was initiated when it was discovered that approximately \$84,000 had been charged on a government purchase card of a GSA

#### Significant Civil Actions and Criminal Investigations (continued)

employee, who had been absent from work for several months on annual and sick leave. These charges were submitted by the owner of the Money's Refrigeration and Daniel Construction companies. The owner of these companies was a Department of Treasury employee.

A U.S. Tax Court employee, who was in charge of awarding construction contracts at the U.S. Tax Court, Washington, D.C., became a cooperating witness (CW) when he was arrested in connection with this investigation. He agreed to record telephone conversations and meetings with the Treasury employee concerning the award of construction projects at the U.S. Tax Court.

The investigation found that the Treasury employee submitted two inflated proposals on behalf of one of his companies, Daniel Construction, for the renovation of office space at the U.S. Tax Court, and the CW awarded both contracts to him in exchange for \$55,000 in bribe payments. On October 6, 2008, the Treasury employee pled guilty to bribery and on February 5, 2009, he was sentenced to 2 1/2 years of incarceration; 3 years of supervised release; fined \$7,500; and ordered to pay \$2,250 in restitution to the Department of Treasury. He was also ordered to pay asset forfeiture in the amount of \$95,000.

On August 14, 2008, the U.S Tax Court employee pled guilty to conspiracy, and on March 5, 2009, was sentenced to 1 1/2 years incarceration, 3 years supervised release, and ordered to pay restitution in the amount of \$24,143.

#### **Army Specialist Pleads Guilty to Theft of Government Property**

An investigation was initiated when it was reported that unauthorized purchases were made by an Army specialist using the GSA Advantage System. The investigation found that the specialist, while at Fort Campbell, Kentucky, was purchasing numerous government items, to include over 45 laptop computers (worth over \$98,564), from the GSA Advantage System with his unit's Department of Defense Account Activity Code. Once the items were ordered, the employee entered the GSA Advantage System, from his personal Yahoo email account, to divert the shipping address from the Army to various locations, including his home address.

A search of the specialist's residence led to the seizure of numerous Advantage items which had been purchased with Army funds. He admitted he used Army money to purchase products which he sold for his own personal benefit. On September 22, 2008, he signed a plea agreement and was sentenced to four months confinement and a reduction to E-1, and ordered to pay a fine in the amount of \$7,250.

Significant Civil Actions and Criminal Investigations (continued)

#### **GSA Supervisor Pleads Guilty to Theft of Government Funds, Embezzlement, and Money Laundering**

On February 24, 2009, Michael T. Harrington, a GSA Supervisory Accountant, pled guilty to one felony count of theft of government funds/embezzlement and one felony count of money laundering. Harrington declined a formal plea agreement with the stipulation that the government dismiss two additional counts of money laundering.

The GSA OIG's Midwest Regional Investigations Office was contacted by the Internal Revenue Service (IRS) Criminal Investigations Division, which found that Harrington had deposited high dollar U.S. Treasury Checks made payable to "MWR Fund" into a private bank account. The OIG's investigation was later joined by the IRS. A records search uncovered 13 payments from May 2006 through May 2008 totaling \$593,549.44 to the MWR Fund from GSA.

The investigation revealed that in April 2006, Harrington had started a fictitious company called MWR Fund and acquired a post office box for it. Harrington then used his position as a GSA Supervisory Accountant to create, sign, and submit thirteen fraudulent refund vouchers to the Payable Division within GSA Finance, causing U.S. Treasury checks to be dispensed to his fictitious company. During interviews, Harrington admitted to taking the money in order to gamble and to pay off debts and loans incurred as a result of gambling. The Office of Forensic Auditing also performed a complementary review of whether similar schemes had resulted in additional losses.

#### General Manager and Sales Representative Sentenced for Conspiracy to Defraud

An investigation was initiated when it was reported that a former sales representative of Raytheon/JPS, of Marlboro, MD, and a former general manager of AK Specialty Vehicles (AKSV), of Sanford, FL, participated in a conspiracy scheme to defraud AKSV, Raytheon/JPS, and Advanced Vehicle Systems LLC, a subcontractor of AKSV.

The investigation disclosed that the former sales representative and the former general manager participated in a conspiracy beginning in \$eptember 2003 and continuing through July 2005 to commit wire fraud against Fisher Scientific International LLC (Fisher Scientific) and Advanced Vehicle Systems LLC, and agreed to make or receive approximately \$415,000 in secret kickback payments on the sale of emergency vehicles from Raytheon/JPS to the government of the U.S. Virgin Islands. It was found that they submitted fraudulent invoices and used various bank accounts in Florida, Illinbis, and Puerto Rico to conduct the kickback scheme. The kickbacks occurried under Raytheon/JPS's GSA contract. AKSV was a Raytheon/JPS subcontractor.

On October 1, 2008, the former sales representative and a former general manager were each found guilty by a Federal Jury of conspiracy to defraud.

#### Significant Civil Actions and Criminal Investigations (continued)

On January 30, 2009, the former sales representative, was sentenced to 1 year and 6 months of incarceration, 3 years of supervised release, and ordered to pay restitution in the amount of \$249,421 (to be paid jointly with the former general manager). The former general manager was sentenced to 1 year and 6 months of home confinement except for employment, 60 days of intermittent confinement on the weekends, 3 years of supervised release, 4 years probation, and 400 hours of community service, and ordered to pay restitution in the amount of \$249,421 (to be paid jointly with the former sales representative).

The investigation also found that a former sales representative with Fisher Scientific conspired to receive kickback payments totaling approximately \$25,000 in exchange for his assistance in facilitating the sale of emergency vehicles to the government of the U.S. Virgin Islands. He agreed to receive these kickback payments after it was determined that Fisher Scientific would not participate in the sale of the emergency vehicles to the government of the U.S. Virgin Islands. The kickbacks occurred under Raytheon/JPS's GSA contract. On February 4, 2009, he was sentenced for conspiracy to commit wire fraud to 1 year of supervised release and 50 hours of community service, and ordered to pay restitution in the amount of \$11,051.

#### Army Employee Pleads Guilty to Making False Statements

An investigation was initiated when the U.S. Army Criminal Investigation Command reported that the Chief, Quality Assurance, Contracting Officer's Technical Representative (COTR), US Army, Rosslyn, Virginia, was conspiring with others to make false official statements authorizing payments to contractors for uncompleted work. As the COTR, he was responsible for overseeing the performance and completion of Information Technology service contracts provided to the Army through GSA. He directed prime contractors to subcontract their work with two companies in which he held a financial interest. In September 29, 2006, he pled guilty to wire fraud and was sentenced to 2 years of incarceration and 3 years supervised probation, and ordered to pay restitution in the amount of \$150,049.

One of the two companies used by the COTR as a sub-contractor was Network Systems Research and Analysis (NSRA), which was owned by a former employee of the Defense Logistics Agency (DLA). The former DLA employee never disclosed NSRA on her financial disclosure statement and it was found that she formed NSRA so that both she and the COTR would financially benefit when he approved payment on NSRA invoices for contracts on which he served as COTR.

After pleading guilty to making false statements, on November 14, 2008, the former DLA employee was sentenced to 2 years of probation and ordered to pay a fine in the amount of \$10,000.

#### Significant Civil Actions and Criminal Investigations (continued)

#### GSA Contractor Pleads Guilty to Conspiracy to Launder Money

A joint investigation with the IRS, FBI, and Department of Labor was initiated on oil transport companies in the Long Island and Brooklyn area when it was suspected that fuel oil was being stolen and customers were being charged for fuel not received. Six oil transport company executives were arrested for diverting more than \$75 million in heating oil from customers for over 15 years. Several of the oil companies were GSA contractors who delivered oil to various federal facilities and were involved in this fraudulent scheme.

The owners of T&S Trucking Company were indicted by a Federal Grand Jury for embezzlement of interstate and foreign shipments of heating oil and conspiracy to launder money. The owners were charged with stealing tens of millions of gallons of heating oil from customers in the New York City metropolitan area, reselling the stolen oil, and laundering the proceeds from the sales. On December 5, 2008, an office manager of T&S pled guilty to conspiracy to launder money.

## Owner of a Mobile Vehicle Car Wash Sentenced for Theft of Government Property

An investigation was initiated when a GSA transportation operations officer alleged that Executive Mobile Detailing (EMD) was not performing the services (car washes or oil changes) that were being billed to the Government using Voyager fleet cards. Interviews of the vehicle operators and coordinators regarding the billings from EMD revealed the charges were not valid and they had not seen anyone from EMD in months.

The investigation disclosed that the owner of EMD fraudulently billed the Government using Voyager fleet card numbers he had obtained when he previously had performed services on the government vehicles. On September 10, 2008, the owner of EMD pled guilty to theft of government property and was sentenced to 3 years of probation and ordered to pay restitution in the amount of \$16,448.

#### Works Progress Administration Artworks Recovered

GSA is the custodian of the Works Progress Administration (WPA) works of art. The WPA fine arts specialists have coordinated with the Department of Justice and the FBI to develop a list of lost and stolen WPA artwork. Fine arts dealers are required to check this database prior to the sale of any work of art. The OIG continues its proactive investigation by monitoring art sales to identify government-owned art. During this reporting period, 2 items were recovered.

In the first instance, through a search of eBay auctions for art commissioned by the WPA, investigators recognized an auction for a Leonard Jungwirth sculpture. The Fine Arts Program (FAP) Office, Office of the Chief Architect,

#### Significant Civil Actions and Criminal Investigations (continued)

GSA/Public Buildings Service believed the sculpture to be an authentic WPA-produced sculpture. The seller was apprised of the WPA recovery efforts, agreed to terminate the auction. The value of the sculpture is estimated at \$5,000. After final cataloging and appraisal, the sculpture was loaned by the FAP to Michigan State University (MSU) for permanent display. Jungwirth was a prominent artist of the WPA era who created MSU's mascot, Sparty the Spartan.

In a second instance, a search of eBay's website disclosed a painting being offered for sale by JOETHEPICKER, NYC, NY, as being a WPA painting. The eBay listing titled the painting "WILLIAM HAZELTON LISTED WPA PAINTING ROCKPORT WPA LABEL." Investigators located documentation relating to the artist and painting through record searches at the National Archives. After reviewing the documentation, the FAP Office determined that the painting was a legitimate WPA painting and on March 6, 2009, the seller of the painting reluctantly surrendered the WPA painting, titled "Flowers" by William Hazelton, to the GSA OIG.

#### **GSA Voyager Fleet Charge Card Abuse**

The GSA OIG has an ongoing proactive investigative project to identify and investigate fraud associated with the misuse of GSA-issued Voyager Fleet charge cards. During this period, 20 individuals pled guilty, 24 individuals were indicted, and 18 individuals were arrested in connection with cases arising out of fleet charge card investigations. These cases involved thousands of dollars of fraudulent activities associated with this program.

#### Suspension and Debarment Initiative

GSA has a responsibility to ascertain whether the people or companies it does business with are eligible to participate in federally-assisted programs and procurements, and that they are not considered "excluded parties." Excluded parties are individuals and companies debarred, suspended, proposed for debarment, or declared ineligible to receive contracts by a Federal agency. The Federal Acquisition Regulation authorizes an agency to suspend or debar individuals or companies for the commission of any offense indicating a lack of business integrity or business honesty that directly affects the present responsibility of a government contractor or subcontractor. The OIG has made it a priority to process and forward referrals to GSA, so GSA can timely ensure that the government does not award contracts to individuals or companies that lack business integrity or honesty.

During this reporting period, the OIG made 153 referrals for consideration of suspension/debarment to the GSA Office of Acquisition Policy. GSA issued 90 suspension and debarment actions based on current and previous OIG referrals.

#### Integrity Awareness

The OIG presents Integrity Awareness Briefings nationwide to educate GSA employees on their responsibilities for the prevention of fraud and abuse and to reinforce employees' roles in helping to ensure the integrity of Agency operations. This period, we presented 60 briefings attended by 761 regional and Central Office employees. These briefings explain the statutory mission of the OIG and the methods available for reporting suspected instances of wrongdoing. In addition, through case studies, the briefings make GSA employees aware of actual instances of fraud in GSA and other Federal agencies and thus help to prevent their recurrence. GSA employees are the first line of defense against fraud, abuse, and mismanagement. They are a valuable source of successful investigative information.

#### Hotline

The OIG Hotline provides an avenue for employees and other concerned citizens to report suspected wrongdoing. Hotline posters located in GSA-controlled buildings encourage employees to use the Hotline. We also use our FraudNet Hotline platform to allow Internet reporting of suspected wrongdoing. During this reporting period, we received 1,305 Hotline contacts. Of these contacts, 230 Hotline cases were initiated. In 106 of these cases, referrals were made to GSA program officials for review and action as appropriate, 43 were referred to other Federal agencies for follow up, 55 were referred for OIG criminal/civil investigations or audits, and 26 did not warrant further review.

We regularly provide advice and assistance on governmentwide policy matters to the Agency, as well as to other Federal agencies and to committees of Congress. In addition, as required by the Inspector General Act of 1978, we review existing and proposed legislation and regulations to determine their effect on the economy and efficiency of the Agency's programs and operations and on the prevention and detection of fraud and mismanagement. Because of the central management role of the Agency in shaping governmentwide policies and programs, most of the legislation and regulations reviewed invariably affect governmentwide issues in areas such as procurement, property management, travel, and government management and information technology systems.

#### Internal Evaluations

 Operational Assessments. The OIG Office of Internal Evaluation and Analysis (JE) conducts Operational Assessments of OIG field offices and other OIG components. These assessments are intended to monitor compliance and uniformity among the various OIG regional audit and investigative offices. The assessments are conducted on a scheduled basis, open to modification.

JE uses an electronic Self-Assessment Questionnaire that requires responses from field office managers and line personnel. The Questionnaire gathers data on wide variety of operational mandates, including: significant audits and closed cases; audit and investigative procedures; audit and case file documentation; auditor and special agent training and professional development; personnel issues; liaison relationships; and, for OIG investigative operations, equipment, firearms, and maintenance of evidence.

JE follows-up the responses to the Questionnaire with an on-site visit to the regional audit and investigative field offices. During the on-site visit, the JE operational assessment team conducts in-person interviews with all OIG regional personnel, plus GSA regional personnel if available. JE also attempts to interview any other regional personnel from other agencies, such as U.S. Attorney Office personnel, who have regular contact with the OIG regional offices.

In addition, JE reviews each office's time and attendance record-keeping, and other related administrative tasks. It also makes an in-person inspection of the Evidence Room and the firearms locker that are maintained by, and under the control of, each OIG investigative field office.

Office of Forensic Auditing. The OIG Office of Forensic Auditing (JEFA)
has been established and is housed within JE. It is an independent, multidisciplinary team devoted to the identification, assessment, and
prosecution of crimes against GSA. JEFA concentrates on procurement
and contract fraud.

#### Internal Evaluations (continued)

JEFA utilizes innovative strategies that enhance the traditional OIG audit and investigative practices and procedures to detect fraudulent activities, assess situations when a fraud has taken place, and produce evidence meeting the standards required by criminal courts.

During the period from October 1, 2008 to March 31, 2009, JEFA concentrated its efforts on securing adequate staffing and resources to support a unit composed of auditors, management and program analysts, and investigators. The unit initiated several investigations of major potential fraudulent activities involving construction and other key procurement areas. It also performed a complementary analysis of the extent of employee embezzlement losses in GSA finance centers, in conjunction with an investigation of embezzlement by a GSA supervisor. It is expected that JEFA will refer potential matters to the Department of Justice for its determination whether any warrant prosecution or other action.

 Statistical Support for OIG Audits and Investigations. During the first half of FY 2009, JE continued to provide assistance in scientific sampling and database analysis to the OIG auditors and investigators. JE has applied statistical methods to such varied areas of concern as purchase card usage, fleet vehicle use and charge card use, leased office space for Federal employees, procurement fraud, suspension and debarment databases, and wage rates on construction projects.

Working with the Office of Audits, JE prepared a study of Davis-Bacon Act issues, based upon a large-scale sampling of payroll records and forwarded the study to the Congress at a Member's request.

In addition, JE has undertaken statistical review of contracting tools, such as the wage pricing tool and database. JE also provided assistance to the audit staff in the design of a questionnaire for a sample of vendors participating in the MAS program. Finally, JE prepared an article examining fleet usage and submitted it to the *Journal of Public Inquiry*.

## Interagency Committees and Working Groups

We participated in a number of interagency committees and working groups that address cross-cutting and governmentwide issues:

Council of the Inspectors General on Integrity and Efficiency (CIGIE).
 The IG is a member of several CIGIE committees including the Homeland Security Roundtable, the Human Resources Committee, and the Investigations Committee. The Homeland Security focus of the Roundtable was a springboard for a review of the Federal Government's practices during the Gulf Coast Hurricane Recovery.

#### Interagency Committees and Working Groups (continued)

The mission of the Human Resources Committee is to provide educational opportunities for members of the CIGIE communities and to assist in ensuring the development of competent personnel. The purpose of the Investigations Committee is to advise the Inspector General community on issues involving investigative functions, establish investigative guidelines, and promote best practices.

- o CIGIE Federal Audit Executive Council (FAEC) Information Technology (IT) Committee. The Committee is responsible for leading discussion and reaching consensus among all of the OIGs regarding a myriad of IT issues. Our Information Technology Audit Office provides both administrative and technical support for the CIGIE and the FAEC, through the IT Committee for FAEC. The IT Committee consists of over 55 members who represent approximately 15 Agencies from across the Federal IG community. The IT Audit Office's leadership role includes planning, hosting, and documenting bimonthly IT Committee meetings as well as spearheading government-wide projects and fast-paced surveys and data analyses on IT audit issues and related matters of interest for the FAEC. Recent IT Committee projects include gathering and consolidating value-added feedback for the U.S. Government Accountability Office throughout its process for revising the Federal Information Systems Control Audit Manual, Also, within the IT Committee, our IT Audit Office played a pivotal role in correspondence and coordination with the Office of Management and Budget to initiate improvements in the annual reporting guidance provided to the Federal IG community under the Federal Information Security Management Act of 2002.
- o FAEC Contracting Committee. The Principal Deputy Assistnace IG for Auditing and the Deputy Assistant Inspector General, Acquisition Programs Audit Office, participate in the FAEC Contracting Committee, created in December 2007. This Committee provides a forum to share information and coordinate reviews of significant contract and procurement community issues of interest across the IG community and Federal Government. The Committee also proposes the development and recommendation of best practices to be used by IGs to address contracting issues.
- Federal Systems Security Governance Board (FSSGB). The Deputy Assistant Inspector General for Information Technology Audits participates, as a nonvoting member, in monthly meetings of the FSSGB, the oversight body of the Information Systems Security Line of Business initiative, which seeks to provide for common IT security solutions government-wide. Specific FSSGB activities related to IT auditing and other interests of the OIG community include coordination with the new Security and Identity Management Committee, under the Federal Chief Information Council, as the principal interagency forum for identifying and recommending strategic

#### Interagency Committees and Working Groups (continued)

high priority IT security and identity-management initiatives to the Federal Chief Information Officer Council and the Office of Management and Budget. Also of importance are FSSGB efforts to establish Federal Shared Service Centers to provide government-wide Certification and Accreditation services to address system security controls and risk management requirements for Federal IT systems.

 TeamMate Technical Support Group. Our TeamMate Technical Support Group participates in the TeamMate Federal Users Group and the CCH TeamMate Users Group to discuss concerns and new challenges facing TeamMate users. TeamMate is an automated audit paperwork management system that strengthens the audit process and increases efficiency.

#### Legislation, Regulations, and Subpoenas

During this reporting period the OIG reviewed numerous legislative matters and proposed regulations. The OIG also issued 15 subpoenas.

#### Professional Assistance Services

Government Auditing Standards prohibit Federal audit organizations from performing certain types of management consulting projects because they may impair the independence of the auditors when performing subsequent audit work in the same area. To maintain our independence when working closely with GSA management, we carefully assess our services to ensure compliance with the standards. As allowed under the standards, we participate in Agency improvement task forces, committees, and working groups in an observer or advisory capacity.

Task Forces, Committees, and Working Groups. The OIG provides advice and counsel to GSA while monitoring ongoing Agency initiatives. Our representatives advise management at the earliest possible opportunity of potential problems, help ensure that appropriate management controls are provided when installing new or modifying existing Agency systems, and offer possible solutions when addressing complex financial and operational issues.

Our direct participation with the Agency on task forces, committees, and working groups allows us to contribute our expertise and advice, while improving our own familiarity with the Agency's rapidly changing systems. We nevertheless maintain our ability to independently audit and review programs. Our participation on task forces is typically as nonvoting advisory members.

Some areas in which we have been involved this period include:

- The Multiple Award Schedule (MAS) Working Group. The Working Group was established as a result of an OIG report released in August 2001 relating to MAS contracting pricing practices. The Working Group is currently comprised of senior level management of the Federal Acquisition Service (FAS) and the OIG. The Working Group has had several areas of focus, including preaward contract reviews and MAS negotiations is ues. It developed guidance to MAS contracting officers (COs) regarding the performance and use of preaward MAS contract reviews. Further, the Working Group reinvigorated the process by which FAS and the OIG collaboratively select and commence preaward reviews of vendors, and has built into this process a specific mechanism for COs to request reviews of particular vendors. Recently, the MAS Working Group was restructured to limit participation in order to better communicate broad policy issues at a higher level. Based on these discussions, subgroups were established to discuss discrete issues having to do with particular contracts or reviews. For example, an MAS subgroup was tasked to examine the time frames necessary to ensure audit results are available in sufficient time to minimize the use of temporary contract extensions. Another subgroup provides an avenue to resolve issues relating to audit reviews of MAS contacts. This subgroup also identifies FAS policy issues for referral to the Working Group.
- GSA IT Governance Groups. Through collaboration with the GSA Chief Information Officer, our Information Technology Audit Office monitors the

#### Professional Assistance Services

Agency's efforts to establish a streamlined, enterprise-level IT governance structure and process in which the responsibilties of key Services and Staff Offices, and individual positions, are clear. This includes the newly formed IT Executive Council (ITEC) that reviews and makes decisions and recommendations on agency-wide technical issues, strategic IT planning, IT portfolio management, and enterprise architecture guidance, and oversees five standing committees: (1) Enterprise Applications Committee, (2) Enterprise Architecture Committee, (3) Enterprise Infrastructure Committee, (4) Information Assurance Committee, and (5) Portfolio Management Committee.

Single Audit Act Activities. The Single Audit Act established uniform
audit requirements for state and local governments receiving Federal
awards. The non-Federal entities that receive Federal awards under more
than one Federal program are required to undergo a single audit to prevent
duplicate audits and inefficiencies. Each Federal agency monitors the nonFederal entity's use of awards provided by the Agency, and assesses the
quality of the audits conducted relative to its program. The OIG monitors
these activities primarily as they relate to the personal property disposal
program.

### Audit Reports Issued

The OIG issued 56 audit reports during this reporting period. The 56 reports contained financial recommendations totaling \$316,935,094, including \$299,877,880 in recommendations that funds be put to better use and \$17,057,214 in questioned costs. Due to GSA's mission of negotiating contracts for government-wide supplies and services, most of the savings from recommendations that funds be put to better use would be applicable to other Federal agencies.

#### Management Decisions on Audit Reports

Table 1 summarizes the status of the universe of audits requiring management decisions during this period, as well as the status of those audits as of March 31, 2009. There were 4 reports more than six months old awaiting management decision as of March 31, 2009. Table 1 does not include 2 reports issued to another agency this period. Table 1 also does not include 4 reports excluded from the management decision process because they pertain to ongoing investigations. Further, this table does not include \$83.5 million in cost avoidance resulting form a settlement agreement with AMEC.

Table 1. Management Decisions on OIG Audits

	Number of Reports	Reports with Financial Recommendations	Total Financial Recommendation
For which no management decision			
had been made as of 10/01/2008			
Less than six months old	28	11	\$121,596,181
Six or more months old	11	8	\$358,937,571
Reports issued this period	<u>.54</u>	<u>39</u> *	<u>\$316.935.094</u>
TOTAL	93	58	\$797,468,846
For which a management decision was made during the reporting period	·		
Issued prior periods	35	16	\$465,245,9ф8
Issued current period	<u>33</u>	24	\$141,824,176
TOTAL	68	40	\$607,070,084
For which no management decision had been made as of 03/31/2009			
Less than six months old	21	15*	\$175,110,918
Six or more months old	4	3	\$ 15,287,844
TOTAL	25	18	\$190,398,762

<sup>\*</sup> These totals include one audit report issued with both questioned costs and funds to be put to better use.

## Management Decisions on Audit Reports with Financial Recommendations

Tables 2 and 3 present the audits identified in Table 1 as containing financial recommendations by category (funds to be put to better use or questioned costs).

Table 2. Management Decisions on OIG Audits Recommendations that Funds be Put to Better Use

	Number of Reports	Financial Recommendations
For which no management		
decision had been made		ļ
as of 10/01/2008		1
Less than six months old	9	\$118,854,492
Six or more months old	8.	\$358,937,571
Reports issued this period	<u>32</u>	\$299,877,880
TOTAL	49	\$777,669,943
For which a management		!
decision was made during		
the reporting period		:
Recommendations agreed to by management	34	\$603,675,145
Recommendations not agreed to by management	0	\$ 0
TOTAL	$\frac{0}{34}$	\$603,675,145
For which no management		
decision had been made	•	
as of 03/31/2009		
Less than six months old	12	\$158,706,954
Six or more months old	_3	\$ 15,287,844
TOTAL	15	\$173,994,798

Table 3. Management Decisions on OIG Audits With Questioned Costs

	Number of Reports	Questioned Costs
For which no management		
decision had been made		
as of 10/01/2008		<b>A A 7 1 1 1 0 0 0</b>
Less than six months old	2	\$ 2,741,689
Six or more months old	0	\$ 0
Reports issued this period	<u>8</u>	\$ <u>17,057,214</u>
TOTAL	10	\$19,798,903
For which a management		
decision was made during		
the reporting period		
Disallowed costs	6	\$3,394,939
Costs not disallowed	$\frac{0}{6}$	\$ 0
TOTAL	6	\$3,394,939
For which no management		
decision had been made		
as of 03/31/2009		
Less than six months old	4	\$16,403,964
Six or more months old	<u>0</u>	· \$0
TOTAL	4	\$16,403,964

#### Investigative Workload

The OIG opened 100 investigative cases and closed 99 cases during this period. In addition, the OIG received and evaluated 36 complaints and allegations from sources other than the Hotline that involved GSA employees and programs. Based upon our analyses of these complaints and allegations, OIG investigations were not warranted.

#### Referrals

The OIG makes criminal referrals to the Department of Justice or other authorities for prosecutive consideration, and civil referrals to the Civil Division of the Department of Justice or to U.S. Attorneys for litigative consideration. The OIG also makes administrative referrals to GSA officials on certain cases disclosing wrongdoing on the part of GSA employees, contractors, or private individuals doing business with the government.

During this period, the OIG also made 46 referrals to GSA officials for information purposes only.

Table 4. Summary of OIG Referrals		
Type of Referral	Cases	Subjects
Criminal	55	99
Civil	23	30
Administrative	63	96
TOTAL	141	225

#### Actions on OIG Referrals

Based on these and prior referrals, 46 cases (68 subjects) were accepted for criminal prosecution and 14 cases (24 subjects) were accepted for civil litigation. Criminal cases originating from OIG referrals resulted in 61 indictments/informations and 55 successful prosecutions. OIG civil referrals resulted in 5 case settlements. Based on OIG administrative referrals, management debarred 27 contractors/individuals, suspended 63 contractors/individuals, and took 19 personnel actions against employees.

### Monetary Results

Table 5 presents the amounts of fines, penalties, settlements, forfeitures, judgments, and restitutions payable to the U.S. Government as a result of criminal and civil actions arising from OIG referrals.

Table 5. Criminal and Civil Recoveries		
	Criminal	Civil
Fines and Penalties	\$ 337,187	
Settlements		\$52,774,641
Forfeitures	95,000	
Seizures	824	
Restitutions	976,550	
OTAL.	\$1,409,561	\$52,774,641

Table 6 presents the amount of administrative recoveries and forfeitures as a result of investigative activities.

Table 6.	Other Monetary Results	
Administrative Recoveries	\$259,496	
Forfeitures	82	
TOTAL	\$259,578	

# APPENDICES

Under the Agency audit management decision process, the GSA Office of the Chief Financial Officer, Office of the Controller, is responsible for tracking the implementation of audit recommendations after a management decision has been reached. That office furnished the following status information.

Thirteen audits highlighted in prior reports to the Congress have not yet been fully implemented; all are being implemented in accordance with currently established milestones.

## Improving the FedRooms Program Based On Benchmarking

Period First Reported: April 1, 2008 to September 30, 2008

The FAS requested a benchmarking study as a follow-up to our review of FedRooms (Report Number A070167/Q/9/P08002, issued on February 4, 2008). The February 2008 review determined that usage of FedRooms was low and recommended that the Commissioner of FAS develop a business plan for FedRooms. The objective for the follow-up review was to determine how FAS can improve FedRooms to gain wider participation by hotels and travelers, based on best practices used by large corporations and states. The report contained five recommendations; three have not been implemented.

The remaining recommendations include improving the usage of the program and thus increasing the Government's leverage by implementing policy language that will strongly influence Government travelers to use the lodging program; determining the most effective method of marketing FedRooms; and enhancing the FedRooms.com on-line booking tool and travel authorization process. They are scheduled for completion between June 15, 2009 and October 15, 2009.

### Work Remains in Implementing a Fully Integrated Pegasys Financial Management System

Period First Reported: April 1, 2008 to September 30, 2008

The objective of this audit was to gather information on the status of Pegasys and evaluate risks and potential improvements in two main areas: development and maintenance of an integrated accounting and financial management system, and system operations and response to management and user needs. The report contained four recommendations; three have not been implemented.

The remaining recommendations involve coordinating with GSA Services, Staff Offices, and Regions to develop a detailed plan for migration and integration of remaining legacy systemt functionality and other systems with Pegasys; ensuring that system implementation review processes comprehensively consider how Pegasys is meeting Agency and customer needs; and improving security and privacy controls for sensitive Pegasys data. They are scheduled for completion between May 15, 2009 and July 15, 2009.

# FY 2008 Office of Inspector General FISMA Review of GSA's Information Technology Security Program

Period First Reported: April 1, 2008 to September 30 2008

The objectives of this audit were to assess the effectiveness of controls over GSA systems and data and to address specific questions and reporting requirements identified by OMB. We reviewed four systems, including one contractor system, to assess implementation of GSA's IT Security Program. The report contained five recommendations; none have been implemented.

The recommendations involve working with the Office of the Chief Acquisition Officer to develop standard requirements and deliverables for IT service contracts and task orders that promote compliance with GSA IT Security Policy and procedures; working with the Office of the Chief Acquisition Officer and the Office of the Chief Human Capital Officer (OCHCO) to ensure donsistent background investigation requirements in policies, procedures, and task orders; expediting actions to implement encryption of mobile devices and two-factor authentication, and working with the OCHCO to promptly fulfill responsibilities for implementing a comprehensive breach notification policy; enhancing monitoring of GSA's public web presence and ensuring that all of GSA's publicly facing web applications (a) encrypt login credentials, (b) support Federal Information Processing Standards (FIPS) Publication 140-2 encryption, and (c)

use approved Government domains for GSA web applications; and ensuring that the IT Security Policy thoroughly addresses requirements for securing minor applications. They are scheduled for completion between May 15, 2009 and November 15, 2009.

#### Audit of Reimbursable Work Authorizations

Period First Reported: April 1, 2008 to September 30, 2008

The primary objectives of our review were to determine if RWAs are properly accounted for and whether controls over RWAs are adequate and effective. The report contained two recommendations; neither has been implemented.

We recommended that management ensure that the controls recommended by the National Team are effectively implemented and adhered to and that the results achieved are monitored; and, that the residual risks associated with the RWA process identified in this report are incorporated into the National Team's reengineered process, and addressed by management where clarifications are needed and/or disseminated to part of **GSA** associates as their training/implementation process. They are scheduled for completion between April 15, 2009 and October 15, 2009.

## Audit of PBS's Controls Over Security of Building Information

Period First Reported: April 1, 2008 to September 30, 2008

The focus of our review was to determine whether PBS has adequate controls in place to protect sensitive building information. The report contained five recommendations; three have not been implemented.

The recommendations include incorporating GSA order PBS 3490.1 requirements directly into the boilerplate Solicitation for Offers and contracts for architect and engineering, construction, and lease construction contracts; ensuring that officials are provided training on PBS 3490.1, to include encryption software applications available to PBS project personnel; and implementing a system of controls to ensure that PBS 3490.1 requirements are being followed by PBS project teams.

The recommendations are scheduled for completion between July 15, 2009 and October 15, 2009.

### Improvements to the GSA Privacy Act Program Are Needed to Ensure That PII is Adequately Protected

First Reported: October 1, 2007 to March 31, 2008

We found that GSA has taken steps toward improving the protection of Personally Identifiable Information (PII); however, improvements to the GSA Privacy Act Program are needed. The report contained four recommendations; two have not been implemented.

The recommendations include ensuring that the Privacy Act Program is integrated with the agency's security program, and working with the Office of the Chief Acquisition Officer to review contracts in support of major IT systems that collect and store PII to ensure that the appropriate privacy clauses have been included and that contractors supporting privacy act systems of records are aware of and fulfill their roles and responsibilities for protecting GSA's PII. They are scheduled for completion between May 15, 2009 and November 15, 2009.

## Use of Inventory Management Software

Period First Reported: October 1, 2007 to March 31, 2008

Our review objectives were to determine whether: (1) FAS was using the Manugistics inventory management software to the fullest extent possible, and if not, what were the reasons for inconsistent usage; and (2) the Manugistics software could be improved to better manage inventory in the depots and stores. The report contained seven recommendations; four have not been implemented.

The remaining recommendations involve the FAS Commissioner removing redundant inventory management functionality from the legacy systems; maintaining up-to-date procurement and inventory costs in the Manugistics software; and conducting two cost/benefit studies—one related to implementing improvements to transportation management information, and one related

to adding data warehousing to maintain historical data regarding actions taken by inventory managers and store coordinators and routinely reporting this information to their supervisors. They are scheduled for completion between June 15, 2009 and December 15, 2009.

#### MAS Contract Workload Management

Period First Reported: April 1, 2007 to September 30, 2007

The focus of the review was to determine if FAS was effectively managing the workload associated with processing contract actions in the Schedules program. The report contained ten recommendations; four have not been implemented.

The remaining recommendations involve adopting a more structured approach to reduce the number of existing underutilized schedule contracts; establishing specific nationwide guidance related to Price Analysis Documentation Requirements and Negotiation Policies and Techniques for schedule contracts; establishing performance measures that evaluate Contracting Officer/Contracting Specialist (a) verification of vendor disclosures related to Commercial Sales Practice, (b) effectiveness in analyzing prices and conducting negotiations, and (c) consideration of the field pricing assistance; and developing standardized procedures for the initial screening of offers. They are scheduled for completion between May 15, 2009 and January 15, 2010.

## FAS's Administration of Unused Airline Tickets

Period First Reported: April 1, 2007 to September 30, 2007

We found that the process for refund collections for unused airline tickets needed significant improvements. The report contained six recommendations; two have not been implemented.

The remaining recommendations involve the FAS Commissioner directing the Assistant Commissioner, travel, motor vehicle, and card services to pursue other alternatives such as DFAS deductions (maximum of \$7.7 million) and/or legal action to collect on the outstanding claim of \$8.34 million from the non-bankrupt airline, and developing a feasible plan in conjunction

with the Office of General Counsel that will lead to finalizing settlements of unused airline tickets estimated at \$48 million with the three bankrupt airlines. They are scheduled for completion by May 15, 2009.

## Security of GSA's Electronic Messaging Services

Period First Reported: April 1, 2007 to September 30, 2007

Our review assessed whether GSA has adequate security controls to manage risks with GEMS and GNNI applications. The report contained seven recommendations; one has not been implemented.

The remaining recommendation involves the GSA-CIO working closely with Services/Staff Offices/Regions to inventory all GSA's Lotus Notes databases and applications and remove those that are outdated, lack necessary controls, or do not adhere to guidelines. It is scheduled for completion by May 15, 2009.

## Heating Operation and Transmission District's Operations and Finances

Period First Reported: April 1, 2007 to September 30, 2007

The focus of our review was to determine if GSA's Heating Operation and Transmission District (HOTD), a steam and chilled water utility service to government and quasi-government customers in the National Capital Region, operates and uses its assets economically, efficiently, and securely. The report contained thirteen recommendations; five have not been implemented.

The remaining recommendations involve replacing the deficient Induced Draft Fan to permit as-designed system functionality and performance testing, determining the best use of the West Plant Asset, developing a Contingency Plan for utility services, discontinuing the use of Reimbursable Work Authorizations (RWA) for HOTD services in order to correct accounting data, and developing the capability to isolate HOTD financial activities by business line. They are scheduled for completion between May 15, 2009 and January 15, 2010.

## GSA's Electronic Contract Proposal and Modification System

Period First Reported: October 1, 2006 to March 31, 2007

The review's objective was to determine whether eOffer/eMod are realizing expected benefits and if sufficient security controls have been designed and implemented. The report contained four recommendations; one has not been implemented.

The remaining recommendation involves analyzing usage rates and developing strategies to address the causes of low usage. It is scheduled for completion by July 15, 2009.

#### Consolidation of Distribution Centers

Period First Reported: October 1, 2002 to March 31, 2003

The review examined the operations of the FS\$ Stock Program. The report contained two recommendations; one has not been implemented.

The remaining recommendation, which requires developing access to sufficient and reliable data for all delivery methods, is scheduled for completion by July 15, 2009.

**Financial** Recommendations

Funds to Questioned Be Put to

(Unsupported) **Better Use** Costs

Audit Date of Number Report

Title

(Note: Because some audits pertain to contract awards or actions that have not yet been completed, the financial recommendations related to these reports are not listed in this Appendix.)

#### PBS Contract Audits

, 50 00	4017144713	
10/17/08	A080163	Review of Claim for Increased Costs: Gilbane Building Company, Contract Number GS-05P-01-GBC-0041
10/17/08	A080184	Review of Claim for Increased Costs: Anning-Johnson Company, Subcontractor to Gilbane Building Company, Contract Number GS-05P-01-GBC-0041
11/10/08	A070204	Review of Construction Management Services Contract: Bovis Lend Lease LMB, Inc., Solicitation Number GS-02P-07-DTC- 0009(N)
12/16/08	A080185	Review of a Claim: Pacific Coast Steel, Formerly Bay Area Reinforcing, Inc., Subcontractor to Dick Corporation/Morganti Group, A Joint Venture, Contract Number GS-09P-02-KTC-0002
12/18/08	A080193	Review of a Claim for Increased Costs: Climatemp, Inc., Subcontractor to Gilbane Building Company, Contract Number GS- 05P-01-GBC-0041
01/09/09	A080220	Review of a Claim: Boyett Door and Hardware, Subcontractor to Dick Corporation/Morganti Group, A Joint Venture, Contract Number GS-09P-02- KTC-0002
01/12/09	A090044	Preaward Review of Supplemental Architect and Engineering Services Contract: Richard D. Kimball Co., Inc., Solicitation Number GS-01P-08-BW-D- 0053
01/12/09	A090047	Preaward Review of Supplemental Architect and Engineering Services Contract: Pennoni Associates, Inc., Subcontractor to BBIX, LLC, Solicitation Number GS-01P-08-BW-D-0054

				ancial nendations
Date of Report	Audit Number	Title	Funds to Be Put to Better Use	Questioned (Unsupported) Costs
01/23/09	A090043	Preaward Review of Supplemental Architect and Engineering Services Contract: BBIX, LLC, Solicitation Number GS-01P-08-BW-D-0054		
02/19/09	A080200	Preaward Review of a Claim: Wm. T. Spaeder Company, Inc., Subcontractor to Mascaro Construction Company, LP, Contract Number GS-03P-02-CDC-0137		
03/12/09	A090002	Review of Claim for Increased Costs: Gurtz Electric Co., Subcontractor to Gilbane Building Company, Contract Number GS- 05P-01-GBC-0041		
03/23/09	A090142	Report on Accounting System Audit of Hensel Phelps Construction Company		
03/26/09	A090058	Review of Claim for Increased Costs: Carlo/LeJeune, Joint Venture, Subcontractor to Gilbane Building Company, Contract Number GS-05P-01- GBC-0041		
FAS Interi	nal Audits			
03/26/09	A080173	FY 2009 Office of Inspector General Information Technology Security Audit of USAccess, GSA's Homeland Security Presidential Directive 12 System		
FAS Cont	ract Audits			
10/09/08	A080045	Preaward Review of Multiple Award Schedule Contract Extension: Sybase, Inc., Contract Number GS-35F-5212H		,
10/17/08	A070138	Preaward Review of Multiple Award Schedule Contract Extension: BearingPoint, LLC, Contract Number GS- 23F-9796H		:
10/23/08	A080139	Preaward Review of Multiple Award Schedule, Solicitation Number FCIS-JB-980001-B: SAP Public Services; Inc.		

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Date of Report	Audit Number	Title	Funds to Be Put to Better Use	Questioned (Unsupported) Costs
10/29/08	A080069	Preaward Review of Multiple Award Schedule Contract Extension: Intirion Corporation, Contract Number GS-21F- 0091H		
10/29/08	A080151	Preaward Review of Multiple Award Schedule Contract Extension: SeaArk Marine Inc., Contract Number GS-07F- 0012J		
10/29/08	A080122	Preaward Review of Multiple Award Schedule Contract Extension: Eagle Support Services Corporation, Contract Number GS-10F-0464N		
10/30/08	A080001	Review of Multiple Award Schedule Contract Number GS-35F-0545K for the period March 31, 2004 to March 31, 2008: SunGard Availability Services, LP		\$4,601
10/31/08	A080003	Preaward Review of Multiple Award Schedule Contract Extension: Williams, Adley & Company, LLP, Contract Number GS-23F-8184H		
11/20/08	A080156	Preaward Review of Multiple Award Schedule Contract Extension: Rockwell Collins, Inc., Contract Number GS-35F- 5926H		
11/20/08	A080189	Preaward Review of Multiple Award Schedule Contract Extension: Willard Marine, Inc., Contract Number GS-07F- 0123H		
11/24/08	A080183	Preaward Review of Multiple Award Schedule Contract Extension: Identix Inc., Contract Number GS-07F-0112H		
12/12/08	A080177	Preaward Review of Multiple Award Schedule Contract Extension: Tecolote Research, Inc., Contract Number GS-35F- 5115H		; ; ;
12/18/08	A090084	Report on Audit of Fiscal Year 2006 Incurred Cost Noblis, Inc.		· ·

				nancial mendations
Date of Report	Audit Number	Title	Funds to Be Put to Better Use	Questioned (Unsupported) Costs
12/29/08	A090042	Postaward Audit Report on Direct Costs Incurred on Trilogy Project: Computer Sciences Corporation (Formerly Dyncorp Information Systems), Task Order Number T0001AJM026 under GSA Millennia, Contract Number GS-00T-99-ALD-0204		\$14,951,923
12/31/08	A080191	Preaward Review of Multiple Award Schedule Contract Extension: Corporate Lodging Consultants, Inc., Contract Number GS-33F-0009P		
01/07/09	A080147	Preaward Review of Multiple Award Schedule Contract Extension: Paradigm Solutions Corporation, Contract Number GS-35F-5869H		
01/07/09	A080170	Preaward Review of Multiple Award Schedule Contract Extension: Brunswick Commercial and Government Products, Inc., Contract Number GS-07F-0011J	·	
01/14/09	A080209	Preaward Review of Multiple Award Schedule Contract Extension: Zodiac of North America, Inc., Contract Number GS- 07F-0056J		\$8,872
01/14/09	A080224	Preaward Review of Multiple Award Schedule Contract Extension: Advanced Interactive Systems, Inc., Contract Number GS-02F-0009J		
01/20/09	A080136	Preaward Review of Multiple Award Schedule Contract Extension: Dynamic Decisions, Inc., Contract Number GS-35F- 5879H		
01/21/09	A080175	Preaward Review of Multiple Award Schedule Contract Extension: NCI Information Systems, Inc., Contract Number GS-35F-4014G		
01/23/09	A080196	Preaward Review of Multiple Award Schedule Contract Extension: Marzik, Inc., Contract Number GS-35F-5857H		
01/23/09	A080183	Limited Scope Review of Multiple Award Schedule Contract: Identix, Inc., Contract Number GS-07F-0112H		: -

				nancial mendations
Date of Report	Audit Number	Title	Funds to Be Put to Better Use	Questioned (Unsupported) Costs
01/28/09	A090005	Preaward Review of Multiple Award Schedule Contract Extension: Intratek Computer, Inc., Contract Number GS-35F- 0178J		
02/04/09	A080067	Preaward Review of Multiple Award Schedule Contract Extension: Haworth, Inc., Contract Number GS-28F-8014H		
02/05/09	A080169	Preaward Review of Multiple Award Schedule Contract Extension: Tremco Inc., Contract Number GS-07F-8798D	·	
02/05/09	A080208	Preaward Review of Multiple Award Schedule Contract Extension: System Studies & Simulation, Inc., Contract Number GS-00F-0037P		
02/05/09	A060002	Limited Scope Postaward Review of Schedule Contract: Resource Consultants, Inc., Contract Number GS-10F-0191J		\$630,140
02/05/09	A070221	Postaward Review of Multiple Award Schedule Contract Number GS-24F-1289C for the Period January 1, 1998 to September 30, 2008: Thermo Fisher Scientific (Asheville), LLC		\$1,016,690
02/05/09	A080192	Preaward Review of Multiple Award Schedule Contract Extension: Engineering and Professional Services, Inc., Contract Number GS-10F-0193P		
02/11/09	A080141	Preaward Review of Multiple Award Schedule Contract Extension: KLN Steel Products Company, Contract Number GS- 27F-2014B		
02/12/09	A080178	Preaward Review of Multiple Award Schedule Contract Extension: Ocean Systems Engineering Corporation, Contract Number GS-35F-5278H		1 ! :
03/03/09	A080085	Preaward Review of Multiple Award Schedule Contract Extension: The HON Company, Contract Number GS-28F- 8047H		
03/12/09	A070104	Review of Multiple Award Schedule		\$407,922

## Appendix II-Audit Report Register

				nancial mendations
Date of Report	Audit Number	Title	Funds to Be Put to Better Use	Questioned (Unsupported) Costs
		Contract Number GS-24F-1181B for the Period June 1, 2001 to May 31, 2006: Government Scientific Source, Inc.		
03/23/09	A080212	Preaward Review of Multiple Award Contract Extension: Phillips Corporation - Federal Division, Contract Number GS- 07F-7729C	·	
Other In	ternal Audi	ts		;   
10/14/08	A080093	Review of Internal Controls Over Payroll - FY 2008		
11/07/08	A090022	Report on Internal Controls Over Performance Measures		
11/14/08	A080118	Limited Audit of the Fiscal Year 2008 Federal Managers' Financial Integrity Act Section 2 and Section 4 Assurance Statements		
12/18/08	A080108	Audit of the General Services Administration's Fiscal Year 2008 and 2007 Financial Statements		
12/18/08	A080108	PricewaterhouseCoopers LLP Fiscal Year 2008 EDP Management Recommendation Letter		
Other Au	ıdit Produc	ts		
3/31/09	A090024	Implementation Review of Award for Streamlined Technology Acquisition Resources for Services Government-Wide Acquisition Contract, Report Number A050213/Q/6/P07001		
Non-GSA	A Internal A	udits		
11/04/08	A080108	FY 2008 Agreed Upon Procedures Re: Environmental Liabilities		
11/14/08	A080108	Report on Applying Agreed-Upon Procedures Re: FY 2008 Loss Contingencies		!

## Appendix III—Audit Reports over 12 Months Old, Final Agency Action Pending

Public Law 104-106 requires the head of a Federal agency to complete final action on each management decision required with regard to a recommendation in an Inspector General's report within 12 months after the date of the report. If the head of the Agency fails to complete final action within the 12-month period, the Inspector General shall identify the matter in the semiannual report until final action is complete.

In GSA, the Office of the Chief Financial Officer (OCFO) is responsible for monitoring and tracking open recommendations. While we continue to assist the Agency in resolving these open items, various litigative proceedings, continuing negotiations of contract proposals, and corrective actions needed to undertake complex and often phased-in implementing actions often delay timely completion of the final action.

The OCFO provided the following list of reports with action items open beyond 12 months:

Date of Report	Audit Number	Title .
Contract	Audits	
08/05/97	A73617	Refund from the Committee for Purchase from People Who Are Blind or Severely Disabled: Committee for Purchase, Agreement Number GS-02F-61511
06/01/00	A000971	Audit of Claim for Increased Costs: Midwest Curtainwalls, Inc., The Federal Triangle Project
04/30/01	A010127	Audit of Billing under Contract Number GS-06P-99-GZC-0315: DKW Construction, Inc.
10/18/01	A63630	Postaward Audit of Multiple Schedule Contract: The Presidio Corporation, Contract Number GS-00K-95-AGS-6170
03/25/03	A030140	Limited Scope Review of Termination Claim: Science Applications International Corporation, Contract Number GS-35F-4461
01/12/04	A040098	Preaward Audit of Supplemental Architect and Engineering Services Contract: Gonzalez Hasbrouck, Inc., Contract Number GS-05P-03-GBD-0072
02/03/04	A040119	Attestation Review of Supplemental Architect and Engineering Proposal: Julie Snow Architects, Inc., Contract Number GS-05P-03-GBD-0072
03/09/04	A030186	Postaward Audit of Multiple Award Schedule Contract: Nova Solutions, Inc., Contract Number GS-29F-0173G
03/09/04	A040162	Price Adjustments on Multiple Award Schedule Contract: Nova Solutions, Inc., Contract Number GS-29F-0173G
06/28/04	A040085	Limited Scope Postaward Audit of Multiple Award Schedule Contract: Onboard Software, Inc., Contract Number GS-35F-0117J
05/10/05	A050112	Preaward Review of Multiple Award Schedule Contract Extension: Entrust, Inc., Contract Number GS-35F-0332K
07/08/05	A050138	Review of Claim for Increased Costs: Nason and Cullen, Inc., Contract Number GS-03B-02301
10/12/05	A050105	Preaward Review of Multiple Award Schedule Contract Extension: BCOP Federal, Contract Number GS-14F-003K

## Appendix III-Audit Reports over 12 Months Old, Final Agency Action Pending

Date of Report	Audit Number	Title
11/30/05	A050147	Limited Scope Review of Task Order F11623-02-F-A425 Multiple Award Schedule Contract: Herman Miller, Inc., Contract Number GS-28F-8049H
01/05/06	A050247	Preaward Review of Price Adjustment Claim: Lockheed Martin Information Technology, Contract Number GS-35F-4039G
03/30/06	A050248	Postaward Review of Lease Costs and Pricing Data: Information Systems Support, Inc., Contract Number GS-09K-99-BHD-0006
04/18/06	A050122	Review of Industrial Funding Fee Remittances: Fasternal Company, Contract Number GS-06F-0039K
08/15/06	A060127	Preaward Review of Multiple Award Schedule Contract Extension: W.B. Brawley Company, Contract Number GS-27F-0018L
09/07/06	A060181	Preaward Review of Multiple Award Schedule Contract Extension: Haverstick Government Solutions, Inc., Contract Number GS-35F-0496L
10/24/06	A060148	Preaward Review of Multiple Award Schedule Contract Extension: kimball International, Contract Number GS-29F-0177G
10/31/06	A060206	Postaward Review of Lease Costs and Pricing Data: Information Systems Support Inc., Contract Number GS-09K-99-BHD-0006
12/08/06	A060115	Preaward Review of Multiple Award Schedule Contract Extension: WFI Government Services, Inc., Contract Number GS-35F-0553L
04/20/07	A070107	Review of a Claim: Linear Electric Company, Contract Number GS-02B-23182
04/30/07	A060245	Preaward Review of Multiple Award Schedule Contract Extension: Comstor, Division of Westcon Group N.A., Inc., Contract Number GS-35F-4389G
05/03/07	A070036	Preaward Review of Multiple Award Schedule Contract Extension: ASAP Software Express, Inc., Contract Number GS-35F-4027D
05/14/07	A070047	Limited Scope Review of Multiple Award Schedule Contract: Draeger Safety, Inc., Contract Number GS-07F-9510G
07/31/07.	A060247	Preaward Review of Multiple Award Schedule Contract Extension: AT&T Government Solutions, Inc., Contract Number GS-35F-4507G
08/16/07	A070092	Preaward Review of Multiple Award Schedule Contract Extension: SimplexGrinnell LP, Contract Number GS-07F-0396M
08/23/07	A070183	Preaward Review of Architect Engineer Proposal: Perkins + Will, Contract Number GS-09P-06-KTC-3043
08/27/07	A070141	Review of Claim for Increased Costs: Logicvision, Inc., Contract Number G\$-06P-04-GYC-0005
08/28/07	A060196	Preaward Review of Request for Equitable Adjustment: Tigard Electric, Inc., Contract Number GS-10P-02-LTC-0025

# Appendix III-Audit Reports over 12 Months Old, Final Agency Action Pending

Date of Report	Audit Number	Title
09/27/07	A060239	Preaward Review of Multiple Award Schedule Contract Extension: Emtec Federal, Inc., Contract Number GS-35F-4564G
10/02/07	A060194	Limited Scope Pricing Review of Multiple Award Schedule Contract Q-Matic Corporation, Contract Number GS-07F-0017K
10/04/07	A070144	Preaward Review of Multiple Award Schedule Contract Extension: Aquilent, Inc., Contract Number GS-35F-4729G
10/18/07	A070153	Preaward Review of Multiple Awards Schedule Contract Extension: J& L America, Inc., Contract Number GS-06F-0074M
10/31/07	A070120	Preaward Review of Multiple Award Schedule Contract Extension: Merlin International, Inc., Contract Number GS-35F-0783M
11/05/07	A070220	Review of Claim for Increased Costs: Faith Technologies, Inc., Contract Number GS-06P-02-GZC-0546
12/18/07	A070176	Preaward Review of Multiple Award Schedule Contract Extension: T-Mobile USA, Inc., Contract Number GS-35F-0503M
12/19/07	A070133	Preaward Review of Multiple Award Schedule Contract Extension: World Wide Technology, Inc., Contract Number GS-35F-4194D
12/20/07	A070103	Preaward Review of Multiple Award Schedule Contract Extension: Intelligent Decisions, Inc., Contract Number GS-35F-4153
01/07/08	A070233	Review of Claim for Increased Costs: Mainelli Mechanical Contractors, Inc., Contract Number GS-06P-02-GZC-0546
01/23/08	A070179	Preaward Review of MAS Contract Extension: Herman Miller Inc., Contract Number GS-28F-8049H
02/12/08	A070119	Preaward Review of Multiple Award Schedule Contract Extension: BAE Systems Information Technology, Inc., Contract Number GS-35F-4668G
02/21/08	A080039	Limited Review of General Conditions, Overhead and Commission Rates: Cauldwell Wingate Company, LLC, Contract Number GS-02P-05-DTC-0021(N)
03/03/08	A070124	Preaward Review of Multiple Award Schedule Contract Extension: Alion Science and Technology Corporation, Contract Number GS-35F-4721G
03/07/08	A070202	Review of a Claim: Dick Corporation/Matt Construction Company, Contract Number GS-09P-01-KTC-007
03/19/08	A070177	Review of Claim for Increased Costs: Caddell Construction Company, Inc., Contract Number GS-06P-02-GZC-0546
03/31/08	A080059	Preaward Review of Multiple Award Schedule Contract Extension: Belleville Shoe Manufacture Company, Contract Number GS-07F-9990H

## Appendix III--Audit Reports over 12 Months Old, Final Agency Action Pending

Date of Report	Audit Number	Title	
03/31/08	A070223	Preaward Review of Multiple Award Schedule Contract Extension: Cotton Company LLP, Contract Number GS-23F-9807H	&
03/31/08	A080080	Postaward Audit Report on Examination of Direct Costs: Science Application International Corporation, Contract Number GS-00T-99-ALD-0210	าร
03/31/08	A070227	Preaward Review of Multiple Award Schedule Contract Extensio Telecommunication Systems, Inc., Contract Number GS-35F-4655H	n:
Internal A	udits		
03/06/07	A060149	Review of eOffer/eMod, GSA's Electronic Contract 07/15/2009 Proposal and Modification System	
09/12/07	A070180	Alert Report on Security of GSA's Electronic 05/15/2009 Messaging Services and National Notes Infrastructure	
05/17/07	A070067	Review of the Administration of Unused Airline Tickets 05/15/2009	
03/18/03	A020161	Audit of the Consolidation of Distribution Center 07/15/2009 Operations: Impact on Shipment Costs and Delivery Times	
09/13/07	A060170	Review of the Heating Operation and Transmission 01/15/2010 District's Operations and Finances	
07/31/07	A060190	Review of Multiple Award Schedule Program Contract 01/15/2010 Workload Management	
03/31/08	A060228	Improvements to the GSA Privacy Act Program are 11/15/2009 Needed to Ensure that Personally Identifiable Information is Adequately Protected	
03/21/08	A070164	Review of the Use of Inventory Management Software, 12/15/2009 Federal Acquisition Service	

## Appendix IV-Government Contractor Audit Findings

The National Defense Authorization Act for Fiscal Year 2008, P.L. 110-181, requires each Inspector General appointed under the Inspector General Act of 1978 to submit an annex on final, completed contract audit reports issued to the contracting activity that contain significant audit findings — unsupported, questioned, or disallowed costs in an amount in excess of \$10 million, or other significant findings — as part of the Semiannual Report to Congress. During this reporting period, the OIG issued one contract audit report under this requirement. At our request, the audit was performed by the Defense Contract Audit Agency (DCAA) on the direct costs incurred and billed by Computer Sciences Corporation (CSC) on a task order under GSA's Millennia contract. DCAA evaluated \$120.8 million incurred and billed by CSC and seven of the largest subcontractors that performed under the task order during the period May 2001 through April 2005, and took exception to \$14.95 million. DCAA also reported \$520,608 in unauthorized cost transfers and unresolved \$3.2 million primarily related to the indirect costs and contract fees billed by a subcontractor.

## Appendix V-Audits Without Management Decision

Section 5(a)(10) of the IG Act, as amended, requires a summary of each audit report issued before the commencement of the reporting period for which no management decision has been made by the end of the reporting period. GSA has a system in place to track audit reports and management decisions. Its purpose is to ensure that recommendations and corrective actions indicated by the OIG and agreed to by management are addressed as efficiently and expeditiously as possible. This period there is one OIG audit report that meets this requirement.

## Improved Access Controls Could Help Protect Personnel Information within the Comprehensive Human Resources Integrated System (CHRIS), issued September 8, 2008

This audit built on the results of two prior CHRIS reviews and focused primarily on whether specific management, operational, and technical controls have been implemented to appropriately limit access to sensitive personnel information. The report contained four recommendations: complete a comprehensive assessment to determine if CHRIS has been implemented in accordance with user and management requirements and whether "Least Privilege" controls are in place and operating as intended; ensure that independent reviews of CHRIS auditing and monitoring logs are completed; coordinate with Public Buildings Service (PBS) to establish a Memorandum of Understanding that defines roles and responsibilities for securing CHRIS data for PBS and the Office of the Chief Human Capitol Officer (OCHCO) and identifies security controls required to protect personnel data viewed with the Business Objects reporting utility; and address CHRIS technical vulnerabilities and ensure all known vulnerabilities are promptly recorded and mitigated. To reach a management decision, the OCHCO needs to make suggested revisions to the proposed action plan and identify the supporting documentation it will provide to close out each corrective action. Resolution is expected by May 29, 2009.

## Appendix VI-Delinquent Debts

The GSA Office of the Chief Financial Officer provided the following information.

In compliance with the Debt Collection Improvement Act of 1996 (DCIA), each month the General Services Administration (GSA) transmits delinquent accounts receivable and claims from the public which are more than 180 days old to the Department of the Treasury, (Treasury) Debt Management Service. GSA has continued to implement and initiate actions to improve debt collection efforts to reduce the amount of debts written-off as uncollectible.

Delinquent accounts receivable and claims coordination efforts between GSA program offices, the financial services divisions, and Treasury claims cross-servicing personnel continue to strengthen our receivables and claims collection efforts. These efforts include regular teleconferences on delinquent receivables in order to exchange necessary information to further the collection process. Receivables and claims continue to be reduced by increased follow-up of delinquencies.

A claims database was established by GSA to aid in the aging and monitoring of claims activity. Other improvements include increases in telephone follow-up contacts with commercial vendors, field personnel, and GSA managers to identify and resolve collection issues.

GSA has also improved the consistency and limeliness of delinquency notices by letter, and increased efforts to identify invoice offsets on amounts due to commercial vendors on other contracts. GSA's Financial Services Division expects these administrative adjustments to result in faster claim resolution. In addition, more aggressive actions have been taken to resolve past due receivables, including timelier referrals to Treasury and accelerated write-offs of older receivable balances.

GSA converted the Accounts Receivable Collection System from a FoxPro to an Oracle database during the month of May 2008. The Oracle database will allow Claims staff the ability to receive support for ad hoc reports as needed. In addition, research capabilities and the month end reporting process have improved.

Lastly, if more than 3% of a region's outstanding receivables are over 180 days old, the region receives a red status on GSA's Executive Financial Scorecard which serves as a primary internal control developed by GSA staff. In addition to the monthly scorecard, a weekly Accounts Receivable Aging report is sent to GSA's Regional Commissioners.

### Non-Federal Accounts Receivable

,	As of September 30, 2008	As of March 31, 2009	Difference
Total Amounts Due GSA	\$168,664,853	\$144,634,557	(\$24,030,296)
Amounts Delinquent	\$14,782,891	\$12,880,763	(\$1,902,128)
Total Amount Written Off as Uncollectable Between 10/01/08 and 03/31/09	\$1,050	),271	

From October 1, 2008 to March 31, 2009, the Office of Financial Policy and Operations referred \$1,297,662 in delinquent non-Federal claims to Treasury for cross-servicing collection activities. Collections on non-Federal claims were \$64,551,433. Administrative off-

sets have resulted in additional collections of \$14,750,441. GSA also collected non-Federal claims using Pre-Authorized Debits totaling \$14,274.

## Appendix VII-Reporting Requirements

The table below cross-references the reporting in Senate Report No. 96-829 relative to the 1980 requirements prescribed by the Inspector General Act of Supplemental Appropriations and Rescission Bill and

1978, as amended, to the specific pages where they are the National Defense Authorization Act is also cross-addressed. The information requested by the Congress referenced to the appropriate page of the report.

Requirement	Page
Inspector General Act	!
Section 4(a)(2) – Review of Legislation and Regulations	. 27
Section 5(a)(1) – Significant Problems, Abuses, and Deficiencies	!-14
Section 5(a)(2) – Recommendations with Respect to Significant Problems, Abuses, and Deficiencies	<u>!</u> —14
Section 5(a)(3) - Prior Recommendations Not Yet Implemented	. 37
Section 5(a)(4) – Matters Referred to Prosecutive Authorities	. 33
Sections 5(a)(5) and 6(b)(2) – Summary of Instances Where Information Was Refused	ione
Section 5(a)(6) – List of Audit Reports	. 41
Section 5(a)(7) – Summary of Each Particularly Significant Report	!-14
Section 5(a)(8) – Statistical Tables on Management Decisions on Questioned Costs	. 32
Section 5(a)(9) – Statistical Tables on Management Decisions on Recommendations That Funds Be Put to Better Use	. 31
Section 5(a)(10) – Summary of Audit Reports Issued Before the Commencement of the Reporting Period for Which No Management Decision Has Been Made	. 52
Section 5(a)(11) – Description and Explanation for Any Significant Revised Management Decision	none
Section 5(a)(12) – Information on Any Significant Management Decisions with Which the Inspector General Disagrees	ıone
Senate Report No. 96-829	
Resolution of Audits	. 30
Delinquent Debts	. 53
National Defense Authorization Act	
Public Law 104-106, 5 U.S.C. app. 3, § 5 note	. 47
Public Law 110-181	. 51

# Appendix VIII–OIG Offices and Key Officials

Office of the Inspector General         (202) 501-0450           Inspector General, Brian D. Miller (J)         (202) 501-0450           Deputy Inspector General (Acting), Robert C. Erickson         (202) 501-0450           Executive Assistant for Management, Terrence S. Donahue         (202) 219-0363           Special Assistant for Communications and Congressional Affairs, Dave Farley         (202) 219-1062           Office of Counsel to the Inspector General         (202) 501-1932           Counsel to the IG, Richard Levi (JC)         (202) 501-1932           Office of Internal Evaluation and Analysis         (202) 501-0468           Office of Forensic Auditing, Director (Acting), Patricia D. Sheehan         (703) 603-0193           Office of Forensic Auditing, Theodore R. Stehney (JA).         (202) 501-0374           Principal Deputy Assistant IG for Auditing, Regina M. O'Brien (JAD)         (202) 501-0374           Peputy Assistant Inspectors General for Auditing         (202) 501-0374           Information Technology Audit Office, Gwendolyn A. McGowan (JA-T)         (703) 308-1223           Real Properly Audit Office, Rolando N. Goco (JA-R)         (202) 501-2022           Finance & Administrative Audit Office, Jeffrey C. Womack (JA-F)         (202) 501-2022           Finance & Administrative Audit Office, Kenneth L. Crompton (JA-A)         (703) 603-0189           Contract Audit Office, James M. Corcoran (JA-C)         (215		
Deputy Inspector General (Acting), Robert C. Erickson         (202) 501-0450           Executive Assistant for Management, Terrence S. Donahue         (202) 219-0363           Special Assistant for Communications and Congressional Affairs, Dave Farley         (202) 219-1062           Office of Counsel to the Inspector General           Counsel to the IG, Richard Levi (JC)         (202) 501-1932           Office of Internal Evaluation and Analysis           Director, Peter J. Coniglio (JE)         (202) 501-0468           Office of Forensic Auditing, Director (Acting), Patricia D. Sheehan         (703) 603-0193           Office of Audits           Assistant IG for Auditing, Theodore R. Stehney (JA)         (202) 501-0374           Principal Deputy Assistant IG for Auditing, Regina M. O'Brien (JAD)         (202) 501-0374           Deputy Assistant Inspectors General for Auditing           Information Technology Audit Office, Gwendolyn A. McGowan (JA-T)         (703) 308-1223           Real Property Audit Office, Rolando N. Goco (JA-R)         (202) 501-0322           Finance & Administrative Audit Office, Howard R. Schenker (JA-F)         (202) 501-0362           Finance & Administrative Audit Office, Kenneth L. Crompton (JA-A)         (703) 603-0189           Contract Audit Office, James M. Corcoran (JA-C)         (215) 446-4846           Regional Inspectors	Office of the Inspector General	
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Office of Forensic Auditing, Director (Acting), Patricia D. Sheehan (703) 603-0193  Office of Audits Assistant IG for Auditing, Theodore R. Stehney (JA). (202) 501-0374  Principal Deputy Assistant IG for Auditing, Regina M. O'Brien (JAD) (202) 501-0374  Deputy Assistant Inspectors General for Auditing Information Technology Audit Office, Gwendolyn A. McGowan (JA-T) (703) 308-1223  Real Property Audit Office, Rolando N. Goco (JA-R) (202) 501-2322  Finance & Administrative Audit Office, Jeffrey C. Womack (JA-F) (202) 501-0006  Acquisition Programs Audit Office, Kenneth L. Crompton (JA-A) (703) 603-0189  Contract Audit Office, James M. Corcoran (JA-C) (215) 446-4846  Regional Inspectors General for Auditing  National Capital Region Field Office, Paul J. Malatino (JA-W) (202) 708-5340  Northeast and Caribbean Field Office, Howard R. Schenker (JA-2) (212) 264-8620  Mid-Atlantic Field Office, Glenn D. Merski (JA-3) (215) 446-4840  Southeast Sunbelt Field Office, James D. Duerre (JA-4) (404) 331-5125  Great Lakes Field Office, David K. Stone (JA-5) (312) 353-7781  The Heartland Field Office, John F. Walsh (JA-6) (816) 926-7052  Greater Southwest Field Office, Rodney J. Hansen (JA-7) (817) 978-2571	Office of Internal Evaluation and Analysis	
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The Heartland Field Office, John F. Walsh (JA-6)		
Greater Southwest Field Office, Rodney J. Hansen (JA-7)		
Pacific Rim Field Office, James P. Hayes (JA-9)(415) 522-2744		
	Pacific Rim Field Office, James P. Hayes (JA-9)	(415) 522-2744

# Appendix VIII–OIG Offices and Key Officials

Office of Investigations         (202) 501-1397           Assistant IG for Investigations, Gregory G. Rowe (JI)         (202) 501-1397           Deputy Assistant IG for Investigations, Vacant (JID)         (202) 501-1397           Director, Investigations Operations Division, Randal A. Stewart (JIB)         (202) 501-4583           Special Agents in Charge (SAC)         (202) 501-4583           Mid-Atlantic Regional Office, SAC Christopher P. Cherry (JI-W)         (202) 252-0008           Philadelphia Resident Office, SAC Staststant SAC James E. Adams (JI-3)         (215) 861-3550           Northeast and Caribbean Regional Office, SAC Daniel J. Walsh (JI-2)         (212) 264-7300           Boston Resident Office, Assistant SAC Luls A. Hernandez (JI-1)         (617) 565-6820           Southeast Regional Office, SAC Lee P. Quintyne (JI-4)         (404) 331-5126           Miami Resident Office, SAC Dietrich Bohmer (JI-4M)         (954) 356-6993           Central Regional Office, SAC Stuart G. Berman (JI-5)         (312) 353-7779           Mid-West Regional Office, SAC John F. Kolze (JI-6)         (816) 926-7214           Denver Resident Office, SAC Paul W. Walton (JI-7)         (817) 978-2589           Western Regional Office, SAC Liza Ivins (JI-9)         (415) 522-275           Los Angeles Resident Office, SAC Terry J. Pfeifer (JI-10)         (253) 931-764           Office of Administration         (202) 501-4638	
Deputy Assistant IG for Investigations, Vacant (JID). (202) 501-1397 Director, Investigations Operations Division, Randal A. Stewart (JIB). (202) 501-4583  Special Agents in Charge (SAC)  Mid-Atlantic Regional Office, SAC Christopher P. Cherry (JI-W). (202) 252-0008 Philadelphia Resident Office, Assistant SAC James E. Adams (JI-3) (215) 861-3550 Northeast and Caribbean Regional Office, SAC Daniel J. Walsh (JI-2) (212) 264-7300 Boston Resident Office, Assistant SAC Luls A. Hernandez (JI-1) (617) 565-6820 Southeast Regional Office, SAC Lee P. Quintyne (JI-4) (404) 331-5126 Miami Resident Office, SAC Stuart G. Berman (JI-5) (312) 353-7779 Mid-West Regional Office, SAC John F. Kolze (JI-6) (816) 926-72 4 Denver Resident Office, SAC Christopher C. Hamblen (JI-8) (303) 236-5072 Southwest Regional Office, SAC Paul W. Walton (JI-7) (817) 978-2589 Western Regional Office, SAC Terry J. Pfeifer (JI-10) (253) 931-7654  Office of Administration Assistant IG for Administration, Carolyn Presley-Doss (JP) (202) 501-4638 Budget, Planning, and Financial Management Division, Director Kristin Sneed (JPB) (202) 208-4198	Office of Investigations
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Southwest Regional Office, SAC Paul W. Walton (JI-7)	Mid-West Regional Office, SAC John F. Kolze (JI-6)
Western Regional Office, SAC Liza Ivins (JI-9)	Denver Resident Office, SA Christopher C. Hamblen (JI-8)
Los Angeles Resident Office, SA Tony Wu (JI-9L). (949) 360-2214  Northwest Regional Office, SAC Terry J. Pfeifer (JI-10) (253) 931-7654  Office of Administration  Assistant IG for Administration, Carolyn Presley-Doss (JP) (202) 501-4638  Budget, Planning, and Financial Management Division, Director Kristin Sneed (JPB) (202) 208-4198	Southwest Regional Office, SAC Paul W. Walton (JI-7)
Northwest Regional Office, SAC Terry J. Pfeifer (JI-10)	Western Regional Office, SAC Liza Ivins (JI-9)(415) 522-2755
Office of Administration  Assistant IG for Administration, Carolyn Presley-Doss (JP)	Los Angeles Resident Office, SA Tony Wu (JI-9L)(949) 360-2214
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Budget, Planning, and Financial Management Division, Director Kristin Sneed (JPB) (202) 208-4198	Office of Administration
	Assistant IG for Administration, Carolyn Presley-Doss (JP)
Facilities and Contracts Division, Director Marta M. Viera (JPFC)	Budget, Planning, and Financial Management Division, Director Kristin Sneed (JPB) (202) 208-4198
	Facilities and Contracts Division, Director Marta M. Viera (JPFC)(202) 501-2887
Human Resources Division, Director Cynthia Whatley (JPH)	Human Resources Division, Director Cynthia Whatley (JPH)
Information Technology Division, Director Michael McLaughlin (JPM) (202) 219-2319	Information Technology Division, Director Michael McLaughlin (JPM) (202) 219-2319

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From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Heddell, Gordon S.,

OIG DoD (1994) (1994) (2009 DODIG.MIL) Wednesday, July 01, 2009 11:02 AM

Sent: Subject:

Request for Articles for the Journal of Public Inquiry

To All;

We invite each of you to contribute articles for the Spring/Summer 2009 edition of the Journal of Public Inquiry.

Our goal is to ensure that the Journal is representative of the entire IG community. In addition to contributing articles personally, please encourage your team to take advantage of this opportunity to have an article published in a professional publication that reaches out to agencies in the Executive Branch, the Congress, and academic institutions.

Thanks for your support.

Gordon

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of

(OIG/OMP) @OIG.HHS.GOV] Tuesday, August 04, 2009 2:01 PM

Sent: Subject:

**Attachments:** 

2009 CIGIE Awards Results -- ACTION REQUIRED OrderForm 2009.doc; Ordering Instructions 2009.doc

Importance:

High

The decisions for the 2009 Council of the Inspectors General on Integrity and Efficiency awards are now final. To view the results for your agency, please log into the CIGIE awards database, select "Reports" and run the "Agency Approval Report." This report will provide a list of the nominations submitted and the status (approved or not approved) of each.

PLEASE NOTE: Your agency is responsible for letting individuals know that they are receiving an award. especially those who are part of a group. This applies to individuals from your agency AND individuals from other federal, state, or local agencies.

So we can meet our publication and plaque ordering deadlines, please complete the following steps no later than Friday, August 7, 2009:

- 1. Carefully review all of the approved nominations in their entirety. It is very important to verify the hominee names, titles, and the citations because that information will be used for the program booklet and the plaques. Since the system is now locked, please contact cigie@oig.hhs.gov, if you need to make changes, and provide the control number for each award. You will be given access to the system to make the changes. When the changes have been made, please reapprove the nomination.
- 2. Review the "Agency Plaque Report" (notify us if you have any questions or concerns) then complete the attached plaque order form, and email it to cigie@oig.hhs.gov. Only one order form per agency, please!
- 3. Identify one person, for each group and individual award, who will accept the plaque on stage. When you receive the automatically generated "request for accepter" email, please update the CIGIE awards database acceptance site with the name, phonetic pronunciation, phone number, and email address of the accepter. Instructions for access to the CIGIE award acceptance site are provided in the email.

The ceremony will be held on Tuesday, October 20, 2009, at 10:00 am, in the Andrew Mellon Auditorium, 13th and Constitution Avenue, NW, Washington, DC.

Only one plaque will be presented at the ceremony for each group award. If you wish to acknowledge individuals who are part of a group, additional plaques can be ordered after the ceremony. (See the attached ordering instructions for more information.)

Thank you and congratulations to all the award recipients!

## 2009 CIGIE AWARD PLAQUE ORDER FORM

(Please complete and return to CIGIE (Doig.hhs.gov no later than COB Friday, August 7, 2009)

<u>ORIGIN</u>	ATOR INFORMATION:	
Departn	ent/Agency Name:	•
Date:	s.(b)(6)	
Contact		
Contact	Telephone:	
VENDO	R INFORMATION:	
2325 Dis Silver Sp	tal Graphics, Inc. Attn: Inc. 1997 of the tribution Circle ring, MD 20910 9344, Fax: 301-589-9353	
ORDER	INFORMATION:	
		•
Quantity	Type of Plaque	Est. Price
Quantity	Type of Plaque	Est. Price
Quantity	Type of Plaque	Est. Price
Quantity	Type of Plaque  TOTAL	Est. Price
		Est. Price
Credit C	TOTAL ard Number:	
Credit C  Expiration of the second of the se	TOTAL ard Number: on Date:	

This form will be sent to the above vendor for the purchase of plaques for the 2009 CIGIE Award

Ceremony. Only the vendor has the authority to use the above credit card information.

# Plaque Ordering Instructions for the 2009 CIGIE Awards Ceremony

- 1. One plaque per award will be ordered for the ceremony. Each agency can order additional plaques directly from the company after the ceremony.
- 2. We will use Government credit cards to purchase plaques. Please provide the cardholder's name and phone number, the type of credit card, and the credit card number and expiration date on the plaque order form.

3. Plaque costs:

Hamilton, Better Government, and Glenn/Roth Awards: \$95

Career Achievement: \$75

Award for Individual Accomplishment: \$75

Joint Award for Excellence: \$95

Sentner Award: \$140

Awards for Excellence: \$57

The inscription plate is limited to 9 lines of engraving. Additional lines will be billed @ \$3.50 per line.

- 4. For each plaque please review the information on the plaque report and revise or update accordingly. If a group is receiving the award, the team name will be inscribed on the plaque. (Individual plaques can be ordered <u>after</u> the ceremony.) Team member names will be included in the program booklet. Please limit citations to one sentence.
- 5. All plaque information will be forwarded to the plaque company "as is" so please verify that the information is accurate and that names are spelled correctly.
- 6. Identify one person to accept the plaque during the ceremony. (Please update the CIGIE awards database with the accepter's name, phonetic pronunciation, phone number, and email address.)
- 7. Those who are accepting the plaque on stage are asked to check in between 9:00 and 9:15 am at the Andrew Mellon Auditorium, 13<sup>th</sup> & Constitution NW, Washington, DC, on the day of the ceremony, Tuesday, October 20, 2009.
- 8. After the ceremony, additional plaques can be ordered directly from:

B&A Metal Graphics, 2325 Distribution Circle, Silver Spring, MD 20910 Contact: Mr. Ben Franklin, Phone: 301-589-9344; Fax: 301-589-9353

9. Email all required information to <u>CIGIE@oig.hhs.gov</u> no later than Friday, August 7, 2009. Thank you.





From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK

@OIG.USDA.GOV] Thursday, September 03, 2009 11:13 AM

Sent: Subject:

CIGIE Monthly Meeting - September 15, 2009, at 10:00 AM

Attachments: Agenda - September 15, 2009.docx

Please find attached the Agenda for the next CIGIE monthly meeting scheduled for September 15, 2009, at 10:00 AM. The meeting will be held at the U.S. Postal Service's Ben Franklin Room, 11<sup>th</sup> Floor, 475 L'Enfant Plaza, SW, Washington, DC. To access this conference room, exit the elevator on the 10<sup>th</sup> floor and then take the stairs to the 11<sup>th</sup> floor. (Please contact me directly for accommodating access needs to this conference room.) As on previous occasions, you will need to arrive a few minutes early to access the building. Additionally, I am requesting that you please provide me the names of those that will be attending the meeting, so that we can provide this to appropriate security personnel. Please provide this information by Thursday, September 10, 2009.

Thanks			
Mark			
*******	This has also been sent to the Council liaisons.	********	

# Council of the Inspectors General on Integrity and Efficiency Meeting

Tuesday, September 15, 2009 10:00 a.m.

> U. S. Postal Service Ben Franklin Room 11<sup>th</sup> Floor 475 LEnfant Plaza Washington, D.C.

Welcome/Opening	Phyllis Fong
Cyber Crime	Shawn Henry Assistant Director Cyber Criminal Section Federal Bureau of Investigation
Mr. Henry will provide information on the state of cylgovernment operations.	er crime threats that can impact
Special Inspector General for Iraq Reconstruction	Stuart Bowen Special Inspector General
Mr. Bowen will discuss the role of his office and work	that his office is undertaking.
Strategic Business Plan Goals Update	Carl Clinefelter
Goal 1 – Cross-Cutting Projects Goal 2 – Training Goal 3 – Council Staff Operations	Phyllis Fong Mary Kendall Administrative Workgroup

# Council of the Inspectors General on Integrity and Efficiency Meeting

Tuesday, September 15, 2009 10:00 a.m.

#### Council Updates

Audit Committee/Annual Report Jon Rymer **Professional Development Committee** Mary Kendall **Information Technology Committee** Gordon Heddell **CFO Council** Inspections and Evaluation Committee/Annual Awards Dan Levinson **Investigations Committee** Richard Moore **Integrity Committee Kevin Perkins** Legislation Committee Tony Ogden **Inspector General Candidate** Glenn Fine/Lynne McFarland **Recommendation Panel** Homeland Security Roundtable Richard Skinner Recovery Act Workgroup Calvin Scovel **CAO** Council **Thomas Howard CIO Council** Michael Tankersley

**Administrative Matters** 

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Juhans, Renee N.

(HQ-WAH10) @NASA.GOV]

Sent: Subject: Friday, October 02, 2009 3:51 PM
OMB Requirement to Provide Additional Detailed Charge Card Data

for

**USAspending.gov** 

Attachments:

Presentation on Additional Detailed Charge Card Data for USASpending.gov.ppt

The following email is being sent on behalf of Mr. Thomas J. Howard, NASA Acting Inspector General, in his capacity as Liaison to the Chief Acquisition Officers (CAO) Council.

Mr. David Shea, Director, Office of Charge Card Management, Federal Acquisition Service, GSA provided a briefing and PowerPoint presentation to the Chief Acquisition Officers Council meeting on October 1, 2009. The briefing focused on a recent OMB requirement to provide additional detailed charge card data for USAspending.gov. The current charge card data on USAspending.gov provides a short summary for each agency's fiscal year purchase, travel, and fleet cards. This summary is comprised of information on the total amount spent, the total number of transactions, and the total number of cardholders for each type of card.

OMB's Chief Information Officer (CIO) tasked GSA with accomplishing the requirement for more detailed data on charge card transactions to be posted on USAspending.gov. In order to facilitate this requirement, the GSA Charge Card USAspending.gov Data Working group was formed to develop an implementation plan. They produced a three phase approach to convert the current charge card data on USAspending.gov into a more detailed source of information that meets the OMB requirement. OMB is



A more detailed discussion of the three phase plan and a timeline for implementation can be found in the attached PowerPoint presentation.

Renee N. Juhans Executive Officer NASA Office of Inspector General

! WARNING! This email including any attachments is intended only for authorized recipients. Recipients may only forward this information as authorized. This email may contain non-public information that is "Law Enforcement Sensitive," "Sensitive but Unclassified," or otherwise subject to the Privacy Act and/or legal and other applicable privileges that restrict release without appropriate legal authority and clearance. Accordingly, the use, dissemination, distribution or reproduction of this information to or by unauthorized or unintended recipients, including but not limited to non-NASA recipients, may be unlawful.

## **KELEKKYT DOCHWEALS**

Page(s) 000153 to/à 000163

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK

Sent: Subject: Monday, November 09, 2009 12:09 PM

Search for a Large Conference Room for CIGIE Monthly Meeting -

Nov 17, 2009

Hi Everyone,

I am hoping that one or more of you might be able to assist me in finding a large conference room that can accommodate the next CIGIE monthly meeting, November 17, 2009, from 10:00 - 11:30. If you know of a location that can accommodate this large group, 75 - 100 participants, please let me know and I will follow up.

Thanks very much.

Mark

s.(b)(6)

### s.(b)(6)



From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Roellig, Jill @RRB.GOV]
Tuesday, December 01, 2009 9:40 AM
Railroad Retirement Board, Office of Inspector General's Semiannual Repor

Sent: Subject:

Office of Inspector General's Semiannual Report to the

Congress

#### Good Morning -

The Office of Inspector General for the U.S. Railroad Retirement Board has posted their recent Semiannual Report to the Congress. It is located at http://www.rrb.gov/pdf/oig/SEMIRPTS/semi909.pdf.

Jill Roellig CIGIE Liaison **RRB-OIG** 



From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Earl Baker

@NASA.GOV

Sent:

Tuesday, January 05, 2010 1:35 PM

Subject: **Attachments:**  FW: [CAO-COUNCIL] Transportation Vacancy Announcement Transportation Senior Procurement Executive.pdf; Earl Baker.vcf

On behalf of the NASA OIG, in the capacity of Liaison to the Chief Acquisition Officers Council (CAOC), I am forwarding email correspondence that may be of interest to you and/or your IG team.

Sincerely,

Earl Baker

Earl E. Baker **Associate Counsel** NASA Office of Inspector General 4800 Oak Grove Drive, M/S 180-202 Pasadena, CA 91109

s.(b)(6)

FAX: 818-393-4882

Email: @nasa.gov

Website: http://www.hq.nasa.gov/office/oig/hq/

Earl Baker Associate Counsel

NASA Office of Inspector General

@nasa.gov

NASA Office of Inspector General 4800 Oak Grove Drive, M/S 180-202 Pasadena, CA 91109

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! WARNING! This email including any attachments is intended only for authorized recipients. Recipients may only forward this information as authorized. This email may contain non-public information that is "Law Enforcement Sensitive," "Sensitive but Unclassified," or otherwise subject to the Privacy Act and/or legal and other applicable privileges that restrict release without

appropriate legal authority and clearance. Accordingly, the use, dissemination, distribution or reproduction of this information to or by unauthorized or unintended recipients, including but not limited to non-NASA recipients, may be unlawful.

From: Chief Acquisition Officers Council [mailto:cao-council@listserv.gsa.gov] On Behalf Of Council Support

Sent: Monday, January 04, 2010 7:11 AM To: CAO-COUNCIL@LISTSERV.GSA.GOV

Subject: [CAO-COUNCIL] Transportation Vacancy Announcement

The Department of Transportation is seeking candidates for the following position.

#### 

Announcement number: OST-10-001-NG Position: Senior Procurement Executive Salary: \$117,787 - \$177,000 per year Organization: Department Of Transportation

Duty station: Washington, DC Opening Date: December 23, 2009 Closing Date: March 10, 2010

As Senior Procurement Executive, appointed by the Secretary, responsible for ensuring that acquisition and grant management policies, practices, and systems of the Department are in accordance with applicable laws, regulations and departmental policies. Acquisition management includes acquisition planning, contract compliance, purchasing, small and disadvantaged businesses, and cross servicing. Grant management includes grantee activities such as applications, property management, procurement procedures, indirect costs, audits and financial and progress reporting, as well as procedures used by the operating administrations to manage their grant programs.

The full announcement and application instructions are attached and can be found at <a href="http://jobview.usajobs.gov/GetJob.aspx?JobID=85265324">http://jobview.usajobs.gov/GetJob.aspx?JobID=85265324</a>.

Page 1 of 3

#### **USAJUBS - Search Jobs**

Department:

Department Of Transportation

Agency:

Office of the Secretary of Transportation

**Sub Agency:** 

Office of the Assistant Secretary for Administration

Job Announcement Number: OST-10-001-NG

Job Title:

Senior Procurement Executive

Salary Range:

117,787.00 - 177,000.00 USD /year

Series & Grade:

ES-0340-00/00

**Open Perlod:** 

Wednesday, December 23, 2009 to Monday, March 01, 2010

**Position Information:** 

Full-Time Permanent

**Duty Locations:** 

1 vacancy - Washington, DC

Who May Be Considered:

Applications will be accepted from all groups of qualified individuals.

Job Summary:

Come on board with us and take a journey that will challenge your mind and develop your career. The quality of our lives, the shape of our communities and the productivity of our Nation's economy depend on our transportation systems. We recognize and value the importance of our workforce and the diversity of backgrounds and ideas that each employee brings. The U.S. Department of Transportation: Careers in Motion.

As Senior Procurement Executive, appointed by the Secretary, responsible for ensuring that acquisition and grant management policies, practices, and systems of the Department are in accordance with applicable laws, regulations and departmental policies. Acquisition management includes acquisition planning, contract compliance, purchasing, small and disadvantaged businesses, and cross servicing. Grant management includes grantee activities such as applications, property management, procurement procedures, indirect costs, audits and financial and progress reporting, as well as procedures used by the operating administrations to manage their grant programs.

#### **Major Duties:**

As Senior Procurement Executive, appointed by the Secretary, responsible for ensuring that acquisition and grant management policies, practices, and systems of the Department are in accordance with applicable laws, regulations and departmental policies. Acquisition management includes acquisition planning, contract compliance, purchasing, small and disadvantaged businesses, and cross servicing. Grant management includes grantee activities such as applications, property management, procurement procedures, indirect costs, audits and financial and progress reporting, as well as procedures used by the operating administrations to manage their grant programs.

#### Qualifications:

#### **Technical Qualifications**

- 1. Demonstrated experience running a procurement operation or other similar functional corporate office.
- 2. Knowledge of and experience in acquisition and grants techniques such as: strategic sourcing, competitive sourcing, acquisition workforce, e-gov, purchase cards, capital planning, socioeconomic and environmental programs. Experience in developing and implementing acquisition and grants policies and procedures (rule making).
- 3. Demonstrated ability to use the latest tools and techniques to evaluate organizational performance and internal controls for an acquisition organization. Experience in leading project teams to implement acquisition initiatives across large organizations.

#### How You Will Be Evaluated:

You will be evaluated on the technical qualifications and on the following Executive Core Qualifications:

ECQ 1 - LEADING CHANGE. This core qualification involves the ability to bring about strategic change, both within and outside the organization, to meet organizational goals. Inherent to this ECQ is the ability to establish an organizational vision and to implement it in a continuously changing environment.

Leadership Competencies:

1. Creativity and innovation

Develops new insights into situations; questions conventional approaches; encourages new ideas and innovations; designs and implements new or cutting edge programs/processes.

2. External Awareness

Understands and keeps up-to-date on local, national, and international policies and trends that affect the organization and shape stakeholders' views; is aware of the organization's impact on the external environment.

- 3. Flexibility
  - Is open to change and new information; rapidly adapts to new information, changing conditions, or unexpected obstacles.
- 4. Resilience

Deals effectively with pressure; remains optimistic and persistent, even under adversity. Recovers quickly from setbacks.

5. Strategic Thinking

Formulates objectives and priorities, and implements plans consistent with the long-term interests of the organization in a global environment. Capitalizes on opportunities and manages risks.

6. Vision

Takes a long-term view and builds a shared vision with others; acts as a catalyst for organizational change. Influences others to translate vision into action.

ECQ 2 - LEADING PEOPLE. This core qualification involves the ability to lead people toward meeting the organization's vision, mission, and goals. Inherent to this ECQ is the ability to provide an inclusive workplace that fosters the development of others, facilitates cooperation and teamwork, and supports constructive resolution of conflicts.

Leadership Competencies:

1. Conflict Management

Encourages creative tension and differences of opinions. Anticipates and takes steps to prevent counter-productive confrontations. Manages and resolves conflicts and disagreements in a constructive manner.

2. Leveraging Diversity

Fosters an inclusive workplace where diversity and individual differences are valued and leveraged to achieve the vision and mission of the organization.

3. Developing Others (New)

Develops the ability of others to perform and contribute to the organization by providing ongoing feedback and by providing opportunities to learn through formal and informal methods.

4. Team Building

Inspires and fosters team commitment, spirit, pride, and trust. Facilitates cooperation and motivates team members to accomplish group goals.

ECQ 3 - RESULTS DRIVEN. This core qualification involves the ability to meet organizational goals and customer expectations.

USAJOBS - Search Jobs

Page 3 of 5

Inherent to this ECQ is the ability to make decisions that produce high-quality results by applying technical knowledge, analyzing problems, and calculating risks.

Leadership Competencies:

1. Accountability

Holds self and others accountable for measurable high-quality, timely, and cost-effective results. Determines objectives, sets priorities, and delegates work. Accepts responsibility for mistakes. Compiles with established control systems and rules.

#### 2. Customer Service

Anticipates and meets the needs of both internal and external customers. Delivers high-quality products and services; is committed to continuous improvement.

#### 3. Declaiveness

Makes well-informed, effective, and timely decisions, even when data are limited or solutions produce unpleasant consequences; perceives the impact and implications of decisions.

#### 4. Entrepreneurship

Positions the organization for future success by identifying new opportunities; builds the organization by developing or improving products or services. Takes calculated risks to accomplish organizational objectives.

#### Problem Solving

Identifies and analyzes problems; weighs relevance and accuracy of information; generates and evaluates alternative solutions; makes recommendations.

#### 6. Technical Credibility

Understands and appropriately applies principles, procedures, requirements, regulations, and policies related to specialized expertise.

ECQ 4 - BUSINESS ACUMEN. This core qualification involves the ability to manage human, financial, and information resources strategically.

Leadership Competencies:

1. Financial Management

Understands the organization's financial processes. Prepares, justifies, and administers the program budget. Oversees procurement and contracting to achieve desired results. Monitors expenditures and uses cost-benefit thinking to set priorities.

#### 2. Human Capital Management

Builds and manages workforce based on organizational goals, budget considerations, and staffing needs. Ensures that employees are appropriately recruited, selected, appraised, and rewarded; takes action to address performance problems. Manages a multi-sector workforce and a variety of work situations.

#### 3. Technology Management

Keeps up-to-date on technological developments. Makes effective use of technology to achieve results. Ensures access to and security of technology systems.

**ECQ 5 - BUILDING COALITIONS.** This core qualification involves the ability to build coalitions internally and with other Federal agencies, State and local governments, nonprofit and private sector organizations, foreign governments, or international organizations to achieve common goals.

Leadership Competencies:

Page 4 of 5

#### **USAJUBS - Search Jobs**

- Partnering
   Develops networks and builds alliances; collaborates across boundaries to build strategic relationships and achieve common goals.
- Political Savvy
  Identifies the internal and external politics that impact the work of the organization. Perceives organizational and political reality and acts accordingly.
- Influencing/Negotiating
   Persuades others; builds consensus through give and take; gains cooperation from others to obtain information and accomplish goals.

Fundamental Competencies These competencies are the foundation for success in each of the Executive Core Qualifications.

#### Competencies:

1. Interpersonal Skills

Treats others with courtesy, sensitivity, and respect. Considers and responds appropriately to the needs and feelings of different people in different situations.

- 2. Oral Communication
  - Makes clear and convincing oral presentations. Listens effectively; clarifies information as needed.
- Integrity/Honesty
   Behaves in an honest, fair, and ethical manner. Shows consistency in words and actions. Models high standards of ethics.
- 4. Written Communication

Writes in a clear, concise, organized, and convincing manner for the intended audience.

5. Continual Learning

Assesses and recognizes own strengths and weaknesses; pursues self-development.

6. Public Service Motivation

Shows a commitment to serve the public. Ensures that actions meet public needs; aligns organizational objectives and practices with public interests.

#### Benefits:

You may participate in the Federal Employees Health Benefits program, with costs shared with your employer. More info: <a href="http://www.usajobs.gov/jobextrainfo.asp#FEHB">http://www.usajobs.gov/jobextrainfo.asp#FEHB</a>.

Life insurance coverage is provided. More info: http://www.usajobs.gov/jobextrainfo.asp#life

Long-Term Care Insurance is offered and carries into your retirement. More info: http://www.usajobs.gov/jobextrainfo.asp#ltcl

New employees are automatically covered by the Federal Employees Retirement System (FERS). If you are transferring from another agency and covered by CSRS, you may continue in this program. More info: <a href="http://www.usajobs.gov/jobextrainfo.asp#retr">http://www.usajobs.gov/jobextrainfo.asp#retr</a>

You will earn annual vacation leave. More info: http://www.usajobs.gov/jobextrainfo.asp#VACA

You will earn sick leave. More info: http://www.usajobs.gov/jobextrainfo.asp#SKLV

You will be paid for federal holidays that fall within your regularly scheduled tour of duty. More info: http://www.usajobs.gov/jobextrainfo.asp#HOLI

Opportunities are available in numerous locations and employees may transfer to new locations to further their career goals.

If you use public transportation, part of your transportation costs may be subsidized. Our human resources office can provide additional information on how this program is run.

**USAJUBS** - Search Jobs Page 5 of 5

You can use Health Care Flexible Spending Accounts for expenses that are tax-deductible, but not reimbursed by any other source, including out-of-pocket expenses and non-covered benefits under their FEHB plans. More Info: http://www.usajobs.gov/jobextrainfo.asp#FSA

Other Information:

You must submit all required information by the closing date. If materials are not received, your application will be evaluated solely on the information available and you may not receive full consideration or may not be considered eligible.

The materials you send with your application will not be returned.

If you fax your application, we will not consider it. If you email your application, we will not consider it.

Send only those materials needed to evaluate your application. Please do not place your application in a notebook or binder.

How To Apply:

You must submit 4 copies of your application so that it will be received by the closing date of the announcement.

Applicants must submit 4 copies of each of the following:

- A resume or an Optional Application for Federal Employment (OF 612). Although we do not require a specific format, certain information is required to determine if you are qualified.
- A narrative statement specifically addressing each of the technical qualifications and each of the five executive core qualifications (ECQs).

If you are a current or former federal employee with reinstatement eligibility, you must submit a copy of your last Notification of Personnel Action (SF50) showing your position, title, series, grade and eligibility. You do not need to submit the Executive Core Qualifications (ECQs).

Application mailed using government postage or through an internal federal government mail system will not be considered.

Contact Information:

Renee Marbury Phone: 2023664088

Or write:

Department Of Transportation **US** Department of Transportation

1200 New Jersey Avenue, SE, Room W83-427

Washington, DC 20590

US

What To Expect Next:

You will receive an email or letter confirming that we have received your application package.

EEO Policy Statement: http://www.usajobs.gov/eeo

Reasonable Accommodation Policy Statement: http://www.usajobs.gov/raps

Veterans Information: http://www.usajobs.gov/vi

Legal and Regulatory Guidance: http://www.usajobs.gov/lrg

**USAJOBS Control Number: 1766944** 

#### s.(b)(6)



From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Kelly, Misha

Sent: Subject: @SSA.GOV] Monday, February 01, 2010 4:23 PM

DRAFT OMB guidance on implementing Executive Order 13520

(Improper Payments)

This message is being sent on behalf of SSA OIG.

Please see the attached correspondence regarding DRAFT OMB guidance on implementing Executive Order 13520 (Improper Payments).

Please review the attachments and send any comments to ImproperPayments@ssa.gov and/or @ssa.gov by noon on Wednesday, February 3, 2010. We appreciate your cooperation and regret the brief timeframe allotted for reviewing this EO.

Also, feel free to contact me if you have any questions.

Thank you, Misha

Misha Kelly SSA OIG Congressional and Intra-Governmental Liaison Office: 202 358-6319

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From: Sent:	Council of IGs Liaisons [CIGIE-L @OIG.USDA.GO Monday, March 01, 2010 2:12 PI FW: CIGIE - GAO Annual Meetir	V] M	V] on behalf of JONES, MARK 9:00 a.m 12:00 noon
Subject:	1744, OIGIL - GAO Alfridat Midelli	ig - March 6, 2010,	3.00 a.m 12.00 noqn
For those of you that are by COB today.	planning to attend and have <u>no</u>	t yet responded, please	note that RSVPs are to be sent
Thanks			
Mark			
**************************************	***** This message has also b	een sent to the CIGIE	
<b>Sent:</b> Wednesday, Februar <b>To:</b> <u>CIGIE-LIAISONS@LIST</u>			f JONES, MARK
is information relating to	GAO meeting is scheduled for the meeting. If you have issue le me that information by Marc	s of interest that you we	9:00 a.m. to 12:00 noon. Below ould like considered for
DATE: Monday, March 8	, 2010		
TIME: 9:00 am to 12 noo	n (refreshments will be availab	le at 8:30 am)	
LOCATION: U.S. GAO, 4	41 G Street, N.W., Washington	n, D.C. 20548	! ! :
ROOM: Staats Briefing R	doom, 7th Floor, Room 7C13		
ATTENDEES: All IGs are GAO's Executive Commi	invited to attend, or a designattee and Team Managing Direc	ted representative of the tors will participate.	ne IG if they are unavailable.
RSVP BY March 1st: Ple and copy GAO's and copy GAO's (teleph	ease reply to Mark Jones at agga at family agga none ###################################	<u>@oig.usda.gov</u> o.gov (telephone #	v (telephone # 202/720-3389 )

Thanks

Mark D. Jones Acting Executive Director Council of the Inspectors General

(telephone #

PARKING: Please Contact of GAO if you require parking in the GAO Building at @gao.gov

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***	**************************************
	on Integrity and Efficiency

#### s.(b)(6)



From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Doulaveris, Agapi

@USPSOIG.GOV] Monday, May 03, 2010 1:38 PM

Sent: Subject:

Congressional Testimony -- USPS IG Testifies before the Senate--

\*\*\*Informational

Attachments:

USPS OIG Testimony 4-22-10.pdf

Hello Everyone,

\*\*\*Informational Sharing \*\*\*\*

On Thursday, April 22, Inspector General David C. Williams provided testimony for a hearing titled: "The Future of the Postal Service". The hearing was held by the Senate Subcommittee on Federal Financial Management, Government Information, Federal Services, and International Security. Testimony was also provided by Postmaster General John E. Potter; Phillip Herr, Director, Physical Infrastructure Issues, Government Accountability Office: and Ruth Y. Goldway, Chairman, Postal Regulatory Commission.

Hearing before the Subcommittee on Federal Financial Management, Government Information, Federal Services, and International Security Committee on Homeland Security and Governmental Affairs United States Senate



Oral Statement
On
"The Future of the U.S. Postal Service"

April 22, 2010

David C. Williams
Inspector General
United States Postal Service

Mr. Chairman and members of the Subcommittee, I appreciate the opportunity to appear today to discuss the financial situation facing the Postal Service. The fiscal condition is serious and the Postal Service has an ongoing aggressive plan to address it. A concern of my office is that the plan calls for huge simultaneous actions across a very broad and fast moving front. These will produce significant project management challenges, as well as, unintended consequences among the initiatives that now include:

- Flats Sequencing System
- Intelligent Mail Barcode
- Plant network and post office optimization
- 6 to 5 day mail delivery
- And a major transformation of its sales and marketing effort.

A second concern is that a large portion of the Postal Service financial loss is not a result of the Postal Service business model or the Postal Accountability and Enhancement Act of 2006 (PAEA). We believe that \$7 billion of the expected \$11 billion loss this year is a mischarge by the federal government against the Postal Service. In earlier years, the mischarge accounted for all of the losses and the absence of profitability anticipated in PAEA. Until the Postal Service is no longer bled white by the federal government before it opens its doors for business, identifying challenges and constructing solutions are highly prone to error. We may be fixing the wrong things and learning the wrong lessons. For instance:

- Is the Postal Service facing a \$4 billion or an \$11 billion loss this year?
- Does the Postal Service have a debt to the treasury or owe nothing?

These issues are not difficult to grasp or to correct. While the solutions are being found, I do not believe contributing to benefit plans that appear to be overfunded is prudent during this financial crisis.

This year Congress directed the Postal Service, OPM, and OMB to develop "a fiscally responsible legislative proposal" for Postal Service benefit payments. My office has identified three areas for resolution:

- An exaggerated 7 percent health care inflation forecast, instead of the 5
  percent industry standard, resulting in an overpayment of \$13.2 billion by
  2016;
- An excessive 100 percent pension benefit plan prefunding requirement compared to OPM's own prefunding level of 41 percent and the S&P 500's,
   80 percent rate. Even using the higher 80 percent funding goal would result in a \$52 billion surplus.
- o Lastly, the Postal Service Pension Fund was overcharged \$75 billion, so that employees could retire at promised levels. When the Post Office Department became the Postal Service, employees that belonged to the Federal Pension Fund now contributed to the Postal Service. Retirement costs were divided according to the number of years employees had belonged to each fund. However, the Federal Pension Fund paid for retirements based on 1971 salaries, not final salaries. The Federal Pension Fund collected full contributions, but paid only partial benefits.

OPM has explained that these mischarges were in response to what they believed to be the will of Congress expressed in 1974 legislation. However, the 1974 language was repealed by Congress in 2003, when large overpayments were discovered. At that time OPM inexplicably had not detected a 41 percent overfunding error in this \$190 billion pension fund. Congress directed OPM to use its authority to oversee the reforms using accepted "dynamic assumptions" that include pay increases and inflation. OPM switched to dynamic funding for the Postal Service portion, but did not for their share. The Postal Service was forced to pay the \$75 billion difference.

Resolving these issues would provide an accurate map of financial challenges that require resolution. The resolution would also allow the Postal Service to execute its plan at a safer velocity less prone to error, and at a pace where unintended consequences can be identified and resolved.

My office does believe that long-term solutions are needed to effectively address a few critical areas. These include the optimization of the network of plants and post offices and changing its rigid work rules to match the ebb and flow of customers and mail. In addition, simplified pricing is needed to replace the over 10,000 prices contained in the 1,700 page customer manual to encourage new customers and improve revenue accountability. These will allow Postal Service operations to closely fit business opportunities.

A significant success factor for leadership through the journey to 2020 will be fairness, transparency, and a single focus on reform. Postal stakeholders have demonstrated they are responsible and dedicated, but they deserve assurance that everyone is lifting and sharing responsibilities for needed actions. It is important to understand that accommodations made outside the interests of the nation can easily become the pebbles that cause a crippling avalanche halting actions that the Postal Service must take.

### s.(b)(6)



From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Roellig, Uill

Sent: Subject: @RRB.GOV) Tuesday, June 01, 2010 9:48 AM

Office of Inspector General for the Railroad Retirement Board's the Congress

Semiannual Report to

Good Morning-

The Office of Inspector General for the Railroad Retirement Board has posted their recent Semiannual Report to the Congress. It may be accessed through the library section of our website (RRB Office of the Inspector General Library ). Please feel free to contact me at you have any questions.

Jill Roellig **CIGIE Liaison RRB-OIG** 

**KEEERRAL DOCUMENTS** 

Page(s) 000183 to/à 000190

from 10:00 -

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From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK

@OIG.USDA.GOV

Sent: Subject: Wednesday, September 01, 2010 2:35 PM

FW: September CIGIE Monthly Meeting Moved to September 30, 2010,

12:00, Ft. McNair, Washington, DC

Hello,

Name of attendee:

Level of security clearance:

Event POC: Mark Jones

Date of event: September 30, 2010

Purpose: Council of the Inspectors General on Integrity and Efficiency's (CIGIE) meeting

Please contact me



if you have any questions.

Mark

From: JONES, MARK

Sent: Tuesday, August 31, 2010 8:22 AM

To: 'CIGIE@list.nih.gov'

Cc: 'CIGIE-LIAISONS@llst.nih.gov'; @ @flra.gov'

Subject: September CIGIE Monthly Meeting Moved to September 30, 2010, from 10:00 - 12:00, Ft. McNair, Washington,

DC

As mentioned at the last month's CIGIE meeting, the September monthly meeting is being moved to Thursday, September 30, 2010, from 10:00 a.m. to 12:00 noon. The meeting will be held in Building 62 at Ft. McNair army post in Southwest Washington, DC. The first half of this meeting will entail a classified presentation/briefing on cyber security and counter intelligence at the Secret, non-Foreign, level. Thus, in the near future we will be requesting that your Security office provide necessary information relating to the passing of your clearance to attend the meeting. Due to the nature of this meeting, we request that the number of attendees outside of principle members be kept to a minimum.

Additionally, details relating to the meeting location, such as, room name, map of facility, etc., will be provided in a later email.

Please contact me at ( , if you have any questions.

Thanks

Mark

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones

@CIGIE.GOVJ

Wednesday, December 01, 2010 11:28 AM

Sent: Subject:

FW: Florida Office of Financial Regulation Inspector General

Vacancy

Importance:

High

Following is provided as information for any interested parties.

----Original Message-----

From: [mailto: @flofr.com]

To: Mark Jones

Subject: Florida Office of Financial Regulation Inspector General Vacancy

Importance: High

Florida Office of Financial Regulation (OFR) OFR = Outstanding Financial Regulators!

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

Florida Office of Financial Regulation INSPECTOR GENERAL Tallahassee, FL

The Florida Office of Financial Regulation (OFR) is seeking a qualified Inspector General. The position is located in Tallahassee. Some travel is required (less than 25%), as the Office has eight locations throughout Florida. Pursuant to section 20.055 Florida Statutes, the Inspector General shall possess the following qualifications:

- \* A bachelor's degree from an accredited college or university with a major in accounting, or with a major in business which includes five courses in accounting, and five years of experience as an internal auditor or independent post auditor, electronic data processing auditor, accountant, or any combination thereof. The experience shall at the minimum consist of audits of units of government or private business enterprises, operating for profit or not for profit; or
- \* A master's degree in accounting, business administration, or public administration from an accredited college or university and four years of experience as required in s. 20.055 (4)(a), F.S.; or
- \* A certified public accountant license issued pursuant to Chapter 473 or a certified internal audit certificate issued by the institute of Internal Auditors or earned by examination, and four years of experience as required in s.

20.055 (4)(a), F.S.

A Certified Inspector General is preferred. Fluency in Spanish is a plus. Salary range \$70-80K, based on experience and qualifications.

This will be a managerial appointment to a Senior Management Service (SMS) position. The appointee will be a member of the executive management team of the agency. Benefit package information can be found at http://www.myflorida.com/mybenefits/

Duties include: Managing, directing and supervising the activities of the Office of the Inspector General (three FTEs total, including the IG); planning, performing, reporting and reviewing all classes of audits and investigations in accordance with the appropriate standards on a statewide basis, reporting directly to the Commissioner. This position manages independent investigations into allegations against the Agency's employees for violations of

statutes, administrative rules, or agency policy. This position is also responsible for administration of investigations into complaints or information that falls within the definition provided in Chapter 112.3187, the Whistleblower Act, and in accordance with standards adopted by the State of Florida Inspectors General community; directs and evaluates programs designed to measure the effectiveness of the Office's programs; directs management and administrative reviews of Office programs; and assesses the efficiency of the organizational structure, functions, and operating policies of the Florida Office of Financial Regulation.

Send resume to Bill Spann, OFR Chief of Staff at

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Not Relevant Closing: Friday December 10, 2010

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The Office of Inspector General for the Railroad Retirement Board's April 1, 2010 - September 30, 2010 Semiannual Report to the Congress is available on our website at

Jill Roellig

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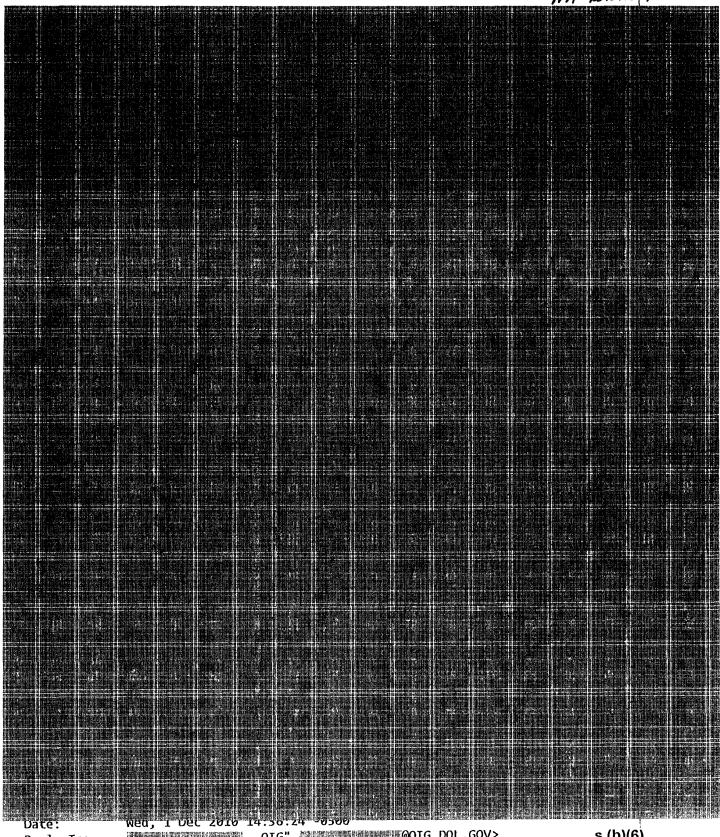
Management Analyst

CIGIE Liaison

Office of Inspector General for the Railroad Retirement Board

Not Relevant 000194

Not Relevant



Council of IGs Liaisons <CIGIE-LIAISONS@LIST.NIH.GOV>
'HOLLING OF THE DOL-OIG
Semiannual Report for the DOL-OIG s.(b)(6)Reply-To:

Sender: s.(b)(6)

From: Subject:

s.(b)(6)

s.(b)(6)

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Content-Type: text/plain; charset=s-ascii"

Content-Transfer-Encoding: quoted-printable

The Department of Labor-Office of Inspector General's Semiannual Report to Congress (April 1, 2010 - September 30, 2010) is available on our website at http://www.oig.dol.gov/public/semiannuals/64.pdf. If you have any questions or would like to receive a printed copy of this report, please contact me.

s.(b)(6)

Senior Program Analyst

Division of Congressional Liaison and Communications

Office of Inspector General, U.S. Department of Labor

200 Constitution Ave. NW, Rm. S-5506

Washington, DC 20210

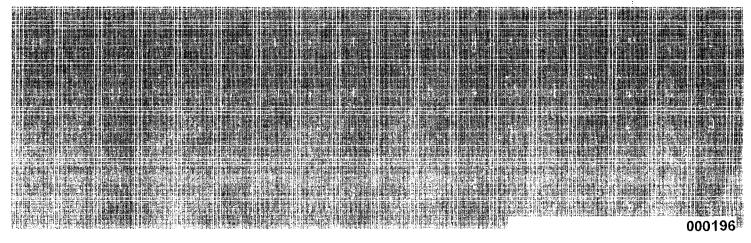
office:

fax: 202/693-7020

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@oig.dol.gov

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Date:

Wed, 1 Dec 2010 14:43:59 -0500

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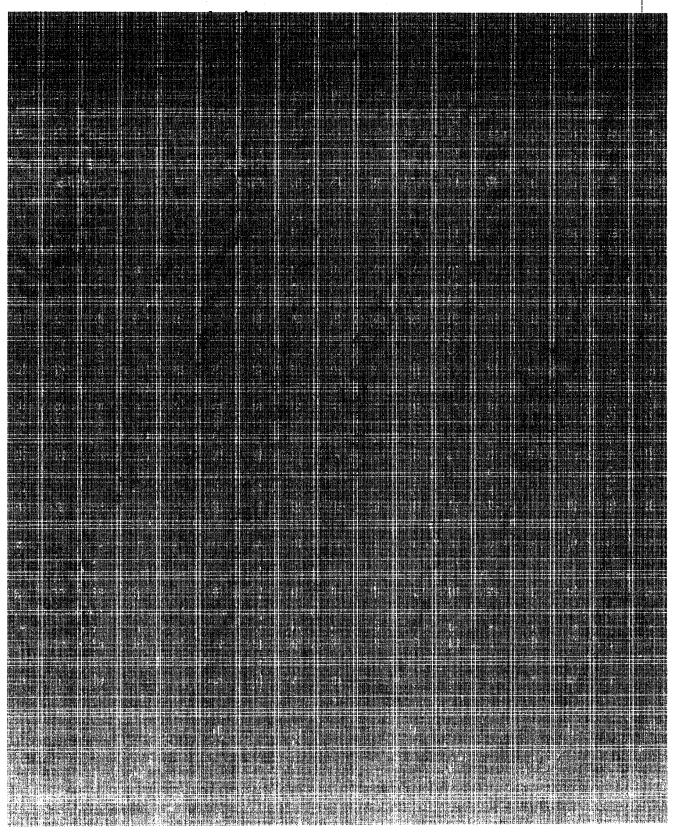
Reply-To: Sender: From:

Subject:

"Rivera-Fournier, Alberto R." @GPO.GOV>
Council of IGs Liaisons <CIGIE-LIAISONS@LIST.NIH.GOV> 

GPO OIG Semiannual Report to Congress

not relevant



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000201 to/à 000206

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From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones

**Maria de la Cigie.Góvj** 

Sent: Subject: Wednesday, January 05, 2011 8:18 AM Executive Director for the Training Institute

I am very pleased to announce the selection of Thomas Caulfield for the position of Executive Director for the Training Institute. Tom will be transferring to CIGIE from the National Reconnaissance Office's Office of Inspector General where he has led their Investigations program as the Assistant Inspector General. In addition to his work as AIG/I, Tom has been involved in the development of several training programs and components, as well as managed and instructed various programs and course segments. He brings a great deal of experience to CIGIE both with his knowledge of the Inspector General community and his experience in the development and instruction of several educational programs.

Please join me in welcoming Tom to CIGIE.

Mark

Mark D. Jones
Executive Director
Council of the Inspectors General
on Integrity and Efficiency



From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones

@CIGIE.GOV] Tuesday, February 01, 2011 12:03 PM

Sent: Subject:

CIGIE's Management Analyst

I am very pleased to announce the selection of previously worked for the Department of Defense's Department of the Army casualty program. brings a great deal of knowledge and experience with her in the areas of administrative and management operations, including procedures development, research and analysis.

Please join me in welcoming to CIGIE.

Mark

Mark D. Jones
Executive Director
Council of the Inspectors General
on Integrity and Efficiency

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From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of

Sent:

[32] @SSA.GOV] Tuesday, March 01, 2011 3:14 PM

Subject:

Improper Payment Guidance related to OIG requirements - Any p.m. WEDNESDAY MARCH 2nd

comments? DUE-3

Importance:

High

To CIGIE members: Below is some draft guidance from OMB regarding Inspector General requirements under the Improper Payment Elimination and Recovery Act (IPERA). If you have any comments on it, please let me know by 3 p.m. on Wednesday (March 2<sup>nd</sup>). This will give me time to consolidate comments and provide them to OMB by the 5 p.m. deadline. Thanks. Judy

SSA OIG/Office of Audit

Phone:

Email:

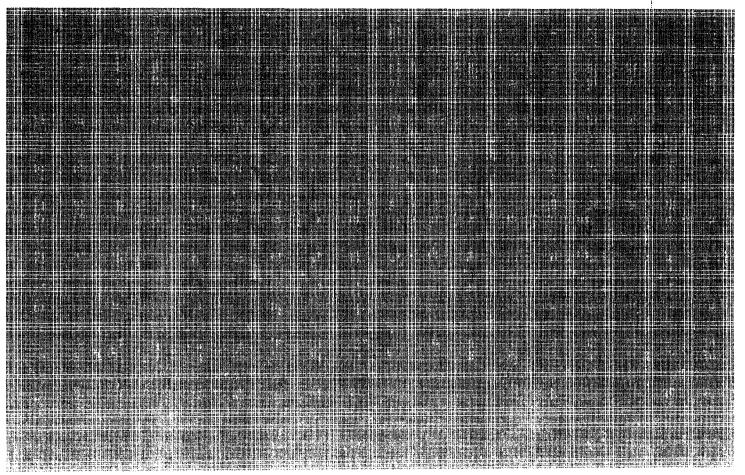
From: @omb.eop.gov]

Sent: Tuesday, March 01, 2011 3:01 PM To: Lawson, Rona; Schaeffer, Steve; Stone, Gale; Kelly, Misha; Lynge, Tracy;

Subject: IPERA Guidance - Follow Up Questions

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## Page(s) 000210 to\à 000211

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of the Freedom of Information and/or Privacy Act

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From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones

@CIGIE.GOV]

Sent: Subject: Friday, April 01, 2011 8:57 AM

Attachments:

2011 Awards Program Call for Nominations -- Suspense June 1, 2011

Call for Nominations Memo.pdf; CIGIEAwardCriteria.doc; CIGIE Database Instructions -

2011.doc

The following and attached is being sent on behalf of David Williams and Paul Martin, co-leads for the 2011 Annual Awards Program.

The Council of the Inspectors General on Integrity and Efficiency (CIGIE) is now accepting nominations for the 2011 CIGIE Awards Program. This year's awards ceremony will be held at 10:00 a.m. on Tuesday, October 18, 2011, at the Andrew W. Mellon Auditorium located at 1301 Constitution Avenue, NW, Washington, DC.

The deadline for all nominations is Wednesday, June 1, 2011. The award criteria and instructions for accessing the database are attached. Please review the award criteria closely before submitting nominations to ensure that all nominations meet the criteria. This year, those offices submitting nominations for the Special Category Awards (e.g., Alexander Hamilton Award, Gaston L. Gianni, Jr., Better Government Award, etc.) have the option of submitting these nominations for both the particular Special Category Award and for an Award for Excellence category. However, if the nomination is selected for the particular Special Category Award submitted the nominee will not receive an Award for Excellence. If choosing to submit a nomination for both awards the nomination must be submitted twice in the database, once for each award. Additionally, nominating offices should consider the focus of the nomination statement for the particular award the nomination is submitted.

If you have other questions about using the database, please e-mail CIGIE staff at <u>CIGIE.Awards@cigie.gov</u> or contact them by telephone at (202) 292-2600.

Please see the attached memo announcing the program.



APR 1 200

## MEMORANDUM FOR ALL MEMBERS OF THE COUNCIL OF THE ENSPECTORS GENERAL ON INTEGRITY AND EFFICIENCY

Subject: 2011 CIGIE Awards Program

The Council of the Inspectors General on Integrity and Efficiency (CIGIE) is now accepting nominations for the 2011 CIGIE Awards Program. This year's awards ceremony will be held at 10:00 a.m. on Tuesday, October 18, 2011, at the Andrew W. Mellon Auditorium located at 1301 Constitution Avenue, NW, Washington, DC.

The deadline for submission of all nominations is Wednesday, June 1, 2011. The award criteria and instructions for accessing the database are attached. Please review the award criteria closely before submitting nominations to ensure that all nominations meet the criteria.

If you have other questions about using the database, please e-mail CIGIE staff at

We look forward to the participation of all Council members in this year's awards program. Please contact either of us if you have a recommendation for a keynote speaker or suggestions to improve the awards ceremony. Thank you.

David C. Williams Inspector General U. S. Postal Service Paul K. Martin Inspector General National Aeronautics and Space Administration

PLOXMA

Attachments



#### 2011 Awards Program

Offices submitting nominations for the Special Category Awards (e.g., Alexander Hamilton Award, Gaston L. Gianni, Jr., Better Government Award, etc.) have the option of submitting these nominations for both the particular Special Category Award and for an Award for Excellence category. However, if the nomination is selected for the particular Special Category Award submitted the nominee will not receive an Award for Excellence. If choosing to submit a nomination for both awards the nomination must be submitted twice in the database, once for each award. Additionally, nominating offices should consider the focus of the nomination statement for the particular award the nomination is submitted.

AWARD	ELIGIBILITY	CRITERIA
Alexander Hamilton Award  One awardee selected from the CIGIE member entities.	Any office, group (including interagency groups), or individual employees from CIGIE member entities.	The individual or group must have demonstrated outstanding achievements in improving the integrity, efficiency, or effectiveness of executive branch agency operations. This is the highest award to be bestowed; the selection is made by the Executive Committee. All OIG work must be complete or the work product issued when the nomination is submitted.
Gaston L. Gianni, Jr., Better Government Award  One awardee selected from the CIGIE member entities.	Any office, group (including interagency groups), or individual employees from within or outside IG community.	The work and behavior of the individual or group must have demonstrated courage, determination, and integrity that contributed to the public's confidence in Government. The recipient's efforts, accomplishments, or actions must have enhanced the public's confidence and exemplified the highest ideals of Government service as envisioned by the tenets of the Inspector General Act and the values of our mission: honor, honesty, and integrity. The Executive Committee makes this selection.

AWARD	ELIGIBILITY	CRITERIA
Sentner Award for Dedication and Courage  One awardee selected from the CIGIE member entities.	Any office, group (including interagency groups), or individual employees from CIGIE member entities.	The individual or group must have demonstrated uncommon selflessness, dedication to duty, or courage while performing OIG duties. This award is given in memory of William "Buddy" Sentner, an agent with the Department of Justice, OIG, who lost his life while performing his law enforcement duties. The Executive Committee makes this selection.
Glenn/Roth Award for Exemplary Service  One awardee selected from the CIGIE member entities.	Any office, group (including interagency groups), or individual employees from the CIGIE member entities.	The work and behavior of the individual or group must have demonstrated value to the Congress. For example, the recipient's efforts could have enhanced the ability of Congress to enact legislation or to perform oversight that improves the effectiveness and efficiency of Government programs. The awardees must be those in the IG community who, in addition to serving their Department or Agency, serve the Congress with distinction. All OIG work must be complete or the work product issued when the nomination is submitted. The Executive Committee makes this selection.
June Gibbs Brown Career Achievement Award One awardee selected from the CIGIE member entities.	Any individual employee from a CIGIE member entity. The nominee must have a career of at least 10 years in the IG community to be eligible. The nominee is eligible on departure from CIGIE.	The individual must have made sustained and significant contributions to the mission of Inspectors General throughout his or her career. The Executive Committee makes this selection.

AWARD	ELIGIBILITY	CRITERIA
Award for Individual Accomplishment One awardee selected from the CIGIE member entities.	Any employee of a CIGIE entity.	The individual must have made sustained contributions to the CIGIE over a period of time or demonstrated outstanding leadership of projects or events that contribute to the CIGIE mission. The Executive Committee makes this selection.
Barry R. Snyder Joint Award  One awardee selected from all nominations received.	Groups (including interagency groups) which must include members from more than one member entity.	The groups must have made significant contributions through a cooperative effort in support of the mission of the CIGIE. The Executive Committee makes this selection.
Awards for Excellence  Categories: Administrative Support Audit Employee Protections Evaluations Government Ethics Investigation IT Law and Legislation Management Multiple Disciplines Special Act Multiple awardees selected from CIGIE member nominations.	Any office, group (including interagency groups), or individual employees from CIGIE member entities.  Note: Where teams include multiple backgrounds, the nominating agency must select a category to review the award or indicate that it is in the "Multiple Disciplines" category. Special Act awards are for those nominations that do not easily fit one of the other categories.	The individual or group must have achievements that are so unusual or distinguished as to be at the forefront of the community. The achievements must be significant as to the subject, scope, or outcome. The achievements are instructive and are of general interest beyond one agency. All OIG work must be complete or the work product issued when the nomination is submitted. Selections are made by CIGIE panels.

## INSTRUCTIONS FOR ACCESSING THE CIGIE AWARDS DATABASE

All nominations for 2011 awards must be made electronically using the CIGIE awards database.

In an effort to respond in a timely way to any questions or concerns about the 2011 CIGIE awards program/process, an e-mail account has been set up, which will be monitored at all times. Questions or concerns should be sent to CIGIE.Awards@cigie.gov.

Each agency will be allotted two user accounts. Once the users have registered, they will have access to the system for submitting award nominations. To register, users must first go to the registration site at <a href="https://www.oigawards.org/register">https://www.oigawards.org/register</a>. The registration site requires a password. The users should enter the word (case sensitive). The users will be asked to provide the required information. When registration is successful, an automatic e-mail confirming access to the system will be generated.

The system can be accessed only by authorized registered users at the following Web site: https://www.oigawards.org.

All users must register again for 2011. A password from a previous year will not allow access to the database.

PLEASE NOTE: Offices submitting nominations for the Special Category Awards (e.g., Alexander Hamilton Award, Gaston L. Gianni, Jr., Better Government Award, etc.) have the option of submitting these nominations for both the particular Special Category Award and for an Award for Excellence category. However, if the nomination is selected for the particular Special Category Award submitted the nominee will not receive an Award for Excellence. If choosing to submit a nomination for both awards the nomination must be submitted twice in the database. Additionally, nominating offices should consider the focus of the nomination statement for the particular award the nomination is submitted.

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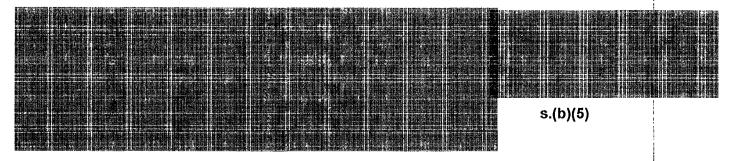
From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Tonie Jones

Sent: Subject: @ARTS.GOV] Monday, May 02, 2011 11:23 AM **Human Resource Service Providers** 

Good morning,

We are seeking possible alternatives for OIG human resource activities provided by the agency.



Thank you.

Tonie Jones

Inspector General National Endowment for the Arts 1100 Pennsylvania Avenue, NW, Suite 601 Washington, DC 20506

Phone: Fax: 202-682-5649

Cell:

Email: @arts.gov

s.(b)(6)



From: Sent:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Lagda, Jeffrey - OIG

@OIG.DOL.GOV] Wednesday, June 01, 2011 7:44 AM

Subject:

DOL OIG Semiannual report - (October 2010-March 2011)

The Department of Labor - Office of Inspector General's Semiannual Report to Congress for the period October 1, 2010 through March 31, 2011, is available on our website at:

http://www.oig.dol.gov/public/semiannuals/65.pdf

Please feel free to contact me if you have any questions.

Take care.

Jeffrey A. Lagda Senior Program Analyst Division of Congressional Liaison and Communications Office of Inspector General, U.S. Department of Labor 200 Constitution Ave. NW, Rm. S-5506 Washington, DC 20210

office: fax: 202/693-7020

@oig.dol.gov

s.(b)(6)



From: Sent: Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones

goldie.GÖV] Friday, July 01, 2011 9:31 AM

Subject:

FW: CFO Act Report

Attachments: CFO Act Report Formatted 6-28-11.doc

s.(b)(6)

The following and attached is sent on behalf of Jon Rymer.

The Improper Payments Elimination and Recovery Act of 2010 requires the Chief Financial Officers (CFO) Council and Council of the Inspectors General on Integrity and Efficiency to issue a joint report focusing on the CFO Act of 1990. Jim Taylor, the CFO at the Department of Labor, and I have been responsible for leading the effort to develop and write the report. The purpose of the report is to present lessons learned from the Act and any legislative and regulatory compliance framework changes needed to Federal financial management-all in the interest of optimizing Federal agency efforts in financial reporting and internal controls.

We are now circulating a draft of the report to the IG and CFO communities. We are sending a draft of the report to FAEC members as well.

Please <<CFO Act Report Formatted 6-28-11.doc>> let me know if you have any comments or concerns about the draft report by July 8th.

Thank you,

Jon T. Rymer
Inspector General
Federal Deposit Insurance Corporation

## The Chief Financial Officers Act of 1990—20 Years Later

Report to the Congress and the Comptroller General

Prepared by
The Chief Financial Officers Council
and
The Council of the Inspectors General on Integrity and Efficiency

July 2011



I think it an object of great importance...to simplify our system of finance, and to bring it within the comprehension of every member of Congress...the whole system [has been] involved in impenetrable fog. [T]here is a point...on which I should wish to keep my eye...a simplification of the form of accounts...so as to bring everything to a single centre[;] we might hope to see the finances of the Union as clear and intelligible as a merchant's books, so that every member of Congress, and every man of any mind in the Union, should be able to comprehend them to investigate abuses, and consequently to control them.

Thomas Jefferson April 1802

## Page(s) 000224 to\à 000250

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of the Freedom of Information and/or Privacy Act

# Management Legislation

## KEY FEDERAL FINANCIAL MANAGEMENT LEGISLATION

1921	Budget and Accounting Act
1950	Accounting and Auditing Act
1974	Budget Impoundment and Control Act
1978	Inspector General Act, as amended
1982	Federal Managers' Financial Integrity Act of 1982
1982	Debt Collection Act (Debt Collection Improvement Act of 1996)
1982	Prompt Payment Act
1984	Single Audit Act (Single Audit Act Amendments of 1996)
1990	CFO Act
1990	Federal Credit Reform Act
1990	Cash Management Improvement Act
1993	Government Performance and Results Act (Amended in 2010)
1994	Government Management Reform Act
1996	Federal Financial Management Improvement Act
1996	Clinger-Cohen Act
2000	Government Information Security Reform Act
2002	Federal Information Security Management Act
2002	Accountability of Tax Dollars Act
2002	E-Government Act
2003	Improper Payments Information Act
2006	Federal Funding Accountability and Transparency Act
2009	American Recovery and Reinvestment Act
2010	Patient Protection and Affordable Care Act (Title VI)
2010	Improper Payments Elimination and Recovery Act
2010	Government Performance and Results Modernization Act

### **Other References**

Answering the Right Question at The Right Time Wendy M. Payne, CGFM, CPA Journal of Government Financial Management, Spring 2011, p. 14-20

Exploring the Value of Financial Statement Audits
Douglas A. Brooks, Ph.D.

Journal of Government Financial Management, Spring 2011, p. 38-43

The CFO Act Turns 20 Years Old: As We Blow Out the Candles Jeffrey C. Steinhoff, CGFM, CPA, CFE, and John R. Cherbini, MBA, CGFM, CPA

Journal of Government Financial Management, Winter 2010, p. 10-24

1990-2010: Perspectives from the First Controller Edward Mazur, MBA, CPA Journal of Government Financial Management, Winter 2010, p. 26-31

Current Systems Considerations, Modernization and Achieving Compliance Robert Maitner, Jr., CGFM, PMP Journal of Government Financial Management, Winter 2010, p. 38-44

2010 CFO Survey: Increasing ROI with Streamlined Communications and a Reduced Financial Footprint Clifton A. Williams, CGFM, CPA Journal of Government Financial Management, Winter 2010, p. 46-50

Financial Reporting Model Task Force – Report to the FASAB, December 22, 2010

CFO Act of 1990, Driving the Transformation of Federal Financial Management – GAO, November 17, 2005

The Chief Financial Officers Act, A Mandate for Federal Financial Management Reform – GAO, September 1991

## Abbreviations and Acronyms

CGFM	Certified Government Financial Manager
CIGIE	Council of the Inspectors General on Integrity and Efficiency
FASAB	Federal Accounting Standards Advisory Board
FMFIA	Federal Managers Financial Integrity Act of 1982
GAO	Government Accountability Office
IG	Inspector General
OIG	Office of Inspector General
OMB	Office of Management and Budget

on integrity and efficiency Council of the Council of the





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From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Gross, David R., OIG

Sent:

Subject:

Re: Performance Measurement for Audit Products Survey

Please note that the phone number for Ms. Lorin Venable in the message below was incorrect. The correct number is s.(b)(6)

R/

Dave

----Original Message----

From: Council of IGs Liaisons [mailto:CIGIE-LIAISONS@LIST.NIH.GOV] On Behalf Of Gross, David R., OIG DoD

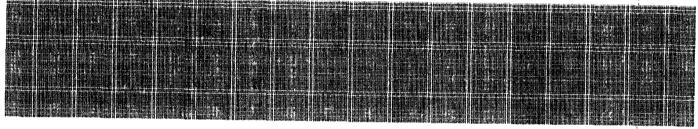
Sent: Thursday, July 28, 2011 12:35 PM

To: CIGIE-LIAISONS@LIST.NIH.GOV

Subject: Performance Measurement for Audit Products Survey

The DoD OIG is continuously looking for ways to improve our performance measures, specifically those related to timeliness and relevance of our audit products. Therefore, as we prepare for the FY 2012 performance year, we are requesting information on performance measurement. Specifically, we would like to know for audit products:

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Please send responses to Lorin Venable by COB Friday, August 5th, at phone was a second of the seco

@dodig.mil,

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R/

Dave

David Gross

Strategic Planning & External Affairs / CIGIE Liaison, Office of Inspector General, Department of Defense



From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Stein, Elise K

(OIG/IO) @ @OIG.HHS.GOV]

Sent:

Thursday, September 01, 2011 2:44 PM

Subject:

FW: OIG Vacancies Posted (AIG/OI & Staff Assistant/OAS)

Please share with colleagues!

Elise Stein, MPH

phone: email: @oig.hhs.gov

From: OIGHRinformation

Sent: Thursday, September 01, 2011 2:40 PM

To: ALL IO; ALL OAS; ALL OCIG; ALL OEI; ALL OI; ALL OMP Subject: OIG Vacancies Posted (AIG/OI & Staff Assistant/OAS)

Good afternoon,

The HHS Office of Inspector General is recruiting for the position(s) listed below. If you are interested, you are encouraged to apply by clicking on the link below. Please help us with our outreach efforts by sharing this information with others within your respective networks who might be interested in applying. Thank you.

#### ➤ View all current OIG vacancies on USAJobs.gov. <

Position: Assistant Inspector General for Investigations (ES-1811)

Organizational Location:

Office of Investigations

**Duty Station:** 

Washington, DC metro area – 1 vacancy

Who May Apply:

This vacancy is open to all qualified individuals within the civil service,

including current SES members and those who are eligible for noncompetitive

appointment or reinstatement to the SES. U.S. Citizenship is required.

**Opening Period:** 

Thursday, September 1, through Thursday, September 29, 2011

Link to MP announcement:

HHS OIG SES 1811 528756

Position:

Staff Assistant (GS-0301-11/12)

**Organizational Location:** 

Office of Audit Services

**Duty Station:** 

Washington, DC metro area - 1 vacancy

Who May Apply:

This vacancy is advertised under merit promotion (MP) procedures for current

Title 5 Federal employees and status candidates. U.S. Citizenship is required.

**Opening Period:** 

Wednesday, August 31, through Wednesday, September 14, 2011

Link to announcement:

HHS-OIG-511720-SC

Human Capital Division Office of Management and Policy HHS Office of Inspector General

#### s.(b)(6)

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Mark Jones

Sent: Subject: @CIGIE.GOV] Monday, October 03, 2011 8:03 AM

CIGIE Awards Ceremony - Tuesday, October 18, 2011

Attachments: CIGIE Awards Ceremony Flyer.doc

We are fast approaching the 2011 CIGIE Awards Ceremony. Attached is a flyer announcing the Ceremony and below are the details for the Awards Ceremony.

- The Council of the Inspectors General on Integrity and Efficiency Awards Ceremony will be field on Tuesday, October 18, 2011, at 10:00 am, in the Andrew Mellon Auditorium, 13th and Constitution Avenue, NW. Washington, DC 20460.
- PLEASE NOTE: All individuals accepting an award plaque on stage must check-in at the registration table between 9:00-9:15 am on the day of the ceremony. If the accepter has not checked in on time they will not be able to accept the plaque on stage.
- All accepters and IG's will have reserved scating.
- As mentioned previously, only one plaque will be presented for each group award. If the name of the individual who will represent the group and accept the award at the ceremony changes, please notify us at cigie.awards@cigie.gov, as soon as possible.

This email is also being sent to the CIGIE Liaisons, who we are asking to distribute the attached flyer and once again ensure that all individual award winners have been notified.

Thank you.

Mark

Mark D. Jones **Executive Director** Council of the Inspectors General on Integrity and Efficiency

# REMINDER!! REMINDER!! REMINDER!! REMINDER!! REMINDER!!



What: CIGIE Annual Awards Ceremony

Where: Andrew W. Mellon Auditorium

13<sup>th</sup> & Constitution NW, Washington, DC

When: Tuesday, October 18, 2011, 10:00 am

Those accepting awards must check-in at the registration tables between 9:00 and 9:15 am. Award accepters and Inspectors General have reserved seating.

Metro: Federal Triangle (Orange/Blue lines)

Exit the Metro at the top-level, turn left through the courtyard towards Constitution Avenue, the auditorium is on your right.

**Parking:** Nearby garages entering the International Trade Center (Ronald Reagan Building) entrances on 14<sup>th</sup> street.

Come and Support your Department/Agency Winners!!

For more information, contact your agency POC or Brett Wilson, CIGIE, 202-292-2604

(brett.wilson@cigie.gov)



REMINDER!! REMINDER!! REMINDER!!
REMINDER!! REMINDER!! REMINDER!!

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Stein, Elise K

(OIG/IO) @OIG.HHS.GOV]

Sent:

Tuesday, November 01, 2011 2:09 PM

Subject: FW: OIG Vacancies Posted on USAJobs (OI, Investigations Analyst)

Please share with colleagues. Thanks!

Elise Stein, MPH

phone: @ooiq.hhs.gov

From: OIGHRinformation

Sent: Tuesday, November 01, 2011 11:52 AM

To: ALL IO; ALL OAS; ALL OCIG; ALL OEI; ALL OI; ALL OMP

Subject: OIG Vacancies Posted on USAJobs (OI, Investigations Analyst)

The HHS Office of Inspector General is recruiting for the position(s) listed below. If you are interested, you are encouraged to apply by clicking on the link below. Please help us with our outreach efforts by sharing this information with others within your respective networks who might be interested in applying. Thank you.

Position:

Investigations Analyst (GS-1801-07/11; promotion potential to

GS-13)

Organizational Location:

Office of Investigations

**Duty Station:** 

Baltimore, MD metro area - 1 vacancy

Who May Apply:

This vacancy is advertised under merit promotion (MP) procedures for current Title 5 Federal employees and status candidates & delegated examining (DE) procedures for nonstatus candidates. U.S. Citizenship is required. Candidates who wish to

be considered under both procedures must apply to both

vacancies.

Opening Period & Link to

Monday, October 31, through Monday, November 21, 2011

MP announcement:

HHS-OIG-MP-12-553296

Opening Period & Link to

Monday, October 31, through Monday, November 21, 2011

DE announcement:

HHS-OIG-DE-12-552431

Human Capital Division | Office of Management and Policy | HHS Office of Inspector General

#### s.(b)(6)

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of John Simms @NARA.GOV]
Thursday, December 01, 2011 6:27 AM
NARA OIG Semiannual Report

Sent:

Subject: Attachments: NARA OIG SAR Apr to Sep 2011.pdf

Good Morning,

Attached please find the National Archives OIG's Semiannual Report to Congress for the period from April 1, 2011 through September 30, 2011. Thank you.

Respectfully,

John Simms Counsel to the Inspector General National Archives and Records Administration

<u> Dnara.gov</u>

From:

Sent:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK

@OIG.USDA.GOV]
Monday, November 01, 2010 11:43 AM

Subject: Attachments: FY 2010 Annual Progress Report to the President DATA CALL

PROFILE 10.xlsx; Profile Instructions 10.docx; Audit Instructions 10.docx; AUDIT STATS 10.xlsx; Data Call FY 2010 Memo.pdf; FY 2009 Members List.pdf; Inv Instructions 10.docx;

INV STATS 10.xlsx

Hello,

Attached is the data call for the FY 2010 Progress Report to the President. The data call includes the following:

- A memo from the Chair kicking off the project along with an attachment that explains in detail the process we will follow for this data call.
- Three workbooks and accompanying instructions for the OIG profile, audit, and investigation statistics.
- Membership listing from the FY 2009 report.

As in the past, we are relying on the liaisons to make this process as efficient as possible. We sincerely appreciate their willingness to receive the data call, coordinate it within their OIG, and return the information to us. It is so critical for liaisons, as the IGs' representative, to be knowledgeable and comfortable with the information being submitted.

Sincerely,

Mark D. Jones
Executive Director
Council of the Inspectors General
on Integrity and Efficiency

# Data Submission Instructions for Reporting FY 2010 Profile Information

As described in the table below, the CIGIE Excel "workbooks" sent with this data call contain a contact/instruction worksheet and two statistical worksheets that can be accessed by selecting the worksheet tabs located at the bottom of the screen. More specific guidance for completing the Excel workbooks follows the table.

Table: Overview of the Workbook Contents

Worksheet Tab	Worksheet Contents and Requested Data	
Profile Information - CIGIE	Collects information on the OIG (contacts, staff, budget, audit and other reports, investigations, hotline complaints, etc.) and the agency for CIGIE members.	
Management and Performance Challenges	Collects information on top management and performance challenges identified by the OIGs for FY 2010.	ed

## Guidance for Completing the Profile Information Data Call

- 1) Excel Workbook Layout and Use. When you open the workbook, you will be on the first spreadsheet, which collects general and profile data regarding your office. If you look at the bottom of your screen, you will see worksheet tabs that correspond to the spreadsheets listed in the table above. Simply click on the tab to go directly to the spreadsheet that you need and to move in between the spreadsheets. Scroll bars and arrow keys can be used to move around the screen. The OIG profile spreadsheet collects information that is specific to your OIG.
- 2) <u>Data Entry</u>. Since we will be using an Excel "engine" to consolidate information from the individual OIGs, the requested data should be entered into the spreadsheet directly without formatting. The individual cells in each worksheet have had all formatting removed, do not change this to add any formatting. Do not abbreviate or truncate numbers. For example, enter \$1,000,000 as "1000000," not 1 million. If you need to add any additional information to explain your entries, please do so in the column labeled "Footnote." You may type additional information into the cell, or if you like, say "see attached" and attach a document explaining additional information, but do not imbed Word documents or other files into the cell. These spreadsheets are working documents at this point and our focus is on obtaining accurate and complete data (final formatting will come later).
- 3) <u>Time period</u>. The data reported should all pertain to FY 2010 (October 1, 2009, through September 30, 2010).

#### 4) Information Specific to Worksheets in the Profile Workbook.

- a) The CIGIE profile data worksheet is self-explanatory. When reporting on products, please include only audit reports or inspection or evaluation reports in those columns, and do not include other documents that your OIG might use to present information to management, such as audit memoranda or letters. Please also make sure you indicate how many copies of the final 2010 Progress Report you are requesting.
- b) For the Management and Performance Challenges worksheet, indicate by marking X under the challenges that your OIG has identified for categories one through six.

  Please include or attach a brief narrative description for any management challenges identified as "7. Other."

PLEASE ENSURE THAT YOU SAVE YOUR DATA ENTRIES AND INCLUDE YOUR AGENCY NAME IN THE SAVED DOCUMENT IN THE CORRECT NAMING CONVENTION.

# Data Submission Instructions for Reporting FY 2010 Audit Statistics

As described in the table below, the CIGIE Excel "workbooks" sent with this data call contain a contact/instruction worksheet and four statistical worksheets that can be accessed by selecting the worksheet tabs located at the bottom of the screen. More specific guidance for completing the Excel workbooks follows the table.

Table: Overview of the Workbook Contents

Worksheet Tab	Worksheet Contents and Requested Data
Table I: Funds for Better Use	Collects dollar value information on OIG and DCAA "Recommendations that Funds be Put to Better Use."
Table II: Mgt. Decisions FBU	Collects dollar value information on OIG and DCAA "Management Decisions on Recommendations that Funds be Put to Better Use."
Table III: Quest. Costs	Collects dollar value information on OIG and DCAA "Questioned Costs."
Table IV: Mgt. Decisions-QC	Collects dollar value information on OIG and DCAA "Management Decisions on Audits with Questioned Costs."

## Guidance for Completing the Audit Statistics Data Call

- 1) Excel Workbook Layout and Use. When you open the workbook, you will be on the first spreadsheet, which collects general and profile data regarding your office. If you look at the bottom of your screen, you will see a series of worksheet tabs that correspond to the spreadsheets listed in the table above. Simply click on the tab to go directly to the spreadsheet that you need and to move in between the spreadsheets. Scroll bars and arrow keys can be used to move around the screen. The OIG profile spreadsheet collects information that is specific to your OIG. The remaining spreadsheets list all of the OIGs, and you will need to first locate your OIG and then enter the requested data on that particular line.
- 2) <u>Data Entry</u>. Since we will be using an Excel "engine" to consolidate information from the individual OIGs, the requested data should be entered into the spreadsheet directly—without formatting. The individual cells in each worksheet have had all formatting removed, do not change this to add any formatting. Do not abbreviate or truncate numbers. For example, enter \$1,000,000 as "1000000," not 1 million. If you need to add any additional information to explain your entries, please do so in the column labeled "Footnote." You may type additional information into the cell, or if you like, say "see attached" and attach a document explaining additional information, but do not imbed Word documents or other files into the cell. These spreadsheets are working documents at this point and our focus is on obtaining accurate and complete data (final formatting will come later).

- 3) <u>Time period</u>. The data reported should all pertain to FY 2010 (October 1, 2009, through September 30, 2010).
- 4) Restrictions. All statistical accomplishments reported should be the clear result of OIG activities, with the following limited exceptions:
  - a) Report Defense Contract Audit Agency (DCAA) results separately in the categories "Recommendations that Funds be Put to Better Use" (Table I) and "Questioned Costs" (Table II). The DCAA results should be reported as part of the total in the categories "Management Decisions on Recommendations that Funds be Put to Better Use" (Table II) and "Management Decisions on Audits with Questioned Costs" (Table IV).
  - b) The statistical accomplishments of audit and investigative offices within your agency, for which the OIG has the duty and responsibility to conduct, supervise, and coordinate audits and investigations of programs and operations, should be included in the OIG numbers reported. If you are reporting amounts that are attributable to the work of non-OIG audits and investigations, you must include a footnote to that effect.
- 5) Work of other agency offices. Do not report the statistical accomplishments of audit and investigative offices within your agency for which the OIG does not have the duty and responsibility to conduct, supervise, and coordinate audits and investigations relating to programs and operations.
- 6) Inspection and Evaluation results. Those OIGs that choose to do so may include the statistical accomplishments of their inspections and evaluations in the audit categories.

  Please include a footnote in the appropriate column of the spreadsheet clearly stating where totals include the statistical accomplishments of inspection or evaluation offices.
- 7) E-mail completed workbook to: Mark.Jones@cigie.gov by November 24, 2010.

PLEASE ENSURE THAT YOU SAVE YOUR DATA ENTRIES AND INCLUDE YOUR AGENCY NAME IN THE SAVED DOCUMENT IN THE CORRECT NAMING CONVENTION.

### Definitions of Key Information Categories Used in the Spreadsheets

Recommendations that Funds be Put to Better Use. As defined in the *Inspector General Act of 1978* (IG Act), as amended [Sec. 5 (f)(4)], a recommendation by the OIG that funds could be used more efficiently if management of an establishment took actions to implement and complete the recommendation, including:

- 1) reductions in outlays;
- 2) deobligations of funds from programs or operations;
- 3) withdrawal of interest subsidy costs on loans or loan guarantees, insurance, or bonds;

- 4) costs not incurred by implementing recommended improvements related to the operations of the establishment, a contractor, or grantee;
- 5) avoidance of unnecessary expenditures noted in pre-award reviews of contract or grant agreements; or
- 6) any other savings that are specifically identified.

Management Decisions on Audits with Recommendations that Funds be Put to Better Use. The data elements in the above chart are from the IG Act. These numbers will be cumulated into a single chart representing the status of the resolution of audits with recommendations that funds be put to better use government-wide.

Questioned Costs. This category represents questioned costs identified through OIG and DCAA audits. Questioned costs are defined in the IG Act as a cost that is questioned by the OIG because of:

- 1) an alleged violation of a provision of a law, regulation, contract, grant, cooperative agreement, or other agreement or document governing the expenditure of funds;
- 2) a finding that, at the time of the audit, such cost is not supported by adequate documentation; or
- 3) a finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.

Management Decisions On Audits With Questioned Costs. The data elements in the above chart are from the IG Act. These numbers will be combined into a single chart representing the status of the resolution of audits with questioned costs government-wide.

Audit Statistics		
Instructions:		
This workbook contains this contact sheet and four other worksheets the bottom of the screen. On each worksheet, locate your OIG and enter the column headings used in prior Progress Reports to maintain consistence terminology may differ from your Semiannual Report tables. More det document, which is included in the data call package.	ne requested data on that particular y and ease of use, even though we	line. We kept the sam understand that the
We will consolidate this information to one master spreadsheet using a submitted by each OIG is in the same format. On each worksheet, plea and commas will automatically appear when you hit the enter key. Write 1000000 instead of 1 Million). If data being requested is not applicable	ase provide only unformatted numbite the full number — do not abbree, leave field blank. Please footnot	ers. The dollar sign viate or truncate (use e any change that you
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DATE:

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TO:

Members of the Council of the Inspectors General

on Integrity and Efficiency

FROM:

Phyllis K. Fong white have Chair

SUBJECT:

Fiscal Year 2010 Progress Report to the President—Request for Data

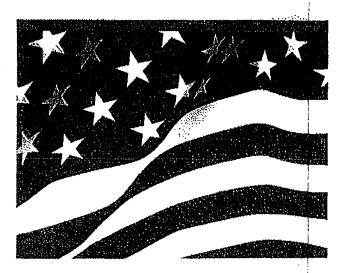
In preparation for the FY 2010 Progress Report to the President, we are soliciting from each member Inspector General the annual statistical data for your office. Attached is the data call for these statistics that includes a description of the three workbooks, three workbooks, and member listing that each OIG needs to review and complete. When completing the workbooks, we request that members provide contact names and phone numbers of those that are providing information and can answer specific questions relating to the data for each workbook.

We are aiming to issue the report in a time frame similar to previous years—that is, final copies by early-April. As a result, we are working to meet ambitious milestones along the way in order to complete this report, as outlined in the attachment to this memorandum. We ask for your cooperation and support in providing timely submissions.

Please email the completed workbooks to <u>accigic gov</u> by November 24, 2010. If you have questions on the overall project, feel free to call Mark Jones, Acting Executive Director, at (202) 720-3389.

Attachments

# APPENDIX A: CONTACT INFORMATION FOR CIGIE MEMBERS



#### Donald A. Gambatesa

Inspector General
U.S. AGENCY FOR
INTERNATIONAL
DEVELOPMENT
(202) 712-1150
http://www.usaid.gov/oig

Hotlines (202) 712-1023

(800) 230-6539

Email

ig.hotline@usaid.gov

#### Phyllis K. Fong

Chair, CIGIE
Inspector General
U.S. DEPARTMENT OF
AGRICULTURE
(202) 720-8001
http://www.usda.gov/oig/
Hotlines (202) 690-1622
(800) 424-9121
Hearing impaired (202) 690-1202

#### Theodore (Ted) Alves

Inspector General
AMTRAK
(202) 906-4600
http://www.amtrakoig.com
Hotline (800) 468-5469

#### Clifford H. Jennings

Inspector General
APPALACHIAN REGIONAL
COMMISSION
(202) 884-7675
http://www.arc.gov/oig
Hotlines (202) 884-7667
(800) 532-4611

#### Carol M. Bates

Inspector General
ARCHITECT OF THE CAPITOL
(202) 593-0260
http://www.aoc.gov/aoc/oig.cfm
Hotlines (877) 489-8583
(202) 593-1067
Email OIG@aoc.gov

#### Carl W. Hoecker

Inspector General
U.S. CAPITOL POLICE
(202) 593-4555
http://www.uscapitolpolice.gov/
oig.php
Hotline (866) 906-2446
Email OIG@uscp.gov

#### Patricia A. Lewis

Deputy Inspector General
CENTRAL INTELLIGENCE
AGENCY
(703) 874-2555
Hotline (703) 874-2600
Hotline Email oiginv@ucia.gov

#### Todd J. Zinser

Inspector General
DEPARTMENT OF COMMERCE
(202) 482-4661
http://www.oig.doc.gov
Hotlines (202) 482-2495
(800) 424-5197

hotline@oig.doc.gov

Email

#### A. Roy Lavik

Inspector General
COMMODITY FUTURES
TRADING COMMISSION
(202) 418-5110
http://www.cftc.gov/About/
OfficeoftheInspectorGeneral/
Hotline (202) 418-5510
Email oig@cftc.gov

#### Christopher W. Dentel

Inspector General
CONSUMER PRODUCT SAFETY
COMMISSION
(301) 504-7644
http://www.cpsc.gov/ABOUT/oig/
Hotline (301) 504-7906

#### Kenneth C. Bach

Acting Inspector General
CORPORATION FOR
NATIONAL AND COMMUNITY
SERVICE
(202) 606-9390
http://www.cncsig.gov
Hotline (800) 452-8210
Email hotline@cncsig.gov

#### Kenneth Konz

Inspector General
CORPORATION FOR PUBLIC
BROADCASTING
(202) 879-9660
http://www.cpb.org/oig
Hotlines (202) 879-9728
(800) 599-2170

#### Gordon S. Heddell

Inspector General
DEPARTMENT OF DEFENSE
(703) 604-8300
http://www.dodig.mil
Hotline (800) 424-9098
Email hotline@dodig.mil

#### Michael Marsh

Inspector General
DENALI COMMISSION
(907) 271-1414
http://www.denali-oig.org/

#### Kathleen S. Tighe

Inspector General
DEPARTMENT OF EDUCATION
(202) 245-6900
http://www.ed.gov/about/offices/
list/oig
Hotline (800) 647-8733
Email oig.hotline@ed.gov

#### **Curtis Crider**

Inspector General
U.S. ELECTION ASSISTANCE
COMMISSION
(202) 566-3125
http://www.eac.gov/inspector\_
general/
Hotline (866) 552-0004

eacoig@eac.gov

#### Gregory H. Friedman

Email

Inspector General DEPARTMENT OF ENERGY
(202) 586-4393
http://www.ig.energy.gov
Hotlines (202) 586-4073
(800) 541-1625
Email ighotline@liq.doe.gov

#### Arthur A. Elkins, Jr.

Inspector General

ENVIRONMENTAL
PROTECTION AGENCY
(202) 566-0847
http://www.epa.gov/oig
Hotlines (202) 566-2476
(888) 546-8740

#### Milton Mayo

Acting Inspector General
EQUAL EMPLOYMENT
OPPORTUNITY COMMISSION
(202) 663-4327
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# FEDERAL HOUSING FINANCE AGENCY

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(See http://www.fhfa.gov/default.aspx?page=122 for details.)

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# Instructions for Reporting FY 2010 Investigative Statistics Data Call

In an effort to assist your agency in reporting investigative statistics for the *Data Call: FY 2010*Progress Report to the President, the attached spreadsheet has been redesigned to capture your statistics, while eliminating duplicate reporting. The results will be in five separate tables of the Investigation-Related Accomplishments section of the Progress Report to the President.

Please take note: Agencies that worked joint investigations must coordinate with the Office of Inspector General (OIG) they worked with to determine who will claim the statistic for the case.

- 1. Reporting Entity A drop down box containing the acronyms of the each OIG has been added to the investigative statistics spreadsheet to ensure consistency in the identification of the reporting OIG.
- 2. Defendant/Subject Name This data is composed of three elements: last name, first name, and middle name or initial. Each of the name elements must be entered in separate cells in the spreadsheet. For criminal and civil actions and criminal indictments/ informations, the name should be reported as it appears in the judicial docket. For suspensions or debarments, or repayment of funds based on agency administrative action or a voluntary action by the subject, list the subject's name as it appears in the OIG's case records. For non-person subjects such as corporations or other business entities, use the entity's official assumed name, not an abbreviated form of the name, and enter the entire name in the last name cell. If privacy issues prevent you from following these naming instructions, please consider using the alternative naming convention (i.e., first 4 digits of last name and last 4 digits of social security number).
- 3. OIG Case Number Unique agency case number that identifies a particular case. Please ensure that the entire case number is included in a single cell.
- 4. Type of Action An action that fits any of the classes defined in the investigative statistics definitions (see item 12, beginning on page 3 of this document) should be reported using the following abbreviations. A drop down box containing the abbreviations has been added to this data field.

Successful Criminal Actions - CRIM
Successful Civil Actions - CIV

Suspension/Debarments - SUSP/DEB

Investigative Recoveries - REC
Criminal Indictments/Informations - IND/INF

Do not report personnel (pers) information in this data field. These statistics are reported as a total number of actions in the Summary Investigative Statistics Table- Personnel Actions a - d. (Instructions page of this Workbook)

Do not use criminal action (CRIM) or civil action (CIV) when reporting recoveries and receivable amounts. Recoveries and receivables are reported as REC; separate from CRIM or CIV, even when recoveries and receivables are the result of such actions.

- 5. Date of Action If the action is based on a judicial order, the data must be the date of the judicial order for criminal or civil actions. For example, if you are reporting a criminal conviction, the date of action should be the date on the judgment and commitment order signed by the judge or the date of the indictment/information. If the action being reported is a suspension/debarment, the date must be the date the action takes effect. The Date of Action should be reported as 6 characters in the following format: mm/dd/yy.
- 6. Venue This field is used to report where the action has taken place for one of the following items depending on the type of action being reported: a) Criminal and Civil Actions and Criminal Indictments/Informations venue where a case is prosecuted; or b) Investigative Recoveries based on a voluntary repayment or an agency administrative action the subject's home address or the entity's official address location (state and city or country and city). For criminal prosecutions use these conventions:
  - Federal Judicial District venue two characters for the state and two characters for the district within a state. For example: IL ND is Northern District of Illinois.
  - Two Characters for the District: for example;

Northern District - ND

Eastern District - ED

Southern District – SD

Western District -WD

Middle District – MD

- State, local, or foreign government venue name of the state or country followed by the name of the city where the criminal or civil prosecution takes place; or funds are recovered voluntarily. For example: Germany, Hamburg or OH, Columbus.
- Military (Uniformed Code of Military Justice) venue list venue as UCMJ and the branch of service for the defendant. For example, UCMJ Navy.
- 7. Total Amount of Recovered Funds This amount should be a total of all monies (e.g., restitution, fines, special assessments for criminal cases) as reflected in judicial orders. Amounts should be displayed to the nearest dollar. Do not use dollar signs (\$) or commas (,) when entering the amount. Please do not change the alignment of the data field.
- 8. Joint or Individual Investigations Joint investigations are those worked jointly with another Inspector General only and should be indicated by a "J".

All other joint investigations should be reported as individual (I) even if the case is worked jointly another Federal law enforcement agency, i.e. the FBI, PIS, ICE, IRS-CID, NCIS, State & Local, etc.

A drop down box with I or J has been added to the data field.

- 9. Joint OIG Enter the acronym that identifies the OIG(s) with whom you worked jointly on the case being reported. We have included four Joint OIG data fields where each OIG that worked on the case can be identified. A drop down box containing the acronyms of each OIG has been added to this data field. If more than four OIGs worked on the case, please provide the names of the other OIGs in a footnote to your submission.
- 10. Case Claimed By Enter the acronym that identifies the OIG claiming the case being reported. Agencies that worked joint investigations must coordinate with the OIG(s) they worked with to determine who will claim the statistic for the case. A drop down box containing the acronyms of each OIG has been added to this data field.
- 11. **Punctuation** All data must be submitted on the attached Microsoft Excel spreadsheet. Do not include periods or commas as punctuation in the data.
- 12. Type of Action Definitions—These definitions should be used when completing spreadsheet, as follows:

<u>Successful Criminal Prosecutions</u> – Convictions or deferred prosecutions/pre-trial diversions in federal, local, state, or foreign government venues, or under the Uniform Code of Military Justice (UCMJ), any of which result from a case in which an OIG has an active investigative role. The judicial venue must issue a finding of guilty regardless of the plea entered by the defendant in order for a conviction to be included. **Type of Action:** CRIM

Successful Civil Actions – Civil judgments or forfeitures in favor of the U.S. Government in federal, local, state, or foreign government venues; settlements negotiated by a prosecuting authority prior to or following the filing of a formal civil complaint; or judgments and settlement agreements reached based on an agency's actions under Program Fraud Civil Remedies Act (PFCRA), a Civil Monetary Penalties (CMP) authority, or other agency specific civil litigation authority; any of which result from a case in which an OIG has an active investigative role.

Type of Action: CIV

<u>Suspensions/Debarments</u> – Agency actions that suspend, restrict, or prohibit vendors/contractors, grantees, or other non-governmental persons or entities from doing business with the federal government, any of which result from a case in which an OIG

has an active investigative role. Type of Action: SUSP/DEB

Investigative Recoveries — A) Criminal cases - the amount of restitution, criminal fines, and/or special assessments based on a criminal judgment or established through a pretrial diversion agreement; B) Civil cases - the amount of damages, penalties, and/or forfeitures resulting from judgments issued by any court (federal, local, state, military, or foreign government) in favor of the U.S. Government; the amount of funds to be repaid to the U.S. Government based on any negotiated settlements by a prosecuting authority; or the amount of any assessments and/or penalties imposed, based on actions brought

under the PCFRA, CMP, or other agency specific civil litigation authority, or settlement agreements negotiated by the agency while proceeding under any of these authorities; C) Voluntary repayments - the amount of funds repaid on a voluntary basis or funds repaid based on an agency's administrative processes by a subject of an OIG investigation or the value of official property recovered by an OIG during an investigation before prosecutive action is taken; any of which result from a case in which an OIG has an active investigative role. Type of Action: REC. Please note: Recoveries and receivables are reported as REC; separate from CRIM or CIV, even when recoveries and receivables are the result of such actions.

<u>Criminal Indictments/Informations</u> — Criminal indictments or informations filed in a federal, local, state, or foreign government venue or under the Uniform Code of Military Justice, any of which result from a case in which an OIG has an active investigative role. Type of Action: IND/INF

# A Progress Report to the President • Fiscal Year 2010

#### **Investigative Statistics**

#### **Submission Instructions**

This Workbook contains the data call for investigative statistics for the FY 2010 Annual Report to the President. The summary statistics requested on this page and the Inv Statistics Spreadsheet will need to be completed and e-mailed to Mark.Jones@cigie.gov by November 24, 2010.

Data Submission Instructions for completing both spreadsheets are in the Word document entitled "InvInstructions. Please follow these instructions completely, especially when preparing the Inv Statistics Spreadsheet — where the bulk of the investigative information will be reported. Also, please coordinate with other OIGs regarding joint projects and resolve any outstanding issues BEFORE submitting your information. Regarding joint projects, please place the name of the OIG that is claiming the case in Column L, "Case Claimed By."

Below we are asking a series of questions related to your OIG's FY 2010 personnel actions. Due to privacy issues previously expressed, we are no longer requesting that you provide the level of detail for personnel actions that we are requiring in the Inv Statistics Spreadsheet for other investigative activity, such as successful criminal prosecutions, civil actions, and suspensions.

#### **Upon Completion**

Save your data in a new workbook that includes the abbreviation for your office in the title (e.g., aid-inv-stats). Provide the completed document to your CIGIE liaison, who will e-mail it to cigie.gov by November 24, 2010.

If you have any questions, contact Mark Jones at (202) 720-3389, or via e-mail at Mark. Jones@cigie.gov.

#### **Contact Information**

Agency:

PCIE/ECIE Liaison & Phone Number:

Back-up Contact Person for Investigative Statistics:

**Back-up Contact's Phone Number:** 

Personnel Actions	For the period 10/1/2009 through 9/30/2010	
Personnel Actions – Reprimands, suspensions, demotions, or terminations of federal (including federal contractor/grantee), state, local, and foreign government employees, any of which result from a case in which an OIG has an active investigative role. This category also includes resignations or retirements tendered by a subject while under investigation or during an administrative disciplinary process.		
a. Number of Personnel Actions attributable only to your OIG		
b. Investigative Recoveries Resulting from Personnel Actions attributable only to your OIG		
c. Number of Personnel Actions resulting from work done jointly with other OIGs (please identify other OIGs)		
d. Investigative Recoveries resulting from Personnel Actions where work was done jointly with other OIGs (please identify other OIGs)		

THANK YOU FOR YOUR ASSISTANCE IN PROVIDING THIS INFORMATION!

s.(b)(6)

#### A Progress Report to the President - Fiscal Year 2010

Profile Information - (see Profile Instructions 10)

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From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of NIH/IGNET

[ignet@MAIL.NIH.GOV]

Sent: Subject: Tuesday, January 03, 2012 10:45 AM

Subject: Attachments: CIGIE Directory Updates

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direct.pdf

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Follow Up Flag: Flag Status:

Follow up Flagged

Dear All:

Happy New Year!

Entering a new year is always a good time to have everyone take a look at the CIGIE directory and provide necessary updates.

As a reminder, the directory is updated once a month and the CIGIE Quicklist is updated with IG and Liaison changes as they occur during the month. The Directory and Monthly Changes are posted on the IGnet Business website as are the changes to the Quicklist.

Updates can be sent to me throughout the month and the monthly update is generally completed during the first week of the month.

Attached is the full directory so everyone is looking at the same version for New Year's updates.

As a reminder, access to the business site is:

www.ignet.gov/pcieecie

username:

password:

s.(b)(5)

If you can get back to me with any updates by the end of the week, I would very much appreciate it.

Let me know if you have any questions.

IGnet Webmaster

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# DIRECTORY OF MEMBER ORGANIZATIONS



As of December 8, 2011

# DIRECTORY OF MEMBER ORGANIZATIONS

# **EXECUTIVE CHAIR**

s.(b)(6)

Jeffrey Zients, Deputy Director for Management, OMB

## **CHAIR**

Phyllis Fong, IG USDA

Mark Jones, Executive Director

Tom Caulfield, Executive Director of the Training Institute

Beth A. Hoffman León, Director Audit, Inspection & Evaluation Academy

Angela Hrdlicka, Director Criminal Investigator Academy

Dina Barbour, USDA Liaison



(202) 720-8001 Joig.usda.gov

# **VICE CHAIR**

Carl Clinefelter, IG FCA

Elizabeth Dean, FCA Liaison



(703) 883-4030 ②fca.gov

#### **CIGIE COMMITTEE CHAIRS**

#### **Audit Committee**

Jon T. Rymer , Chair Federal Deposit Insurance Corporation (703) 562-2166

John Seeba, Vice Chair Federal Trade Commission (202) 326-2020

#### Information Technology

Gordon S. Heddell, Chair Department of Defense (703) 604-8300

Rebecca Anne Batts, Vice Chair IG, Pension Benefit Guaranty Corporation (202) 326-4000, x3437

#### Inspection and Evaluation Committee

Daniel Levinson, Co-Chair Department of Health & Human Services (202) 619-3148

Kathy Buller, Co-Chair IG, Peace Corps (202) 692-2916

# Integrity Committee

Kevin L. Perkins Federal Bureau of Investigation (202) 324-4260

#### **Investigations Committee**

Carl Hoecker, Chair U.S. Capitol Police (202) 593-4642

Eric Thorson, Vice Chair Department of Treasury (202) 622-1090

#### **Legislation Committee**

Peggy E. Gustafson, Chair Small Business Administration (202) 205-6586

Jack Callender, Vice Chair Postal Regulatory Commission (202) 789-6817

# Professional Development Committee

Mary Kendall, Chair Acting IG Department of Interior (202) 208-5745

Lynn McFarland, Vice Chair Federal Election Commission (202) 694-1015

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\*\* Note: Please inform the IGnet Webmaster (ignet@oig.hhs.gov) when any changes should be made to this Directory. ...... Thank you.\*\*

# AGENCY FOR INTERNATIONAL DEVELOPMENT THE MILLENNIUM CHALLENGE CORPORATION (MCC) THE AFRICAN DEVELOPMENT FOUNDATION THE INTERAMERICAN FOUNDATION

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Robert Ross	8.08-029	
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AIG for Investigations	Karen L. Ellis	507-A	
AIG for Management	Suzanne M. Murrin	5-E	
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continued on next page			Annalysis to the same same same to the same same same same same same same sam

#### AGRICULTURE, DEPARTMENT OF -- cont.

Director, Office of Compliance

And Integrity

**CIGIE Liaison** 

Scott D. Williams Dina Barbour Carole Hawkins

117-W

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Counsel to the IG	F
Assistant IG for Audit	F
Assistant IG for Inspections	
Assistant IG for Investigations	F
Executive Officer	
& CIGIE Liaison	1
FAX Number	
Hotline Number(s)	

**INTERNET ADDRESS:** 

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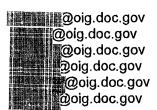
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## COMMERCE, DEPARTMENT OF 14th & Constitution Avenue, N.W.; HCHB 7898-C Washington, D.C. 20230

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#### **COMMODITY FUTURES TRADING COMMISSION**

Three Lafayette Centre 1155 21st Street, N.W. Washington, D.C. 20581

	wasnington, D.C. 200	0 1	<b>,</b>
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## CONSUMER PRODUCT SAFETY COMMISSION 4330 East West Highway Bethesda, MD 20814-4408

TITLE	NAME	ROOM	PHONE
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continued on next page			

Consumer	<b>Product</b>	Safety	Commission	cont.
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Christopher Dentel



## CORPORATION FOR NATIONAL AND COMMUNITY SERVICE 1201 New York Avenue, N.W., Suite 830

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## CORPORATION FOR PUBLIC BROADCASTING 401 Ninth Street, N.W.

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## ELECTION ASSISTANCE COMMISSION 12225 New York Ave., NW, Suite 1100 Washington, D.C. 20005

TITLE	NAME	ROOM	PHONE
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#### ENERGY, DEPARTMENT OF 1000 Independence Avenue, S.W. Washington, D.C. 20585

washington, D.G. 2000	J	i
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	5B-250	
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## EQUAL EMPLOYMENT OPPORTUNITY COMMISSION 131 M Street, N.E. 6NE23M Washington, D.C. 20507

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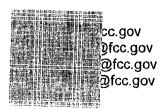


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AIG for Communications & QA	•	N3012	973-5005
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## GENERAL SERVICES ADMINISTRATION 18th & F Streets, N.W., Room 5340

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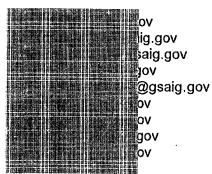
	<b>3</b>		
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& Medicaid Audits	Nob vito, Acting	Dalamore, MD
AIG for Audit Management	Joe Green	5700
& Policy	Jue Green	3700
AIG for Grants & Internal	Joe Green	5700
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Deputy IG for Investigations	Gerry Roy Don Meeks	5033
AIG for Investigations		5041
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Deputy IG for Evaluation &	Ct. and Maincht	
Inspections	Stuart Wright	
AIG for Evaluation &	Dalam Ditable	
Inspections	Brian Ritchie	
Deputy IG for Management	te com a Oleie all	E020
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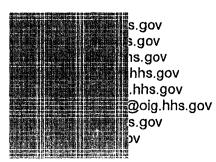
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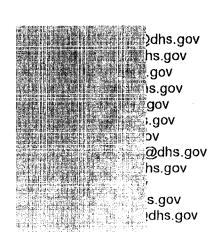
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AIG for Information Tech.	Frank Deffer	12100	
AIG for Investigations	Thomas Frost	12100	
AIG for Inspections	Carl Mann	12100	
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Cong. & Public Affairs	Marta Metelko	12100	
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·			A STATE OF THE STA

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AIG for Recovery Oversight	Robert Knox	4424	208-5745
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Mary L. Kendall Stephen Hardgrove Bruce Delaplaine Kimberly Elmore

John P. Mc Carty

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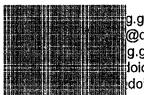
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#### INTERIOR, DEPARTMENT OF -- cont.

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Inspections	Michael Gulledge	6100	
Deputy AIG for Eval. & Inspec.	Anne M. Sheppard	6100	ते हैं किसीना किसीना के क्षेत्रकार के क्षेत्रकार है। उन्हें के क्षित्रकार के क्षेत्रकार के किसीना के क्षेत्रकार के किसीना के किसीना के किसीना के किसीना के किसीना उन्हें के क्षित्रकार के किसीना
AIG for Investigations	Thomas F. McLaughlin	7100	
Deputy AIG for Investigations AIG for Management &	George L. Dorsett	7100	
Planning	Gregory T. Peters	7000	

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#### JUSTICE, DEPARTMENT OF -- cont.

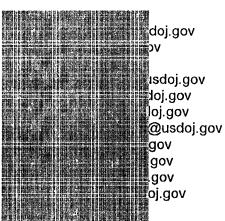
<b>Deputy AIG for Management</b>
& Planning
AIG for Oversight & Review
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Hotline Number(s)

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Asst. IG for Management &			
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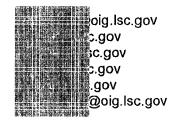
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AIG for Audits	Ronald "Dutch" Merryman	3400	
AIG for Investigations	Thomas Coogan	3334	
AIG & Legal Counsel	Laurie Tarantowicz	3504	
CIGIE Liaison	David Maddox	3404	
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Hotline Number(s)		(800) 678-	8868; (202) 295-1670

s.(b)(6)

#### **INTERNET ADDRESS:**

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AIG for Investigations	Kenneth R. Keeler		
CIGIE Liaison	Nicholas Christopher		
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AIG for Investigations	Kevin Winters	8V39	
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TITLE	NAME	ROOM	PHONE
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AIG for Investigations	Ross Weiland	1300	
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## NATIONAL CREDIT UNION ADMINISTRATION 1775 Duke Street Alexandria, VA 22314-3428

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continued on next page	2.1.1.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2.2		

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Kenneth Chason (by MOU w/NSF) **Tonie Jones** 

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	Emil T. George	9820	
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Counsel to IG	Kenneth Chason	1135	
Communications Advisor to IG	Susan R. Carnohan	1135	The state of the s
continued on next page			W. C. W. S. C. W. S. C.

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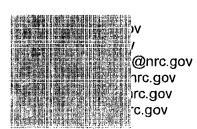
## **NUCLEAR REGULATORY COMMISSION** 11555 Rockville Pike, Mail Stop O-5E13 Rockville, MD 20852

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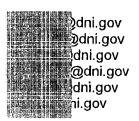
**CIGIE Liaison** Charles McCullough

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Chief, Financial Standards,	DODIN BOM		
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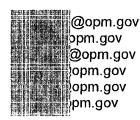
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Deputy Director
CIGIE Liaison
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NAME Christine Griffin **ROOM** 5518 5523



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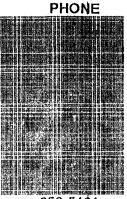
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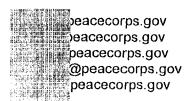
AlG for investigations
AIG for Audits
AIG for Evaluations
CIGIE Liaison
FAX Number
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Hotline Number(s)
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• • • • • • • • • • • • • • • • • • • •
INTERNET ADDRÉSS:
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Geoffrey Johnson

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CIGIE Liaison	Deborah Stover-Springer	4821	
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Hotline Number			800-303-97\$7
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Aaron Jordan			<u> </u>
	Inspector General Deputy IG AIG for Audit AIG for Investigations CIGIE Liaison FAX Number Hotline Number INTERNET ADDRESS: Rebecca Batts Deborah Stover-Springer	Inspector General Deputy IG AIG for Audit AIG for Investigations CIGIE Liaison FAX Number Hotline Number INTERNET ADDRESS: Rebecca Anne Batts Deborah Stover-Springer Aaron Jordan Deborah Stover-Springer	Inspector General Deputy IG AlG for Audit AlG for Investigations CIGIE Liaison FAX Number Hotline Number INTERNET ADDRESS: Rebecca Anne Batts A823 Deborah Stover-Springer Aaron Jordan Deborah Stover-Springer  V Deborah Stover-Springer  Aaron Jordan  Qpbgc.gov

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AIG for Audits	Tammy Whitcomb	10000	248-2300
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Dave Williams Elizabeth Martin Williams Siemer Tammy Whitcomb Agapi Doulaveris



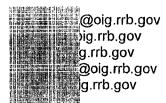
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INTERNET ADDRESS:			! !
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H. David Kotz Noelle Frangipane Jacqueline Wilson Marybeth Sullivan

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## SMALL BUSINESS ADMINISTRATION 409 3rd Street, S.W., 7th Floor Washington, D.C. 20416

TITLE	NAME	ROOM	PHONE
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Deputy IG	Peter L. McClintock	7th Floor	205-6586
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AIG for Investigations	Daniel O'Rourke	5th Floor	
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Special Assistant to IG

CIGIE Liaison

Robert F. Fisher Glenn P. Harris Sheldon Shoemaker Robert F. Fisher Sheldon Shoemaker 7<sup>th</sup> Floor 7th Floor 7<sup>th</sup> Floor 7th Floor 7<sup>th</sup> Floor

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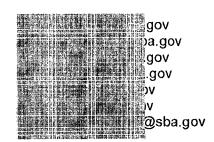
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(800) 767-0385

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Robert Fisher
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CIGIE Liaison
FAX Number
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AIG for Inspections	Brian Flynn	1101	
AIG for Information Systems	Scott Michaud	1101	
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Linda Fields



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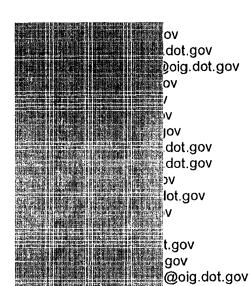
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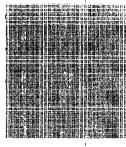
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From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of Earl Baker

Sent: Subject: @NASA.GOV] Friday, October 01, 2010 1:24 PM

Attachments:

FW: [CAO-COUNCIL] Notes from the Administrator - October 2010 Notes-from-the-Administrator-October-2010.pdf; Earl Baker.vcf

On behalf of the NASA OIG, in the capacity of Liaison to the Chief Acquisition Officers Council (CAOC), I am forwarding email correspondence that may be of interest to you and/or your IG team.

Sincerely,

Earl Baker

Earl E. Baker Associate Counsel NASA Office of Inspector General 4800 Oak Grove Drive, M/S 180-202 Pasadena, CA 91109

FAX: 818-393-4882

Email: @nasa.gov

Website: http://www.hq.nasa.gov/office/oig/hq/



Earl Baker Associate Counsel NASA Office of Inspector General

earr.e. Baker @nasa.gov

NASA Office of Inspector General 4800 Oak Grove Drive, M/S 180-202 Pasadena, CA 91109

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From: Chief Acquisition Officers Council [mailto:cao-council@LISTSERV.GSA.GOV] On Behalf Of Council Support

**Sent:** Friday, October 01, 2010 7:50 AM **To:** CAO-COUNCIL@LISTSERV.GSA.GOV

Subject: [CAO-COUNCIL] Notes from the Administrator - October 2010

Attached is the October edition of the OFPP's "Notes from the Administrator" to provide you with information on recent policy changes, emerging issues, and upcoming events. In this issue, we provide details about a number of upcoming outreach and networking events, some of which take place in the very near future. Please share this and future editions with your acquisition communities, and we look forward to your feedback.

Thank you.

### KELEKKYT DOCUMENTS

Page(s) 000343 to/à 000347

From:

Council of IGs Liaisons [CIGIE-LIAISONS@LIST.NIH.GOV] on behalf of JONES, MARK

Sent:

Thursday, April 01, 2010 7:09 AM

Subject:

FW: Facebook Inquiry

s.(b)(6)

Good Morning,

I received the following request from GAO that I am passing on to your offices. Because this is not a CIGIE request, I do not request a response. If your office chooses to participate, please contact GAO directly.

Mark

----Original Message----

s.(b)(6)

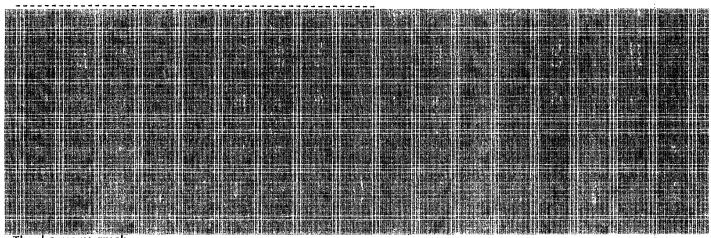
From: [mailto: 200 ] pgao.gov]

Sent: Wednesday, March 31, 2010 4:07 PM

To: JONES, MARK

Subject: RE: Facebook Inquiry

s.(b)(5)



Thanks very much.

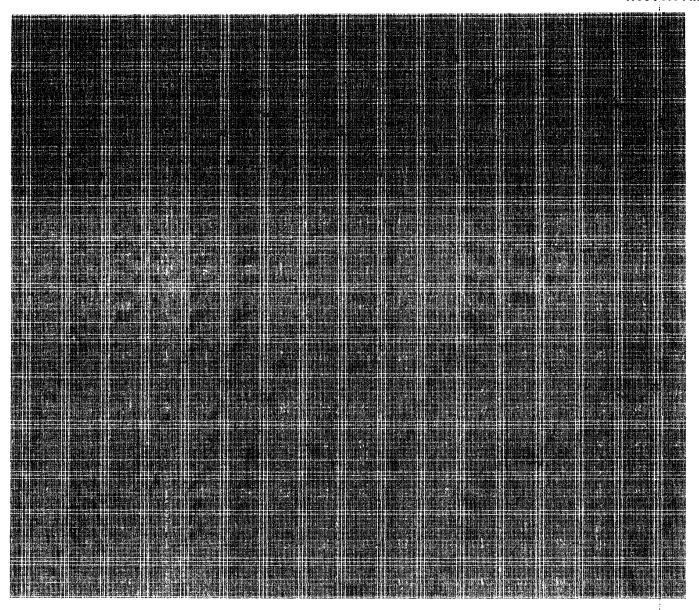
Please contact or at GAO, as indicated below.

@gao.gov s.(b)(6)

THE gao.gov

s.(b)(6)

===================Received: by LIST.NIH.GOV (LISTSERV-TCP/IP release 15.5) with spool



The following and attached information is being provided on behalf of Tony Ogden. The information is being retransmitted since it appears that some members may not have received the initial message. We apologize for any duplication.

**Thanks** 

Mark

-----This message is also being sent to the CIGIE liaisons.-

From: Ogden, Tony (IG)

Sent: Friday, April 02, 2010 1:08 PM

To: CIGIE@LIST.NIH.GOV; 'CIGIE-LIAISONS@LIST.NIH.GOV'; 'CIGIE-LEGLIAISONS@list.nih.gov'

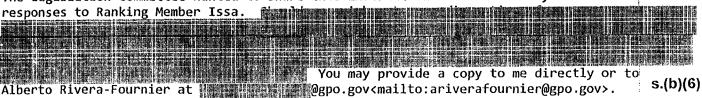
Cc: FONG, PHYLLIS; GRAY, DAVID; Weiss, Joel; Rivera-Fournier, Alberto R.;

Subject: Ranking Member Issa's Request dated March 24, 2010 s.(b)(6)

Colleagues:

As you know, Representative Darrell Issa, Ranking Member of the House Committee on Oversight and Government Reform (OG&R), sent a letter to all IGs on March 24, 2010, requesting, among other things, any legislative suggestions to further improve the Inspector General Act of 1978, as amended. Although the Legislation Committee has previously communicated informally with OG&R staff, I am attaching a copy of the letter to Ranking Member Issa that the Committee is sending in response to the request of March 24, 2010. The letter is based in large part on the December 2, 2009 letter addressed to Jeffrey Zients summarizing our legislative initiatives (http://www.ignet.gov/pande/leg/legfy10initiatives.pdf).

The Legislation Committee wanted to share this information in advance of your individual



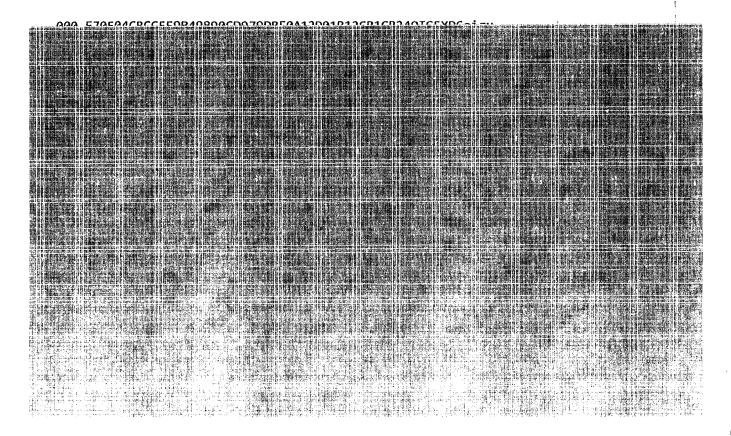
Should you have any questions or comments, please do not hesitate to contact me directly. Thank you.

- Tony

J. Anthony Ogden Inspector General United States Government Printing Office

s.(b)(6)

732 N. Capitol St., NW, Suite C551, Washington, DC 20401 (V) 202-512-2288 | (F) 202-512-2053 | (E-mail): @gpo.gov | (Web): www.gpo.gov/oig not relevant



s.(b)(5)

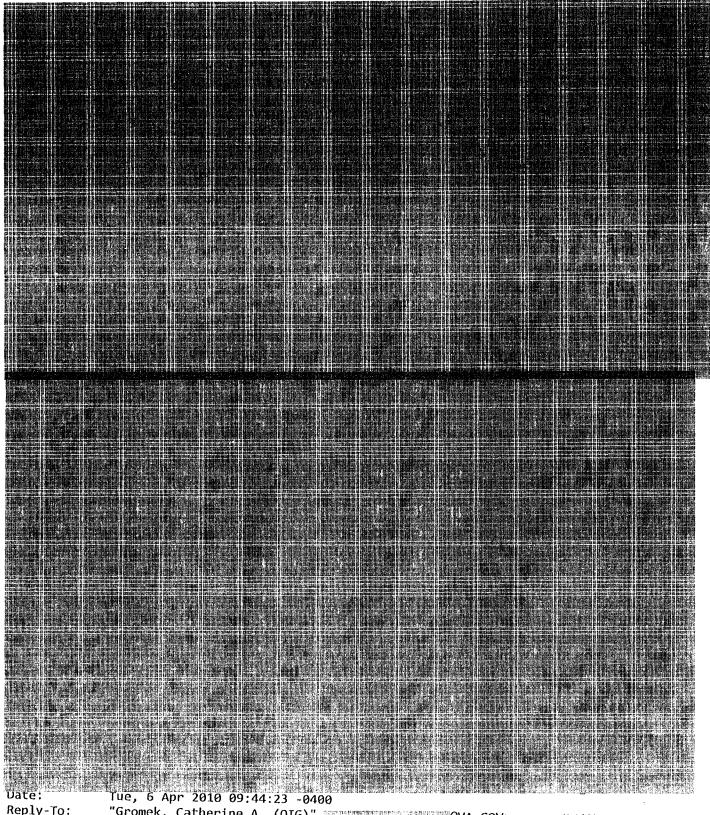
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000351 to/à 000370

Page(s)

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Reply-To:

"Gromek, Catherine A. (OIG)"

s.(b)(6)

Sender: From:

Subject:

Council of IGs Liaisons <CIGIE-LIAISONS@LIST.NIH.GOV>

"Gromek, Catherine A. (OIG)" @VA.GOV>

Re: CIGIE Conference Comments: To: cigie@list.nih.gov

Comments: cc: "Moore, Dana (SES) (OIG)"

@va.gov>,

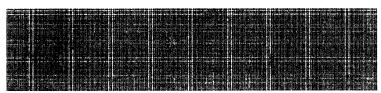
s.(b)(6)

s.(b)(6)

not relevant

This is a multi-part message in MIME format.

not relevant



This is a reminder that reservations need to be made with the hotel by April 15th.

From: Gromek, Catherine A. (OIG)

Sent: Thursday, March 25, 2010 2:22 PM

To: 'cigie@list.nih.gov'; 'cigie-liaisons@list.nih.gov'

Cc: Moore, Dana (SES) (OIG);

Subject: CIGIE Conference

Attached is the information necessary to make reservations for the CIGIE Conference to be held in Lancaster, Pennsylvania, from the evening of May 3rd through noon, May 6th.

There will NOT be a reimbursable agreement for the conference this year. CIGIE will be paying for the meeting rooms and the meals. Each attendee will charge their sleeping room to their government issued credit card. Please note that CIGIE is providing lunch on May 4th and May 5th as well as dinner on May 5th - so the per diem should be adjusted accordingly.

We are still working on the agenda and will share that as soon as it is finalized.

If you have any questions, please contact me.

Thank you,

Cathy Gromek

### Page(s) 000373 to\à 000376

Is(are) not relevant n'est(ne sont) pas pertinente(s) Sixth Biennial National Fraud Awareness Conference on Transportation Infrastructure Programs

The U.S. Department of Transportation/Office of Inspector General, American Association of State Highway and Transportation Officials, and several other state DOT agencies are co-sponsoring the Sixth Biennial National Fraud Awareness Conference on Transportation Infrastructure Programs scheduled for July 26-29, 2010 at the Crystal Gateway Marriott, Arlington, Virginia. The primary conference goals are to sharpen awareness of fraud schemes; share best investigative, audit, and oversight practices; and strengthen working relationships for the expected 250-300 attendees. Among these attendees will be attorneys, auditors, engineers, contract and procurement officers, investigators, and law enforcement personnel from all levels of government. In addition, the conference will be open to transportation industry representatives and the media.

This conference is not limited to those is the transportation industry; thus we encourage you to send any of your employees that have responsibility of oversight regarding federally-funded programs. We view this conference as a unique opportunity to educate federal, state and local employees as well as the private sector on prevention of fraud, waste and abuse and how to protect the taxpayers investments. Below you will find an in-depth description of this conference as well as the link for the conference website to review the agenda and registration information. Also attached to this email is the brochure for the conference.

If you have any comments, questions or concerns regarding the conference please do not hesitate to contact the conference Coordinator please by e-mail or by telephone at a good conference coordinator please do not hesitate to contact the conference Coordinator please do not hesitate to contact the conference Coordinator please do not hesitate to contact the conference coordinator please do not hesitate to contact the conference Coordinator please do not hesitate to contact the conference Coordinator please do not hesitate to contact the conference Coordinator please do not hesitate to contact the conference Coordinator please do not hesitate to contact the conference Coordinator please do not hesitate to contact the conference Coordinator please do not hesitate to contact the conference Coordinator please do not hesitate to contact the conference Coordinator please please do not hesitate to contact the conference Coordinator please p

<http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120450&m=973908&u=BEM\_A
ASHTO&s=http://www.preventtransportationfraud.org/>

You won't want to miss the 2010 Fraud Awareness Conference scheduled for July 26-29, 2010 at the Crystal Gateway Marriott, Arlington, Virginia.

What you'll experience:

- \* Learn better approaches to investigate fraud;
- \* Gain a better awareness of fraud schemes;
- \* Learn effective project controls;
- \* Hear trends in the MBE Program;

s.(b)(6)

- \* Share your best investigative, audit, and oversight practices; and.
- Strengthen working relationships.

Who should plan to attend? Anyone involved in any aspect of local, state, or federal oversight of highway, transit, and airport infrastructure programs, including:

- \* Attorneys, auditors, engineers;
- \* Contract and procurement officers;
- \* Investigators and law enforcement personnel;
- \* Transportation industry representatives and;
- \* The media.

This conference highlights highway, transit and airport infrastructure programs, but is not limited to individuals in those fields. This is an opportunity to learn how to detect and prevent fraud, waste and abuse within your area of responsibility. This conference also provides an opportunity for you to earn up to 38 CPUs! Register by June 1st and receive the discounted rate of \$425, register five people or more for as low as \$325 per person. Agenda and registration are online at www.PreventTransportationFraud.org

chttp://www.mmsend54.com/ls.cfm?r=233605741&sid=9120451&m=973908&u=BEM\_A
ASHTO&s=http://www.PreventTransportationFraud.org> , so plan to attend,
expand your knowledge, and receive continuing educational credits.

We are hoping that you and other employees from your agency will be able to join us for this exciting opportunity.

Partnering agencies of this Conference include the U.S. Department of Transportation/Office of Inspector General, American Association of State Highway and Transportation Officials, District of Columbia Department of Transportation, Washington Metropolitan Area Transit Authority, Maryland Department of Transportation, Virginia Department of Transportation, and Delaware Department of Transportation.

<http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120452&m=973908&u=BEM\_A
ASHTO&s=http://www.preventtransportationfraud.org/>

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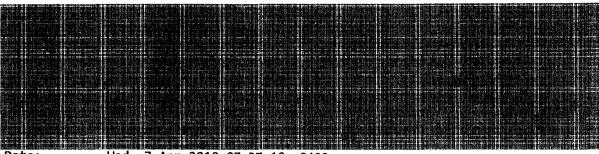
<http://www.mmsend54.com/ls.cfm?r=233605741&sid=9120453&m=973908&u=BEM\_A
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# Page(s) 000379 to\à 000406

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Date:

Wed, 7 Apr 2010 07:37:10 -0400

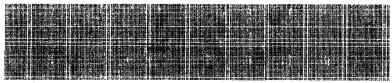
Reply-To: Sender:

s.(b)(6) s.(b)(6)

From:
Subject:

FW: Job Announcement: HHS/OMP Assistant IG for Information Technology (Chief Information Officer)

This is a multi-part message in MIME format.



not relevant

Good morning,

This is notice that the OMP position of Assistant Inspector General for Information Technology (Chief Information Officer) is being reannounced. This position is in the Senior Executive Service.

Two separate vacancy announcements are being issued to recruit for this position. Only one position will be filled. Separate selection registers will be issued for each job series and the position will be filled in the appropriate series according to the needs of the agency. Please see the links below to view the announcements and application requirements:

#### OIG-SES-2010-0008

<http://jobview.usajobs.gov/GetJob.aspx?JobID=87284792&JobTitle=Asst+IG+
for+Info+Technology+(Chief+Information+Officer)&q=OIG-ses-2010-0008&wher
e=&brd=3876&vw=b&FedEmp=Y&FedPub=Y&x=0&y=0&AVSDM=2010-04-05+14%3a49%3a00
> -- This vacancy announcement is issued to recruit eligible candidates
with a broad program management or information technology background for
the 0340 or 2210 series, respectively. Applicants who applied under
announcement OIG-SES-2010-0003 do not need to reapply to be considered.

#### OIG-SES-2010-0009

<http://jobview.usajobs.gov/GetJob.aspx?JobID=87284906&JobTitle=Asst+IG+
for+Info+Technology+(Chief+Information+Officer)&q=OIG-ses-2010-0008&wher
e=&brd=3876&vw=b&FedEmp=Y&FedPub=Y&x=0&y=0&AVSDM=2010-04-05+14%3a53%3a00</pre>

> -- This vacancy announcement is issued to recruit eligible candidates with a broad criminal investigation/law enforcement background for the 1811 series. Applicants who applied under announcement OIG-SES-2010-0004 do not need to reapply to be considered.

The closing date for both announcements is Monday, April 19, 2010. Interested persons should apply through the USAJobs website.



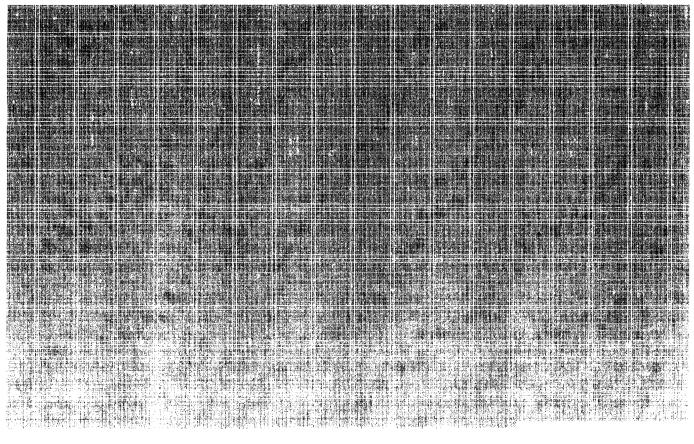
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HHS Office of Inspector General

@oig.hhs.gov

s.(b)(6)

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### Page(s) 000409 to\à 000412

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@SSA.GOV>

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Sender: From:

Council of IGs Liaisons <CIGIE-LIAISONS@LIST.NIH.GOV>

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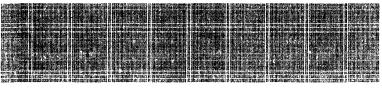
Subject:

@SSA.GOV> Recovery Auditing Experience: Volunteers Needed - REPLY BY APRIL

This is a multi-part message in MIME format.



not relevant



not relevant

To CIGIE Liaisons - OMB is seeking input on recovery auditing - see email below. Therefore, I need a couple of volunteers from CIGIE who have experience with this issue that OMB could consult with as it develops guidance. Please provide the name, phone number and email address of any volunteers to @ssa.gov by April 13th. Thanks.

s.(b)(6)

s.(b)(6)

Social Security Administration

Office of the Inspector General

s.(b)(6)

From: [mailto: @omb.eop.gov]

s.(b)(6)

Sent: Wednesday, April 07, 2010 3:06 PM To: O'Carroll, Pat;

s.(b)(6)

Cc: January Company

s.(b)(6)

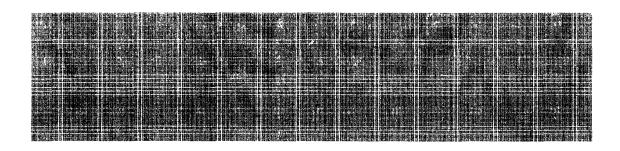
Subject: Improper Payments-Related Question

Hi Pat and 淵澤東,

I hope you are doing well, and enjoying the warmer weather we've been experiencing.

I have an improper payments-related question for you, though one that is not directly related to EO 13520 on Reducing Improper Payments. But, since we've been working with you on the improper payments EO, I figured I'd reach out to you first and that hopefully you'd be able to help.

As you may have seen, in March the President issued a memo to agencies regarding intensifying and expanding payment recapture efforts (e.g. recovery audits), where allowable and cost-effective (I'm also attaching the memorandum to this email). The memorandum directs OMB to develop guidance for agencies and departments on actions they should take. It also directs OMB to coordinate with CIGIE to "identify an appropriate process for obtaining review by Inspectors General of the effectiveness of agency efforts under this memorandum."



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Thanks in advance for your assistance!

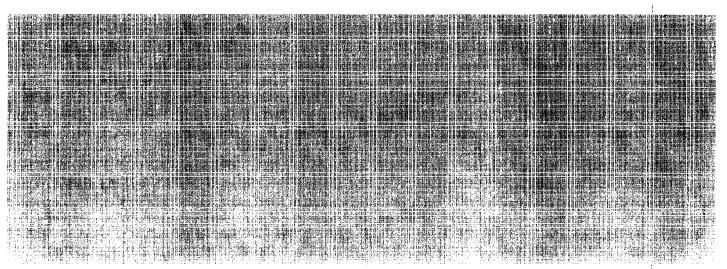


OMB / Office of Federal Financial Management

Jomb.eop.gov

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# Page(s) 000415 to\à 000417

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# Page(s) 000419 to\à 000434

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This is to request your assistance. We received the attached letter from ranking Member Charles E. Grassley and Ranking Member Tom Coburn. The letter concerns OIG independence.

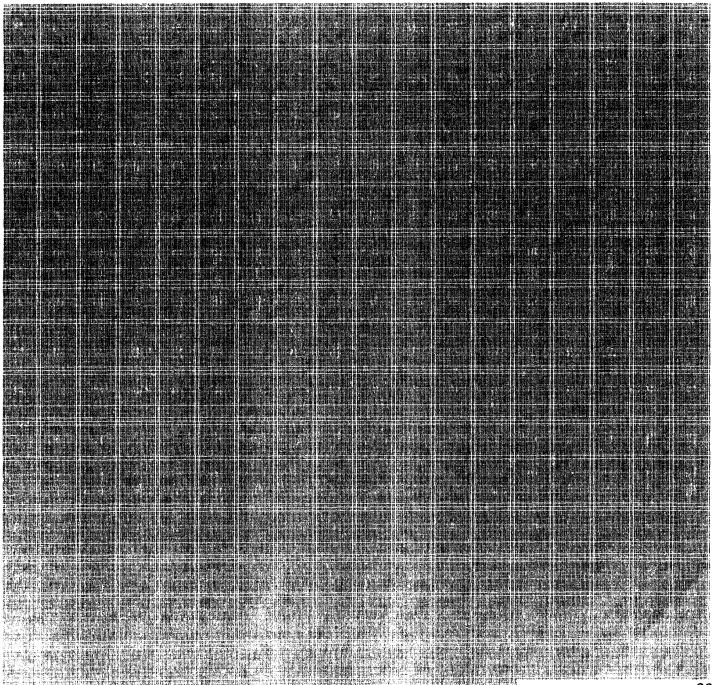
Please advise, as soon as possible, if your Inspector General received a similar letter.

Thank you. Denise

Denise S. Johnson
DHS OIG CIGIE Liaison
Department of Homeland Security
Office of Inspector General

s.(b)(6)

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Is(are) not relevant n'est(ne sont) pas pertinente(s)

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