	T OF BEFAIENCIES OF BURRECTION	IXT PROVIDER SUPPLE IDENTIFICATION NU		(XI) MULTIPLE CONSTRUCTION  A BUILDING  8 YANG		JAYE SURVEY COMPLETED  09/17/2009	
						V3/1	772009
NAME OF PE	ROVIDER OR SUPPLIER		STREET ADDRESS CH				
SOUTHW	EST HEALTHCARE SYSTE		25500 MEDICAL CE	NTER DR	IVE, MURRIETA, CA 92562 RIVERSID	E COUNTY	·····
PREFIX TAG	EACH DEFICIENCY	ATEMENT OF DEFICIENCIES MUST BE PRECEEDED BY LSC IDENTIFYING INFORMA	FUEL P	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT EACH CORRECTIVE ACTION SHOULD B REFERENCED TO THE APPROPRIATE OF	IE CHOSS-	,X51 COMPLETE DATE
	The following reflects Department of Publinvestigation visit:  Complaint # CA001966  Representing the C. Health: HFEN.  This Department will be a continued to the regulation of the regulation.	ic Health during  406  alifornia Departmen  HFEN, and  was able to subons.	a complaint t of Public		Preparation and submission Plan of Correction does not can admission or agreement be Southwest Healthcare System ("Southwest" or "the Hospital truth of the facts alleged or conclusions set forth in the Sof Deficiencies. The Hospital submitting this Plan of Correction documents actions taken by the Hospital address the alleged deficience.	constitute by m ") of the tatement I is ction as This s the	
	The CNO was notified Immediate Jeopardy was identified on August 12, 2009, at 4 p.m. The Immediate Jeopardy was due to the facility's failure to implement their policy and procedure regarding:  a. assessment and identification of newborns at risk for developing hyperbilirubinemia (high bilirubin levels in the blood);				A. The CNO reviewed the sit and identified that all of the cinfants had been discharged no longer newborns in the ho Therefore, any corrective actin place would not affect those	ited and were spital. ions put	08/12/09
	b. conducting TcB a at-risk for developing h	yperbilirubinemia; and nbs testing (test	d, to detect		The CNO also reviewed the comedical records and confirme none of the cited newborns sany harm.	ed that	08/12/09
	destruction of red blood cells in the newborn) when the mother's blood type was O positive, to identify hemolytic disease of the newborn and provide treatment as necessary				B. Administration identified the following the policies on assess newborns for risk factors for hyperbilirubinemia could affer newborn with risk factors born	ssing ct any	08/12/09
	Upon receipt of an the CNO was notified abated on August 12, 2	the Immediate Jed			Hospital. Therefore, the Hospital the actions outlined below in C. and D. to protect infants be Hospital.	pital took sections	
Event ID I	DLPF11	7,	1/14/2010	5 57 53	)PM		
ABORATOR	WWW CONTROL OF THE VIDE	RELAPLER REPRESEN	TATIVE'S SIGNATURE	E C	EO/Managing Dira	edor	Va5/10

Any deficiency statement ending with an asterisk (1) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. Except for nursing homes, the findings above are discussable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosurable 14 days following the date these documents are made available to the facility. If deficiences are ruled an approved plan of correction is requisite to continued program participation.

State 2567

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X11 PROVIDER/SUPPLIER CLIA DENTIFICATION NUMBER		A BUILDING		E SURVEY PLETED
	050701		9 WING		09/17/2009
NAME OF PROVIDER OR SUPPLIER	ST	REET ACCRES	CITY STATE ZIP CODE		
SOUTHWEST HEALTHCARE SYSTE	EM 25	500 MEDICAI	CENTER DRIVE, MURRIE	TA, CA 92562 RIVERSIDE COUN	TY
PREFIX EACH DEFICIENCY	ATEMENT OF DEFICIENCIES / MUST BE PRECEEDED BY FUL LSC IDENTIFYING INFORMATION	-	PREFIX FACH CO	OVIDER'S PLAN OF CURRECTION PRECTIVE ACTION SHOULD BE CROSS CED TO THE APPROPRIATE DEFICIENCY	
Continued From page	1		C. The H	lospital took the following	
Abbreviations used in			actions to care for n	improve assessment and ewborns:	
< - less than			* The	CNO reviewed and	09/17/09
AAP - American Assoc	ciation of Pediatrics			CNO reviewed and I that the process changes	
ABO - antibodies blood	d group			ped in the Hospital's	
AB+ - blood type				e plan of correction and pu	t
CNO - Chief Nursing C			in place o	n 08/12/09 were in effect.	
GACH - General Acute	·	•			•
NICU - Neonatal intens O+ - blood type	sive care unit			CNO and the Director of	10/19/09
	ractitioner (or Physician)			Services revised the	
RH/Rh - Rhesus factor			•	policy and procedure for	
RN - Registered Nurse				and treating newborns at	
SB - serum bilirubin		:		perbilirubinemia consisten rican Academy of Pediatric	
TcB/TCB - transc	cutaneous bilirubin	(a test	guidelines		
	bilirubin level, using	a device	the Depar		
applied on the forehead	•		'		
TSB - total serum	•	test to	* The	CNO oversaw the review o	f 10/19/09
determine the bilirubin	ieveis)		the policie	es and forms pertaining to	
A 014 1280 1 (c)				ent, testing, and treatment	
77 0 14 1200 1 (0)				for newborns, and assured	•
For the purpose	of this section "in	mmediate .	•	nent revisions were made.	
jeopardy" means a si	ituation in which the I	licensee's	·	consibility of the physician e each patient's plan of care	
noncompliance with	one or more requirer	ments of		on both clinical and	•
licensure has caused.	, or is likely to cause	. serious		information. The physicia	ın
injury or death to the pa	atient.		_	note for discharge of	** •
			, •	was initiated to include ris	k
T22 DIV5 CH1 ART3 -	70213(a) Nursing	Service	assessme	ent for hyperbilirubinemia.	
Policies and Procedure		JC1 4100		orn orders were revised to	
1 311313 3113 1 1 3 3 3 1 1 3 3 3 1 1 3 3 3 1 3	· <del>v</del> ·			12 hour serum bilirubin	
(a) Written policies and procedures for patient care				infants with serum bilirubin	
shall be developed, n	shall be developed, maintained and implemented by			75th percentile. Specificall were made to the Cord	у,
the nursing service			16/12/01/12	Mere made to the COLO	ļ
Event ID DLPF11		1/14/2010	5 57 53PM		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE

### CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY

	T OF DEFICIENCIES DE CORRECTION	(X1 PROVIDER SUPPLIE DENTIFICATION NU		A BULDIN	iple construction	(X3) DATE SURV COMPLETE: 09/17/	<b>)</b>
		1				09/1//	2009
	ROVIDER OR SUPPLIER F <b>EST HEALTHCARE SYS</b> T	-tu	STREET ADDRESS		ZIP 0706 RIVE, MURRIETA, CA 92562 RIV	VEDSIDE COUNTY	
5001HM	EST REALTHOARE STOT	C/M	23300 MEDICAL	, CENTER DI	NIVE, MUNNIETA, CA 32302 NI	versibe countr	
(X4) ID PREFIX TAG	EACH DEFICIENC	TATEMENT OF DEFICIENCIES LY MUST BE PRECEEDED BY LLSC (DENTIFYING INFORMA	FULL	PREFIX TAG	PROVIDER'S PLAN OF C EACH CORRECTIVE ACTION S REFERENCED TO THE APPROP	HOULD BE CROSS-	X5 COMPLEY DATE
	<del> </del>						
	Continued From pag  Based on interview	e 2  and record review.	the facility		Blood Collection policy, Nursery Orders form, H Bilirubin Nomogram for Physician's Record of N	lours Specific m, and lewborn form.	
failed ensure the facility's policy and procedure implemented to meet the needs of three new (Patients 11, 12, and 13) at risk for deve					The revised policies an included:	d processes	
		(high bilirubin leve	-		<ul> <li>Newborn nurse orders initially called for cord blood for type, RH</li> </ul>	the testing of	
	1 assess and	identify risk fa	actors for		on infants of Type O or		
		•			mothers within one hou	r of birth, and	
	12, and 13), resulting potential for braining	hyperbilirubinemia for three newborns (Patie 12, and 13), resulting in the delay of testing a potential for brain damage, develop disabilities, and death;			were revised in Octobe testing within two hours	of birth;	
					Nurses conduct		
	· ·	ting (a non invasive			assessment within the f after a baby comes to the		
	•	evels) when risk fa newborns (Patients			determine whether the	•	
		ne delay of the te			jaundiced and whether		
	potential for bra	•	veiopmental		factors are present. If the		
	disabilities, and death		veropmental		identifies jaundice or ris		
	(bilirubin level in intermediate risk zo Bhutani curve for resulting in exposur	for phototherapy whe the blood) was in one or high risk zo one newborn (Pa re of the babies the optential for bra	n the high one on the atients 11), · to elevated		—If the TcB result or equal to the 75th per nomogram, a STAT TS within one hour;	centile on the	
		rubin levels and the potential for brain relopmental disabilities, and death,			If the TSB result or equal to the 75th per	centile, the	
	4. conduct TSB test	ting when the TcB	was in the		nurse must notify the ph		
	Bhutani curve for t	k zone or high risk z wo newborns (Patie potential for lack of	ents 12 and		obtain further orders, while include orders for photo		
	•	pmental disabilities, an			-If a newborn do	es not have risk	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

5 57 53PM

TITLE

(X6: DATE

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1/14/2010

Event IO DLPF11

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER (DENTIFICATION NUM			PLE CONSTRUCTION	IX3 DATE SURVEY COMPLETED	
	050701		A BUILDIN		09/1	7/2009
NAME OF PROVIDER OR SUPPLIER	<u> </u>	STREET ACCHESS	CITY STATE	ZIP CODE		·····
SOUTHWEST HEALTHCARE SYSTE	M 2	5500 MEDICAL	CENTER D	RIVE, MURRIETA, CA 92562 RIVE	RSIDE COUNTY	
1 17	ITEMENT OF DEFICIENCIES MUST BE PRECEEDED BY FI	/LL	ID PREFIX	PROVIDER'S PLAN OF CORI EACH CORRECTIVE ACTION SHOT		'XSI COMPLETE
TAG REGULATORY OR L	SC IDENTIFYING INFORMATI	CN)	TAG	REFERENCED TO THE APPROPRIA	TE DEFICIENCY)	DATE
Continued From page death, and,  5. conduct Coomb destruction of red blothe mother's blood by (Patients 12 and 13) disease of the newborbrain damage, death.	os testing (test od cells in the newb rpe was O+ for two to identify and treat rn, resulting in the p	newborns t hemolytic otential for		factors, then the nursing obtain a TcB or TSB (as i policy) on the day of discitest result at that point is or equal to the 75th percenursing staff notifies the pfurther orders. The parer of any newborn at risk of severe hyperbilirubinemia instructed to keep their eappointment with their phclinic after discharge as of	ndicated by harge. If the greater than entile, the physician for ats/guardians developing a are arly follow-up ysician or	
_ ,	s within the first 5 d and low risk z curves according to rubinemia that v	ays of life. ones are the risk of vill need		* The Department of P Medical Executive Comm Board of Governors appro revised policies and forms	ittee, and the oved the	10/19/09
follow-up. A TcB or TSB in the Low Risk Zone or Low Intermediate Zone (40%) does not require intervention. A TcB or TSB in the High Risk Zone (95%) or High Intermediate Zone (75%) requires further investigation and possible intervention. Bilirubin levels are charted on the curve using the Hour Specific Bilirubin Nomogram document).				* The Women's Service Leadership Team provided to nursing staff on the processessing and documents factors for hyperbilirubine beginning of each shift protaking responsibility for page 2.	ed education ocess for ing risk mia at the ior to nurses	08/12/09
August 6, 2009. Pati 2009, at 4:28 a.m., a developing in the womb	1 The record for Patient 11 was reviewed on August 6, 2009. Patient 11 was born on June 4, 2009, at 4:28 a.m., at 37 6/7 weeks gestation (time developing in the womb - normal 40 weeks).  The Newborn Admit Flowsheet dated June 4, 2009,			* The Women's Service directs and provides ongo education on this process various means, including modules, memoranda, and communication newslette "Baby Steps."	es Director bing followup through educational d a weekly	08/12/09 8 09/04/09
a, the mother was Rh no	egative and the baby v	vas 1/14/2010	5 57 5	3PM		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

. 451 DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X11 PROVIDER/SUPPLIE		XI MULTIPLE CONSTRUCTION		TO DATE SURVEY COMPLETED		
	•	050701		A BUILDING B IMMG	09/1	7/2009		
	ROVIDER OR SUPPLIER VEST HEALTHCARE SYSTE	EM		T ADDRESS CITY STATE ZIP CODE MEDICAL CENTER DRIVE, MURRIETA, CA 92562 RIVERSIDE COUNTY				
(X4) ID PREFIX TAG	EACH DEFICIENCY	ATEMENT OF DEFICIENCIES MUST BE PRECEEDED BY SC IDENTIFYING NFORMA	FULL P	ID PROVIDER'S PLAN OF PREFIX EAUTH CURRECTIVE ACTION TAG REFERENCED TO THE APPR	N SHOULD BE CACSS.	(X5) COMPLETE DATE		
	Continued From page	4		D. The Hospital mor	nitors the			
	AB+ (Rh incompatible)							
	b. the baby's general Succedaneum (scalp the midline and or associated with head in the baby had bruise. The Well Newborn (2009, at 6:30 p.m., fed for the first time age.  The Hour Specific Binurses did not assess hyperbilirubinemia. The Rh incompatibility, broing gestational age of June 5, 2009, at 10 TcB was 95 mg/diboth in the high in Bhutani curve.	swelling that extered the suture limited incomply and, as on the right forearm. Care Flowsheet data indicated the baby at 11 hours and 4 dirubin Nomogram in a for risk factors for the nurses did not uising, delay in fee <38 weeks as risk and the TSB was and the TSB was seried in the text of the nurse of	ensures review of 100% of charts of newborns to confirm that they are being assessed timely for jaundice and risk factors, and tested timely and in compliance with the policies and procedures. The indicators being reviewed include the following for high risk cases: TcB/TSB done each shiftSTAT TSB results received in 1 hr enogram indicated the actors for developing did not identify the ay in feeding, caput, as as risk factors. On 0 hours of age), the TSB was 8 9 mg/dl,  ensures review of 100% of charts of newborns to confirm that they are being assessed timely for jaundice and risk factors, and tested timely and in compliance with the policies and procedures. The indicators being reviewed include the following for high risk cases: TcB/TSB done each shiftSTAT TSB results received in 1 hr initially, then within 2 hrs as of 10/19/09Admit Risk on NomogramNarrative re Abnormal Findings TSB was 8 9 mg/dl,		08/12/09 8 10/19/09			
	Patient 11 was discha at 12:50 p.m. with developing hyperbiliru intermediate risk zo physician Ihree to four d	n multiple risk binemia, the TSB ine, to follow up	factors for in the high	* The Women's S Leadership Team pro- re-education and cou whose audits fall out Audit results reflect s compliance with the	ovides unseling to nurses of compliance. substantial	08/12/09		
	According to the AAP C	Suidelines:		•	•			
a. an infant with no risk factors who is discharged home at 30 hours of age should be seen by the age of 96 hours, but earlier follow up should be provided			by the age	* The Women's S reports audit results the Department of Po Reliability Unit (HRU	to staff members, ediatrics, High	10/19/09		
Event ID	DLPF11		1/14/2010	5 57 53PM				
ABORATO	RY DIRECTOR'S OR PROVIDE	P SUPPLIER REPRESEN	ITATIVE S SIGNATUR	E TITLE		(X6) DATE		

Any dehoency statement ending with an asterisk (1) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. Except for nursing homes, the hiddings above are disclossable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclossable 14 days following the date these documents are made available to the facility. If deficiencies are sited, an approved plan of correction is requisite to continued program participation.

	T OF DEFICIENCIES OF CORRECTION	X1 PROVIDER SUPPLIER CLIA DENTIFICATION NUMBER	A BUILD	TIPLE CONSTRUCTION	IXX DATE SOR	
		050701	8 WING		09/17	7/2009
NAUF : F O	ROVIDER OR SUPPLIER	STHEET	AUDRESS DITY STATE	7'9 UOOF		
	EST HEALTHCARE SYSTI	j j		DRIVE, MURRIETA, CA 92562	RIVERSIDE COUNTY	
(X40 PREFIX TAG	EACH DEFICIENCY	ATEMENT OF DEFICIENCIES  MUST BE PRECEDED BY FULL  LSC -DENTIFYING INFORMATION	IO PREFIX TAG	PROVIDER'S PLAN O LEACH CORRECTIVE ACTION REFEREN, ED TO THE APPR	N SHOULD BE DROSS-	X5) COMPLETE DATE
	Continued From page for those babies developing hyperbilinut	who have risk factors	s for	Team, and the Quali reports to the Patien	•	
	hyperbilirubinemia abelow 38 weeks, ja (brother or sister), discharge (Patient 1 factors); and.  c. phototherapy is rechours of age, with hyperbilirubinemia, and On August 6, 200 records were review. The Manager stated increased bilirubin to bruises on the fore incompatibility, not fe hours after delivery, Manager stated the have been identified	undice in a previous and jaundice noted of these four commended for an infant and risk factors for deve	station sibling before or risk at 30 loping 11's nager rs for tation, s Rh y 12 The been	The Hospital hereby informal conference administrator/district discuss the citations Hospital submits the immediate jeopardy Immediate Jeopardy situation in which the noncompliance with requirements of licer or is likely to cause, death to the patient. cited patients sufferency were they likely to injury or death becaupatients were under pediatrician and were instructions to follow pediatrician in according the pediatrician in according the pediatrician and the pediatrician in according to the pediatrician in according	with the district manager to because the re was no to patients. is defined as "a elicensee's one or more asure has caused, serious injury or 'None of the ed actual harm, o suffer serious use all of the the care of a elicensee's with up with the dance with orders	
	stated the TCB testin as soon as the risk on discharge. She s have been performed 30 hours of age. Th should have receive	nterview with the Manager g should have been perform factors were present, no stated the TCB testing s within two hours of birth e Manager stated Patien d an order for photothics in the high intermediate tive	ormed t just hould i. not t 11 erapy			
Event ID	D) 0514	1/1	4/2010 5.57	53PM		

Any deficiency statement anding with an asterisk (f) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. Except for nursing homes, the findings above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program pankipation

LABORATURY DIRECTOR'S OR PROVIDER SUPPLIER REPRESENTATIVE'S SIGNATURE

Event ID DLPF11

STAC (8K)

TITLE

	STATEMENT OF DEFICIENCIES X12 PROVIDE AND PLAN OF CORRECTION IDENTIFE			A HURDING	ECONSTRUCTION		SANDATE SURVEY COMPLETED	
		050701		8 WING		09/	17/2009	
NAME OF P	PROVIDER OR SUPPLIER		STREE! ADDRESS	DORESS COTY STATE &P CODE				
SOUTHV	WEST HEALTHCARE SYSTE	EM 2	25500 MEDICAL	CENTER DRIV	E, MURRIETA, CA 92562	RIVERSIDE COUNTY		
(X4) IQ PREFIX TAG	EACH DEFICIENCY	ATEMENT OF DEFICIENCIES MUST BE PRECEEDED BY FI SC IDENTIFYING INFORMATI	-	ID PROVIDER'S PLAI PREFIX EACH CORRECTIVE AC "AG REFERENCED TO THE AF		N SHOULD BE CROSS-	X51 COMPLETE DATE	
	Continued From page	6						
	On August 6, 200 interviewed. RN conducted when a thours of life and if p stated. TcB should discharging the newbo	1 stated TcB tes caby was jaundiced cositive for Coombs I also be conduct	sting was within 24 test. RN 1					
	On August 6, 200 interviewed. RN 2 s done on all babies be stated if risk factors identified, TcB and conducted only if the stated if a baby had high intermediate risk would discharge the physician ordered it.	tated TcB testing before discharging the for increased biling the for TSB testing e physician ordered increased bilirubin less zone or high-risk	should be em. RN 2 rubin were would be it. RN 2 evels in the zone, she	. ·				
	On August 12, 200 interviewed. RN 3 sta	ated she was the	nurse who					
	discharged Patient 1' she would only condu- jaundiced, and only from the facility. F- conduct TcB testing	oct TcB testing if the before discharging RN 3 stated she	baby was ; the baby ; would not				÷	
	identified, unless the discharged, RN 3 sta physician of the (high-intermediate risk ordered to discharge Pa	baby was jaundiced ted she informed P increased bilirut k zone), and the	d or being alient 11's bin level physician					
	On August 11, 2009. 2 was reviewed, Patie 2 on June 9, 2009, discharge from the facil	ent 11 was admitted at 7:15 p.m. (four	to GACH					
Event ID	DLPF11		1/14/2010	5 57 53P	M		_	
ABORATOR	RY DIRECTOR'S OR PROVIDE	RISUPPLIER REPRESENT	ATIVE S SIGNATE	OF.	TITLE		'X6) DATE	

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	NT OF DEFICIENCIES OF CORRECTION	X1: PROVIDER SUPPLIE DENTIFICATION NU	MAER	X2 MULTIPLE CONSTRUCTION A BUILDING	-X3 DATE SU CCMPLE	
1		050701		B WING	09/1	7/2009
NAME OF P	PROVIDER OR SUPPLIER		STREET ADDRESS CIT	Y STATE ZIP CODE		
SOUTHY	VEST HEALTHCARE SYSTI	<b>EM</b>	25500 MEDICAL CE	NTER DRIVE, MURRIETA, CA 9256	2 RIVERSIDE COUNTY	
(X411D	SHAMARY ST	ATEMENT OF DEFICIENCIES		ID PROVIDERS PLAN	LOF CORRECTION	·X5;
PREFIX	EACH DEFICIENCY	MUST BE PRECEEDED BY I	ou P		ION SHOULD BE CROSS-	COMPLETE
	Continued From page	7				
	The Admission H&P the baby was taker admission (June 9, 2 PCP did a TcB and done, and the resu instructed to go to evaluation and treatme.  On June 9, 2009, a level was 28.2 mg/dl mg/dl) and the Discharge Sumr 9.35 a.m., was revium. Discharge diagnost treated and resolve feeding dyscoordinatio	n to her PCP on 2009) for a schedule the level was 15. It was 25. The part of hyperbilirubinem at 7.40 p.m., the Toleron of the property of th	the day of divisit. The A TSB was arents were for further ma.  Ital Bilirubin was 0-12.4 to 0.6 mg/dl			
	2. On August 12, 2009, Patient 12's record was reviewed. Patient 12 was born on July 26, 2009, at 9 06 a.m., at 37 2/7 weeks gestation (time developing in the womb - normal 40 weeks).					
	The Newborn Admit at 9.06 a.m., indicated Succedaneum (scalp the midline and over with head moulding), and the mother's bloc Coombs test performed	d the baby had a s swelling that external suture lines and is was large for gestand type was O+ The	light Caput nds across associated ational age,			
	The Hour Specific Billinurses did not assess f	•				
Event ID	DLPF11		1/14/2010	5 57 53PM		
ABORATO	RY DIRECTOR'S OR PROVIDE	RISUPPLIER REPRESEN	TATIVE S SIGNATURE	TITLE		(X6) DATE

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STATEMENT OF DEFICIENCIES AND PLAN OF CURRECTION		XI PROVIDER SUPPLIFICATION N		A BUILDING	CONSTRUCTION	-XX DATE SURVEY COMPLETED			
		050701		B WNG		09/17/2009			
NAME OF PROVID	DER OR SUPPLIER	<u> </u>	STREET ADDRESS	CITY STATE ZIP	CODE				
	HEALTHCARE SYST	EM	25500 MEDICAL CENTER DRIVE, MURRIETA, CA 92562 RIVERSIDE COUNTY						
(X4: ID PREFIX TAG	EACH DEFICIENC	FATEMENT OF DEFICIENCIE Y MUST BE PRECEEDED BY LSC IDENTIFYING INFORMA	FULL	ID PREFIX TAG	PROVIDER'S PLAN OF EACH CORRECTIVE ACTION REFERENCED TO THE APPRO	SHOULD BE CROSS.	X5) COMPLETE DATE		
Co	ontinued From pag	e 8	<del></del>						
ge Ju wa Bh Pa at hyi ris: ph Th	estational age of < as 5 as 6.1, in the high outani curve. There is a first tient 12 was discharged by the street of the street	The nurses did not 38 weeks as a risk a.m. (20 hours of a hintermediate risk was no TSB drawn.  Targed home on Jurisk factors for the TcB in the high order for follow-cence a case managesk for hyperbilirubiness. There was no	a factor. On ge), the TcB zone on the sty 27, 2009, developing intermediate up with the ger identified temia during						
cat pla nei ide inc hys	se manager was anning of the baleds. There was entified the need cluded close follow perbilirubinemia.	s involved in the by to determine position of the information of the position	e discharge bost hospital nursing staff plan that n of severe						
Ma wa: Ma ind levi	inager stated Pat is a risk factor inager stated the licated the risk els.	with the Nursery Mient 12's <38 week for hyperbilirubin TSB Nomogram s factor for increas the TCB testing s	ss gestation nemia. The should have ed bilirubin						
soc una	oner than 20 hour able to explain appleted when the To	n two hours of the rs of age. The Mi why TSB testing CB resulted in the high	anager was was not	5 57 53PA					

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LABORATORY DIRECTOR'S OR PROVIDER'SUPPLIER REPRESENTATIVE'S SIGNATURE

(X6) DATE

	OF DEFICIENCIES OF CORRECTION	X1 PROVIDER SUPPLIE DENTIFICATION NO		A BUILDING	COASTRUCTION	IX31 DATE S COMPLE	
		050701		8 WING		_ 09/	17/2009
NAME OF PR	OVIDER OR SUPPLIER		STREET ADDRESS	DITY STATE ZIP	CODE		
SOUTHW	EST HEALTHCARE SYSTE	M	25500 MEDICAL	CENTER DRIVE	E. MURRIETA, CA 92562 F	RIVERSIDE COUNTY	
1X4) ID PREFIX TAG	(EACH DEFICIENCY	NTEMENT OF DEFICIENCIES MUST BE PRECEEDED BY I SC IDENTIFYING INFORMAT	FULL	ID PREFIX TAG	PROVIDER'S PLAN OF RACH CORRECTIVE ACTION REFERENCED TO THE APPRO	SHOULD BE CROSS.	X5) COMPLETE DATE
	Continued From page	9					
	intermediate risk zon testing should have the need for photothera	been completed to					
	During a concurrent interview, the Manager was unable to find evidence Coombs testing was performed on Patient 12. The Manager stated Coombs testing should have been done.						
	3. On August 12, 2 reviewed. Patient 13 v 12:40 p.m., at 36 developing in the withe mother's blood (Coombs test done on the second coordinate).	was born on June of 6/7 weeks gestallomb - normal 40 voltype was O+. The	11, 2009, at tion (time weeks), and				
	The Hour Specific Bil nurses did not assess hyperbilirubinemia. Th gestational age of < June 12, 2009, at 3: TcB was 6.8, on the risk zone of the Bhutan	of for risk factors for the nurses did not 38 weeks as a risk 40 p.m. (27 hours of the of the high is	developing identify the factor. On of age), the				语 
	Patient 13 was dischi 12, 2009, at 6:30 p developing hyperbilirul of the high intermedia the physician in two office day, or Mappointment.	o.m., with a risk binemia, the TcB o te risk zone, to foll	factor for on the line low up with day, a non				
	On August 12, 200 record was reviewed was reviewed was manager stated the number of th	with the Nursery Ma	nager. The				
Event ID D	DLPF11		1/14/2010	5 57 53PA	M		

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of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following. the date these documents are made available to the facility. If deficiences are sited, an approved praniof correction is requisite to continued program participation

X61 DATE

TITLE

	IT OF DEFICIENCIES OF CORRECTION	XI - PROVIDER SUPPLIEF IDENTIFICATION NUM		,X2; MULTIPLE	ECONSTRUCTION	X3; DATE SCHVEY C: MPLE TED	
		050701		8 MANG		09/1	7/2009
NAME OF P	ROVIDER OR SUPPLIER		STREET AUDRESS	CITY STATE ZIP	CODE		
SOUTH	VEST HEALTHCARE SYST	EM 2	5500 MEDICAL	CENTER DRIV	E, MURRIETA, CA 92562	RIVERSIDE COUNTY	
				<del></del>			
(X4) ID PREFIX TAG	EACH DEFICIENCY	ATEMENT OF DEFICIENCIES I MUST BE PRECEEDED BY FI LSC (CENTIFYING INFORMATI		D PREFIX TAG	PROVIDER'S PLAN Q EACH CORRECTIVE ACTIO REFERENCED TO THE APPR	N SHOULD BE CROSS	X5) COMPLETE DATE
	Continued From page	10					
	a risk factor. The N should have been	estational age of <30 fanager stated the T done sooner than 2 testing should have th.	CB testing 7 hours of				
	<del>-</del>	,	sting was ger stated				
	The facility policy Assessment, Ident Protocol," last revised August 6, 2009. The was to identify hyperbilirubinemia, phyperbilirubinemia, arto aid in the preventhe brain centers of levels of bilirubin).	ification, and Ind April 2008, was reserved to a policy indicated the newborns at romote timely assested initiate appropriates (in the properties of the pro	e purpose risk for ssment of follow-up damage to				
	The policy indical hyperbilirubinemia incomplete the following:		ctors for limited to				
	a. bruising and cept the production of bilirub		increase				
	b. genetic or ethnic ineonatal jaundice ( East-Asian or Mediterra	yellowish skin disc	-				
	c. inadequate nutrition/l	hydration through					
Event ID	DLPF11		1/14/2010	5 57 53PM	M		

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LABORATORY DIRECTOR'S OR PROVIDER SUPPLIER REPRESENTATIVE S SIGNATURE

(A6-DATE

TITLE

1	IT OF DEFICIENCIES OF CORRECTION	X1 PROVIDER SUPPLIF		X2 MULTIP	LE CONSTRUCTION	X3 DATE SUNVEY COMPLETED	
		050701		B VANG		09/17/2009	
NAME OF P	ROVIDER OR SUPPLIER	<del></del>	STREET ACCRESS	CITY STATE ZE	PCODE		
SOUTHW	VEST HEALTHCARE SYSTE	EM	25500 MEDICAL	CENTER DRI	VE. MURRIETA, CA 92562	RIVERSIDE COUNTY	
(X4) ID PREFIX TAG	EACH DEFICIENCY	ATEMENT OF DEFICIENCIES MUST BE PRECEEDED BY SC IDENTIFYING INFORMA	FULL	ID PREFIX TAG	PROVIDER'S PLAN EACH CORRECTIVE ACTION REFERENCED TO THE APP	ON SHOULD BE CROSS.	'X5; COMPLETE DATE
	Continued From page	11	<del></del>	·····			
	suboptimal breastfeedi	ing;					
	d. jaundice appearing (dark skin pigments ma						
	e. macrosomic (large diabetic mother;	for gestational age	) infant of a				
	f. near-term newborn gestation, particularly it	· · · · · · · · · · · · · · · · · · ·					
	g. significant weight than) 10 % by discharg		> (greater				
	h. temperature insta and,	bility or treatment	of sepsis;				
	i. unrecognized herr type incompatibility.	nolysis, such as	ABO blood				
	The policy further indicate	ated:					
	<ul> <li>a. a TcB and/ or TS jaundice and/or risk to to discharge;</li> </ul>						
	b. bilirubin levels v Hour-specific Bilirubin f	•	ed on the				
	c of the TcB value intermediate risk zone Curve) a TSB was to be	e) on the nomogra	•				
	d the physician was the high intermediate of						
£	DI 0544		1/14/2010	5.57.531	DNA		

LABORATORY DIRECTOR'S OR PROVIDER SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER CLIA IDENTIFICATION NUMBER		(X2) MULTIPLE	E CONSTRUCTION	·	(X3) DATE SURVEY COMPLETED  09/17/2009	
050701				B WING		09/		
NAME OF P	ROVIDER OR SUPPLIER	SI	REET ADDRESS	CITY, STATE, ZIP	CODE			
SOUTHW	YEST HEALTHCARE SYSTE	M 25	500 MEDICAL	CENTER DRIV	E, MURRIETA, CA 92582	RIVERSIDE COUNTY		
(X4) ID PREFIX TAG	FIX : IEACH OFFICIENCY MUST BE PRECEDED BY FULL			10 PREFIX YAG	PROVIDER'S PLAN (EACH CORRECTIVE ACTION REFERENCED TO THE APP	ON SHOULD BE CROSS-	(X5) COMPLETE DATE	
	Continued From page	12					,	
!	greater than 12; and,							
	e. an order for phototherapy was to be obtained if the TSB was in the high intermediate or high-risk zone.							
	The Newborn Nurs	ery Preprinted Orde	ers were				ı	
	The Newborn Nursery Preprinted Orders were reviewed on August 6, 2009. The orders directed the staff to do the following:			!				
	a. obtain a TcB as indic	cated per protocol;						
	greater than or equal	erformed, and the va to 75% on the Bhute sk zone), draw a n results;						
	c. follow the pinterventions; and,	protocol for recon	mmended					
	d. obtain an order fo protocol.	r phototherapy if indic	cated per					
	The facility policy titl Processing," last re reviewed on August cord blood would be coombs, on all infants mothers that delivered in	vised November 20 12, 2009. The policy processed for Rh, to of Rh negative and/o	06, was indicated ype, and					
	On August 12, 200 notified immediate Jimmediate Jeopardy facility's failure to it	eopardy was identific was identified due	ed. The to the					
	procedures on:							
Event ID:1	DLPF11		1/14/2010	5.57.53P	М			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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(X6) DATE

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AND PLAN OF CORRECTION CENTIFIC			DVIDERSUPPLIERICLIA NTIFICATION NUMBER		CONSTRUCTION	X3: DATE SURVEY   COMPLETED			
				9 WING			7/2009		
1				CITY STATE ZIP CO					
SOUTHW	EST HEALTHCARE SYSTI	EM	25500 MEDICAL	CENTER DRIVE.	, MURRIETA, CA 92562	RIVERSIDE COUNTY			
-X4-1D PREFIX TAG	PREFIX EACH DEFICIENCY MUST BE PRECEEDED B			IO PREFIX YAG	PROVIDER'S PLAN OF EACH CORRECTIVE ACTION REFERENCED TO THE APPR	(X5) COMPLETE DATE			
	Continued From page	13							
	a. assessing and increased bilirubin leve	• •	factors for						
	<ul> <li>b. performing TCB ( were identified;</li> </ul>	risk factors							
	c. obtaining an order for phototherapy when the SB levels were in the high intermediate risk or high risk zone; and,								
	d. conducting Coombs testing when the mother's blood type was O positive or Rh n to identify hemolytic disease of the newbo provide treatment as necessary.								
	On August 12, 200 notified Immediate Immediate Jeopardy facility's failure to procedures on:	Jeopardy was ide was identified	entified. The due to the						
	a assessing and increased bilirubin leve		factors for						
	b performing TCB to were identified:	esting as soon as	risk factors						
	c obtaining an order levels were in the hig zone, and,	· · · · · · · · · · · · · · · · · · ·							
	d conducting Coom mother's blood type v to identify hemolytic dis	vas O positive or	Rh negative.						
Event ID DLPF11		1/14/2010	5 57 53PM	l					

LABORATORY DIRECTOR'S OR PROVIDER SUPPLIER REPRESENTATIVE S SIGNATURE

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1X6; DATE

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•		X* PROVIDER SUPPL IDENTIFICATION N		A SUILDING	ECONSTRUCTION	DATE SURVEY COMPLETED			
050701				8 WNG		09/17/2009			
NAME OF PROVIDER OR SUPPLIER STREET				EET ADDRESS CITY STATE ZIP CODE					
SOUTHWEST HEALTHCARE SYSTEM			25500 MEDICAL CENTER DRIVE, MURRIETA, CA 92562 RIVERSIDE COUNTY						
(X4) ID PREFIX TAG	SUMMARY S EACH DEFICIENC REGULATORY DE	FULL	ID PREFIX TAG	PROVIDER'S PLAN C EACH CORRECTIVE ACTIO REFERENCED TO THE APPE	N SHOULD BE CROSS	;X5) COMPLETE DATE			
	Continued From page 14								
	provide treatment as	provide treatment as necessary.							
	Upon receipt of an acceptable written plan o correction on August 12, 2009, at 6,47 p.m., the Immediate Jeopardy was abated.								
	The plan of correction included the following immediate actions:								
	a. newborn nursery blood for type, Rh, Type O or Rh nega birth would be follower	and Coombs on a	all infants of						
	b. hyperbilirubinem assessed during the every shift, and prior to	ne initial newborn	would be assessment,	·					
	c. if risk factors were identified, a TcB wou performed at the time of identification;								
	d. if the TcB was in or above, a TSB w would be called to the	ould be drawn, and							
	e if the TSB was in or above, the phy interventions, which phototherapy:	sician would be c	ontacted for						
	f. all nursery and co education on the co hyperbilirubinemia padmission orders, a nomogram, prior to as	ord blood collection policy, the newbo and the hour spec	policy, the orn nursery cific bilirubin						
	D) 05 11		1/14/2010	5 57 530					

LABORATORY DIRECTOR'S OR PROVIDER SUPPLIER REPRESENTATIVE S SIGNATURE

TITLE

(XB) DATE

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		:X11 PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER			LE CONSTRUCTION		COMPLETED	
050701				A BUILDING B WING			09/17/2009	
NAME OF PE	ROVIDER OR SUPPLIER		STREET ADDRESS	CITY STATE ZE	P CODE			
SOUTHW	EST HEALTHCARE SYSTE	EM .	25500 MEDICAL	CENTER ORI	VE, MURRIETA. CA 92562	RIVERSIDE COUNTY		
(X4) ID PREFIX TAG	EACH DEFICIENCY	ATEMENT OF DEFICIENCIE: MUST BE PRECEEDED BY SC IDENTIFYING INFORMA	FULL	PREFUX TAG	PROVIDER'S PLAN OF EACH CORRECTIVE ACTION REFERENCED TO THE APPR	N SHOULD BE CROSS-	(X5) COMPLETE DATE	
	Continued From page	15						
	assignment; and,							
}	g, the facility would mo	nitor for compliance.						
	The facility's failure that and procedures were needs of the new hyperbilirubinemia is or is likely to cause patient, and therefolieopardy within the Code section 1280.1.	re implemented to borns at risk for a deficiency that serious injury or o ore constitutes an	meet the developing has caused, death to the immediate					
	•							
				:				
ı			•					
	4							
Event ID I	01.06.11		1/14/2010	5 57 53	PM			

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(X6) DATE