



# 2020 Clerks and Judges Conference

## Agenda

~ Monday, February 3<sup>rd</sup>, 2020 ~

Riverside Hotel ~ North Star Conference Room  
Boise, Idaho

- 
- 7:30 AM **HOT BREAKFAST SERVED ~ NORTH STAR CONFERENCE ROOM – RIVERSIDE HOTEL**
- 8:00 AM **WELCOME AND OPENING REMARKS ~ IDAHO SUPREME COURT-JUSTICE BRODY**
- 8:10 AM **Mandatory Forms – Christina Iverson**  
Christina Iverson will provide historical highlights of mandatory forms and how the new process was instituted. Teresa Hammer will present the new process that will include a demonstration.
- 8:25 AM **Communication and Collaboration**
- Idaho Supreme Court eNews, Education Update, Court Questions-*Christina Iverson*
  - Monthly Elected Clerks Conference Calls-*Sharee Sprague*
  - Clerk Advisory Group (CAG)-*Pam Eckhardt/Doug Miller*
  - Problem Solving Court Protocol-*Andrea Patterson*
    - Flowchart for conflict resolution approved by the Court
- 9:15 AM Break
- 9:30 AM **Court Agility – Kevin Iwersen and Christina Iverson**  
Introduction of the Empowered Agility Approach, an approach the AOC has adopted to better address yearly objectives, provide clarity on initiatives, and strengthen working relationships.
- 10:15 AM **Odyssey-Navigator Upgrade – Kevin Iwersen and Christina Iverson**  
The upgrade to Navigator will include updates to court processes, training requirements, and timelines. A brief video presentation will include a demonstration of the new features that will highlight the navigation functions.
- 10:45 Break
- 11:00 AM **Socrata – Christina Iverson, Kevin Iwersen, and Michelle Crist-Aguiar**  
Participants will be provided an overview of the data platform, Socrata, which provides access to data as it relates to court information. The presentation will provide a walk-through of the available statistics and how to retrieve details.
- 11:30 AM **Roundtable Discussion-Division Directors**  
Participants will break into groups by district. Trial Court Administrators will facilitate district discussions and report to the Conference on issues raised and possible solutions.
- 12:30 PM **Catered lunch with Idaho Supreme Court Justices**  
Closing remarks – Justice Brody

# Mission Statement of the Idaho Courts

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*As the Third Branch of Government, We Provide Access to Justice  
by Ensuring Fair Processes and the Timely, Impartial Resolution of Cases.*

## Values of the Idaho Courts

Integrity | Fairness | Independence | Respect | Excellence | Innovation

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## Strategic Goals and Major Objectives of the Idaho Courts

### **GOAL 1 - To provide Timely, Impartial Case Resolution through Legally Fair Procedures**

- Advance justice by resolving cases as early as possible, while guaranteeing the rights of the parties.
- Resolve cases involving children and families through the combined efforts of the courts, the family, and community services in ways that are least adversarial and intrusive.
- Improve the safety and well-being of children and families involved in child protection cases.

### **GOAL 2 - Ensure Access to Justice**

- Strengthen and expand Court Assistance Office services options for legal representation for persons of limited means, language access services, and disability assistance while increasing the public's awareness of these services.
- Enhance the ability to efficiently conduct court business by using technology to increase access to and integration of information, as well as to improve business practices.

### **GOAL 3 - Promote Effective, Innovative Services**

- Assure the highest level of service by recruiting highly-qualified judges and court personnel and advancing their professional development through educational opportunities.
- Enhance court programs and services by actively working with the legislative and executive branches of state government, counties, cities, and stakeholders to foster the necessary resources to meet the evolving needs of Idahoans.
- Provide long-term resolution of cases through effective application of the principles of problem-solving justice.

### **GOAL 4 - Increase Public Trust and Confidence in Idaho Courts**

- Protect communities, reduce recidivism, and hold offenders accountable through evidence-based sentencing practices.
- Increase awareness of the importance of the jury system—as well as the public's participation in that system—and develop strategies to improve jury service and appreciation.
- Protect and empower vulnerable individuals under guardianship or conservatorship through education, monitoring, enforcement, and community support.
- Foster collegiality and civility among the bench and bar.

# IDAHO SUPREME COURT 2020 CLERKS & JUDGES CONFERENCE



Mandatory Forms  
The Process

The beginning.....

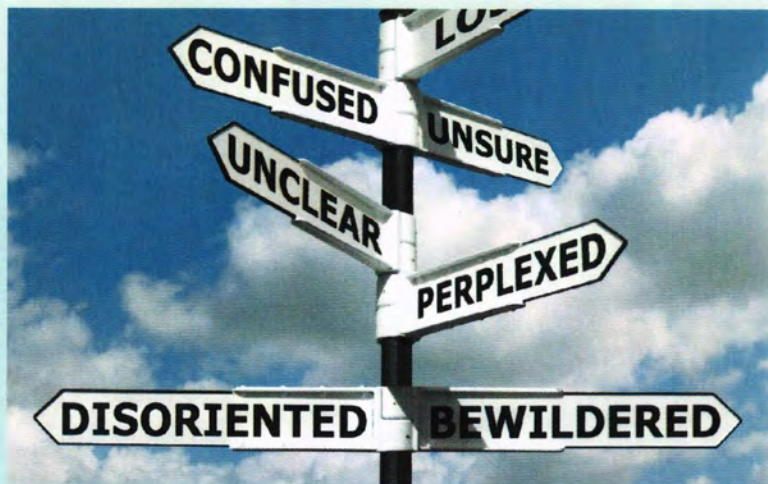
In **2013**, the Supreme Court established separate District Judges and Magistrate Judges forms workgroups with the mission to develop statewide forms to be utilized in the future Odyssey Case Management System. Judges were selected from each of the seven judicial districts so to ensure input throughout the State.

Representatives from all over the state worked on multiple workgroups, testing, and development of hundreds of forms.

Moving Forward...

Previous Process May Have Felt...

- Cumbersome
- Overwhelming
- Confusing





### The NEW Process

- ❖ Mandatory forms 'landing page' on Bridge
  - ❖ Less than 15 forms released per month
  - ❖ Event Code and Court Process are listed with each form
  - ❖ A survey collects feedback
  - ❖ Upcoming schedule is posted
- ❖ Feedback is compiled and reviewed by the Court
- ❖ Final mandatory forms are advertised and published

https://isc.bridgeapp.com

### MANDATORY FORMS

Welcome to the mandatory forms page!

Mandatory forms will be released every month for testing starting October 2019. Please use this page to review upcoming forms and leave your feedback on form content and functionality.

The comment period will be open for one month following the release of forms, after this time feedback will be presented to the Idaho Supreme Court for review.

For questions please contact Teresa Hammer, Business Analyst: THammer@idcourts.net, (208) 947-7599.

BEGIN COURSE

## HTML links

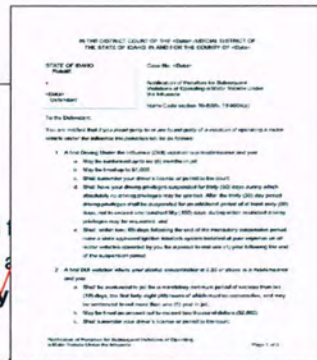
### Mandatory Forms Testing: February

**February 2020** - this month users will be asked to provide feedback on statewide **Driver's License and DUI** forms. Please review these forms and leave your feedback via the survey link at the bottom of the page by **February 28, 2020**.

The corresponding court process and event code are listed below each form.

**Notification of Penalties for Subsequent Violation for Driving a Motor Vehicle Under the Influence**

- Court process: [Misdemeanor Citation Court Process / Misdemeanor Court Process](#)
- Event Code: **NOSP**



## Forms Information

### Idaho Supreme Court Mandatory Forms Policy

#### Odyssey Forms Updates

Information →

#### \*NEW\* Mandatory Forms Testing and Release Dates

The following forms have been added to Odyssey and Court Rule and are considered **mandatory**:

- Warrant of Arrest (Felony) (M11)
- Warrant of Arrest (Misdemeanor) (M12)
- Summons (Felony) (M8)
- Summons (Misdemeanor) (M9)
- Notification of Rights (Felony) (M47)
- Notification of Rights (Misdemeanor) (M46)
- Notification of Rights (Probation Violation) (M55)
- Waiver of Preliminary Hearing (M44)
- Guilty Plea Advisory (Felony) (M48)

Updates →

The following forms will be mandatory March 1, 2020:

- Bench Warrant - Failure to Appear - General (Felony) (M16)
- Bench Warrant - Failure to Appear - General (Misdemeanor) (M17)
- Bench Warrant - Probation Violation (Felony) (M14)
- Bench Warrant - Probation Violation (Misdemeanor) (M15)
- Bench Warrant - Violation of Conditions of Release (Felony) (M20)
- Bench Warrant - Violation of Conditions of Release (Misdemeanor) (M21)
- Warrant of Attachment - Failure to Pay (M13)

## Discussion

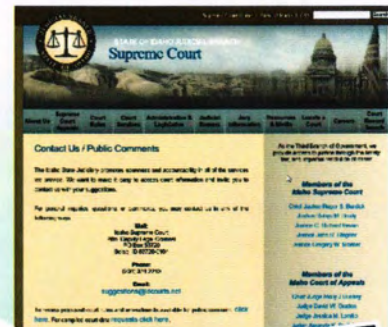




# Communication and Collaboration

## Communication and Collaboration

- ❖ Court eNews
- ❖ Elected Clerks/Deputy Clerks Corner
- ❖ Education Update (Now Monthly)
- ❖ Court Questions
- ❖ Monthly Elected Clerk Calls



## Clerks Advisory Workgroup (CAG)

- ❖ Two deputy clerks from each judicial district, nominated by Elected Clerks
- ❖ CAG members serve two-year terms



## Objectives

- ❖ Statewide collaboration to improve business and system processes,
- ❖ Dynamic brainstorming and problem-solving on issues impacting multiple counties
- ❖ Find common ground on best practices,
- ❖ Communicate key information within districts,
- ❖ Liaise with AOC staff on ideas and questions from deputy clerks statewide
- ❖ Provide engagement opportunities with AOC administrative staff and Idaho Supreme Court judicial officers (special guests to date include Justice Moeller and Court Management Division legal analyst Michael Mehall)

## Examples of topics addressed through leadership of the CAG

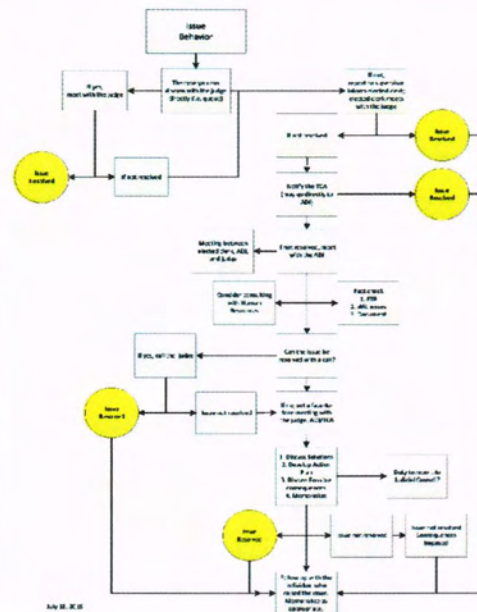
- ❖- Processing Governor's warrants
- ❖- Processing lesser-included charges
- ❖- Consolidated v. Related Cases (on-going workgroup)
- ❖- Case and Document Security (on-going workgroup)
- ❖- IICM curricula
- ❖- Law Enforcement and e-Filing Uniformity
- ❖- Pretrial Conferences
- ❖- Out-of-County data entry
- ❖- Post-disposition PSI actions
- ❖- Miscellaneous Event clean-up
- ❖- Duplicate Defendant Party Master

## Discussion



# Problem Solving Process

## Expedited Problem Solving Process

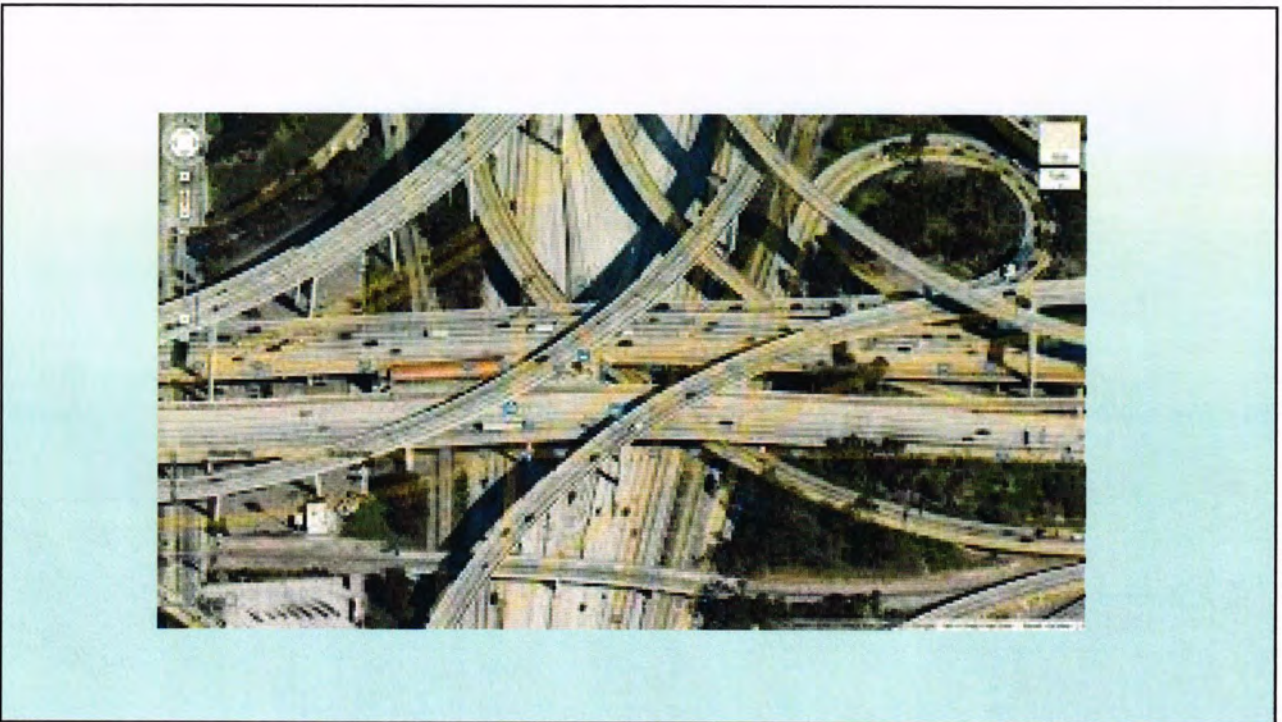
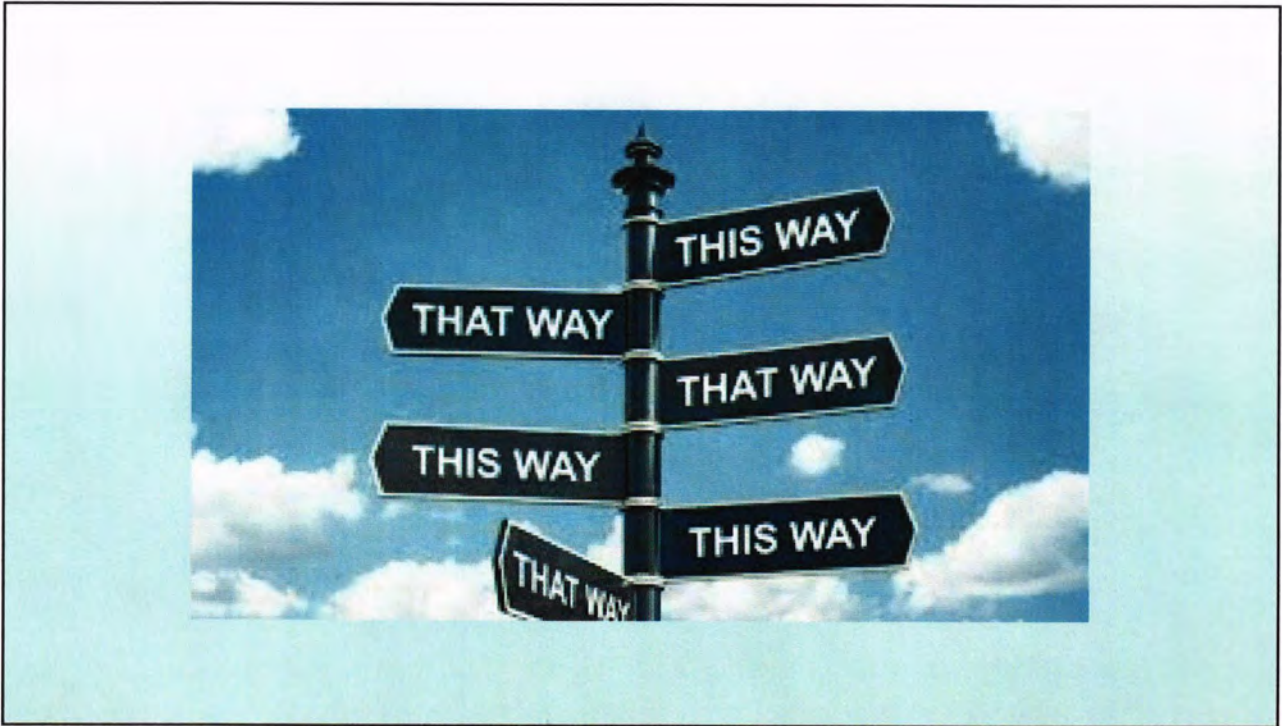


# Discussion



## Court Agility A New Way of Working

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**The New Way of Working**

- Lead With Empowerment
- Focus on Customers & Stakeholders
- Build a Culture of Trust
- Align Strategy, Work & Capacity
- Improve Continuously

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Our success will be driven by agile teams through...

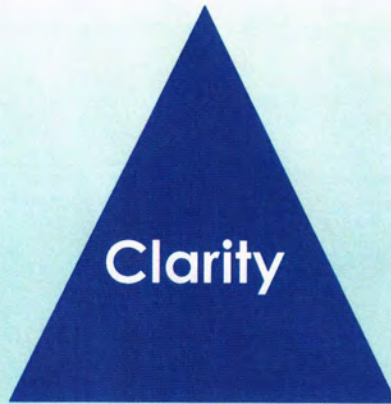
Clarity

Trust

Alignment

Focus

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- ❖ **Strategy:** Idaho Court's objectives and key results for the year & quarter
- ❖ **Approach:** How we work together to achieve those objectives


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- ❖ **Team & Program Objectives:** What we want to achieve in the quarter
- ❖ **Capacity:** Align work to the teams' capacity

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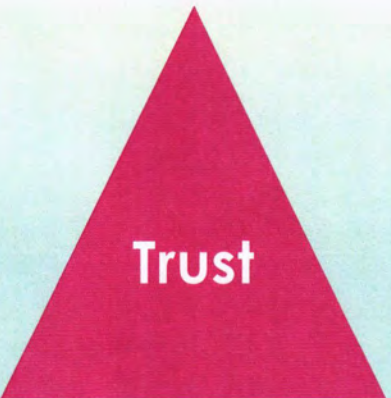




**Focus**

- ❖ **Priorities:** What's important and what should we focus our efforts on
- ❖ **Allocation:** Limit multi-tasking or work in progress

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**Trust**

- ❖ **Plans:** People & teams that do the work, plan the work
- ❖ **Decision Making:** Occurs where the information is

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## In an agile work environment, people & teams are empowered

"Those who take orders usually run at half speed,  
underutilizing their imagination and initiative"

- L. David Marquet



**Agile Principle #5:** Build projects around motivated individuals. Give them the environment and support they need, and trust them to get the job done



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## The New Way of Planning



Align Strategy,  
Work & Capacity

- ❖ Outcome-Driven
- ❖ Aligned
- ❖ Focused
- ❖ Collaborative
- ❖ Transparent



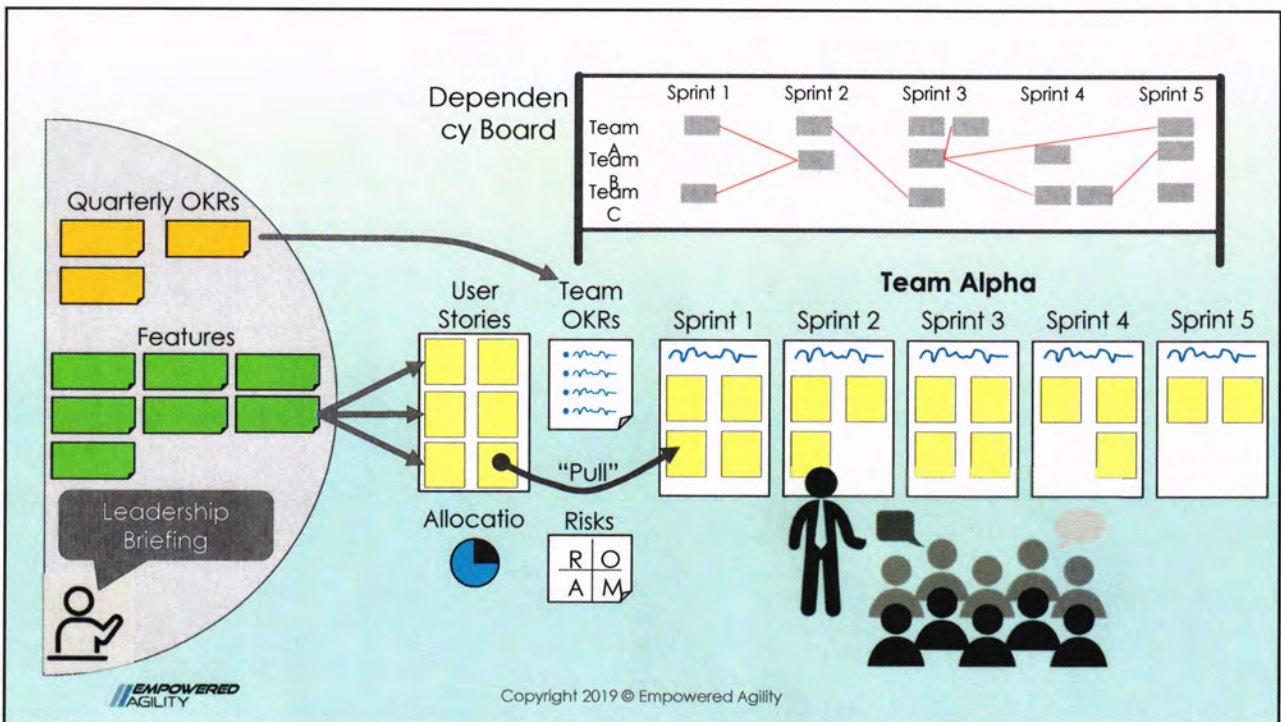
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## Plan Collaboratively Quarterly Planning Event

Quarterly Planning is a two-day event designed to create just enough planning for the upcoming quarter



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## Limit Work in Progress to Provide Focus & Improve Flow



Start less and finish more

- Provide focus on the highest value work



Align work to capacity

- Make more effective use of the team's efforts



Make space for systems thinking

- Help teams make better decisions



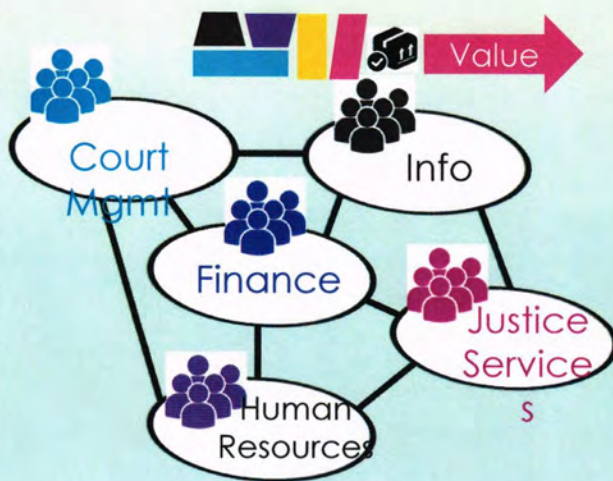
Identify areas for improvement

- Expose bottlenecks, delays, and inefficiencies



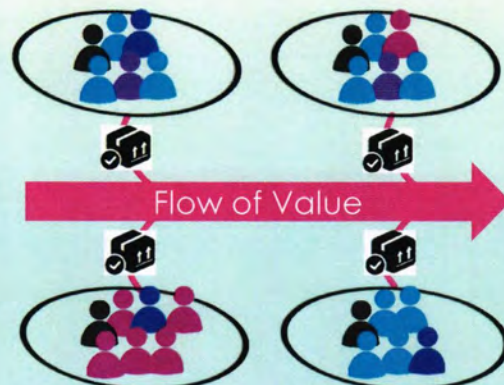
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From Silos and Multiple Hand-offs



To

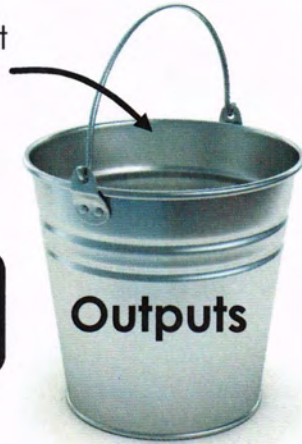
Focus on alignment and the flow of value



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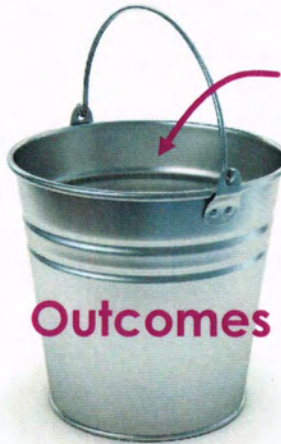
## Outputs vs. Outcomes

"Get the project done"



Activities, services & products delivered

"Improve capabilities & results"



Value, results & impact achieved

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# AOC Strategic Objectives

AOC Annual Objectives

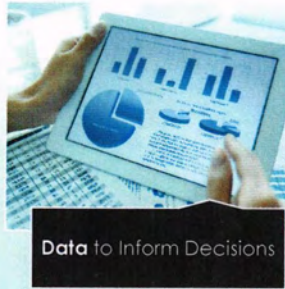
**Data to Inform Decisions**

**Position Court Administration to Excel**

**Enhance Odyssey Suite**

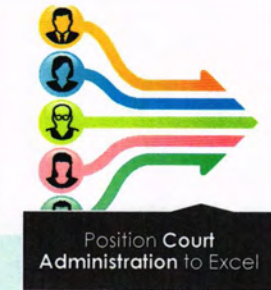
**Provide open courts to everyone with enhanced experience**

**Effective government & community partnerships**



**Objective**

Effectively use quality data to inform decisions by district leadership and the legislature



**Objective**

Ensure court administration is positioned to excel at effectively supporting Idaho's court system



**Objective**

Enhance effectiveness, efficiency, and capabilities of the Odyssey suite



**Objective**

Ensure the courts are open to every person and enhance the experience for all who interact with the courts





## **Objective**

Work effectively with government and community partners to meet Idaho's evolving needs

# Determining Future Initiatives

Looking ahead at the next 2 quarters

## Key Focus Areas: Criteria for Evaluation



**Business Value:**

Value the feature provides; customer and business impact

**Time Criticality:**

Fixed deadline, value decays over time, critical milestones

**Risk**

**Reduction/Opportunity Enablement:**

Reduces risk, opens up new business opportunities, value in the information we receive

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## Effort – Value Matrix



- Visual and lightweight
- Drives conversation
- Helps us to:
  - Identify what's important
  - Decide where to apply our available capacity

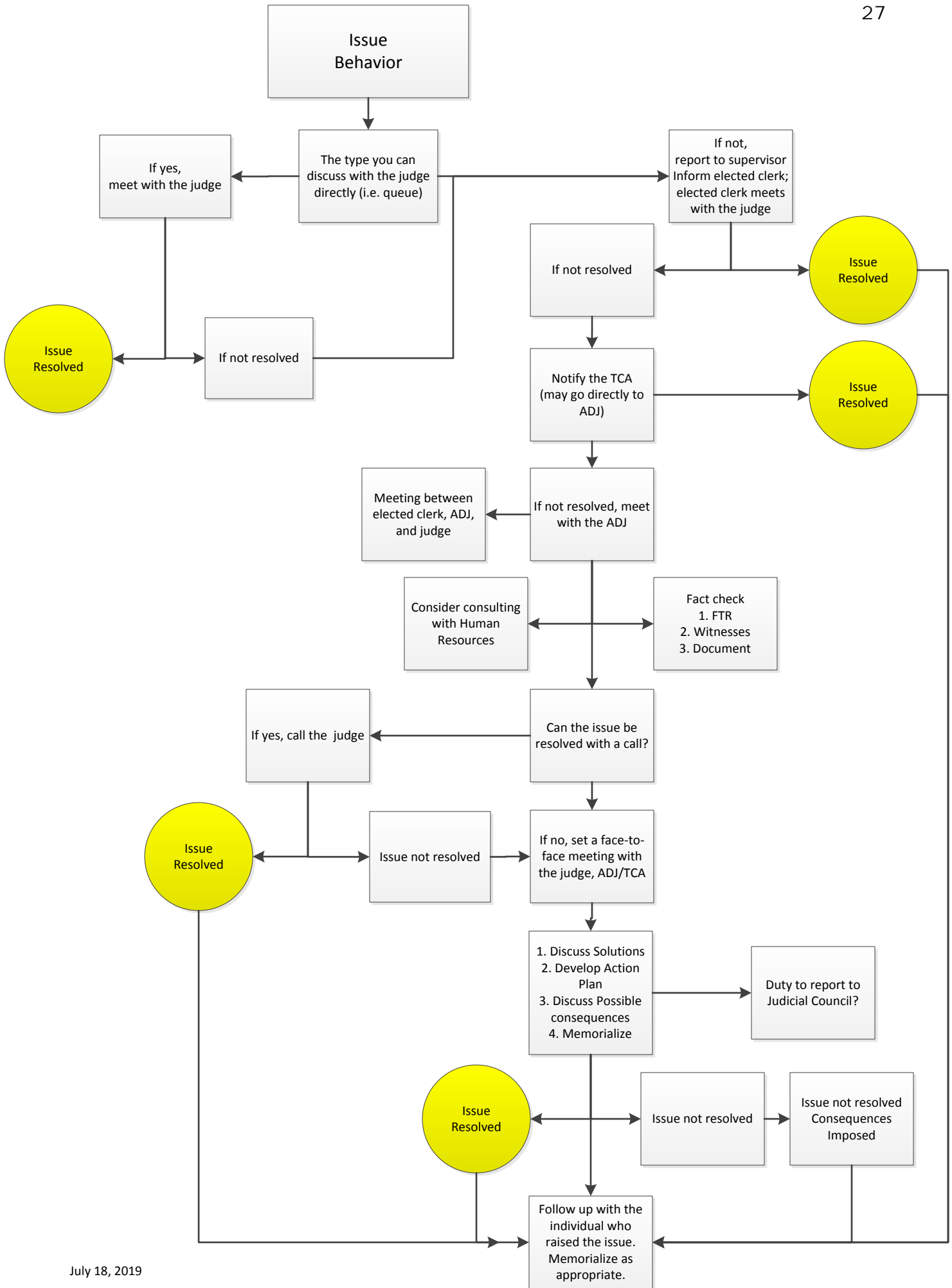
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The New Way of Working

- Lead With Agility
- Focus on Customers & Stakeholders
- Build a Culture of Trust
- Align Strategy, Work & Capacity
- Improve Continuously

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# Discussion



## **Odyssey 2019 / Navigator Upgrade**

### **Agenda**

- Why Upgrade?
- Odyssey 2019 Features
- Training Timeline and Approach
- Target Implementation Date

## Why Upgrade?



## Successes

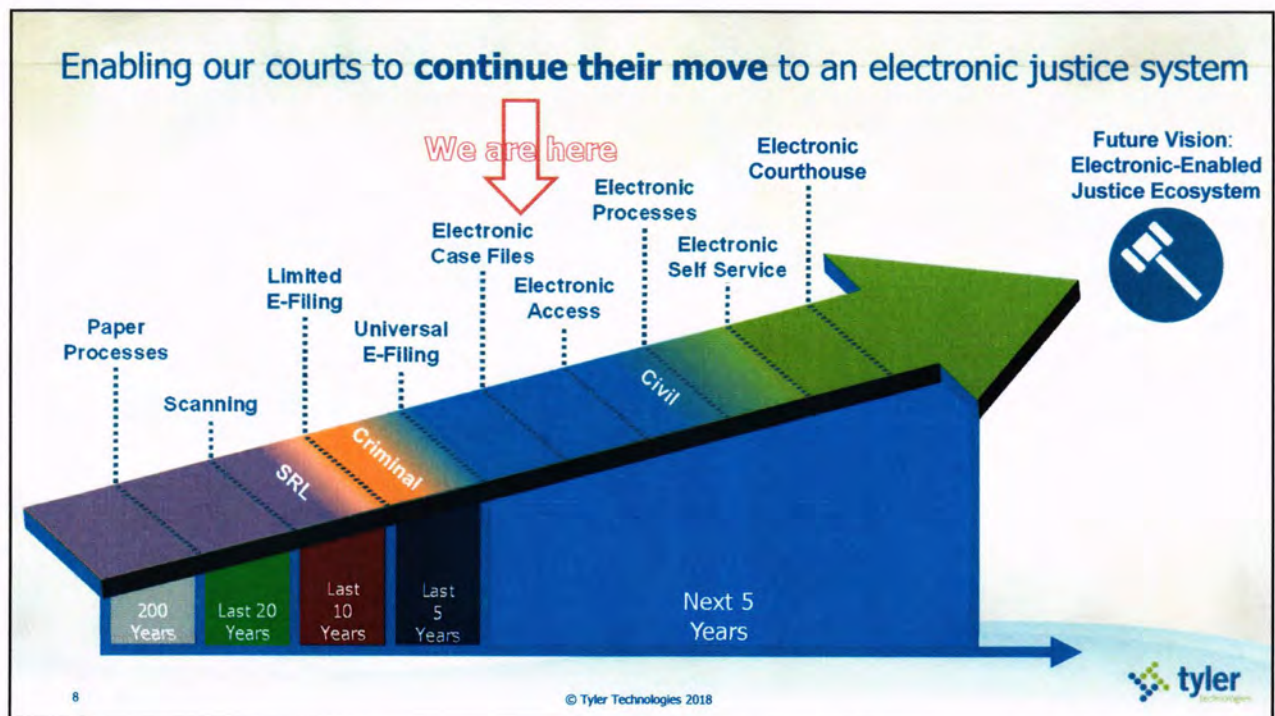
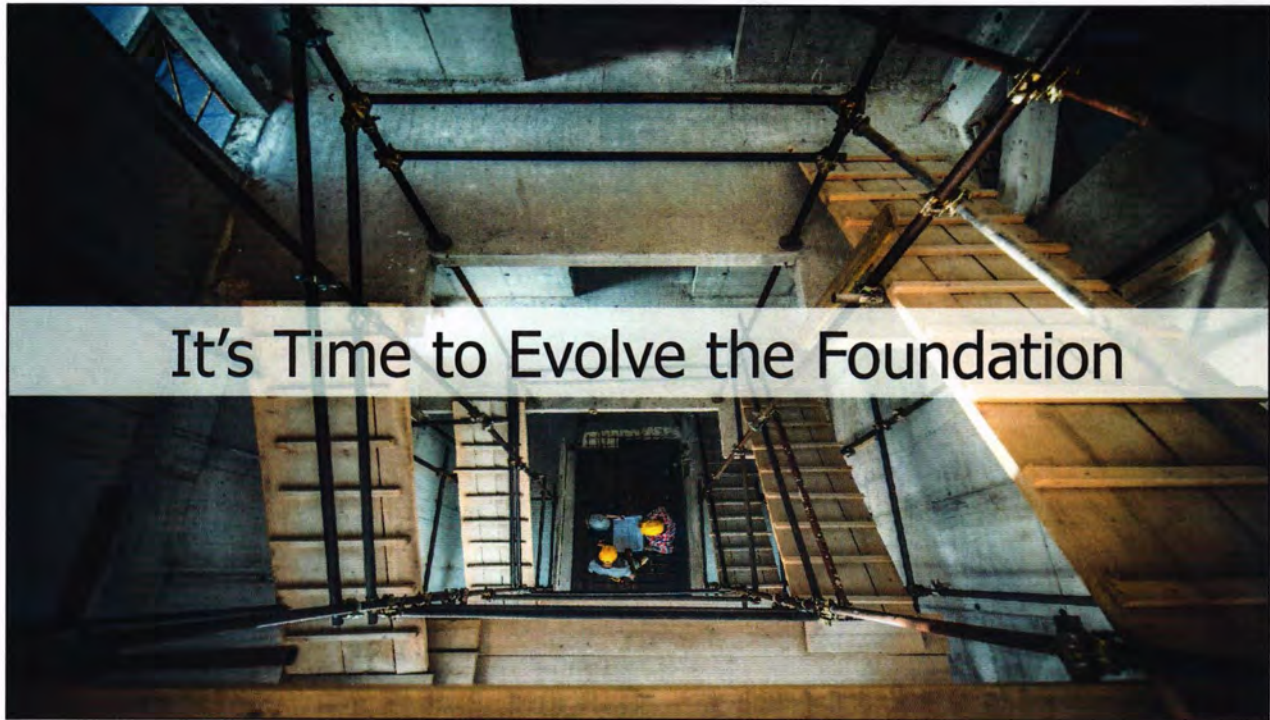
- Quick access to case files
  - Anytime, anywhere
- Statewide solution
  - Court cases
  - Misdemeanor probation
  - Problem-solving courts
- Electronic filing & service
  - Ease for attorneys
  - Auto-loaded into cases
- Judicial partner access to documents



## Challenges

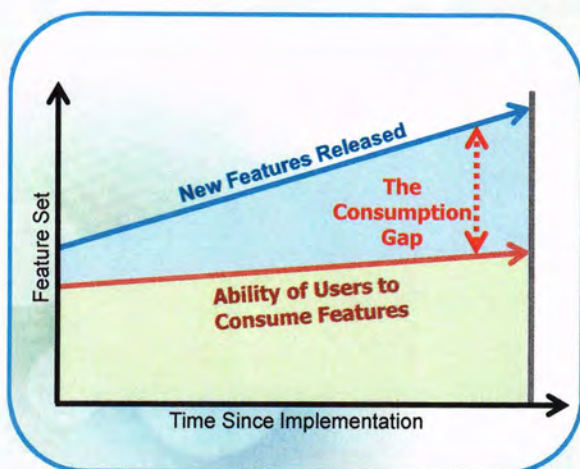
- Document signing
- Queues and tasks inefficiency
- Performance
- Usability
- Lack of automation







## When we wait, the Consumption Gap **inhibits** transformation



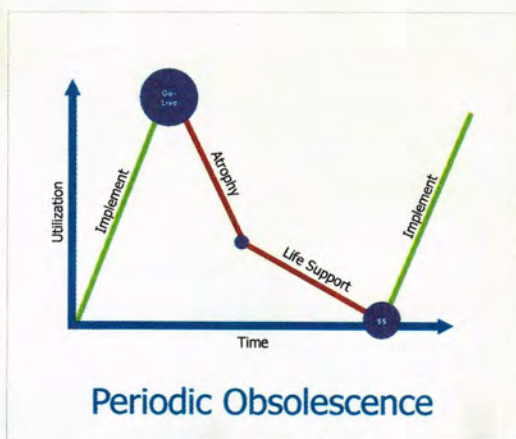
### Delay Challenges

- Too many new capabilities
- Training retention
- Too many new business processes
- Not leveraging technology advances
- Conflicting priorities
- More difficult to align policy and legislation

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## Continuous improvement is key to **long-term success**



Periodic Obsolescence

**Much larger effort**  
Think "Go-Live"



**Incremental Efforts**  
Think "Manageable Sprints"

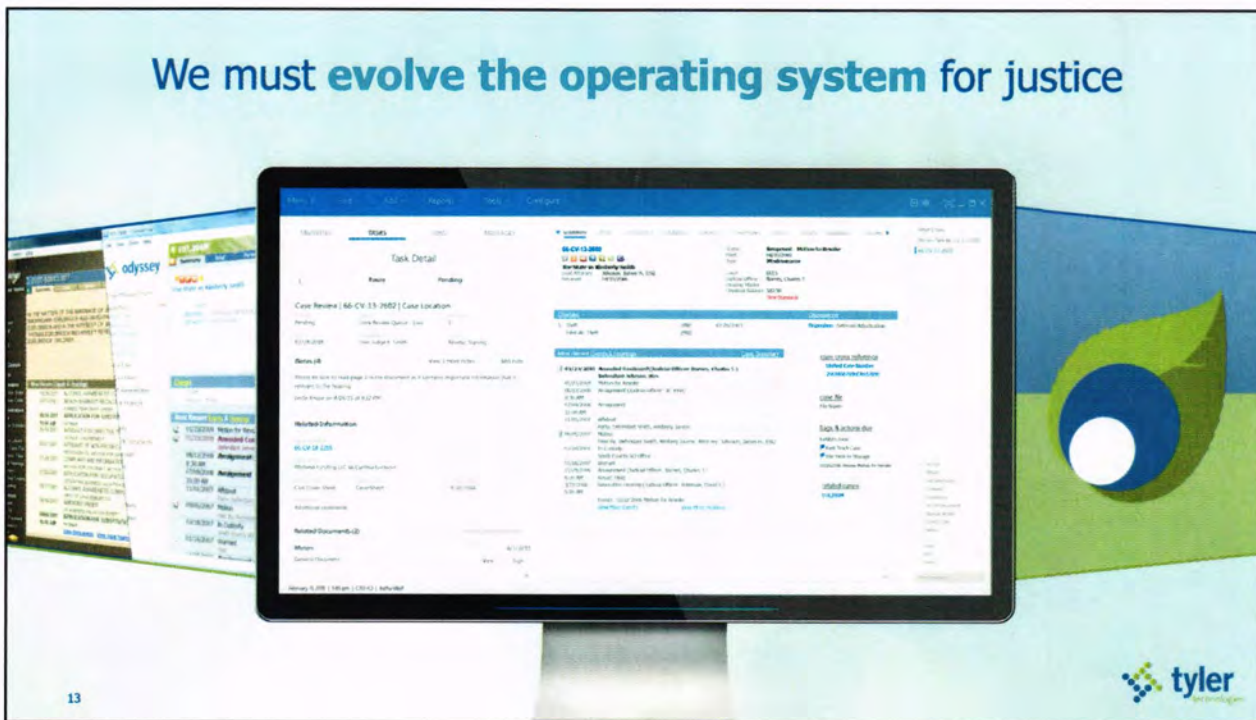


## Maximizing our **Evergreen** Investment

- Capitalize on our **return on investment** for future upgrades and features
- Leverage **new capabilities** that are driven by our peers and the market **to improve the delivery of justice** in Idaho



## **Odyssey 2019 Features**



### What's new?

- New look and feel - Odyssey Navigator
- Task Manager – Workflows and Queues
- Document Viewer
- Navigation / Menu bar – New search capabilities

## Improved Client Performance: 64-Bit on the Desktop

The screenshot displays a web-based interface for case management. At the top, a navigation bar includes 'Home', 'Add', 'Find', 'Reports', 'Tools', and 'Configure'. A prominent blue banner on the right reads 'New Shell'. The main content area is divided into several sections: a left sidebar with 'Tasks' and 'Start Next', a central 'Cases & Documents' section with a table of case entries, and a right sidebar with 'Case Cross Reference', 'Case File', and 'Case & Document List'. A 'New Features' callout points to a search bar, 'New Architecture' points to the sidebar, and 'Existing Content' points to the main case list. The Tyler Technologies logo is visible in the bottom right corner.

## Improved Usability

- Favorites
  - Quick access to most often used or difficult to remember menus
  - User defined
- Menu
  - Quick search
  - Memory of last item

This screenshot shows the 'Favorites' menu in the software. The menu is titled 'Favorites' and includes a 'Manage' button. Below the title is a search bar labeled 'Search Favorites...'. The menu items are: Find, Find > Case, Find > Warrant, Find > Party, Find > Receipt, Find > Financial Account, New Cases and Events, Civil > New Case, and Family > New Case. Below the menu is a navigation bar with 'Home', 'Add', 'Find', 'Reports', 'Tools', and 'Configure'. A search bar for 'case history' is highlighted with a green box. Below this, there is a 'Case History' section with a search bar and a list of items. On the right, there is a 'Case Manager' section with a star icon and the text 'Supervision'. The Tyler Technologies logo is visible in the bottom right corner.

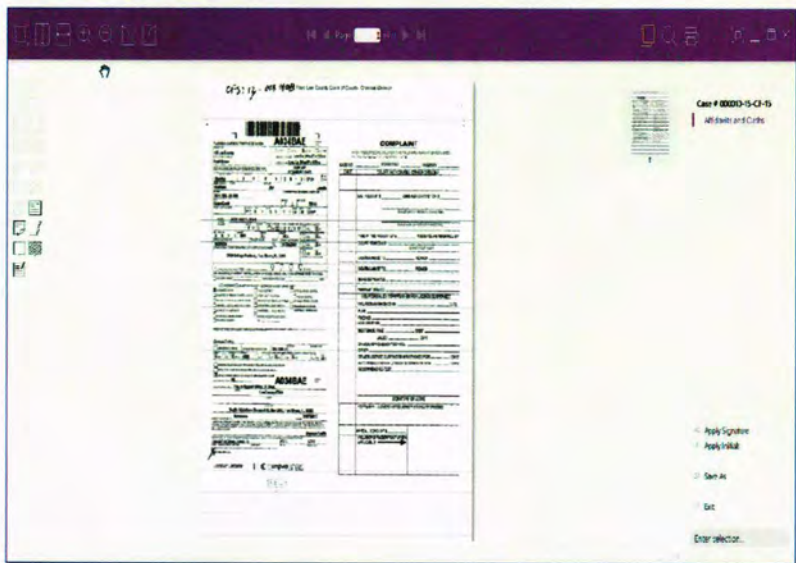
## Improved Task Work

- Quickly see available or assigned tasks
- Efficient access to:
  - Related documents
  - Case data
  - Notes

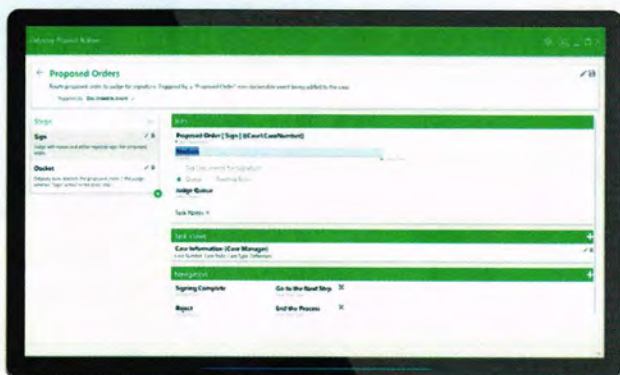


## Integrated Document Viewer

- New viewer for:
  - PDF / TIFF
  - Forms
  - Case Summary
  - Case Documents
  - Report Output



## Odyssey Process Builder empowers you to optimize and adapt your organization



**Granular control** over discrete automated sequences of work

Library of tools **enriched year-over-year**

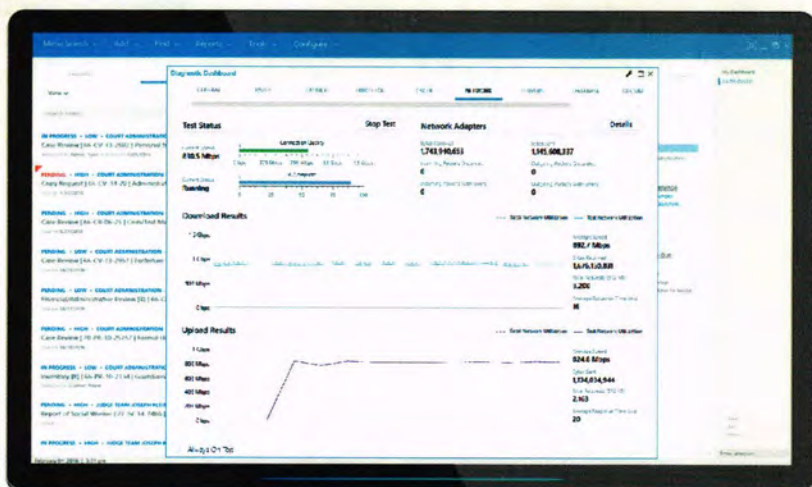
Available starting in **Odyssey 2019.0**

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## Diagnostic dashboard to assist users who may have issues



**System configuration**

**Debug** tools

**System health**

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## Let's Look at the Changes!

<https://vimeo.com/354978677/f188c93280>

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## Timeline & Training

## Navigator Upgrade Training: April 13-24<sup>th</sup>

### Training Locations:

#### **1<sup>st</sup> District**

IDOC  
202 Anton, First Floor  
CDA

#### **2<sup>nd</sup> District**

Courtroom 5  
Nez Perce County Courthouse

#### **3<sup>rd</sup> District**

County IT Training Room  
Canyon County Courthouse

#### **4<sup>th</sup> Dist. (2 locations):**

Lincoln Conference Room-Supreme Court

### Training Locations

#### **4<sup>th</sup> District**

Law Library Training Lab

#### **5<sup>th</sup> District**

Judicial Annex Classroom  
Jerome, ID 83338

#### **6<sup>th</sup> District**

Bannock County Courthouse

#### **7<sup>th</sup> District**

"Old Treasurer's Space" a.k.a. Go Live War Room  
Bonneville County Courthouse

23

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## Training and Impacts

Utilization of Subject Matter Experts

- Conduct Training

4 Hour Blocks of Training

- Multiple blocks of training
- All disciplines

Streamlined registration process

Updated Court Processes



24

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## Odyssey 2019: Implementation Date

May 4, 2020

25

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# Questions

## Navigator Upgrade 2020

### Odyssey Navigator – Upgrade Announcements

In the coming months, we will be implementing an upgrade to Odyssey with Tyler Technologies, our systems provider. As we previously shared with you, our initial intent was to upgrade in February 2020. Due to performance issues with the system, the upgrade was delayed to provide Tyler Technologies time to remediate and test fixes with Maryland, Minnesota, and San Diego County courts. In the meantime, we have continued to test and report issues that may have impacted Idaho's courts, and remained committed to finding ways to improve the daily experience for you. We are ready to move forward with the upgrade to Odyssey Navigator and have identified training and implementation dates to share with you.

#### What will change?

Let's start with what won't change - your daily work and processes within Odyssey. The bulk of what you do every day will remain the same. The upgrades are primarily designed to make Odyssey more intuitive and easier to navigate while making some of the most common tasks a bit less time-intensive.

#### When is this happening?

The upgrade will be complete on **May 4, 2020** and conducted over the previous weekend without disruption to your regular weekday operations.

#### What's next?

The upgrade process will not require the level of time or resource commitment as a go-live. Anyone who uses Odyssey will need to attend a 4-hour training session in advance of the upgrade.

#### Training dates: April 13 – April 24

- Each district will have a central training site. The ISC Education Department is working in collaboration with the Trial Court Administrators to confirm training locations and the session schedules. You can expect communication in the coming weeks regarding training sites and session registration details.

#### Upgrade weekend: May 2- May 3

- More specific details will be provided soon about weekend activities

We'd like to thank you for your partnership and engagement as we move to this next version of Odyssey.

# Court Reporter Conference



Court Reporter Conference

April 6 & 7, 2020

Riverside Hotel

Boise, Idaho

# Idaho Institute for Court Management

## October 2020



IICM

October 26-29, 2020

Riverside Hotel

Boise, Idaho

THE STATE OF IDAHO  
SUPREME COURTROGER S. BURDICK  
CHIEF JUSTICEP.O. BOX 83720  
BOISE, IDAHO 83720-0101  
(208) 334-2149  
rburdick@idcourts.net

January 6, 2020

Governor Brad Little and  
Members of the Second Regular Session of the 65<sup>th</sup> Idaho Legislature

Dear Governor Little and Members of the Idaho Legislature:

Pursuant to applicable sections of Idaho Code, I am honored to transmit reports of significant interest to you:

- Idaho's Court Technology Fund [I.C. § 1-1623(2)]
- Idaho's Guardianships and Conservatorships [I.C. § 31-3201G(4)]
- Idaho's Problem-Solving Courts [I.C. § 19-5605 drug courts and I.C. § 19-5609(2) mental health courts]
- Family Court Services [I.C. § 1-1623(2)]

Although not required by statute, we are transmitting the **Idaho Supreme Court's Budget Priorities for the 2020 Legislative Session**. And for reference, a copy of the **Overview of the Idaho Courts for Legislators** is included in your packet. If you have any questions, please contact Sara Thomas, Administrative Director of the Courts, at 208-334-2246 or [stthomas@idcourts.net](mailto:stthomas@idcourts.net).

Please join us at a Drug Court or Mental Health Court graduation, or spend an afternoon in Juvenile Court or Family Court, or perhaps visit a Court Assistance Office. Whatever your interest, we would be pleased to accommodate your schedule for any time you can spend in our courtrooms and courthouses throughout the state. The Supreme Court and Court of Appeals will be scheduling hearings throughout the legislative session and we would be pleased to have you visit our courtroom or watch the live-streaming of Supreme Court oral arguments online.

As always, we are absolutely committed to advancing justice for all Idahoans. On behalf of Idaho's judges, I thank you for your outstanding support of our Third Branch of Government.

Sincerely,

A handwritten signature in blue ink that reads "Roger".

Roger S. Burdick  
Chief Justice



# IDAHO JUDICIARY

Idaho Supreme Court  
451 W. State Street  
P.O. Box 83720  
Boise, ID 83720-2246  
www.isc.idaho.gov

*Sara B. Thomas*  
Administrative  
Director  
of the Courts

*sthomas@idcourts.net*

## Coordinated Family Services

### Coordinated Family Services—Meeting the Needs of Families and Children in Court

#### Report to the 2020 Legislature

Title 32, Chapter 14 of the Idaho Code established Coordinated Family Services in 2001. Coordinated Family Services responds to the needs of children and families during the court process with the goal to promote a timely and effective resolution of related disputes involving both civil and criminal cases.

Coordinated Family Services has three collaborative yet distinct service areas:

- Family Court Services (FCS)
- Court Assistance Offices (CAO)
- Domestic Violence Courts (DV)

#### Trainings

Coordinated Family Services has a long history of providing training to support judges, court staff, attorneys, treatment providers, and the community. Last year, Coordinated Family Services hosted three regional multi-disciplinary trainings. The topic of the training was trauma-informed practices. Over 400 people across the state attended the trainings.

Additional trainings on topics this past year included:

- High conflict management;
- Domestic violence evaluator orientation;
- Co-parenting;
- Working with different cultures and diverse families; and
- Child custody mediation.

#### Language Access

Access to the courts through language services is vital. Administrative Office of the Court staff coordinated a statewide interpreter training for over 30 court-approved interpreters. The training provided interpreters with knowledge and insights about domestic violence and sexual assault to increase their ability to interpret in sensitive cases. Protection orders and a child custody modification class have recently been translated into Spanish.

#### Supervised Visitation

FCS provided multiple trainings and support to supervised visitation providers to ensure this service is delivered by skilled professionals. These providers allow a parent without custody to have visitation with his or her child(ren). Providers supervised over 140 visits last year. Without providers, those parents may not have visited their children safely.

## Guide & File

Victims of domestic violence, stalking, and harassment can now complete the court paperwork required for a protection order online. Guide & File uses plain language questions to collect necessary information for court forms; it identifies and generates the necessary court forms which can be printed and filed with the court.

Surveys reported the majority of filers who used Guide & File found it was easy and helpful, and 82% reported the interviews made them feel comfortable about handling their legal issue. Guide & File serves to open the courthouse doors to more families in need of legal services.

## Family Law Legal Clinic

The CAO set up a new family law legal clinic in Canyon County to provide free, brief legal advice to individuals without attorneys. Clinics are also offered in Twin Falls and Bonneville Counties.

## Domestic Violence Courts

Idaho's DV courts are dedicated to ensuring offenders are carefully monitored, victims have access to comprehensive services, and judges have the information they need to make prompt and effective decisions. In FY2019, Idaho's DV court coordinators provided referrals to and assisted over 1,250 domestic violence victims. DV courts conducted over 3,100 judicial review hearings during the same time period.



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# IDAHO JUDICIARY

Idaho Supreme Court  
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## Idaho Supreme Court FY2021 Budget Enhancement Requests

### Additional Judicial Resources

The need for additional judicial resources continues unabated in distinct parts of the state. While the number of total case filings statewide fluctuates, increased judicial resource demands occur for a variety of reasons including significant population growth in certain regions, increasingly complex and time consuming caseloads, and felony case numbers are increasing in good measure.

Idaho's trial courts are "courts of record," and by Idaho statute, each district judge is required to have a court reporter. (I.C. § 1-1101.) The current number of court reporters allows for one reporter for each active district judge.

An ongoing General Fund appropriation is requested for one new District Judge and Court Reporter to be chambered in Bonner County, and for two new Magistrate Judges to be chambered in Kootenai County. Budgeted for 9 months for the first year, are \$197,250, \$75,050, and \$271,300, respectively from the General Fund.

### Court Reporter Resources

An ongoing General Fund appropriation is requested to hire a "floating" court reporter to be shared between the 3rd and 4th Judicial Districts. This Court reporter will 1) accommodate the reporting of termination of parental rights cases in the magistrate courts which have an expedited appeals process to the Supreme Court, 2) report for Senior District Judges who are hearing cases in these two districts, and 3) provide coverage when another official court reporter is unavailable. This General Fund request is for \$99,200.

### Judicial Change in Employee Compensation

A 1% placeholder for an ongoing General Fund appropriation is requested for a change in employee compensation (CEC) for judicial salaries; however, the Supreme Court requests a CEC equal to that ultimately recommended for all other state employees. 1% of current judicial salaries results in a \$268,600 General Fund request.

### Access to the Courts — Contract A.D.A. Specialist

An ongoing General Fund appropriation is requested to provide continued funding for an Americans with Disabilities Act (ADA) consultant. The consultant will continue assisting the Idaho Courts with expert, technical assistance regarding ADA assessment of local county court facilities and ongoing professional services to assist the courts with Department of Justice audits of facilities and programs, as well as providing assistance on individual questions that have arisen regarding access to court facilities, services, and programs in the Idaho Courts statewide. This request is for \$34,000 in General Funds.





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### Occupancy Cost Increases - Capitol Mall Rental Rate Increase

An ongoing General Fund appropriation is requested to account for the Capital Mall rental rate increases, specifically to pay for the occupancy costs for the space occupied by the Court at the Idaho Law and Justice Learning Center, which also houses the State Law Library. The Department of Administration has increased the Capital Mall rental rates from FY2018 at \$12/sq.ft. to FY2020 at \$14.77/sq.ft. This would increase the ongoing appropriation of \$90,000 to \$110,800 on an ongoing basis. This is a General Fund request of \$20,800.

### Lengthy Trial Juror Compensation

An ongoing General Fund appropriation is requested to support I.C. § 2-222 (HB 586, 2018) to compensate jurors who serve in lengthy jury trials. Section 3 of HB 586 (2018) established I.C. § 2-222. This new code section provides a mechanism for the Idaho Supreme Court, through funds appropriated specifically for this purpose, to reimburse counties a portion of the costs associated with jury service in trials that exceed five days. This is a General Fund request of \$35,000.

### Guardian Ad Litem Grants

The Idaho Supreme Court, by way of I.C. §§ 16-1602(22), 16-1638(4), and 16-1639, is the grant administrator authorized and directed to award and administer grants to the 501(c)(3) organizations providing Guardian Ad Litem services. As such, the Court is reporting the appropriation requests it received from the grantee GAL/CASA programs. The Court does not take a position on these pass-through requests. An ongoing General Fund appropriation to support the Guardian Ad Litem programs in the 1st, 3rd, 5th, 6th, and 7th Judicial Districts is requested. This is a General Fund request of \$405,200.

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## Guardianships and Conservatorships in Idaho

### Report to the 2020 Legislature

Guardianships and conservatorships are mechanisms that protect some of the most vulnerable individuals in our society. At the same time, they also remove fundamental rights thereby increasing potential abuse, neglect, or exploitation of those we strive to protect. Idaho currently has 4,266 active guardianship and conservatorship cases with 1,347 new cases filed last fiscal year.

#### Protecting Rights and Reducing Conflict

Idaho has launched an initiative to bring Eldercaring Coordination to families in conflict through training of service providers, magistrate judges, attorneys and the public so families in need can obtain the support and guidance to navigate through a difficult transition. The goal is to have over 15 providers in Idaho trained to provide elder mediation or eldercaring coordination to families in conflict who turn to the courts for assistance in guardianship or conservatorship cases.

Eldercaring Coordination is a dispute resolution option for high conflict families that turn to the courts for resolutions regarding the care and needs of elders in guardianship and conservatorship cases. Eldercaring Coordination focuses on reducing conflict so family members are able to focus more productively on their aging loved one and work with others in their support system to provide legal advice, guidance, and care. The goals of Eldercaring Coordination are to manage high conflict family dynamics so the elder, family, and stakeholders can address their non-legal issues independently from the court.

Resource development is a priority to assist in educating the public and individuals in the system. Those resources included a guide on supported decision making so persons with development disabilities and their families understand all the options available to them. A guide for appointed conservators on how to manage another person's finances in accordance with their legal and ethical rights and responsibilities was also created. These resources are available both electronically and in printed form.

Link: <https://courtsselfhelp.idaho.gov/docs/forms/Help-for-Court-Appointed-Conservators-in-Idaho.pdf>

Link: <https://isc.idaho.gov/files/support-decision-making-guide-revised-Oct-2017.pdf>

#### Monitoring Guardians and Conservators to Reduce Risk

In 2016, the legislature appropriated funding to provide for a guardianship and conservatorship monitoring coordinator (GCM Coordinator) in every judicial district. The GCM Coordinator monitors the well-being of individuals under guardianship and provides a much needed subject matter expert on guardianships and conservatorships for court staff, stakeholders and the public. Through their combined effort, 3,398 cases were reviewed, and of those cases 456 required further inquiry and follow-up. The follow-up consisted of 272 in-home visits with the person under guardianship, 798 phone calls, and 305 hearings to ensure the person under guardianship was safe, provided for in an appropriate manner, and living a self-determined life.

In conjunction with the GCM Coordinators, the Administrative Office of the Courts (AOC) provides for accountants to review and monitor financial reports filed with the court. This fiscal year, AOC accountants reviewed 2,883 reports with combined total assets valued at over \$295 million.



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# Court Technology Fund

## I.C. § 1-1623(2) Report to the 2020 Legislature

### **Building on the Foundation: Simplifying Access, Maximizing Efficiency, Integrating Partners, Leading with Data**

In 2018, the Idaho Judicial Branch achieved a significant milestone when all of Idaho's courts – from trial courts through appellate courts – completed their transition to a common, shared statewide court case management system. This new platform, Odyssey, provided improved access to court records, greater convenience for court users, better information exchanges with judicial partners, and efficiency improvements for court personnel.

Throughout 2019, the Idaho Judicial Branch began building on this solid foundation to further simplify access, maximize efficiency, integrate additional partners, and lead with data. As Idaho's courts continue on their journey of digital maturation, the investments provided by the Court Technology Fund enable the courts to achieve these goals while also maximizing system capabilities, improving application reliability, and protecting sensitive information.

### **Continuously Improving Idaho's Statewide Court Case Management System**

Following the completion of the initial implementation phase of Odyssey, the initiative pivoted to focus on testing and adopting of the most recent version of the court case management software. This upgrade will simplify navigation via a new user interface, increase productivity and efficiency using personalized tools, speed up access to cases due to new client software performance, enable more efficient task work using new task management features, and simplify document signing for judges. This new version will also alleviate several core functionality issues reported by the trial courts and provide the ability to embrace new workflow automation and other process-oriented features.

### **Leading with Data through the Implementation of an Advanced Data Platform**

With the transition to a statewide court case management system, Idaho is positioned to provide improved data reporting and analysis for all of Idaho's courts. While Odyssey provides several data reporting capabilities, the ability to easily access, format, and present this data using visualizations to enable data-driven decisions has been time-consuming and challenging. In 2019, Idaho's courts implemented a data analytics and reporting solution called Socrata. The goal of Socrata is to integrate the suite of Odyssey products with this data platform to provide easier access to court data. When launched, this platform will provide the ability to conduct data queries, implement dashboards and reports, and provide access to information for internal and external stakeholders.

### **Simplifying Access to Court Case Information on the iCourt Portal**

The iCourt Portal provides access to case information, party information, hearing schedules, and online payments. The Portal also serves as the primary method for many of Idaho's judicial partners (e.g. law enforcement, Idaho Department of Corrections (IDOC), prosecutors, public defenders, etc.) to access specific data and certain court case documents.

Due to challenges with the Portal, the Administrative Office of the Courts (AOC) worked aggressively throughout 2019 with Tyler Technologies and other Tyler clients across the country to improve the iCourt Portal experience for our citizens and judicial partners. An updated version of the Portal was tested and implemented to improve the performance and accuracy of search results. This version significantly improved load times on search results, provided a cleaner user interface for search results, provide quicker access to case information with less scrolling, improved printing, instituted a new mechanism to decrease data mining, and improved performance during high peak periods.

### **Sharpening our Focus on Cybersecurity**

Securing Idaho's court computers, servers, network infrastructure, and data remains a top priority. As Idaho's courts become more digital, cybersecurity diligence is essential to the operations of our courts and to the protection of our citizens' data. Throughout 2019, a multi-pronged effort to improve our cybersecurity posture was of highest importance.

A revamped cybersecurity education and anti-phishing campaign was deployed for Idaho's appellate courts. Building on this success and through a joint partnership with the Idaho Counties Risk Management Program (ICRMP), the AOC is assisting with educating our trial court personnel on how to protect their systems and data. This new collaboration strategy with ICRMP will ensure all judges, clerks, and other court staff are fully informed on cybersecurity threats, how to recognize these dangers, and how to respond to various cybersecurity risks.

### **The Court Technology Fund**

The Idaho Courts greatly appreciate the Idaho Legislature for the long supported statewide approach to funding court technology.

#### **(1) Status of the Fund:**

- a. The Technology Fund receives monies from civil filing fees. These fee revenues in the Technology Fund fluctuate due to variables which are beyond the Court's control including the number of case filings and collection rates.
- b. In FY 2019 Court Technology Fund revenues were \$9,273,047. This was an increase of \$413,156 over actual FY 2018 revenues. The increase was contributed primarily to interest earned on the fund and the addition of service-base fees related to private entity party verifications. The Court Technology Fund ended the year with a cash balance of \$5,958,622. The fund's cash balance has increased over the last few years as a direct result of the postponement of routine maintenance, replacement of statewide court assets, and several other enhancement initiatives during the four-year deployment of the new Odyssey statewide case management system.



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## The Court Technology Fund — Continued

With the rollout of the case management system complete, the Court's plan is to begin utilizing the cash balance in the Court Technology Fund to facilitate this postponed work and to provide continuous improvements to the Odyssey system.

- (2) Maintenance, replacement and enhancement of technology: The Court uses the Fund to maintain the Odyssey software, to pay electronic filing and service transaction fees, to fund software and hardware maintenance, and to pay for computer replacements. As indicated above, the initial technology infrastructure was funded primarily from the Legislature's one-time capital allocations; this infrastructure is becoming out-of-date and less reliable. The AOC will begin to refresh this infrastructure throughout 2020 through the planned use of the existing Court Technology Fund cash balance. This strategy, using existing cash balance, is essential to modernizing our technology infrastructure to current, supportable platforms.
- (3) Manner in which court technology has advanced the courts in Idaho: The deployment of court technology, to include Odyssey, is transforming how our courts work and how individuals interact with the courts. Through electronic filing and service, electronic case processing, electronic court operations, and electronic access, citizens can now expect the same level of service and capabilities within their courts as they expect with other entities that they commonly engage. Furthermore, this transformation is enabling the courts to optimize the time and use of existing court personnel, to share statewide information via a unified statewide case management system, and to enhance statewide, district, and local court reporting capabilities.

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# Treatment Courts

## Report to the 2020 Legislature

### Idaho Treatment Courts

Criminal justice involved individuals or those with an open child protection case with behavioral health needs and that are high risk for continued criminal behavior can apply to participate in a treatment court (formerly known as a problem-solving court). Treatment courts provide access to services and accountability to attend critical treatment appointments. These programs admit participants into the various courts based on objective assessments and established entrance criteria that seek to match the correct individual to the appropriate intervention. Studies have found this community-based option to more effectively change unproductive and illegal behaviors than traditional probation or incarceration alone.

Once a participant is admitted into a treatment court, judges, court staff, and other partners use a more intensive approach than would typically occur in a traditional court case. Based upon an individual's needs, coordinators help the participant identify community resources for treatment, housing, education, and employment, and other team members focus on ensuring the participant is meeting their requirements to drug test, attend court hearings and treatment sessions. Judges lead frequent and regular team meetings with attorneys, treatment providers, law enforcement, and probation officers, among others, to document and discuss a participant's progress. Participants are expected to utilize the resources to develop healthy and productive behaviors, and are rewarded for their positive efforts and quickly held accountable for inappropriate or unproductive actions.

In FY19, there were 71 Treatment Courts such as Felony Drug Courts, Juvenile Drug Courts, DUI Courts, Mental Health Courts, Child Protection Drug Courts, Domestic Violence Drug Courts, Juvenile Mental Health Courts, Misd/DUI Drug Courts, and Veterans Courts.

Idaho's treatment courts served **2,640** individuals in FY2019 with **685** graduates. **26,305** individuals have been served throughout Idaho's history of treatment courts, beginning in 1998, with over **9,065** graduates. These courts serve those who are at high risk of recidivism and who have significant behavioral health treatment needs. The majority of individuals that participate in these courts are bound for state penitentiaries that are exceeding capacity and present a significant cost to taxpayers.

Follow the link below to the Idaho Supreme Court-Treatment Court main page where you will find more information about Treatment Courts and at the top of the page, a link to a map of all Idaho Treatment Courts!

[isc.idaho.gov/solve-court/home](http://isc.idaho.gov/solve-court/home)



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### Reducing Recidivism

Several process and outcome evaluations have demonstrated the effectiveness of Idaho's felony drug courts, DUI Courts, juvenile drug courts, and mental health courts. Most recently, a study found that recidivism rates for mental health court participants (34%) was lower than for a comparison group (43%). Recidivism rates for mental health court participants decreased as risk scores increased; the highest-risk participants had the lowest rate of felony recidivism (7%). See [isc.idaho.gov/solve-court/rd](http://isc.idaho.gov/solve-court/rd)

### Idaho Supreme Court Orders New Standards for Adult Drug Courts and the Implementation of a Quality Assurance Plan

On January 23<sup>rd</sup>, 2019, the Idaho Supreme Court adopted the *Revised Idaho Adult Drug Court Standards*, which are based on the most up-to-date research that identifies practices associated with positive outcomes. In addition, the Court ordered that a Quality Assurance (QA) Plan for treatment courts be implemented in conjunction with the Standards. This historic action taken by the Idaho Supreme Court will ensure that Idaho's treatment courts have the necessary tools to adhere to evidence-based practices and engage in continuous quality improvement efforts. The standards and QA Plan are here: [isc.idaho.gov/solve-court/home](http://isc.idaho.gov/solve-court/home)

### Idaho Treatment Court State Conference Held

The Drug Court and Mental Health Court Coordinating Committee Chair, Justice Richard Bevan, delivered the opening remarks at a statewide treatment court conference held in Boise in March of 2019. The conference was well received and more than 250 judges, coordinators, prosecutors, defense attorneys, treatment providers, probation officers and other multi-discipline stakeholders were in attendance. Experts at the top of their field presented on a variety of topics covering the following: Trauma, Idaho and National Adult Drug Court Standards, Neurobiology of Opioid Dependence, Legal Issues Surrounding Medication Assisted Treatment, and Drug Testing.

### The Impact of Medicaid Expansion

The expansion of Medicaid in Idaho is likely to have a significant impact on the delivery of treatment and other services to Idaho's treatment court participants. Approximately 58% of participants are expected to be eligible to receive benefits under Medicaid at any given point in time, representing a 42% increase in eligibility. Many outpatient treatment services received by Medicaid-eligible participants will be covered. In this sense, Medicaid presents a unique opportunity to enhance treatment and recovery support services for those participating in treatment courts, bringing practices in closer alignment with evidence-based models that are proven most effective at reducing recidivism and effectuating other positive outcomes.

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Justice  
**Chief Justice Roger S. Burdick**  
**IDAHO SUPREME COURT**

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Chief Justice Burdick received his Bachelors of Science degree in Finance from the University of Colorado in 1970 and graduated from the University of Idaho, School of Law with a Juris Doctorate in 1974. From 1970 to 1971, he worked as a bank examiner with the Idaho Department of Finance. After graduation from the University of Idaho College of Law in 1974, he worked with the law firm of Webb, Pike, Burton & Carlson in Twin Falls, Idaho, then as Deputy Prosecuting Attorney in Ada County, and finally as a partner with the law firm of Hart, Burdick and Healzer, in Jerome, Idaho.

While with Hart and Burdick from 1976 to 1980, he served as a Public Defender in Camas, Lincoln, Jerome and Gooding Counties, as well as a general practice. In November 1980, he was elected as Prosecuting Attorney for Jerome County. In September 1981 he was appointed Magistrate Judge in Jerome County and served until September 1993. During that time, he was appointed the first Magistrate member of the Idaho Judicial Council, President of Idaho Magistrate Association from 1989 to 1991 and Chairman of Juvenile Rules.

Having been appointed District Judge in Twin Falls County in 1993 he served on various Idaho Supreme Court advisory committees, including Chairman of Idaho Administrative Rule 32 Committee. He again served on the Idaho Judicial Council as the District Court member from 1995 to 2001. He served as President of the District Judges Association from 2001 to 2003. In 2001, he was assigned to preside over the Snake River Basin Adjudication, as well as the Administrative Judge for the Fifth Judicial District.

Governor Dirk Kempthorne appointed him in August, 2003 to be the fifty-third Justice of the Idaho Supreme Court. He has won re-election in 2004, 2010 and 2016. Having served as Vice Chief Justice of the Idaho Supreme Court from August 1, 2007 until July 31, 2011, he began serving a four-year term as Chief Justice of the Idaho Supreme Court on August 1, 2011. He was elected to a second term in 2017 and will serve until 2021.

While Chief Justice and ex-officio chairman of the Idaho Judicial Council he oversaw the adoption of new Rules of Procedure as well as proposed a new revision of the Idaho Code of Judicial Conduct. These revisions were adopted by the Idaho Supreme Court on July 1, 2016.

While Chief Justice he co-chaired the Conference of Chief Justices Committee for Appellate Time Standards. These proposed time standards were adopted by the Conference as benchmarks for the nation's appellate courts in 2014. He served on the working group for the Conference of Chief Justices implementation for their report, "Call to Action: Achieving Civil Justice for All."

Chief Justice Burdick served a two year term on the Board of Directors for the Conference of Chief Justices. His term ended in July 2019.

He is married to Rachel Burdick and he has two grown sons, Phillip and Benjamin.

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**JUSTICE**  
**G. RICHARD BEVAN**  
**IDAHO SUPREME COURT**

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G. Richard Bevan was appointed as Idaho's 56<sup>th</sup> Justice of the Idaho Supreme Court by Governor Butch Otter on September 1, 2017.

Justice Bevan was born and raised in Twin Falls, graduating from Twin Falls High School in 1977. He received his undergraduate and law degrees from BYU, graduating in 1987 from BYU's J. Reuben Clark Law School. He was admitted to the Idaho State Bar that same year.

Justice Bevan was a practicing attorney in Twin Falls for over sixteen years before his appointment to the bench by Governor Dirk Kempthorne in November 2003. He also served as Twin Falls County Prosecutor from 1993 to 1997. He was certified as a family and civil mediator in 1999, successfully mediating over 200 cases before becoming a judge.

While a practicing attorney, Justice Bevan served as President of the Fifth District Bar Association and he has served on statewide law-related committees. He has been the presiding judge of both the Fifth Judicial District Mental Health Court and the Veteran's Treatment Court. Justice Bevan also served for nearly eight years as the Administrative District Judge for Idaho's Fifth Judicial District. He presently serves as the chair of the Idaho Supreme Court's Drug and Mental Health Court Coordinating Committee and the Security Committee.

Justice Bevan is a 2014 graduate of the National Center for State Courts Toll Fellowship Program, a national leadership training program located in Lexington, Kentucky. He was involved in youth programs in Twin Falls for years and is a past president and board member of the Magic Valley YFCA and the CARES advisory board.

Justice Bevan has been married to his wife, Pam for 39 years. They are the parents of five children engaged in various stages of adult life. They are the proud grandparents of ten.

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**JUSTICE**  
**JOHN R. STEGNER**  
**IDAHO SUPREME COURT**

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Justice John R. Stegner was appointed to the Idaho Supreme Court on May 22, 2018, by Governor C.L. “Butch” Otter to fill the vacancy created by the retirement of Justice Warren E. Jones. Justice Stegner was sworn in on June 5, 2018, as the 57<sup>th</sup> Justice of the Idaho Supreme Court.

Justice Stegner is a native Idahoan, having been born and educated in Grangeville. He is a 1977 graduate of Whitman College in Walla Walla, Washington. He began law school at the University of Idaho College of Law in Moscow in the fall of 1979. During his second year he was a staff member, and during his third year he was Managing Editor of the IDAHO LAW REVIEW. He graduated from the University of Idaho in the spring of 1982 and was admitted to practice by the Idaho State Bar that same year.

Following law school, Justice Stegner clerked for U.S. District Judge Harold L. Ryan for two years in Boise. He then joined the Lewiston firm of Clements, Brown & McNichols and practiced law there for more than twelve years. His practice involved a broad range of civil litigation. He left the practice in January 1997, after Governor Phil Batt appointed him to be a district court judge in Latah County. While a district judge, he established Latah County’s Drug Court (2002) and Mental Health Court (2012). He continuously presided over both from their inception until his appointment to the Supreme Court.

Justice Stegner is a recipient of the George G. Granata Jr. Award given by the Idaho Judiciary and the Distinguished Jurist Award presented by the Idaho State Bar Association. He was the first judge to receive both of these awards and to be so recognized by the Bench and Bar.

John and Laurie Stegner (née Elgee) were married on August 8, 1981, at Seattle’s First Baptist Church. The couple have three daughters, Sarah, Elizabeth, and Katherine, of whom they are fiercely proud. In 2017 their daughter Sarah and her husband, Matthew Purdy, graced them with grandson George Purdy.

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**JUSTICE**  
**ROBYN M. BRODY**  
**IDAHO SUPREME COURT**

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Justice Robyn Brody practiced law for nearly 20 years in the Magic Valley until her election to the Idaho Supreme Court in November of 2016. She graduated from the University of Denver, earning a law degree and a master's degree in international business. Justice Brody moved to Twin Falls with her husband after law school and practiced law there for 13 years. Justice Brody and her family moved to Rupert in 2010 where she started her own law firm.

Justice Brody serves as the vice chief of the Idaho Supreme Court. She chairs the Pro Bono Commission, the Language Access Committee, and the Civil Rules Committee. She is an adjunct professor at Concordia Law School where she teaches a trial skills practicum and a small law firm management practicum. She spends time volunteering to strengthen Idaho's legal community by participating in numerous continuing legal education seminars and serving as a mentor and presenter at the Idaho Trial Skills Academy, a new lawyer training program. Her favorite part of a being a Supreme Court Justice is having the privilege of giving tours of the Supreme Court to many of Idaho's fifth graders.

Justice Brody and her husband have been married for nearly 24 years, and the couple have two active boys, ages 12 and 14. She enjoys spending time with her boys in numerous sports and activities, including football, wrestling, and skiing. She is an active member of the Catholic Church and is a past president of the School Board of St. Nicholas Catholic School.

## Biography for Justice Gregory W. Moeller

Greg graduated from South Fremont High School (St. Anthony, Idaho) in 1981. He lived in Japan from 1982 to 1984, serving a mission for his faith. Greg graduated *magna cum laude* from B.Y.U. in 1987 with a bachelor's degree in Political Science. He then attended the J. Reuben Clark Law School at B.Y.U. where he received his juris doctor degree in 1990.

Following law school, Greg worked for the Rexburg law firm of Rigby, Andrus & Moeller, *Chtd.*, where he became a partner in 1994. During his years as an attorney, Greg tried cases all across Idaho in both state and federal courts. His most notable cases involved:

- Working for sixteen-years (*pro bono* for 5 of those years) to free a man who had been wrongfully convicted of first-degree murder;
- Representing Madison County citizens before the Idaho Supreme Court in overturning Idaho's statewide legislative redistricting plan in 2001; and
- 19 years involvement with many of the important water cases in the Snake River Basin Adjudication on behalf of eastern Idaho irrigators and farmers.

From 2007 to 2009, he taught upper division classes in Media Law & Ethics as an adjunct professor at BYU-Idaho.

On April 2, 2009, after 19 years in private practice, Greg was appointed by Idaho Governor C. L. "Butch" Otter to be a district judge. Judge Moeller primarily served in Madison, Fremont, and Teton counties; however, he presided over cases throughout the ten counties comprising the Seventh Judicial District. He also presided over both the Upper Valley Drug and Mental Health Courts, and served on six Idaho Supreme Court committees, including the faculty for training new judges.

On November 30, 2018, Judge Moeller was appointed by Governor Otter to serve on the Idaho Supreme Court. Justice Moeller was sworn-in on January 3, 2019, becoming the 58th justice of the Idaho Supreme Court. He had been previously named by the Idaho Judicial Council as a finalist for Supreme Court vacancies during the summer of 2017 and spring of 2018.

Justice Moeller is a frequent speaker on various legal topics across the state and has spoken at national conferences. Prior to joining the Supreme Court, he served as a judicial representative on the Idaho Criminal Justice Commission and the Region 7 Behavioral Health Board. In 2015, he received the Professionalism Award from the Eagle Rock Inns of Court, and in 2016 was named Public Servant of the Year by the Rexburg Area Chamber of Commerce.

Greg is married to the former Kathy Keck of Ashton, Idaho. They have five children and seven grandchildren. He enjoys running, gardening, making family videos, cooking, and eating. Greg has coached many youth sports teams. He is rumored to have the largest hot sauce collection in Idaho (over 135 bottles and counting).



(Aug. 2019)

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**SARA B. THOMAS**  
**ADMINISTRATIVE DIRECTOR OF THE COURTS**  
**IDAHO JUDICIAL BRANCH**

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Sara B. Thomas was raised in Boise, Idaho. After graduating from Boise High School, she majored in Criminal Justice Administration, receiving her Bachelor of Arts degree from Boise State University in 1994. A year later, she entered the University of Idaho College of Law, graduating cum laude with a Juris Doctor degree in 1998. In school, Ms. Thomas began to focus on legal writing and appellate practice, serving as the Executive Editor of the Law Review and making her first appellate argument in front of the 9<sup>th</sup> Circuit Court of Appeals. Subsequently, she was honored to serve a clerkship with the Honorable Alan Schwartzman of the Idaho Court of Appeals.

In 1999, Ms. Thomas joined the Idaho State Appellate Public Defender's office as a deputy, handling felony and post-conviction appeals. Three years later, she became the Chief of the SAPD's Appellate Unit managing attorneys and support staff while also representing people in the Idaho Supreme Court and the Idaho Court of Appeals. In January of 2012, Governor Otter appointed Ms. Thomas as Idaho's State Appellate Public Defender. She was additionally appointed as Chair of the governor's Idaho Criminal Justice Commission in June of 2013, and as a member of the newly formed State Public Defense Commission in 2014.

In July of 2016, Ms. Thomas resigned her positions in Idaho's Executive Branch when the Idaho Supreme Court appointed her as the Administrative Director of the Courts.

When not working to improve Idaho's justice system, Ms. Thomas enjoys the benefits of living in the state by hiding out in the beautiful mountain ranges it has to offer and attempting to catch a fish.

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## **HON. BARRY WOOD**

Senior Judge

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Judge Barry Wood was born in Nampa and raised in Homedale, Idaho where his parents farmed and ranched. He graduated from Homedale High School in 1969. In 1973, Judge Wood graduated from the University of Wyoming with a degree in Accounting and then graduated from the University of Idaho, College of Law in 1976.

After law school, he was in private practice in Homedale and Caldwell for 10 years before becoming a Magistrate Judge in Lincoln County in 1987.

In January 1995, Judge Wood became a District Judge for Gooding, Jerome, and Lincoln counties, moving his home from Lincoln to Gooding County. He was elected by the other district judges to be the Administrative District Judge for the Fifth Judicial District in September 1996 and served in that capacity until December 2000.

In January 1999, Judge Wood was appointed by the Idaho Supreme Court as the presiding judge of the Snake River Basin Adjudication until December 2000. At that time, Judge Wood returned to the trial bench again in Gooding and Minidoka Counties and as Administrative District Judge until his retirement in 2009.

Currently, Judge Wood is serving as a Senior Judge for the Idaho Courts and as the Deputy Administrative Director of the Courts.

Judge Wood and his wife, Karen, spend as much time as possible outdoors enjoying hunting, fishing, and gardening.

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**ANDREA PATTERSON**  
**HUMAN RESOURCES DIRECTOR**  
**IDAHO JUDICIAL BRANCH**

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Andrea Patterson grew up on a family farm in eastern Washington. She received her B.A. in English from the University of Idaho in 1993. Following a year abroad in Spain, she attended the University of Oregon's School of Law and received her J.D. in 1997.

She moved to Boise to serve as a law clerk for Justice Byron J. Johnson of the Idaho Supreme Court. Following the clerkship, she worked in Holland & Hart's Boise office for five years before changing her professional path from practicing law to human resources management. She served as the Ada County Sheriff's HR Manager before returning to the Idaho Courts to create a new Human Resources office. She frequently calls upon her legal background for employment matters, but enjoys balancing the myriad interests that comprise human resources management. Andrea also serves as the ADA Coordinator for the Idaho Courts.

Andrea lives in Boise with her husband and four teens; at times, she loves her dog, Hamilton, more than anyone.



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**CHRISTINA IVERSON**  
**COURT MANAGEMENT DIRECTOR**  
**IDAHO JUDICIAL BRANCH**

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Christina Iverson was born in Galesburg, Illinois and raised in Kansas. She holds a Master of Public Affairs-Public Management and a Bachelor of Science in Social Psychology from Park University, and Associate degrees in Management and Military History from the Community College of the Air Force.

Christina has used her varied and extensive education throughout her career. A veteran of the United States Air Force, Christina served on active duty for 12 years serving worldwide in a variety of capacities to include instructing professional military education. She continued her service after the Air Force; embarking on a career with the Idaho Department of Correction (IDOC). There, she served as a probation and parole officer for 15 years, specializing in sexual, violent, and gang-related offenses. During her tenure at IDOC, she wore many hats including a liaison with the Boise Police Department, Gang Task Force Officer, a Peace Officers Standards and Training self-defense instructor, a field training officer, the statewide Critical Incident Stress Management coordinator, a probation and parole supervisor, and the supervisor of the Fugitive Investigations and Recovery Unit.

Cristina made her way to her current home at the Idaho Administrative Office of the Courts (AOC) in 2013. She has served in many capacities at the AOC including the Criminal Justice Manager. In that role, she represented the Idaho Judiciary on statewide Felony and Misdemeanor Sentencing Committees and advisory teams including the Idaho Sex Offender Management Board, the Idaho Criminal Justice Committee sub-committees on Mental Health and Pretrial Justice, the Misdemeanor Post Training Council, and the Misdemeanor Probation Administrators Association Council. She currently serves as the Director of the Court Management Division, a division responsible for providing leadership and services in court processes and operations, education, research and evaluation, language access, and court assistance

In her personal time, Christina has enjoyed all the great state of Idaho has to offer, especially fly fishing and backcountry hiking, since she moved here in 1988. She shares her life and adventures with her husband, Boise City Police Detective Monte Iverson. They have four grown children and one grandson.

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**KEVIN IWERSEN**  
**INFORMATION DIVISION DIRECTOR**  
**IDAHO JUDICIAL BRANCH**

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Kevin Iwersen has over 24 years of experience in providing enterprise information technology, security, and risk management leadership. Kevin currently serves as the Chief Information Officer for the Idaho Judicial Branch. In this capacity, he directs the planning and implementation of IT systems, services, and projects for Idaho's courts.

Kevin previously served as Senior Director, IT Risk, Compliance and Security Services for SUPERVALU where he provided IT security and compliance leadership, protecting over 2,500 retail stores, pharmacies, distribution centers and corporate offices.

Kevin also served as the Chief Technology Officer and the Chief Information Security Officer for the State of Idaho's executive-branch, where he led the implementation of Idaho's enterprise-wide technology strategy, plans and initiatives.

Kevin retired as a Lieutenant Colonel from the United States Air Force Reserves, and served on active duty for many years providing IT and cyber security leadership at the Pentagon and various Air Force bases.