

Data Quality 2 (DQ2) User Manual



Table of Contents

About This Manual	2
Login	3
System Roles and Operations	4
Home Pages	5
District Dashboard	
Gateway	
Staff Dashboard	
WDIS Dashboard	8
Screens	9
File Processing / Survey Submissions	9
Uploaded Files	11
Batch Records in Error	12
Duplicate Records	14
Delete Files	16
Reports	19
Validation/Exception Reports	
Generate "D" File	26
Edit Status Report	28
Survey Data Report	29
AGE Report	30
CTE Report	31
WDIS Error Code Report	32
K-12 Error Code Report	33
Staff Search	34
WDIS Search	37
News	41
Frequently Asked Questions (FAQ)	42
. ,	
About Us	43
Contact Us	44
Log Out	45



About This Manual

The Florida Department of Education (FDOE) conducts surveys of school district's student and staff information at scheduled survey times during the reporting year. A survey submission is a set of files supporting a specific format, submitted by the district, within a particular survey, of a specific database (student or staff), for a given year. Currently, districts must wait until the survey window opens before they are able to submit and correct their survey data to the mainframe. Data Quality (DQ) 2 Preflight system allow districts to submit their survey data using TIBCO®. The districts may review the results of their data within one business day using DQ2 User Interface (UI) to correct any errors prior to the official survey window opening. Districts may also request "D" Files, a FTP file of all of their clean records that can be submitted directly to the mainframe during the open survey window.

How DQ2 works:

- Access Single Sign-On (SSO) for authorization into DQ2 User Interface (UI).
- TIBCO® is the application used by FDOE for secure file transfers.
- Districts upload survey files in the DQ2 using TIBCO[®].
- Log into the SSO portal https://portal.fldoesso.org, select Educators. Select DQ2 under the Dashboards & Reports Button for DQ2 User Interface (UI) access.
- UI provides visibility and error checking/reporting for rejects, validation and exceptions and "D" File generation.
- After the request is made, "D" Files will be available in the DQ2-OUT folder the next business day.

The following FDOE publications and documents should be used when working with DQ2:

- FDOE Information Data Base Requirements: Student Information
- FDOE Information Data Base Requirements: Staff Information
- Student Reporting Formats
- Staff Reporting Formats
- Student Data Base Edits, and
- Staff Data Base Edits

Publications and documents accessible at:

http://www.fldoe.org/accountability/data-sys/database-manuals-updates.

Workforce Development Information System (WDIS) Database Handbook at: https://www.fldoe.org/accountability/data-sys/CCTCMIS/dcae-dis/database-handbooks.stml

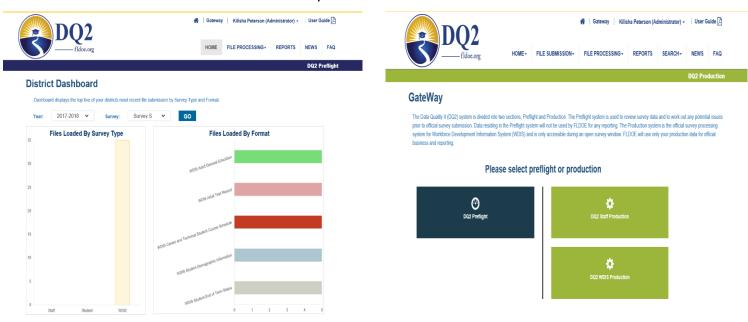
The File Naming Convention at: http://www.fldoe.org/core/fileparse.php/7574/urlt/0099988-appd.pdf.



Login



- 1. Login using Single Sign-On (SSO).
- 2. Locate and Click on your school districts's name. Then enter your SSO credentials.
- **3.** If you are a SSO hosted user, click on the username and password.
- **4.** Select DQ2. Depending on your user role(s) you will either be directed to the DQ2 District Dashboard or DQ2 Gateway.



Note: If you are unable to log in, you should contact the SSO team at fldoe-SSO@fldoe.org.



System Roles and Operations

System Roles and Operations

- 1. User: All users of the DQ2 solution are required to have the user role.
- **2. Administrator:** FDOE personnel authorized to manage the application.
- **3. DOE User:** FDOE personnel authorized to manage the application.
- **4. K-12 User:** All Student and Staff users of the DQ2 solution are required to have the K-12 user role.
- **5. Student User:** District personnel authorized by the district to Login to DQ2 web application, view K-12 Student survey data submitted by their district, and request a variety of reports.
- **6. Staff User:** District personnel authorized by the district to Login to DQ2 web application, view K-12 Staff survey data submitted by their district, and request a variety of reports.
- 7. Workforce Development Information System (WDIS) User: District personnel authorized by the district to Login to DQ2 web application, view WDIS survey data submitted by their district, and request a variety of reports.
- **8. Delete User:** District personnel authorized by the district to permanently delete data submitted by their district.
- **9. School User:** District personnel authorized by the district to view K-12 Student/Staff survey data for their School.



Home Pages

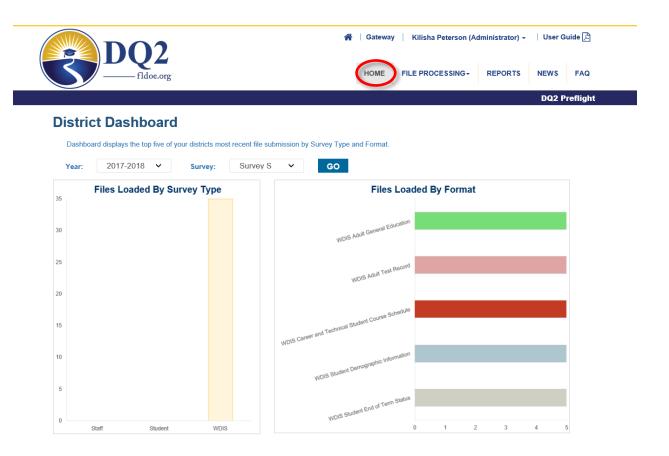
District Dashboard

DQ2 User Interface (UI) Home page District Dashboard displays the most recent five file submissions by survey type and format. K-12 Users without the WDIS role will be directed here after logging in. The Gateway screen is not visible to K-12 users unless they also have the WDIS role.

The following tabs can be accessed from the District Dashboard, or any other page, using the navigation tool bar located at the top of the page:

File Processing, Reports, News, FAQ

To navigate back to the District Dashboard, click on HOME on the navigation bar.





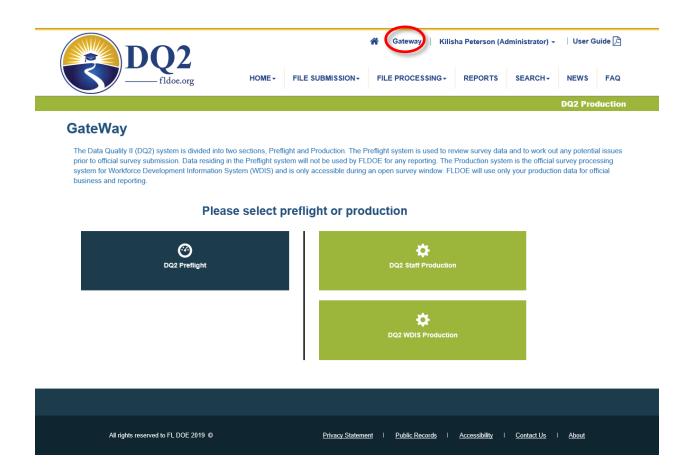
Gateway

DQ2 User Interface (UI) Gateway page give users the option of accessing the DQ2 Preflight, DQ2 Staff Production or DQ2 WDIS Production solution. All users who have been assigned a WDIS/Staff role will be directed here after logging in.

The following tabs can be accessed from the Gateway page, using the navigation tool bar located at the top of the page:

Contact DOE, News, FAQ

To navigate back to the Gateway Page, click on Gateway on the menu bar.





Staff Dashboard

DQ2 User Interface (UI) Staff Dashboard displays Data Quality Graphs. Users who select DQ2 Staff Production from the Gateway page will be directed here. Users who select DQ2 Preflight from the Gateway page will be directed to the District Dashboard.

The following tabs can be accessed from the WDIS Dashboard, or any other page, using the navigation tool bar located at the top of the page:

File Processing, Reports, Search, News, FAQ

To navigate back to the Staff Dashboard, click on HOME on the navigation bar.

Click on the help Icon ? to view detailed information about each of the graphs.

Click on the print Icon to print a screen shot of the WDIS Dashboard.





WDIS Dashboard

DQ2 User Interface (UI) WDIS Dashboard displays Data Quality and Performance Graphs. Users who select DQ2 WDIS Production from the Gateway page will be directed here. Users who select DQ2 Preflight from the Gateway page will be directed to the District Dashboard.

The following tabs can be accessed from the WDIS Dashboard, or any other page, using the navigation tool bar located at the top of the page:

File Processing, Reports, Search, News, FAQ

To navigate back to the WDIS Dashboard, click on HOME on the navigation bar.

Click on the help Icon ? to view detailed information about each of the graphs.

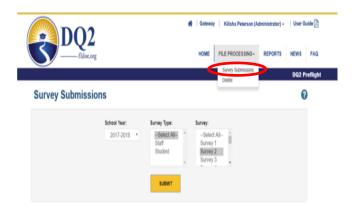
Click on the print Icon to print a screen shot of the WDIS Dashboard.

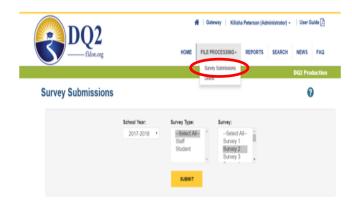




Screens

File Processing / Survey Submissions









The Survey Submission page (available in both Preflight and Production) allows users to search for and view surveys file data submitted by their district. DQ2 Preflight will display files submitted in the preflight portion of the system and DQ2 Production will display files submitted in the Production portion.

Shown above is the page before selecting the School Year, Survey Type and Survey. Once you make your selections, click the SUBMIT button.

Note: District users do not have the ability to select a district, instead the Survey Submissions page opens with all available submissions for the user's district.

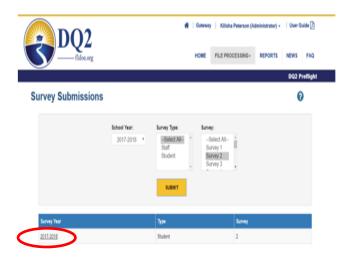
Click on the ? Icon on each page for assistance with navigating the page and for FDOE contact information.

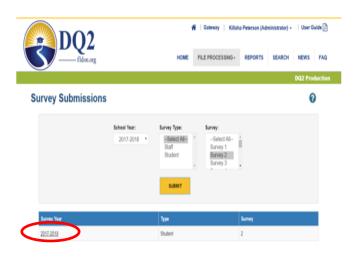


Each survey year link listed indicates there is at least one file submitted by the district. All submitted files are run through the reject edits appropriate for the format and survey; the results can be accessed on the Uploaded Files page.

Any files that meet your selection criteria will be displayed. If there is not a survey file for your section criteria a "No Surveys" found message will be displayed.

Below is the Survey Submissions page view after the SUBMIT has been clicked. Click on the year link to view the outcome of the data submitted, if applicable.





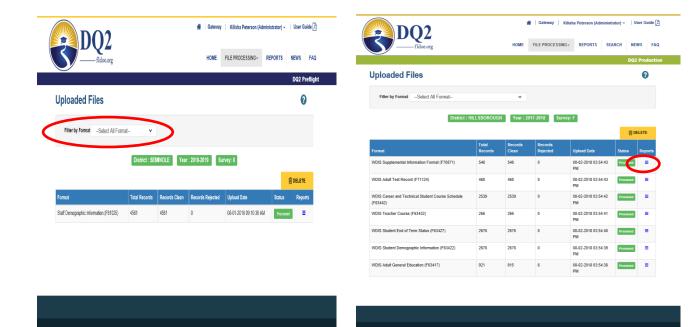






Uploaded Files

After clicking on the survey year on the Survey Submission Page, you will be routed to the Uploaded Files page. This page allows users to view the status of surveys submitted by their district, as well as the results of the submitted file(s).



The grid lists the:

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- Format (name of the format),
- Total Records (total number of records submitted per format by district),
- Records Clean (total number of records that passed the reject rules),
- Records Rejected (the total number of records that failed the reject rules),
- Upload Date (the date and time the file was submitted by the district),
- Status (the processing status of data submitted),

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• Reports (View Batch Error Records and/or Duplicate per format (blue icon; report available & grey icon; report is unavailable).

The grid also lists the statuses:

- Pending (records are being processed)
- Processed (the records have been processed and are ready to be viewed),
- Error (there was an issue with the processing of the file)
- Pending Delete (records are in the process of being deleted)

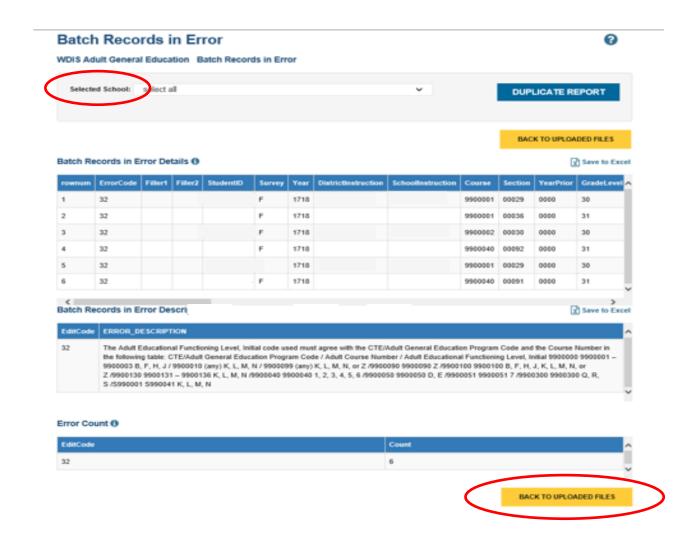
To view a specific format, use the Filter by Format drop-down box.

To delete a file(s), click on the DELETE Button.



Batch Records in Error

After clicking on the Report icon on the Uploaded File Page, you will be routed to the Batch Records in Error page. This page shows the reject edit codes, edit descriptions and edit counts.

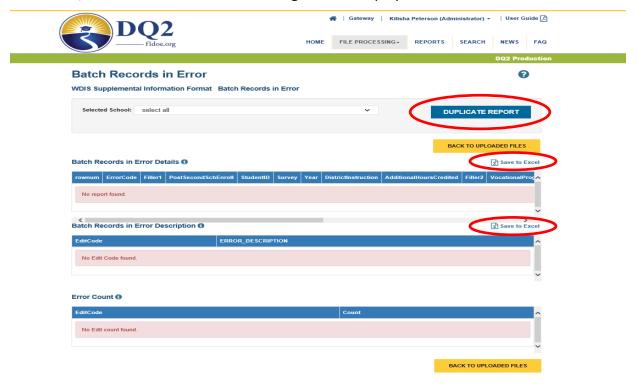


To view reject errors for a specific school, select from the Selected School drop down box. If the selected school did not have any errors, there will be no data available to view.

Return to the Upload File Page by clicking on the Back to Upload Files button at the bottom of the page.



If there were no rejected records (errors) on a submitted file, a No Report Found, No Edit Code Found and/or a No Edit Count found message will be displayed.



To view duplicate records, click the DUPLICATE REPORT button. If there were no duplicate records on a submitted file a No Duplicates Found message will be displayed.

To export the Batch Records in Error Details or the Batch Records in Error Description to Excel, click the SAVE TO EXCEL button. The Batch Record in Error page will display all errors; however, the excel file will only export up to 5,000 errors.

K-12 (Preflight) Only:

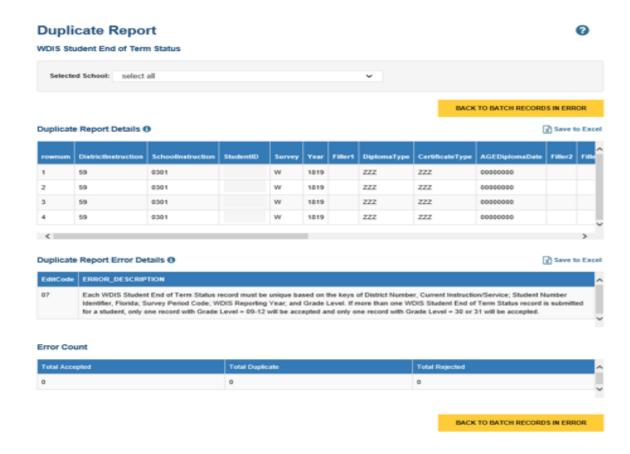
To view a student's name click on the FLEID number link to be routed to the Student Locator Web Application. You must have access to the Student Locator Web Application to view a student's information.

To gain access to the Student Locator Web Application, please contact your district's SSO administrator or email the SSO Service Center at: IENHELP@fldoe.org.



Duplicate Records

After clicking on the Duplicate Report Button on the Batch Records in Error Page, you will be routed to Duplicate Records.



Grid 1: Displays data submitted by the district for the selected format. The Duplicate Description column at the end of the grid gives the records status, with these possible statuses:

Reject by Other Error Code: The record was rejected based on a reject rule other than a duplicate error code.

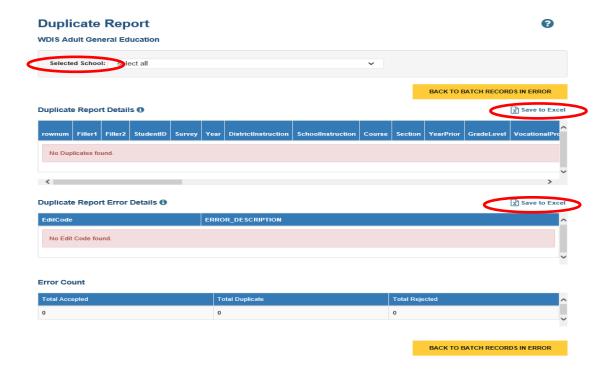
Duplicate: The record was rejected based on a duplicate error code. **Accepted Good Record:** The record was accepted as a clean record.

Grid 2: Displays the duplicate reject code number and a description of the error.

Grid 3: Displays the total number of records that were accepted, duplicates and rejected for the selected survey and format.



If there were no rejected records (errors) on a submitted file, a No Duplicate Found, No Edit Code Found message will be displayed.



To view duplicates for a specific school use the Selected School drop down box. If the selected school did not have any duplicate records, there will be no data available to view.

To export the Duplicate Report Details or the Duplicate Report Error Details to excel, click the SAVE TO EXCEL button. The Duplicate Report page will display all errors; however, the excel file will only export up to 5,000 errors.

Click the BACK TO DUPLICATE REPORT to return to the Batch and Error Screen.

K-12 (Preflight) Only:

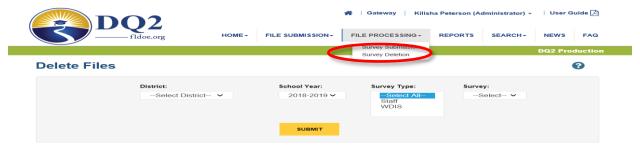
To view a student's name click on the FLEID number link to be routed to the Student Locator Web Application. You must have access to the Student Locator Web Application to view a student's information.

To gain access to the Student Locator Web Application, please contact your district's SSO administrator or email the SSO Service Center at: IENHELP@fldoe.org.



Delete Files

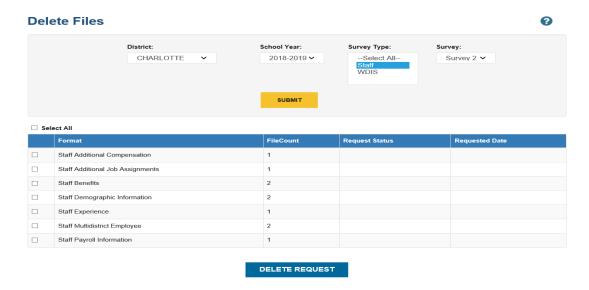
Click on the File Processing tab on the navigation bar at the top of the screen. Click Survey Deletion, you will be routed to the Delete Files page where you are able to request file deletes. You may also access the Delete Files page by clicking on the DELETE button from the Uploaded Files page.



The Delete Files Page (available in both Preflight and Production) allows users who have the **Delete Role** to delete Survey file(s) that have been successfully uploaded via the DQ2 TIBCO folder. To view available files, select a school year, survey type and survey then click SUBMIT.

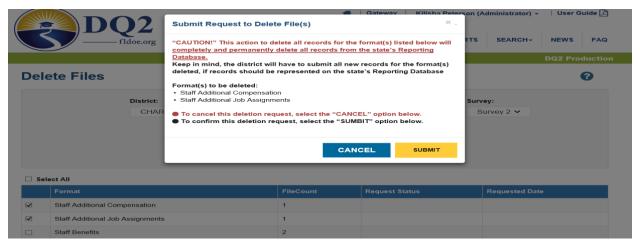


After the SUBMIT button is clicked all available files that met the selection criteria will be displayed. Click in the check box in front of the format to be deleted or click in the Select All box to delete all of the available files.

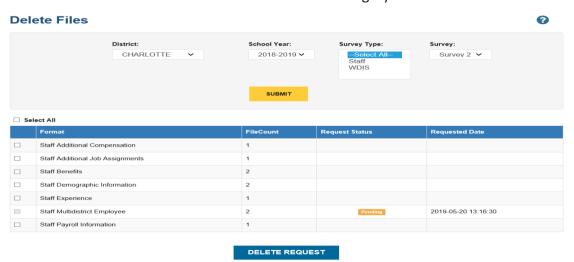




After checking the appropriate check box(s) Click on the DELETE REQUEST button. There will be a pop-up box for users to choose submit or cancel. Click on SUBMIT to delete the selected files or cancel to return to the delete page.



View of Delete Files page after clicking the SUBMIT button. The Request status should immediately update to pending. The requested date should display the date time the request was submitted. The check box next to the format should be greyed out.



The grid displays:

Check Box (selects the format),

Format (name of the format),

File Count (number of files for the selected format),

Request Status (the processing status of delete request),

Requested Date (date request was submitted)

Statuses display:

Pending (records are in the process of being deleted)



Delete File History displays a history of all delete activity.

Delete Files History



The grid displays the:

Requestor (Name of the person who made the request),

Requestor Email (email address of the person who made the request),

Format Name (name of the format),

Status (the processing status of the delete request),

Requested (the date and time of the request),

Completed (the date and time the request was completed)

To view delete history for a specific format, use the Filter by Format drop-down box.

If files have not been submitted for the year and survey selected a No File Format found message will be displayed. If no files have been deleted a No Delete Files History found message will be displayed.



Note: Please keep in mind, when you click on the DELETE RQUEST button you are submitting a delete request. Delete requests are processed in the order the request is received; therefore, the processing time may vary for each request. The request status will remain in a pending status until the file(s) have been deleted, once the file(s) are deleted they will no longer be visible on the delete file page.



Reports

To view a report click on the blue icon next to the name of the report you would like to view. After clicking on the icon you will be routed to the appropriate report screen.

The following reports are available in Preflight:

D Files, Edit Status, K-12 Error Code, Validation/Exceptions and WDIS Error Code

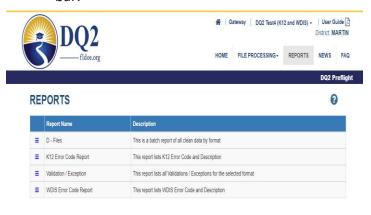
The following reports are available in DQ2 Staff Production:

D – Files, Classroom Teacher Attendance, District Media Services, District Salary Survey Additional Compensation, District Salary Survey Payroll, District Salary Survey, Edit Status, Educational Funding Accountability, K12 Error Code, List Of Qualified Paraprofessionals, Primary Teachers/Paraprofessionals FTE (Aggregate), Qualified Paraprofessionals By School, Reading Endorsement Competencies-Adopted 2011 For Reading Coaches, Reading Endorsement Competencies-Adopted 2011 For Teachers, Staff Demographic Aggregate Validation, Staff Survey, Survey Data, Validation / Exception

The following reports are available in DQ2 WDIS Production:

AGE, CTE, D-Files, Edit Status, Outlier, Survey Data, Validation / Exception, WDIS Error Code

You may return to the Reports screen anytime by clicking on the Report Tab on the navigation bar.









Validation/Exception Reports

The Reports page (available in both Preflight and Production) allows users to request Validation and/or Exception reports. To view available reports, select a school year, survey type, survey and format then click SUBMIT.

View of Validation/Exception Reports Page before Selection.



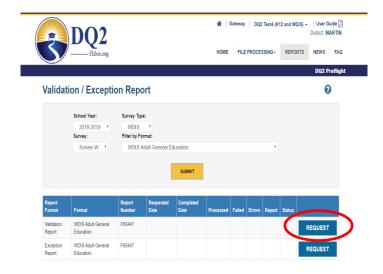


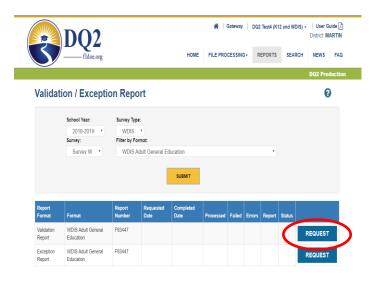






View of Reports page after the selection of School Year, Survey Type, Survey, and Format and clicking SUBMIT.









Click on the REQUEST button next to the report you would like to view. There will be a pop-up box for users to choose submit or cancel. Click on SUBMIT to request the report or cancel to return to the Reports page.

The grid displays the:

- Report Format (Validation or Exception),
- Format (Format Name),
- Report Number (System generated number),
- Requested Date (date and time report was requested),
- Completed Date (date and time the report was processed),
- Processed (number of records processed),
- Failed (number of failed records),
- Error (number of errors),
- Reports (View results of Validation and Exception (blue icon; report available & grey icon; report is unavailable), and
- Status (the processing status of data submitted).

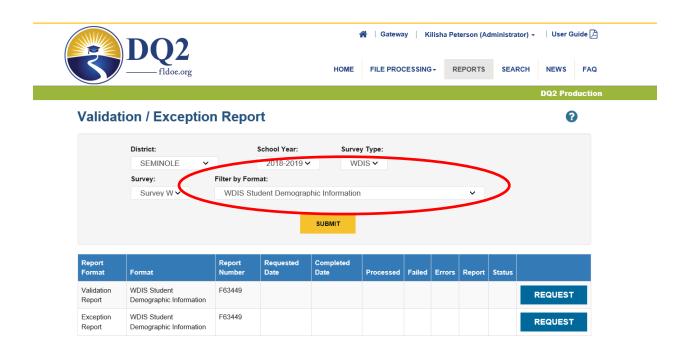
Statuses display:

- Pending (records are being processed)
- Ready (the records have been processed and are ready to be reviewed),
- Error (there was an issue with the processing of the file).



Filter by Format

To view Validation/Exception Reports for a specific Format, use the Filter by Format drop-down box.

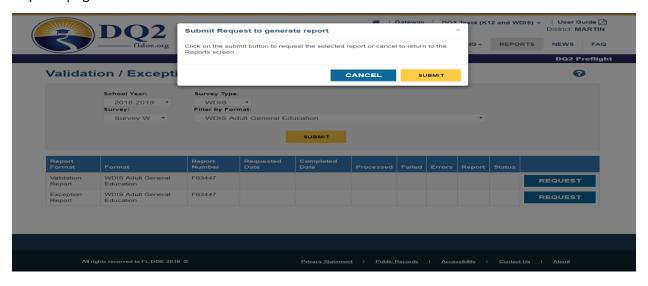




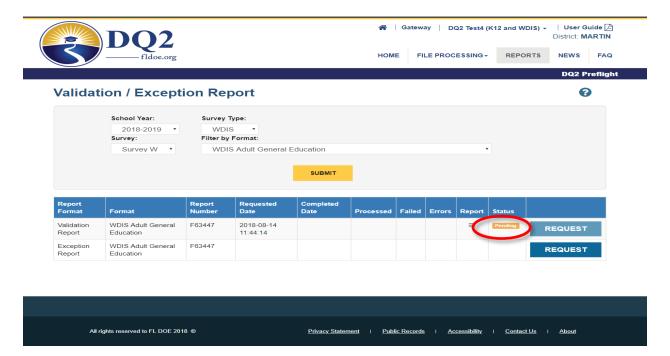


Submit Request to Generate Report

View of Reports page after clicking on the request button and before clicking the SUBMIT button. Users may cancel the request by clicking CANCEL, the user will return to the Reports page.



View of Reports page after clicking the SUBMIT button. The report status should immediately update to pending. The request date should display the date time the request was submitted. The request button should be greyed out.



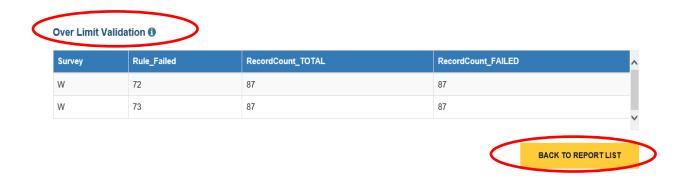


Validation/Exception Rule Failures

View reports in a READY status by clicking on the reports icon.



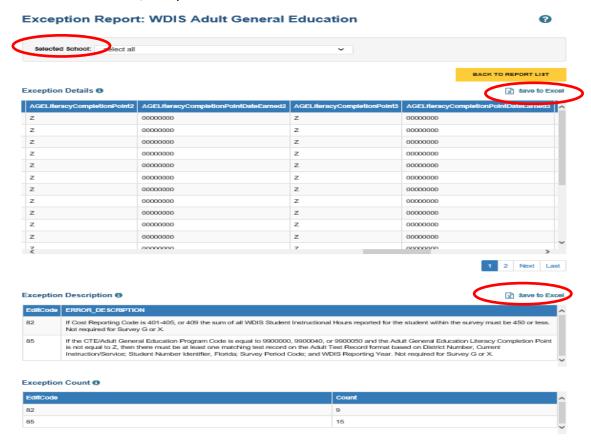
If more than 80 percent of the total records submitted for WDIS & K12 STAFF or if more than 15 percent of the total records submitted for K12 STUDENT fail a Validation/Exception rule(s), the report will not display details of the records submitted. It will display the rule failed code, the rule failed code description, the total number of records submitted and the total number of records that failed per rule code.



Return to the Report Page by clicking on the BACK TO REPORT LIST button at the bottom of the page.



The Validation/Exception Report page allows users to view detailed information for the records that failed a Validation/Exception rule.



To export the Validation/Exception Details and the Validation/Exception Descriptions to excel, click on the SAVE TO EXCEL button. The Excel file will only export up to 5,000 errors.

To view Validation/Exception rule failures for a specific School, use the Selected School drop down box. If the selected school did not have any rule failures, there will be no data available to view.

K-12 (Preflight) Only:

To view a student's name click on the FLEID number link to be routed to the Student Locator Web Application. You must have access to the Student Locator Web Application to view a student's information.

To gain access to the Student Locator Web Application, please contact your district's SSO administrator or email the SSO Service Center at: IENHELP@fldoe.org.

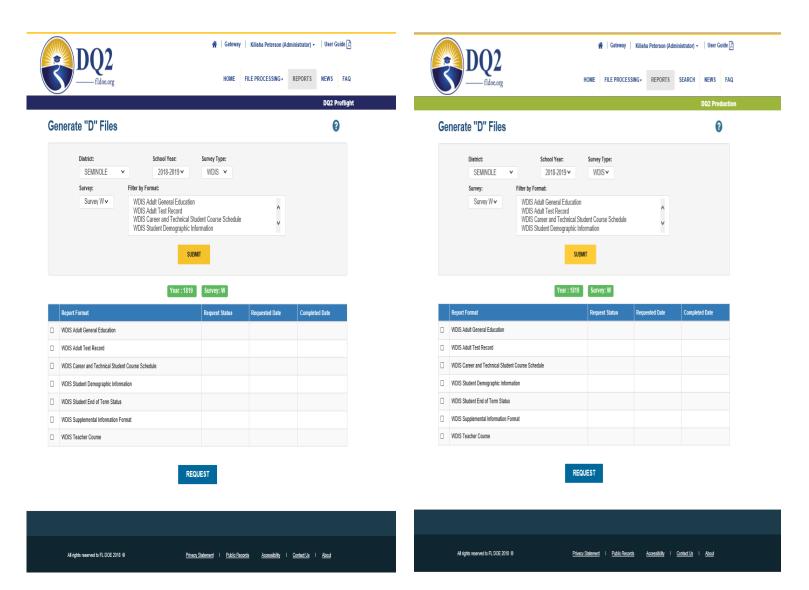
Return to the Report Page by clicking on the BACK TO REPORT LIST button at the bottom of the page.



Generate "D" File

The Generate "D" Files page (available in both Preflight and Production) allows users to request a "D" file. It is a fixed-length, flat file representation of the most recent, clean and non-deleted records for a particular format, survey, district, and year. A "D" file is similar to the current "O" file generated by the mainframe.

Below is a view of the Generate "D" Files page before the selection of School Year, Survey Type, Survey and format and clicking SUBMIT.





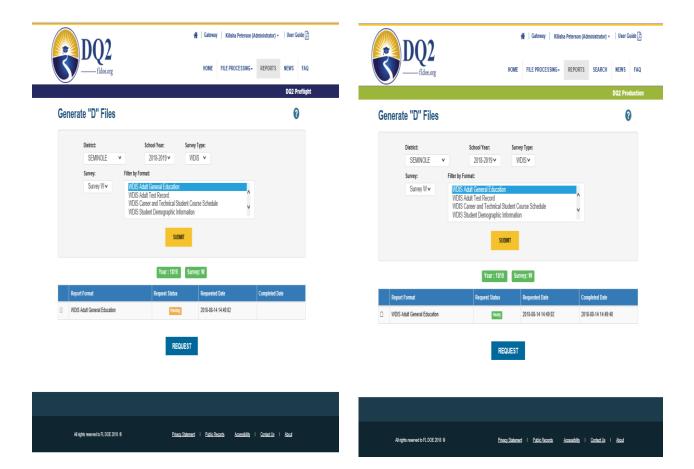
Generate "D" Files after Submitting

View of Generate "D" Files page after clicking SUBMIT. The request status should immediately update to pending, and the request date with the date and time the request was submitted.

Requests in a pending status check box will be greyed out. You will not be able to make another request until after the file status has been changed to processed.

Select a specific format or all available formats by clicking the check box next to the Report Format(s).

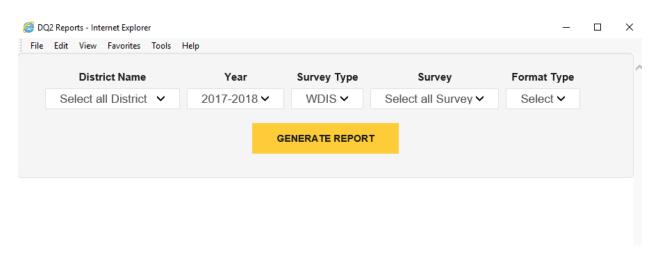
Once processed "D" Files are made available in the DQ2-OUT folder in TIBCO® (secure FTP) on the next business day. If "D files" are requested for the same format more than once the previous request will be replaced with the most recent request.





Edit Status Report

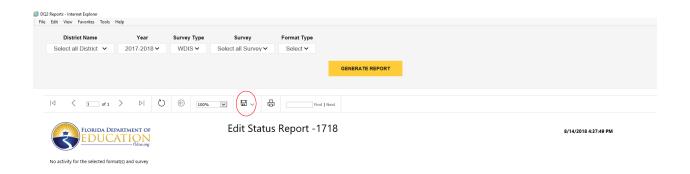
The Edit Status Report (available in Preflight and Production) lists most activities done by a district in the DQ2 Production environment by Year, Survey, and Format. Results will be shown on a grid displaying the District information, Year of the file, File Format, Activity type, date and time, the status of Records, the Survey, and the user who requested the activity, when relevant.



Results will be displayed on a grid after selecting the Year and Survey; optionally the report can show a single Survey and Format, or all Surveys and Formats may be viewed at once.

If there has been no activity in the Production Environment then the grid will not be displayed.

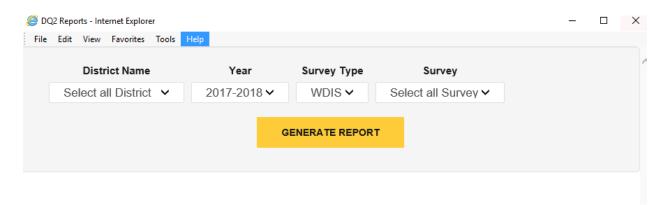
Results from the report may be saved to your local system in a variety of ways or can be printed directly from the reports screen by clicking on the save icon.





Survey Data Report

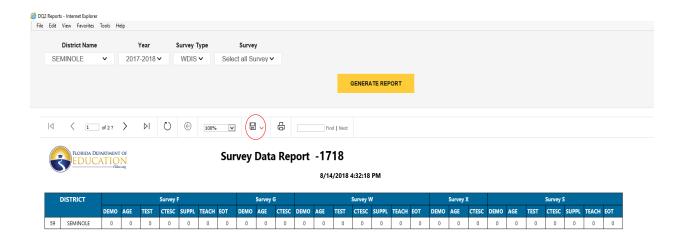
The Survey Data Report (available in Production only) lists the counts of clean records currently in the DQ2 Production environment by Year, Survey, and Format.



Record counts will be shown on a grid after selecting the Year and Survey; optionally the report can show a single Survey, or all Surveys may be viewed at once.

File counts will be displayed regardless of whether any files have been uploaded.

Results from the report may be saved to your local system in a variety of ways or can be printed directly from the reports screen by clicking on the save icon.





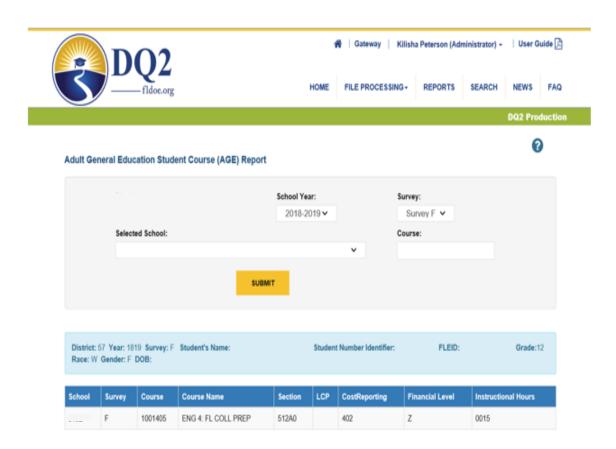
AGE Report

The Adult General Education (AGE) Course Schedule Report Page (available in Production only) allows users to view detailed information on AGE records that have a matching Student Demographic Record.

Matching Student Demographic record information will appear in a blue box above a grid containing the AGE course record. Each Student Demographic record will be listed only once, with all courses attributed to that student will be listed in the grid below it.

To view the report for a specific School, use the Selected School drop down box. If the selected school did not have any submitted or matching records, there will be no data available to view.

To view the report for a specific Course, use the Course option and enter the desired course for the report. If the course is not entered correctly or there are no enrollments entered, there will be no data available to view.





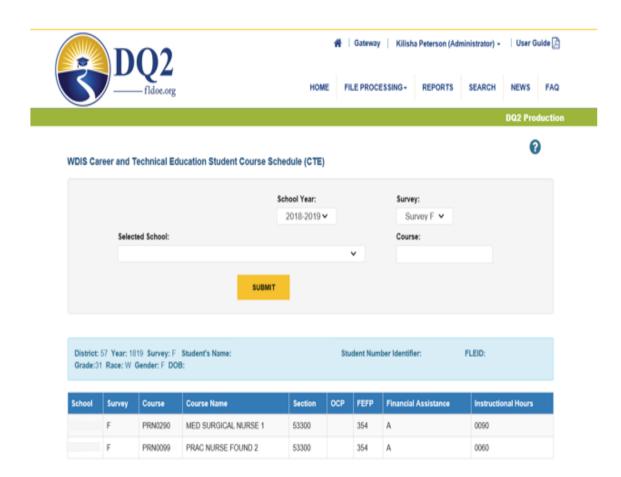
CTE Report

The WDIS Career and Technical Education Student (CTE) Report Page (available in Production only) allows users to view detailed information on CTE records that have a matching Student Demographic Record.

Matching Student Demographic record information will appear in a blue box above a grid containing the CTE course record. Each Student Demographic record will be listed only once, with all courses attributed to that student will be listed in the grid below it.

To view the report for a specific School, use the Selected School drop down box. If the selected school did not have any submitted or matching records, there will be no data available to view.

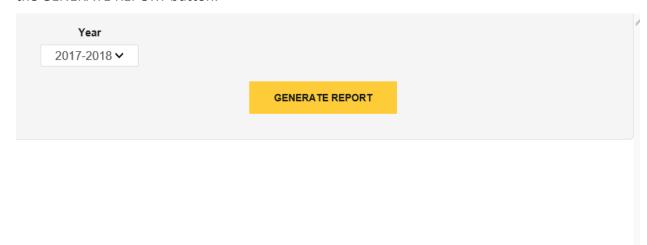
To view the report for a specific Course, use the Course option and enter the desired course for the report. If the course is not entered correctly or there are no enrollments entered, there will be no data available to view.



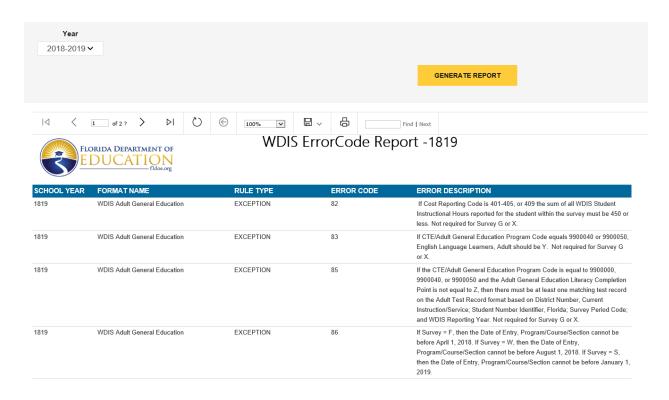


WDIS Error Code Report

This report lists WDIS Error Codes and Descriptions. Once you make your year selection, click the GENERATE REPORT button.



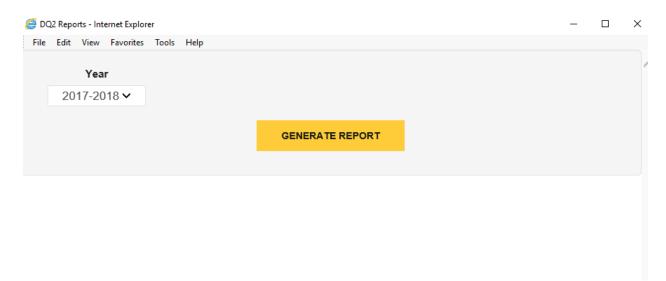
View after report has been generated. The year may be filtered from the report by selecting a year and clicking on the GENERATE REPORT button.



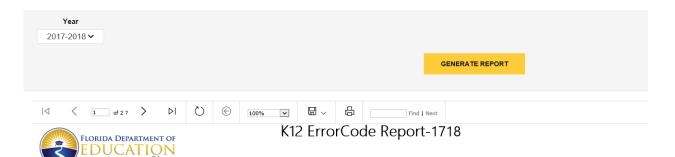


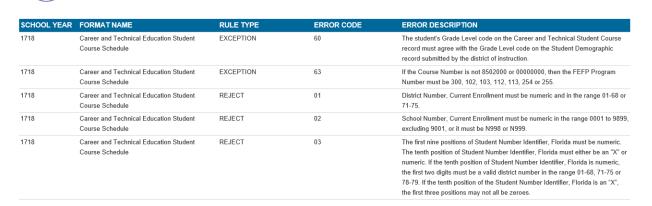
K-12 Error Code Report

This report lists K-12 Error Codes and Descriptions. Once you make your year selection, click the GENERATE REPORT button.



View after report has been generated.

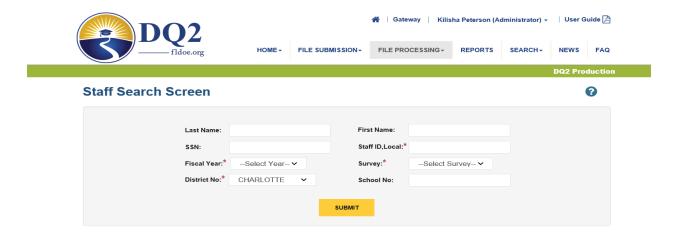




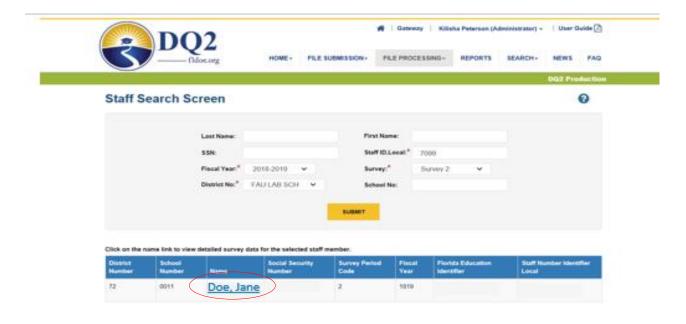


Staff Search

The Staff Search Screen allows users to search for a staff and view all clean records for all Staff formats. To search for a staff the Staff Local ID, Fiscal Year, and Survey must be populated, then click on the SUBMIT button.

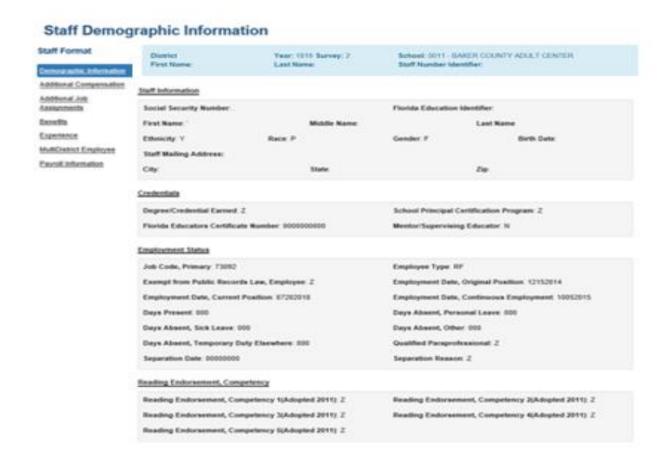


A grid will be populated after submitting your search specifications, click on a staff's name link to view records for all available formats associated with the selected staff.





After clicking on the staff's name link you will be routed to the Staff Demo tab. You have the option of viewing other formats by clicking on the format name link.



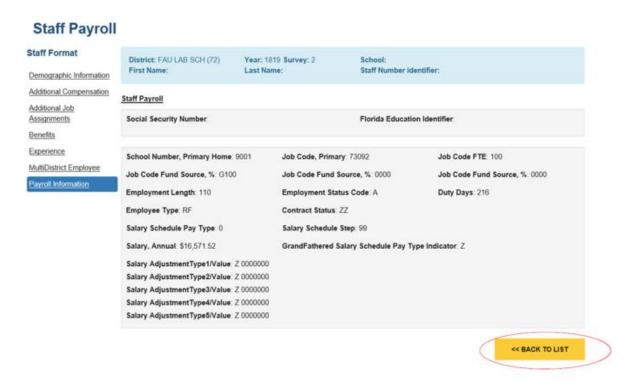
When you click on any format link other than Staff Demo, a list of available records will be displayed, click on the icon next to the record you would like to view.



Return to the Search Page by clicking on the BACK TO SEARCH button at the bottom of the page.



After clicking on the view icon the full record will be displayed for the selected format.

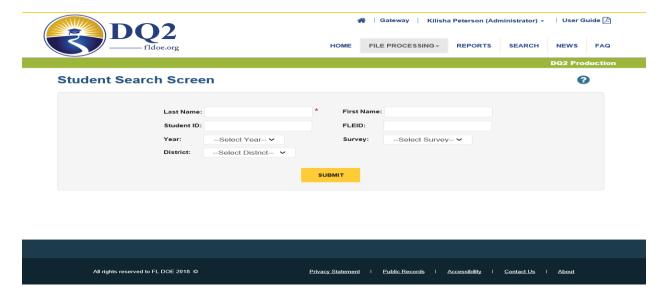


Return to the List Page by clicking on the BACK TO LIST button at the bottom of the page.

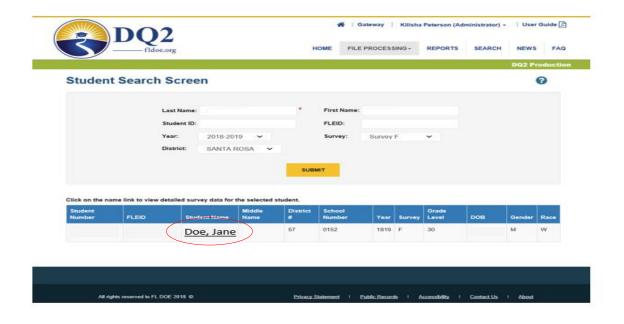


WDIS Search

The Student Search Screen allows users to search for a student and view all clean records for all WDIS formats. To search for a student the Last Name along with three additional fields must be populated, then click on the SUBMIT button.

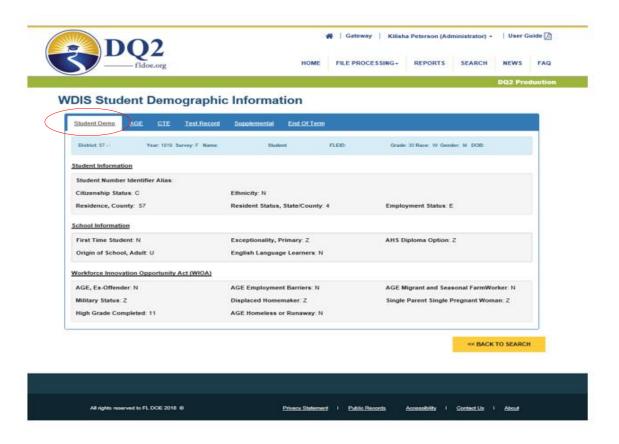


A grid will be populated after submitting your search specifications, click on a student's name link to view records for all available formats associated with the selected student.

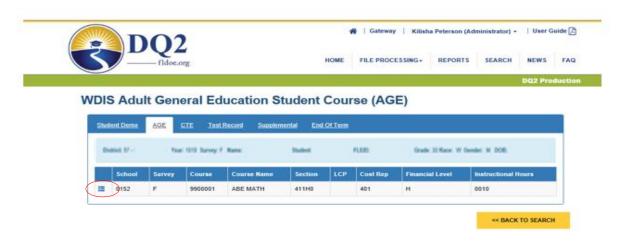




After clicking on the student's name link you will be routed to the Student Demo tab. You have the option of viewing other formats by clicking on the format name tab.

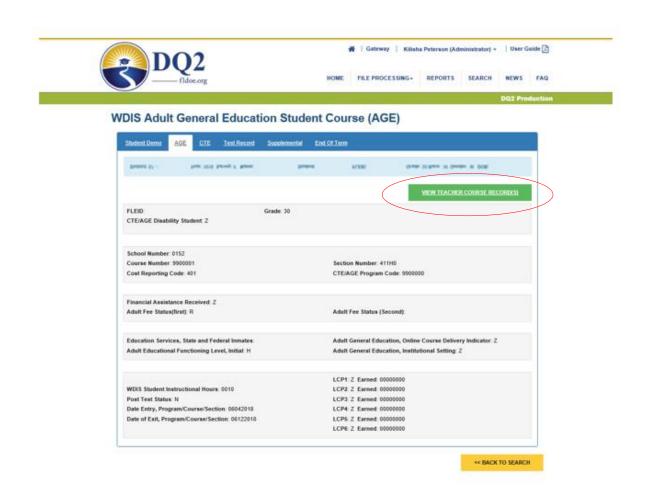


When you click on any format tab other than Student Demo tab, a list of available records will be displayed, click on the icon next to the record you would like to view.





The Teacher Course format can only be accessed from the AGE/CTE tabs. To view the Teacher Course record associated with a student's course, select a course record for a student under either the AGE or CTE tabs then click the green VIEW TEACHER COURSE RECORD(S) button.

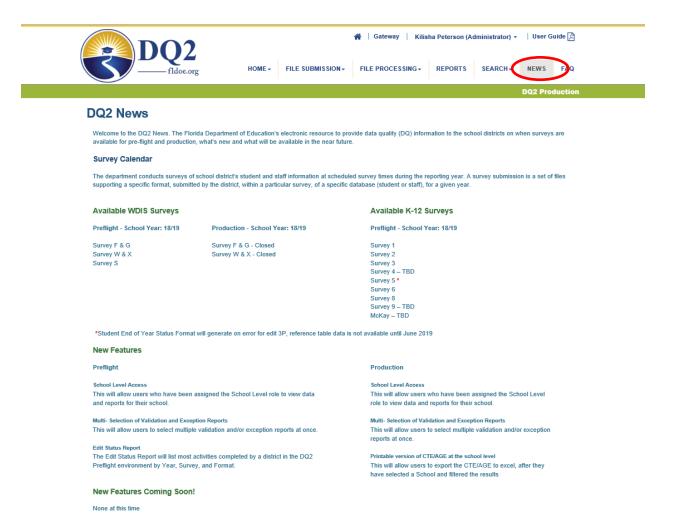






News

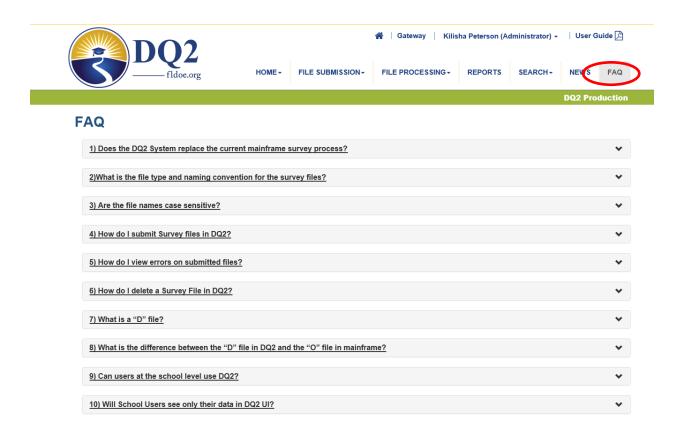
DQ2 News in as electronic resource to provide data quality (DQ) information to the school districts on when surveys are available for pre-flight/production, what's new and what will be available in the near future.





Frequently Asked Questions (FAQ)

FAQ provide user with answers to the 10 most common questions asked by districts.





About Us

Obtain details about DQ2 by clicking on the ABOUT link at the bottom of the page.



About DQ2

The Florida Department of Education (FDOE) is excited to provide school districts with a web based solution for the survey process called Data Quality 2 (DQ2). The DQ2 system is divided into two sections, Preflight and Production. The Preflight section is used to review survey data and to work out any potential issues prior to official survey submission. Data residing in the Preflight system will not be used by FLDOE for any reporting. The Production section is the official survey processing system for Workforce Development Information System (WDIS) and is only accessible during an open survey window. FLDOE will use only your production data for official business and reporting.





Contact Us

Contact us by clicking on the Contact Us button on the navigation bar or at the bottom of the page.



Contact DOE

Questions?

- For questions regarding SSO/TIBCO, forward to SSO Team at IENHELP@fldoe.org.
- For questions regarding Survey elements, edits, or formats forward to EIS Team at ASKEIAS@fldoe.org.
- For questions regarding WDIS Survey elements, edits, or formats, forward to Leanne Ames at <u>Leanne.Ames@fldoe.org</u>
 For questions about file uploads or DQ2 Application forward to DQ2 Team at <u>DQ2project@fldoe.org</u>

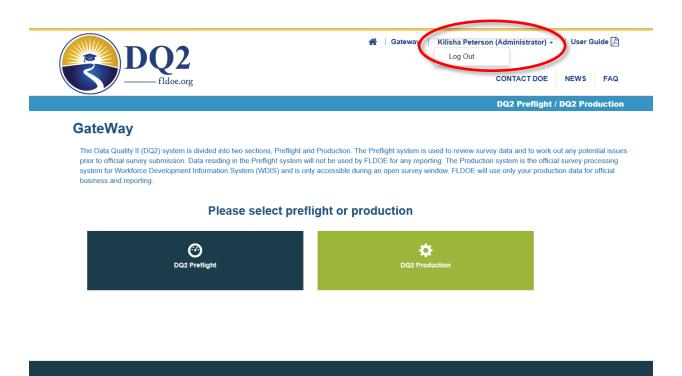




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Questions?

- For SSO/TIBCO[®], contact the SSO Team at IENHelp@fldoe.org
- For survey elements, edits or formats contact the EIS Team at AskEIAS@fldoe.org
- For WDIS Survey elements, edits or formats contact Leanne Ames at Leanne.Ames@fldoe.org
- For file uploads or the DQ2 application, contact the DQ2 Team at DQ2Project@fldoe.org